

AGENDA
CITY OF ROELAND PARK, KANSAS
CITY COUNCIL MEETING
ROELAND PARK
Roeland Park City Hall, 4600 W 51st Street
July 24, 2023 6:00 PM

- Michael Poppa, Mayor
- Trisha Brauer, Council Member
- Benjamin Dickens, Council Member
- Jan Faidley, Council Member
- Jennifer Hill, Council Member

- Miel Castagna-Herrera, Council Member
- Tom Madigan, Council Member
- Kate Raglow, Council Member
- Michael Rebne, Council Member

- Keith Moody, City Administrator
- Micah Rehmert, Asst. Admin.
- Kelley Nielsen, City Clerk
- John Morris, Police Chief
- Donnie Scharff, Public Works Director

Admin

Dickens

Rebne

Finance

Hill

Castagna-Herrera

Safety

Madigan

Brauer

Public Works

Faidley

Raglow

Pledge of Allegiance

A. Instructions on Logging into Meeting Remotely

Roll Call

Modification of Agenda

I. Public Comments

Members of the public are welcome to use this time to make comments about City matters that do not appear on the agenda, or about items that will be considered as part of the consent agenda. Comments about items that appear on the agenda will be taken as each item is considered. Citizens Are Requested To Keep Their Comments Under 5 Minutes. If a large number of people wish to speak, this time may be shortened by the Mayor (Chair) so that the number of persons wishing to speak may be accommodated within the time available. Please turn all cellular telephones and other noise-making devices off or to "silent mode" before the meeting begins.

II. Consent Agenda

Consent agenda items have been studied by the Governing Body and will be acted on in a single motion. If a Council member requests a separate discussion on an item, it can be removed from the consent agenda and placed on new business for further consideration.

A. Appropriations Ordinance #1024

B. City Council Meeting Minutes July 10, 2023

III. Business From the Floor

A. Applications / Presentations

1. 2023 Resident Survey Presentation by ETC (15 min)
2. Review Project Rise Information from NEJC Chamber (10 min)

IV. Mayor's Report

V. Workshop and Committee Reports

VI. Reports of City Liaisons

- A. MARC – First Tier Suburbs (Jan Faidley and Benjamin Dickens Alt.)

VII. Unfinished Business

VIII. New Business

- A. Approve CIP Equity Scoring Component Concept (5 min)
- B. Approve Agreement for Nall Park Master Plan Review and Update Services (5 min)
- C. Approve Invasive Species Removal for Nall Park (10 min)
- D. Approve Service Agreement with Habitat Architects for Cooper Creek Native Bank Stabilization (maybe 10 min)

IX. Ordinances and Resolutions:

X. Workshop Items:

XI. Reports of City Officials:

- A. 2nd Quarter Objectives Progress Report (5 min)
- B. 2nd Quarter Strategic Plan Progress Report (5 min)
- C. 2nd Quarter Police Activity Report (5 min)

Welcome to this meeting of the City Council of Roeland Park. Below are the Procedural Rules of Council

The City Council encourages citizen participation in local governance processes. To that end, and in compliance with the Kansas Open meetings Act (KSA 45-215), you are invited to participate in this meeting. The following rules have been established to facilitate the transaction of business during the meeting. Please take a moment to review these rules before the meeting begins.

- A. **Audience Decorum.** Members of the audience shall not engage in disorderly or boisterous conduct, including but not limited to; the utterance of loud, obnoxious, threatening, or abusive language; clapping; cheering;

whistling; stomping; or any other acts that disrupt, impede, or otherwise render the orderly conduct of the City Council meeting unfeasible. Any member(s) of the audience engaging in such conduct shall, at the discretion of the Mayor (Chair) or a majority of the Council Members, be declared out of order and shall be subject to reprimand and/or removal from that meeting. Please turn all cellular telephones and other noise-making devices off or to "silent mode" before the meeting begins.

- B. **Public Comment Request to Speak Form.** The request form's purpose is to have a record for the City Clerk. Members of the public may address the City Council during Public Comments and/or before consideration of any agenda item; however, no person shall address the Council without first being recognized by the Mayor (Chair). Any person wishing to speak, whether during Public Comments or on an agenda item, shall first complete a Public Comment or Request to Speak form and submit this form to the City Clerk before the Mayor (Chair) calls for Public Comments or calls the particular agenda item
1. **Public Comment on Non-Agenda Items.** The Agenda shall provide for public comment about matters that are within the jurisdiction of the City but are not specifically listed on the Agenda. A member of the public who wishes to speak under Public Comments must fill out a Public Comment Request to Speak form and submit it to the City Clerk before the Mayor (Chair) calls for Public Comments.
 2. **Public Comment on Agenda Items.** Public comment will be accepted on Agenda items. A member of the public, who wishes to speak on an Agenda item, including items on the Consent Agenda, must fill out a Request to Speak form and submit it to the City Clerk before the Mayor (Chair) calls the Agenda item.
- C. **Purpose.** The purpose of addressing the City Council is to communicate formally with the Council regarding matters that relate to Council business or citizen concerns within the subject matter jurisdiction of the City Council. Persons addressing the City Council on an agenda item shall confine their remarks to the matter under consideration by the Council.
- D. **Speaker Decorum.** Each person addressing the City Council, shall do so in an orderly, respectful, dignified manner and shall not engage in conduct or language that disturbs, or otherwise impedes the orderly conduct of the Council meeting. Any person, who so disrupts the meeting shall, at the discretion of the Mayor (Chair) or a majority of the Council Members present, be subject to removal from that meeting.

- E. **Time Limit.** In the interest of fairness to other persons wishing to speak and to other individuals or groups having business before the City Council, each speaker shall limit comments to five minutes. If a large number of people wish to speak, this time may be shortened by the Mayor (Chair) so that the number of persons wishing to speak may be accommodated within the time available.
- F. **Speak Only Once.** Second opportunities for the public to speak on the same issue will not be permitted unless mandated by state or local law. No speaker will be allowed to yield part or all of his/her time to another, and no speaker will be credited with time requested but not used by another.
- G. **Addressing the Council.** Comment and testimony are to be directed to the Mayor (Chair). Dialogue between and inquiries from citizens at the lectern and individual Council Members, members of staff, or the seated audience is not permitted. Council Members seeking to clarify testimony or gain additional information should direct their questions through the Mayor (Chair). Always speak from the microphone to ensure that all remarks are accurately and properly recorded. Only one speaker should be at the microphone at a time. Speakers are requested to state their full name, address and group affiliation, if any, before delivering any remarks.
- H. Agendas and minutes can be accessed at www.roelandpark.org or by contacting the City Clerk

The City Council welcomes your participation and appreciates your cooperation. If you would like additional information about the City Council or its proceedings, please contact the City Clerk at (913) 722.2600.

Item Number: Pledge of Allegiance- -A.
Committee 7/24/2023
Meeting Date:



City of Roeland Park

Action Item Summary

Date:

Submitted By:

Committee/Department:

Title: **Instructions on Logging into Meeting Remotely**

Item Type:

Recommendation:

See instructions to log in below.

Details:

The City Council Meeting will be held remotely. Below are instructions for joining the meeting by phone, online or both.

Kelley Nielsen is inviting you to a scheduled Zoom meeting.

Topic: City Council and Governing Body Workshop Meeting

Time: This is a recurring meeting Meet anytime

Join Zoom Meeting

<https://zoom.us/j/97767592270?pwd=VWNXbjNkejIVb0JBaStWMDF5WXpoZz09>

Meeting ID: 977 6759 2270

Passcode: council

One tap mobile

+16699006833,,97767592270# US (San Jose)

+12532158782,,97767592270# US (Tacoma)

Dial by your location

+1 669 900 6833 US (San Jose)

+1 253 215 8782 US (Tacoma)

+1 346 248 7799 US (Houston)

+1 929 205 6099 US (New York)

+1 301 715 8592 US (Washington DC)

+1 312 626 6799 US (Chicago)

Meeting ID: 977 6759 2270

Find your local number: <https://zoom.us/j/97767592270>

Community Impact: Utilizing a lens of intersectionality, illustrate how this item would promote the city's commitment to equity, including improving social determinates of health:

What are the implications to intersectionality?

- Does this item benefit all racial groups?
- Does this item benefit Community for All Ages?
- Does this item exclude or disproportionately impact any social identities? If yes, what populations and why?
- What (if any) social determinants of health are impacted by this item?
- What (if any) are the unintended economic and environmental impacts of this item?
- How has the impacted community been involved?
- How will the program be communicated to all stakeholders?

Financial Impact

Amount of Request:	
Budgeted Item?	Budgeted Amount:
Line Item Code/Description:	

Additional Information

REVIEWERS:

Department	Reviewer	Action	Date
Administration	Nielsen, Kelley	Approved	7/13/2023 - 3:22 PM

Goals/Objectives & Terms

Item Number: Consent Agenda- II.-A.
Committee 7/24/2023
Meeting Date:



City of Roeland Park
Action Item Summary

Date: 7/20/2023
Submitted By: Keith Moody
Committee/Department:
Title: **Appropriations Ordinance #1024**
Item Type: Ordinance

Recommendation:

Details:

Community Impact: Utilizing a lens of intersectionality, illustrate how this item would promote the city's commitment to equity, including improving social determinates of health:

What are the implications to intersectionality?

- Does this item benefit all racial groups?
- Does this item benefit Community for All Ages?
- Does this item exclude or disproportionately impact any social identities? If yes, what populations and why?
- What (if any) social determinants of health are impacted by this item?
- What (if any) are the unintended economic and environmental impacts of this item?
- How has the impacted community been involved?
- How will the program be communicated to all stakeholders?

Financial Impact

Amount of Request:	
Budgeted Item?	Budgeted Amount:
Line Item Code/Description:	

Additional Information

REVIEWERS:

Department	Reviewer	Action	Date
Administration	Moody, Keith	Approved	7/20/2023 - 12:00 PM

Goals/Objectives & Terms

ATTACHMENTS:

Description	Type
▣ Appropriations Ordinance #1024	Cover Memo

Appropriation Ordinance - 7/24/2023 - #1024

4600 West Fifty-First Street
Roeland Park, Kansas 66205
City Hall (913) 722-2600 – Fax (913) 722-3713

Monday, July 24, 2023

Appropriation Ordinance - 7/24/2023 - #1024

An Ordinance making Appropriation for the payment of certain claims. Be it ordained by the Governing Body of the City of Roeland Park, Kansas:

Section 1: That in order to pay the claims hereinafter stated which have been properly audited and approved, there is hereby appropriated out of the respective funds in the City Treasury the sum required for each claim.

Section 2: This Ordinance shall take effect and be in force from and after its passage. Passed and approved this July 24, 2023.

Attest:

City Clerk

Mayor

Total Appropriation Ordinance	\$	526,096.52
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Appropriation Ordinance - 7/24/2023 - #1024

						Check / E F I		
Vendor	Dept	Acct #	Description	Invoice Description	Date	Amount	Chk #	Check Amount
						Distribution	Check	
Vendor	Dept	Account	Account Description	Reference	Date	Amount	Check #	Amount
Advance Auto Parts	102	5260.102	Vehicle Maintenance	5128313536186	07/19/23	4.13	75238	34.04
Advance Auto Parts	102	5260.102	Vehicle Maintenance	5128319329596	07/19/23	16.52		
Advance Auto Parts	102	5260.102	Vehicle Maintenance	51283053232288	07/19/23	13.39		
Airgas USA, LLC	106	5318.106	Tools	5500587457	07/19/23	22.70	75239	22.70
Aquila Industries	300	5476.300	Community Center Improvement	7/19/23 App 5	07/19/23	325,565.64	75240	325,565.64
Arthur J. Gallagher Risk Managem	101	5250.101	Insurance & Surety Bonds	4764676	07/19/23	7,321.45	75241	7,321.45
Aspen Lawn & Pest Control	300	5470.300	Park Maintenance	2578	07/19/23	105.00	75242	557.50
Aspen Lawn & Pest Control	300	5470.300	Park Maintenance	2669	07/19/23	272.50		
Aspen Lawn & Pest Control	300	5470.300	Park Maintenance	2749	07/19/23	180.00		
Baker Sterchi Cowden & Rice, LLC	101	4725.101	Police Reports	7/13/23 Ck Req	07/19/23	75.00	75243	75.00
Balls Food Stores	106	5219.106	Meeting Expenses	46764	07/19/23	49.62	75244	71.98
Balls Food Stores	101	5292.101	Fireworks	83908	07/19/23	22.36		
Blue Cardinal Chemical	106	5306.106	Materials	9179	07/19/23	508.95	75245	508.95
Boelte-Hall, LLC	101	5208.101	Newsletter	2352610	07/19/23	1,807.00	75246	1,807.00
Commercial Aquatic Services, Inc.	220	5214.220	Other Contracted Services	469541	07/19/23	120.00	75247	120.00
C&G - Justrite Stamps	101	5301.101	Office Supplies	145449	07/19/23	20.00	75248	20.00
City of Fairway	101	5292.101	Fireworks	202302	07/19/23	3,053.33	75249	3,053.33
CMI, Inc.	102	5301.102	Office Supplies	8058802	07/19/23	58.25	75250	58.25
Constellation Newenergy- Gas Div	290	5289.290	Natural Gas	3796567	07/19/23	41.79	75251	41.79
Corporate Health - KU Midwest	220	5207.220	Medical Expense & Drug Testing	32203200	07/19/23	50.00	75252	50.00
Corporate Health - Medical Pavilio	220	5207.220	Medical Expense & Drug Testing	32260000	07/19/23	250.00	75253	250.00
Payton Covert	300	5469.300	Stormwater Maintenance	7/5/23 CTR	07/19/23	65.67	75254	65.67
Edwards Chemicals	220	5326.220	Chemicals	IN119826	07/19/23	2,367.00	75255	2,367.00
E. Edwards, Inc.	106	5308.106	Clothing & Uniforms	7082312052	07/19/23	434.40	75256	434.40
ETC Institute	101	5214.101	Other Contracted Services	31140	07/19/23	749.55	75257	749.55
Fastsigns Overland Park	360	5442.360	Building Improvement	61173150	07/19/23	1,551.67	75258	1,551.67
Foley Industries	106	5240.106	Equipment Rental	L2581801	07/19/23	1,458.50	75259	1,458.50
Galls, LLC	102	5308.102	Clothing & Uniforms	24753853	07/19/23	8.07	75260	8.07
Gather Media and Communication	101	5209.101	Professional Services	1030	07/19/23	2,982.95	75261	2,982.95
Green For Life Environmental	115	5272.115	Solid Waste Contract	AS0001170837	07/19/23	45,742.50	75262	45,742.50
Goodyear Auto Service	102	5260.102	Vehicle Maintenance	35527	07/19/23	1,864.96	75263	2,018.12
Goodyear Auto Service	102	5260.102	Vehicle Maintenance	35939	07/19/23	153.16		
Hometown Lawn, LLC	106	5214.106	Other Contracted Services	1298	07/19/23	2,225.00	75264	2,415.00
Hometown Lawn, LLC	106	5214.106	Other Contracted Services	2954	07/19/23	190.00		
Cory Honas	102	5302.102	Motor Fuels & Lubricants	7/14/23 FillN	07/19/23	15.00	75265	15.00
Anna Jacobson	360	5209.360	Professional Services	3	07/19/23	3,875.00	75266	3,875.00
Johnson County Wastewater	101	5288.101	Waste Water	7/6/23 Multi	07/19/23	49.24	75267	3,735.20
Johnson County Wastewater	106	5288.106	Waste Water	7/6/23 Multi	07/19/23	131.00		

Johnson County Wastewater	220	5288.220	Waste Water	7/6/23 Multi	07/19/23	3,378.36		
Johnson County Wastewater	290	5288.290	Waste Water	7/6/23 Multi	07/19/23	176.60		
Johnson County Aging & Human S	101	5212.101	Utility & Rental Assistance	7/6/23 Ck Req	07/19/23	2,133.21	75268	2,133.21
Johnson County Government	999	9999	Undistributed	207035	07/19/23	4,425.00	75269	4,425.00
Johnson County Mental Health	102	5225.102	Mental Health Co-responder	104774	07/19/23	6,160.53	75270	6,160.53
Joe Smith Company	220	5325.220	Concessions Food and Supplies	329593	07/19/23	282.99	75271	282.99
Just-Right Guttering LLC	101	5273.101	Neighbors Helping Neighbors	2247	07/19/23	2,070.00	75272	2,070.00
KC Homes Restoration LLC	101	4220.101	Electrical Permit	7/13/23 Refund	07/19/23	109.00	75273	109.00
Kansas Gas Service	101	5289.101	Natural Gas	7/12/23 Multi	07/19/23	245.53	75274	427.94
Kansas Gas Service	106	5289.106	Natural Gas	7/12/23 Multi	07/19/23	102.72		
Kansas Gas Service	220	5289.220	Natural Gas	2518 7/19/23	07/19/23	79.69		
Kansas One-Call System, Inc.	101	5220.101	Street Light Repair & Maintenance	3060455	07/19/23	213.60	75275	213.60
Lamp, Rynearson & Assoc., Inc.	270	5209.270	Professional Services	323001010000006	07/19/23	5,465.50	75276	26,440.39
Lamp, Rynearson & Assoc., Inc.	270	5430.270	Residential Street Reconstruction	32200104000013	07/19/23	15,674.09		
Lamp, Rynearson & Assoc., Inc.	360	5442.360	Building Improvement	32301201000006	07/19/23	1,358.20		
Lamp, Rynearson & Assoc., Inc.	370	5457.370	CARS 2020 - Roe	32200107000005	07/19/23	3,942.60		
Leawood Cleaners - Arrow	102	5224.102	Laundry Service	D3E97D	07/19/23	151.90	75277	151.90
League of Kansas Municipalities	999	9999	Undistributed	7038	07/19/23	43.65	75278	43.65
Lexington Plumbing & Heating Co.	101	5210.101	Maintenance & Repair Building	144404	07/19/23	835.50	75279	835.50
Lippert Mechanical Service Corp	290	5210.290	Maintenance & Repair Building	SI2105312	07/19/23	290.22	75280	290.22
Manning NavComp, Inc.	106	5214.106	Other Contracted Services	47424	07/19/23	34.95	75281	34.95
Marely AEDs & First Aid	102	5211.102	Maintenance & Repair Equipment	171071	07/19/23	313.69	75282	313.69
Venessa Maxwell-Lopez	103	5209.103	Professional Services	7/7/23	07/19/23	150.00	75283	150.00
Midwest Public Risk	107	5126.107	Health/Dental/Vision Insurance	6/26/23	07/12/23	38,570.00	75229	38,570.00
Midwest Tinting, Inc.	109	5316.109	K9 Expenses	57625	07/19/23	400.00	75284	400.00
Moss Printing	220	5325.220	Concessions Food and Supplies	16897	07/19/23	85.00	75285	85.00
Optiv Security	102	5265.102	Computer System R&M	10025852211	07/19/23	219.16	75286	219.16
Positive Concepts, Inc.	102	5301.102	Office Supplies	244232IN	07/19/23	75.50	75287	75.50
Michael Rebne	101	5253.101	Public Relations	7/8/23 LaMars	07/19/23	75.29	75288	75.29
Staples	101	5301.101	Office Supplies	8070757361	07/19/23	3.32	75289	119.90
Staples	101	5304.101	Janitorial Supplies	8070757361	07/19/23	116.58		
Sysco Kansas City, Inc.	220	5325.220	Concessions Food and Supplies	557580350	07/19/23	36.85	75290	36.85
Terminix Processing Center	106	5214.106	Other Contracted Services	435400198	07/19/23	80.00	75291	80.00
Titan Environmental Services, Inc.	360	5442.360	Building Improvement	23308AB02	07/19/23	11,737.22	75292	11,737.22
United Community Services	300	5209.300	Professional Services	7/18/23	07/19/23	1,150.00	75293	1,150.00
USIC Locating Services, LLC	101	5220.101	Street Light Repair & Maintenance	595253	07/19/23	2,363.06	75294	2,587.78
USIC Locating Services, LLC	370	5457.370	CARS 2020 - Roe	595253	07/19/23	224.72		
Vance Brothers	106	5421.106	Street Maintenance	IG00020352	07/19/23	102.52	75295	102.52
Water District No 1 of Johnson Co	220	5287.220	Water	3054 7/3/23	07/12/23	140.14	75230	140.14
Kansas City Board of Public Utiliti	106	5201.106	Electric	6657 6/23/23	07/18/23	160.78	EFT	160.78
Kansas City Board of Public Utiliti	106	5201.106	Electric	6657 6/23/23	07/18/23	42.99	EFT	42.99
Kansas City Board of Public Utiliti	106	5287.106	Water	6657 6/23/23	07/18/23	200.37	EFT	200.37
Kansas City Board of Public Utiliti	106	5288.106	Waste Water	6657 6/23/23	07/18/23	14.70	EFT	14.70
KPERS	101	2040.101	KPERS Accrued Employee	7/6/23 PR	07/13/23	2,370.75	EFT	2,370.75

KPERS	101	2040.101	KPERS Accrued Employee	7/6/23 PR	07/13/23	3,603.29	EFT	3,603.29
KPERS	101	2050.101	Insurance Withholding Payable	7/6/23 PR	07/13/23	121.95	EFT	121.95
KPERS	107	5131.107	KP&F City Contribution	7/6/23 PR	07/13/23	5.52	EFT	5.52
KP&F	101	2045.101	KP&F Employee Withholding Payab	7/6/23 PR	07/13/23	2,557.26	EFT	2,557.26
KP&F	101	2045.101	KP&F Employee Withholding Payab	7/6/23 PR	07/13/23	8,176.05	EFT	8,176.05
KP&F	101	2050.101	Insurance Withholding Payable	7/6/23 PR	07/13/23	41.67	EFT	41.67
Miller Management Systems, LLC	101	5214.101	Other Contracted Services	Recurring EFT	07/20/23	<u>2,363.00</u>	EFT	<u>2,363.00</u>
						<hr/>		
						\$	526,096.52	

Item Number: Consent Agenda- II.-B.
Committee 7/24/2023
Meeting Date:



City of Roeland Park
Action Item Summary

Date: 7/20/2023
Submitted By: Keith Moody
Committee/Department:
Title: **City Council Meeting Minutes July 10, 2023**
Item Type:

Recommendation:

Staff recommends approval of the minutes with any suggested changes.

Details:

Community Impact: Utilizing a lens of intersectionality, illustrate how this item would promote the city's commitment to equity, including improving social determinates of health:

What are the implications to intersectionality?

- Does this item benefit all racial groups?
- Does this item benefit Community for All Ages?
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- How has the impacted community been involved?
- How will the program be communicated to all stakeholders?

Financial Impact

Amount of Request:	
Budgeted Item?	Budgeted Amount:
Line Item Code/Description:	

Additional Information

REVIEWERS:

Department	Reviewer	Action	Date
Administration	Moody, Keith	Approved	7/19/2023 - 2:52 PM

Goals/Objectives & Terms

ATTACHMENTS:

Description	Type
▫ City Council Meeting Minutes July 10, 2023	Cover Memo

**CITY OF ROELAND PARK, KANSAS
CITY COUNCIL MEETING MINUTES
ROELAND PARK CITY HALL
4600 WEST 51ST STREET, ROELAND PARK, KS 66205
July 10, 2023, 6:00 P.M.**

- | | | |
|---|---|---|
| ○ Michael Poppa, Mayor
○ Trisha Brauer, Council Member
○ Benjamin Dickens, Council Member
○ Jan Faidley, Council Member
○ Jennifer Hill, Council Member | ○ Tom Madigan, Council Member
○ Castagna-Herrera, Council Member
○ Michael Rebne, Council Member
○ Kate Raglow, Council Member | ○ Keith Moody, City Administrator
○ <i>Open</i> , Asst. City Administrator
○ Kelley Nielsen, City Clerk
○ John Morris, Police Chief
○ Donnie Scharff, Public Works Director |
|---|---|---|

Admin
Dickens
Rebne

Finance
Hill
Castagna-Herrera

Safety
Madigan
Brauer

Public Works
Faidley
Raglow

(Roeland Park Council Meeting Called to Order at 6:00 p.m.)

Pledge of Allegiance

Mayor Poppa called the City Council meeting to order and led everyone in the Pledge of Allegiance.

Roll Call

City Clerk Nielsen called the roll. All Governing Body members were present. Staff members present were City Administrator Moody, City Attorney Felzien, Public Works Director Scharff, Police Sgt. Honas, and City Clerk Nielsen.

Modification of Agenda

The Governing Body requested a discussion of painting the Community Center limestone façade at the beginning of New Business.

I. PUBLIC COMMENTS

George Reichman (5215 Clark Dr) Mr. Reichman expressed his appreciation to CMBRS Rebne and Castagna-Herrera as well as Mayor Poppa for hosting a Ward 4 public forum regarding the proposed tree ordinance. He said that hopefully the Governing Body will act on the feedback that they were given. Mr. Reichman encouraged more public forums before enacting any tree ordinance.

Mayor Poppa said the forum was very informative and well attended and he thanked the CMBRS for hosting the event.

Whitney Jacobs (5320 W. 49th) Ms. Jacobs said she has been a witness to many beautification projects and has appreciated most if not all of the improvements. She thanked the Governing Body for loving the community as much as she does. One recent architectural change she is not in agreement with is painting over the limestone at the Roeland Park Community Center. She said that limestone is rooted in Roeland Park and references the caves. She said that limestone is everywhere and offers continuity and connectedness to the roots of their community. It is seen in their signage and woven into their buildings. She found the master plan online and there was discussion of revamping a park to

incorporate limestone. She also recommended incorporating limestone at City Hall. She recommended taking the funds for painting and using it for tuckpointing and that they need to look to preserving the Community Center wall and think of its significance.

Mayor Poppa commented that the residents have talked about this and asked for Councilmembers to recommend this as an item for the agenda.

CMBRS Raglow, Hill, and Madigan made the recommendation to place the limestone painting discussion on this agenda and it was discussed at the beginning of New Business.

II. Consent Agenda

A. Appropriations Ordinance #1023

B. Council Minutes June 20, 2023

MOTION: CMBR MADIGAN MOVED AND CMBR DICKENS SECONDED TO APPROVE THE CONSENT AGENDA ITEMS AS PRESENTED. (MOTION CARRIED 8-0.)

III. Business from the Floor - Proclamations/Applications/Presentations

There was no Business from the Floor.

IV. Mayor's Report

Mayor Poppa said the concert in R Park was a huge success and also a lot of fun. He expressed his thanks to the Governing Body members and staff that were able to attend.

V. Reports of City Liaisons and Committees

A. Arts Committee

CMBR Faidley provided the Arts Committee report. She said the committee and Public Works staff hiked the east side of Roe to get an idea of sites to put the entryway signature piece "*Origin*" by Nathan Pierce. The spot chosen is just south of the north monument for the City and equidistant between the larger trees. She did say that some small trees will need to be sacrificed.

She also noted that Mary Schulteis was cleaning the Aldi stairs by hand and picking up trash. They would like to see a trash can at the top in the hopes of reducing the amount of trash on the stairs and surrounding area. City Clerk Nielsen has contacted Aldi and they are favorable to a can as it is on their property. They hope to see that there soon.

Mayor Poppa thanked Mary Schulteis for her dedication. He did request that the Arts Committee not do that in the future but use their maintenance funds to reduce liability and make certain no one gets hurt. He added that it was very sweet of Ms. Schulteis to do that.

CMBR Faidley said they were curious to see what it would be to clean them. She said it was easy with soap, water, a soft rag, and a little elbow grease. They anticipate the stairs will need cleaning twice a year.

CMBR Dickens asked about the trash can, and with Aldi being favorable to it, who would be responsible for its installation. CMBR Faidley said it is on Aldi property and they will install it.

VI. Unfinished Business

A. Limestone at Community Center

Mayor Poppa opened the discussion of whether the Council wanted to reconsider painting the limestone portion of the Community Center white. Painting the limestone was a part of Option Number 1.

CMBR Madigan asked if other limestone like the planters were to be painted or did it apply only to the wall. Mayor Poppa said for the sake of conversation it would be the wall limestone.

CMBR Hill said she wished they had discussed this months ago. She is in favor of keeping the limestone natural and continuing with the current paint scheme.

CMBR Faidley wanted confirmation that this is not solid stone, but an application put on the wall, a type of veneer. She asked whether its origin is known, and she isn't certain it is native limestone.

City Administrator Moody said it is a veneer and they do not have a way of determining its origin.

CMBR Faidley understands there's tuckpointing needed but there is also spalling of the stone. City Administrator Moody said it wasn't specified that the wall needed any tuckpointing or special treatment. However, there is an area in need of tuckpointing on the far west of the building. There is a crack related to settling and has been repaired. No tuckpointing or any special treatment prescribed prior to staining.

CMBR Hill asked if the stain is the same for both the brick and the limestone. City Administrator Moody said it is. It has the same characteristics for protecting against moisture.

CMBR Raglow agreed with Councilmember Hill's comments and is appreciative of Ms. Jacobs coming and speaking to them. She would like to consider no painting or staining of the limestone.

CMBR Madigan said he is not in favor of painting the stone. He thanked Ms. Jacobs for speaking and appreciates her research in showing how limestone is used in their community. He said that is community engagement at its best.

CMBR Hill said Ms. Jacobs was very modest when speaking. She is an artist and contractor, and this is right up her alley as she has a strong knowledge base about this.

CMBR Faidley said for the record she is normally fighting for natural surfaces in general. In regards to the Community Center, they are trying to get an updated look to match the newness and updates on the interior. If they do not make exterior improvements, it will not be evident anything was done inside. She said they have gone through a process that took two to three years and included community involvement. She did not support disregarding the recommendations of their experts.

CMBR Hill said in committee discussions, they spoke largely about interior improvements and an exterior patio, but never discussed what the exterior would look like.

CMBR Faidley asked if they leave the surface natural do they need to do any sealing. City Administrator Moody will ask SFS if they have any recommendation on a seal. He suspects they'll recommend it as a maintenance item.

MOTION: CMBR HILL MOVED AND CMBR MADIGAN SECONDED TO APPROVE LEAVING THE LIMESTONE AT THE COMMUNITY CENTER, NOT PAINTING OR STAINING IT, AND ONLY SEALING IT IF RECOMMENDED BY AQUILA. (THE MOTION CARRIED 8-0)

VII. New Business

A. Consent of Council to Publish Notice of Public Hearing on the Intent to Exceed the Revenue Neutral Rate and a Notice of Public Hearing on the Adoption of the 2024 Budget and Amendment of the 2023 Budget (if applicable) to be held on August 21.

City Administrator Moody noted the requirement to publish public notice for a public hearing based on a 26 mill levy, down 1.66 mill from 2023. This will cause the City to exceed the revenue neutral rate. Hearings on adoption of the 2024 budget and amendment of the 2023 budget are also included.

CMBR Faidley noted the amended 2023 budget is nearly \$2 million more than budgeted. City Administrator Moody said the only fund requiring an amendment is the Equipment and Building Reserve Fund related to the purchase and renovation of the new Public Works facility.

MOTION: CMBR DICKENS MOVED AND CMBR RAGLOW SECONDED TO APPROVE PUBLICATION OF PUBLIC HEARINGS ON THE INTENT TO EXCEED REVENUE NEUTRAL RATE, ADOPTION OF THE 2024 BUDGET, AND AMENDMENT OF THE 2023 BUDGET. (MOTION CARRIED 8-0.)

B. Approve Change Order for Community Center

City Administrator Moody said this item was put in as a placeholder on the agenda, but is not ready and no action is needed at this time.

C. Approve Design Task Order for Nall from 51st to 58th Street Improvement

Public Works Director Scharff said the task order includes sidewalk and curb maintenance, adding signage and sharrows. This project is also affiliated with KDOT.

CMBR Faidley asked whether the sharrows on the pavement would require them to revisit on-street parking. Public Works Director Scharff said he didn't think so. CMBR Faidley also wanted to know if there was any possibility of widening the sidewalk to accommodate other multi-modal transportation.

Public Works Director Scharff's indicated that this can be considered during the preliminary design and public input phase of the project.

City Administrator Moody added the task order includes a survey that is street centered and equal right-of-way width. The project was presented to MARC anticipating sharrows but did not anticipate moving the curb line.

CMBR Hill asked how this would work with the City of Mission. City Administrator Moody noted that all of the Nall project is in Roeland Park.

CMBR Madigan said he heard rumors they are doing away with parking on Nall. He said they need to involve the citizens who are complaining they can't get two cars in the driveway.

CMBR Faidley asked when it would be appropriate to discuss Complete Streets items. She said there is a lot of on street parking and can it be considered for widening.

City Administrator Moody said the Complete Streets Policy will be applied during the preliminary design process. They will, of course, engage the public for their feedback.

MOTION: CMBR HILL MOVED AND CMBR FAIDLEY SECONDED TO APPROVE THE TASK ORDER FOR THE NALL AVENUE PROJECT FROM 51st TO 58th STREET WITH LAMP RYNEARSON FOR DESIGN, BIDDING, AND CONSTRUCTION PHASE SERVICES AT A COST NOT TO EXCEED \$99,400 (MOTION CARRIED 8-0.)

D. Approve Interlocal Agreement with Westwood for Mission Road Project

MOTION: CMBR MADIGAN MOVED AND CMBR HERRERA SECONDED TO APPROVE INTERLOCAL AGREEMENT WITH WESTWOOD FOR THE JOINT 2025 CARS MISSION ROAD FROM 47th TO 53rd. (MOTION CARRIED 8-0.)

E. Approve Task Order for Survey and Preliminary Design of Mission Road from 47th to 53rd

Mayor Poppa asked if this task order will look at multi-modal use in this area. Public Works Director Scharff said they have not discussed that.

CMBR Faidley said she has attended some community meetings. There is a consensus that the minimal parking is not the same as it is on Nall. Residents seemed to be amenable to a pull-out for them on the road.

CMBR Dickens said there was discussion of on-street parking, and a lot of Westwood residents were also at the meeting.

CMBR Hill asked about traffic calming and if they put in bike lanes how to control speed.

MOTION: CMBR DICKENS MOVED AND CMBR RAGLOW SECONDED TO APPROVE THE TASK ORDER FOR PRELIMINARY DESIGN AND SURVEY SERVICES WITH LAMP RYNEARSON FOR THE 2025 MISSION ROAD CARS PROJECTS, 47th STREET TO 53rd STREET AT A COST NOT TO EXCEED \$93,300. (MOTION CARRIED 8-0.)

VIII. Ordinances and Resolutions

A. Ordinance 1046 - Adopt Current LKM Code of Procedures

Mayor Poppa said there was consensus to move this item to the Council agenda following their discussions at the last Workshop.

CMBR Madigan said in the ordinance, as written, the terms ending in an even number of years are incorrect.

Mr. Felzien said they can handle that in a separate ordinance regarding expiration dates. This ordinance can still be approved as it is adopting LKM's code.

The Governing Body agreed.

MOTION: CMBR MADIGAN MOVED AND CMBR REBNE SECONDED TO APPROVE ORDINANCE 1046 ADOPTING THE MOST RECENT VERSION OF THE LEAGUE OF KANSAS MUNICIPALITIES CODE OF PROCEDURES. (MOTION CARRIED 8-0.)

B. Resolution 704

Mr. Felzien said that, in essence, EPC wants to put dirt on land they do not own. The Resolution would accept a bond and agree to the fill dirt. The bond is not less than \$300,000 for 15,000 cubic yards of fill material.

CMBR Faidley asked if the requirements are in place in the documents and for the bond protect surrounding areas from stormwater runoff. Mr. Felzien said that will be in the agreement.

CMBR Faidley also wanted to know if they will be taking down the limestone rock formations. City Administrator Moody said this grading work will not impact the limestone outcroppings.

MOTION: CMBR HILL MOVED AND CMBR BRAUER SECONDED TO APPROVE RESOLUTION 704 FOR EPC TO COMPLETE GRADING AT THE ROCKS SITE PRIOR TO CLOSING SO LONG AS A RECLAMATION BOND EQUAL TO THE COST OF THE GRADING WORK BEING COMPLETED (MOTION CARRIED 8-0.)

IX. Reports of City Officials

No reports were given.

Adjourn:

MOTION: CMBR MADIGAN MOVED AND CMBR HILL SECONDED TO ADJOURN. (MOTION CARRIED 8-0.)

(Roeland Park City Council Meeting Adjourned at 7:01 p.m.)

Kelley Nielsen, City Clerk

Michael Poppa, Mayor

Item Number: Applications/Presentations- A.-1.
Committee 7/24/2023
Meeting Date:



City of Roeland Park
Action Item Summary

Date: 7/20/2023
Submitted By: Keith Moody
Committee/Department:
Title: 2023 Resident Survey Presentation by ETC (15 min)
Item Type: Presentation

Recommendation:

Informational only, no action anticipated.

Details:

ETC has concluded administering the Resident Survey for 2023. Ryan Murray will provide a review of the survey results during the meeting. Attached is his power point presentation as well as the final Survey Report.

Community Impact: Utilizing a lens of intersectionality, illustrate how this item would promote the city's commitment to equity, including improving social determinates of health:

What are the implications to intersectionality?

- Does this item benefit all racial groups?
- Does this item benefit Community for All Ages?
- Does this item exclude or disproportionately impact any social identities? If yes, what populations and why?
- What (if any) social determinants of health are impacted by this item?
- What (if any) are the unintended economic and environmental impacts of this item?
- How has the impacted community been involved?
- How will the program be communicated to all stakeholders?

Financial Impact

Amount of Request: N/A	
Budgeted Item?	Budgeted Amount:
Line Item Code/Description:	

Additional Information

REVIEWERS:

Department	Reviewer	Action	Date
Administration	Moody, Keith	Approved	7/19/2023 - 7:25 PM

Goals/Objectives & Terms

ATTACHMENTS:

Description	Type
▣ 2023 Resident Survey Report	Cover Memo
▣ ETC Presentation on 2023 Resident Survey	Cover Memo



2023 City of Roeland Park Community Survey Findings Report

Presented to the City of Roeland Park,
Kansas

July 2023



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2023 City of Roeland Park Community Survey

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Purpose and Methodology

ETC Institute administered a survey to residents of the City of Roeland Park during the summer of 2023. The survey was designed to gather resident input and feedback on City programs and services. The information collected will be used to improve existing programs and services and help determine long-range planning and investment decisions. Resident input will help ensure the City takes a resident-driven approach when developing new initiatives. Previous community surveys were conducted by ETC Institute in 2008, 2013, 2016, 2019, and 2021.

The six-page survey, cover letter and postage-paid return envelope were mailed to a random sample of households in the City of Roeland Park. The cover letter explained the purpose of the survey and encouraged residents to either return their survey by mail or complete the survey online. At the end of the online survey, residents were asked to enter their home address; this was done to ensure that only responses from residents who were part of the random sample were included in the final survey database.

Ten days after the surveys were mailed, ETC Institute sent emails to the households that received the survey to encourage participation. The emails contained a link to the online version of the survey to make it easy for residents to complete the survey. To prevent people who were not residents of Roeland Park from participating, everyone who completed the survey on-line was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not counted.

The goal was to obtain completed surveys from at least 600 residents. This goal was met, with a total of 617 residents completing the survey. The overall results for the sample of 617 households have a precision of at least $\pm 3.9\%$ at the 95% level of confidence.

The percentage of “don’t know” responses has been excluded from many of the graphs shown in this report to facilitate valid comparisons of the results from Roeland Park with the results from other communities in ETC Institute’s *DirectionFinder*® database. Since the number of “don’t know” responses often reflects the utilization and awareness of city services, the percentage of “don’t know” responses has been provided in the tabular data section of this report. When the “don’t know” responses have been excluded, the text of this report will indicate that the responses have been excluded with the phrase, “*who had an opinion.*”

This report contains the following:

- An executive summary of the methodology for administering the survey and major findings,
- charts showing the overall results for most questions on the survey and trend data from the 2008 and 2021 community surveys,

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- benchmarking data that show how the results for Roeland Park compare to other communities,
- Importance-Satisfaction analysis; this analysis was done to determine priority actions for the City to address based upon the survey results,
- tables that show the results of the random sample for each question on the survey, and
- a copy of the survey instrument.

Overall Perceptions of the City

Eighty-nine percent (89%) of the residents surveyed, *who had an opinion*, indicated the overall quality of life in Roeland Park is “excellent” (44.2%) or “good” (44.7%). Eighty-eight percent (88%) of those surveyed, *who had an opinion*, indicated the overall feeling of safety in the City is “excellent” (40.7%) or “good” (46.9%), Roeland Park performed significantly better than the national and Kansas City metro area averages in four of the five areas that were compared.

Overall Satisfaction with City Services

The major categories of City services that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: the overall quality of police services (86%), the overall quality of parks and recreation programs and facilities (86%), the overall quality of solid waste services (84%), and the overall quality of customer service received from City employees (83%). For 9 of the 10 major categories of City services that were rated, 73% or more of residents *who had an opinion* were “very satisfied” or “satisfied.” City leaders have done a great job of ensuring overall satisfaction among residents is very high.

The overall maintenance of City streets, buildings, and facilities (51%) and the overall quality of City parks and recreation programs and facilities (36%) were the two items that respondents indicated should receive the most emphasis from City leaders over the next two years based on the sum of respondent’s top three choices.

Overall Quality of Life in Roeland Park

Most residents (93%) *who had an opinion* rated Roeland Park as an “excellent” (61.1%) or “good” (31.8%) place to live. Eighty-six percent (86%) of residents *who had an opinion* indicated Roeland Park is either an “excellent” (53%) or “good” (33.4%) place to raise children, and 85% indicated the City is an “excellent” (42.6%) or “good” (42%) community where they feel welcome and have a sense of belonging.

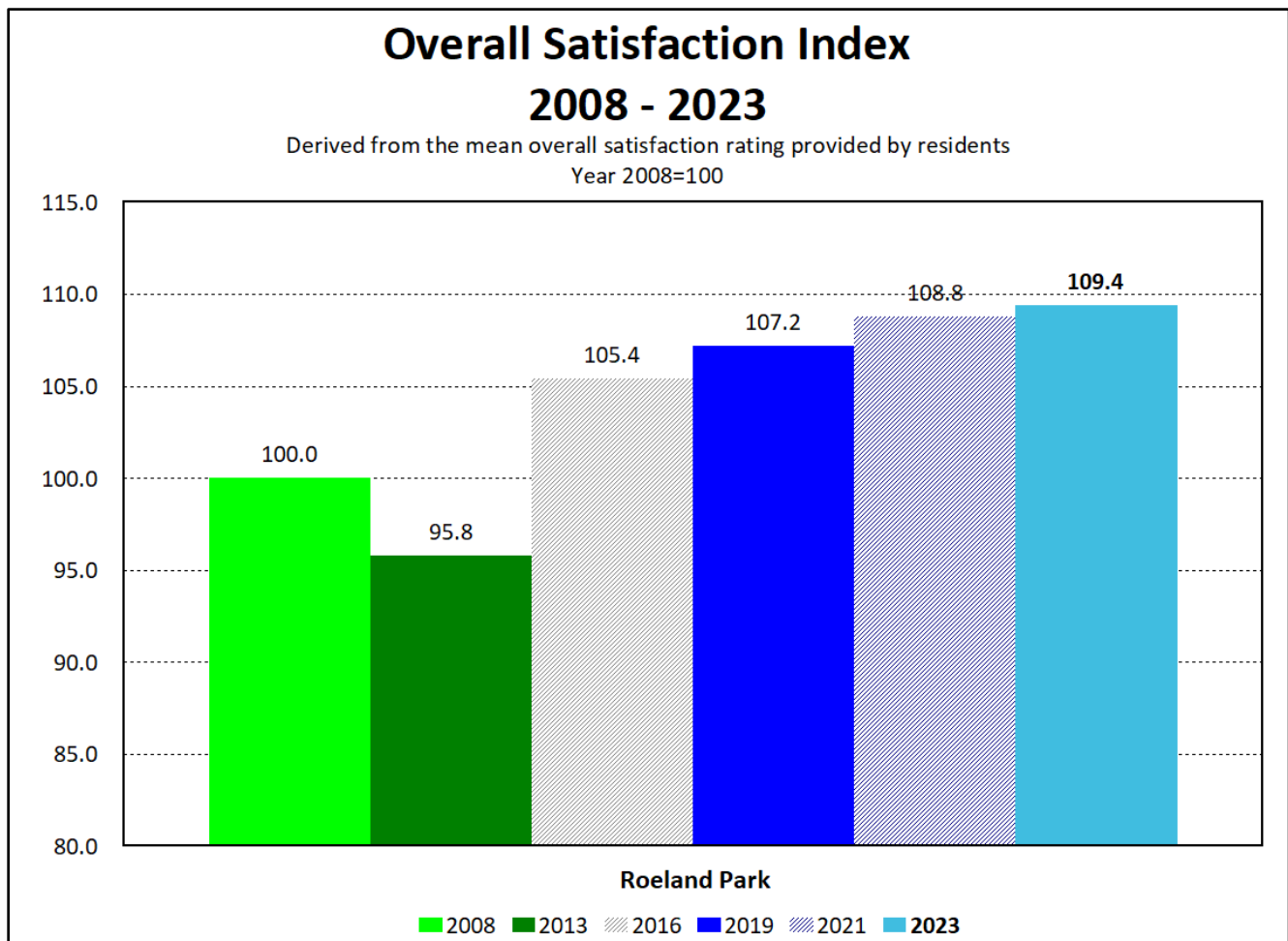
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Overall Satisfaction Index

The Overall Satisfaction Index for the City of Roeland Park increased from 108.8 in 2021 to 109.4 in 2023. The Overall Satisfaction Index is derived from the mean overall rating given for all major categories of city services that are assessed on the survey. The index is calculated by dividing the mean rating for the current year by the mean rating for the base-year (2008) and then multiplying the results by 100.

The chart below shows how the Overall Satisfaction Index for the City of Roeland Park has changed since 2008.



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Satisfaction with Specific City Services

- Public Safety.** The highest levels of satisfaction with public safety services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: the overall quality of local police protection (89%), how quickly police officers respond to emergencies (85%), and the overall quality of fire protection (84%). The public safety service that respondents were least satisfied with was the quality of Mental Health Co-Responder (56%). The three public safety services respondents indicated should receive the most emphasis over the next two years were: 1) the City’s efforts to prevent crime, 2) visibility of police in neighborhoods, and 3) quality of Mental Health Co-Responder.
- Code Enforcement.** The highest levels of satisfaction with the enforcement of City codes and ordinances, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: enforcing the cleanup of litter and debris on private property (52%), enforcing the mowing and cutting of weeds on private property (48%), and snow removal from sidewalks (47%). The two code enforcement services respondents indicated should receive the most emphasis over the next two years were: 1) the cleanup of litter/debris on private property and 2) the maintenance of commercial property.
- Parks and Recreation.** The highest levels of satisfaction with parks and recreation services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: the maintenance of City parks (91%), the overall appearance of City parks (89%), the quality of playground equipment (82%), and how close neighborhood parks are to home (77%). The three parks and recreation services respondents indicated should receive the most emphasis over the next two years were: 1) the maintenance of City Parks, 2) the number of walking and biking trails, and 3) the quality of the Community Center.
- City Maintenance.** The highest levels of satisfaction with City maintenance services, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: snow removal on major City streets (93%), the maintenance of street signs/traffic signals (88%), and snow removal on neighborhood streets (87%). The three maintenance services respondents indicated should receive the most emphasis over the next two years were maintenance of City streets, maintenance of sidewalks, and overall cleanliness of City streets and other public areas.
- City Communication.** The highest levels of satisfaction with City Communication, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: the availability of information about City programs and services (75%), the

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content of the City's newsletter (75%), and the City's efforts to keep residents informed about local issues (72%).

- **Transportation and Connectivity.** The highest levels of satisfaction with transportation and connectivity in Roeland Park, based upon the combined percentage of "very satisfied" and "satisfied" responses among residents *who had an opinion*, were: the ease of access to the interstate system (94%) and the flow of traffic on residential streets (73%). The two transportation and connectivity issues respondents indicated should receive the most emphasis over the next two years were: 1) the flow of traffic along commercial streets and 2) the availability of public sidewalks.
- **Transportation Safety.** The highest levels of satisfaction with transportation safety in Roeland Park, based upon the combined percentage of "very safe" and "safe" responses among residents *who had an opinion*, were: travel by automobile on City streets (92%) and travel by foot – walking along streets (on sidewalks) (80%).
- **Trash Services.** The highest levels of satisfaction with trash services, based upon the combined percentage of "very satisfied" and "satisfied" responses among residents *who had an opinion*, were: residential trash collection services (89%), residential curbside recycling services (87%), and residential curbside leaf collection service (86%). The two trash services respondents indicated should receive the most emphasis over the next two years were: 1) residential bulky item pickup services and 2) residential trash collection services.

Additional Findings

- Thirty percent (30%) of respondents indicated they have contacted the City with a question, problem, or complaint during the past year. Of those, 27% indicated they contacted administration, 25% contacted codes enforcement, and 13% contacted public works and the police. Overall, respondents who indicated they contacted the City were satisfied with the customer service received from City employees. Respondents were least satisfied with the overall responsiveness of City employees to their request or concern.
- Eighty-nine percent (89%) of respondents, *who had an opinion*, indicated they either "strongly agree" or "agree" with the statement, "*I feel safe going to the Roeland Park Police for help if I need it.*"
- Sixty-eight percent (68%) of respondents, *who had an opinion*, are "very supportive" or "somewhat supportive" of the City creating a policy to protect all healthy, mature trees within the City. Additionally, 64% *who had an opinion* are "very supportive" or "somewhat supportive" of the City creating a policy to protect all healthy, mature trees in front yards of private property and public rights-of-way.

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Trends from 2021 to 2023

The tables below are meant to serve as a quick reference for many of the trends that exist from the 2021 and 2023 surveys. The percentage change from 2021 to 2023 is in the far-right column of the table. To view all of the trends, please refer to the charts and graphs section (Section 1) of this report.

Trends from 2021 to 2023	2021	2023	Percentage Change from 2021 to 2023
Combination of "Very Satisfied" and "Satisfied" responses			
Q1. Major Categories of City Services			
Overall quality of solid waste services	78%	84%	6%
Overall quality of City parks & recreation programs & facilities	81%	86%	5%
Overall quality of City's stormwater runoff/stormwater management system	75%	80%	5%
Overall quality of traffic flow & congestion management in Roeland Park	69%	73%	4%
Overall maintenance of City streets, buildings & facilities	77%	81%	4%
Overall quality of police services	87%	86%	-1%
Overall quality of customer service you receive from City employees	85%	83%	-2%
Overall effectiveness of City communication with the public	81%	77%	-4%
Overall enforcement of City codes & ordinances	60%	56%	-4%
Q5. Public Safety			
Overall quality of local police protection	88%	89%	1%
How quickly police officers respond to emergencies	87%	85%	-2%
Visibility of police in neighborhoods	81%	78%	-3%
Quality of animal control services	62%	59%	-3%
Quality of EMS	86%	82%	-4%
Quality of fire protection	89%	84%	-5%
City's efforts to prevent crime	80%	75%	-5%
Enforcement of local traffic laws	78%	69%	-9%
Q8. Enforcement of City Codes and Ordinances			
Snow removal from sidewalks	48%	47%	-1%
Enforcing cleanup of litter & debris on private property	54%	52%	-2%
Enforcing maintenance of residential property	52%	46%	-6%
Enforcing mowing & cutting of weeds on private property	57%	48%	-9%
Enforcing maintenance of commercial property	60%	44%	-16%
Q10. Parks and Recreation			
Quality of art in public places	62%	70%	8%
Number of City parks	68%	76%	8%
Quality of playground equipment	75%	82%	7%
City-sponsored special events	61%	66%	5%
How close neighborhood parks are to your home	73%	77%	4%
Maintenance of City parks	87%	91%	4%
Ease of registering for programs	67%	70%	3%
Quality of Community Center	53%	56%	3%
Number of walking & biking trails	46%	49%	3%
Overall appearance of City parks	87%	89%	2%
Fees charged for memberships, recreation programs & facility rental	62%	62%	0%
Quality of Aquatics Center	77%	64%	-13%

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Trends from 2021 to 2023		2021	2023	Percentage Change from 2021 to 2023
Combination of "Very Satisfied" and "Satisfied" responses				
Q12. City Maintenance				
Snow removal on neighborhood streets	83%	87%	4%	
Maintenance of street signs/traffic signals	85%	88%	3%	
Maintenance of City streets	77%	79%	2%	
Maintenance of sidewalks	72%	74%	2%	
Snow removal on major City streets	92%	93%	1%	
Maintenance of curbs/gutters on streets	76%	77%	1%	
Maintenance of public buildings	81%	82%	1%	
Adequacy of street lighting	74%	74%	0%	
Overall cleanliness of City streets & other public areas	88%	83%	-5%	
Q14b. Customer Service				
Technical competence & knowledge of City employees who assisted you	80%	84%	4%	
How easy the department was to contact	84%	87%	3%	
Overall responsiveness of City employees to your request or concern	77%	79%	2%	
How courteously you were treated	88%	85%	-3%	
Q15. City Communication				
Quality of City's web page	58%	61%	3%	
Availability of information about City programs & services	77%	75%	-2%	
City efforts to keep you informed about local issues	74%	72%	-2%	
Content of City's newsletter	79%	75%	-4%	
Level of public involvement in local decision making	61%	50%	-11%	
Q18. Transportation and Connectivity				
Availability of bicycle infrastructure	34%	38%	4%	
Flow of traffic along commercial streets	66%	70%	4%	
Availability of public transportation	33%	35%	2%	
Availability of public sidewalks	67%	67%	0%	
Ease of access to interstate system	94%	94%	0%	
Flow of traffic on residential streets	76%	73%	-3%	
Q21. Trash Services				
Residential curbside recycling services	85%	87%	2%	
Residential trash collection services	87%	89%	2%	
Residential bulky item pickup services	69%	70%	1%	
Residential yard waste collection	81%	82%	1%	
Residential curbside leaf collection service	87%	86%	-1%	
The fee charged for solid waste services	75%	72%	-3%	
Combination of "Very Safe" and "Safe" responses				
Q20. Transportation Safety				
Travel by bicycle on streets	36%	37%	1%	
Travel by automobile on City streets	95%	92%	-3%	
Travel by foot - walk to run errands, go to school, etc.	76%	72%	-4%	
Travel by bus	51%	47%	-4%	
Travel by foot - walking along streets (on sidewalks)	85%	80%	-5%	
Travel by bicycle on trails	62%	54%	-8%	

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Trends from 2021 to 2023	2021	2023	Percentage Change from 2021 to 2023
Combination of "Excellent" and "Good" responses			
Q3. Quality of Life			
Community where I feel welcome/sense of belonging	83%	85%	2%
Community that offers adequate bicycle infrastructure of & off street	47%	48%	1%
Proximity to employers	80%	80%	0%
As a place to retire	75%	74%	-1%
Quality of commercial developments	33%	29%	-4%
As a place to live	98%	93%	-5%
As a place to work	62%	56%	-6%
Quality of grade school through high school	77%	71%	-6%
As a place to raise children	93%	86%	-7%
As a place where you would buy your next home	81%	74%	-7%
Q4. Items that Influence Your Perception of the City			
Overall feeling of safety in City	86%	88%	2%
Overall condition of housing in your neighborhood	79%	79%	0%
Overall quality of life in City	91%	89%	-2%
Affordable housing for low/moderate income families	34%	32%	-2%
Overall quality of services provided by City	88%	85%	-3%
Overall image of City	85%	81%	-4%
Overall value that you receive for your City tax & fees	70%	66%	-4%
How well City is managing development activity	55%	48%	-7%

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How the City of Roeland Park Compares to Other Communities Nationally

Satisfaction ratings for the City of Roeland Park **rated above the U.S. average in 46 of the 48 areas** that were assessed. The City of Roeland Park rated significantly higher than the U.S. average (difference of 5% or more) in 44 of these areas. Listed below are the comparisons between the City of Roeland Park and the U.S. average:

Service	Roeland Park	U.S.	Difference	Category of Service
As a place to live	93%	50%	43%	Ratings of the Community
Customer service	83%	41%	42%	Major Categories of Service
Maintenance of streets, buildings, facilities	81%	41%	40%	Major Categories of Service
Effectiveness of City communication	77%	38%	39%	Major Categories of Service
Parks and Recreation programs and facilities	86%	51%	35%	Major Categories of Service
Quality of services provided by City	85%	51%	34%	Perceptions of the City
Quality of local police protection	89%	55%	34%	Public Safety
Value received for City tax & fees	66%	34%	32%	Perceptions of the City
Overall cleanliness of City streets & other public areas	83%	52%	31%	City Maintenance
Residential curbside recycling services	87%	57%	30%	Trash Services
Stormwater runoff/management system	80%	51%	29%	Major Categories of Service
Snow removal on major City streets	93%	65%	28%	City Maintenance
Maintenance of street signs/traffic signals	88%	60%	28%	City Maintenance
City efforts to keep you informed about local issues	72%	44%	28%	City Communication
Solid waste services	84%	57%	27%	Major Categories of Service
How quickly police officers respond to emergencies	85%	58%	27%	Public Safety
Availability of information about City programs/services	75%	48%	27%	City Communication
Residential yard waste collection	82%	55%	27%	Trash Services
Traffic flow and congestion management	73%	47%	26%	Major Categories of Service
Image of City	81%	55%	26%	Perceptions of the City
City's efforts to prevent crime	75%	50%	25%	Public Safety
Maintenance of City streets	79%	54%	25%	City Maintenance
As a place to raise children	86%	62%	24%	Ratings of the Community
Visibility of police in neighborhoods	78%	55%	23%	Public Safety
Maintenance of sidewalks	74%	51%	23%	City Maintenance
Residential bulky item pickup services	70%	47%	23%	Trash Services
As a place to retire	74%	52%	22%	Ratings of the Community
Quality of grade school through high school	71%	49%	22%	Ratings of the Community
Residential trash collection services	89%	69%	20%	Trash Services
Feeling of safety in City	88%	68%	20%	Perceptions of the City
Maintenance of public buildings	82%	63%	19%	City Maintenance
Quality of City's web page	61%	43%	18%	City Communication
As a place where you would buy your next home	74%	56%	18%	Ratings of the Community
Enforcement of local traffic laws	69%	51%	18%	Public Safety
Snow removal on neighborhood streets	87%	71%	16%	City Maintenance
Level of public involvement in local decision making	50%	34%	16%	City Communication
Enforcement of codes and ordinances	56%	42%	14%	Major Categories of Service
Quality of EMS	82%	72%	10%	Public Safety
Animal control services	59%	50%	9%	Public Safety
How well City is managing development activity	48%	40%	8%	Perceptions of the City
Adequacy of street lighting	74%	66%	8%	City Maintenance
Clean up of litter/debris on private property	52%	46%	6%	Code Enforcement
Quality of fire protection	84%	78%	6%	Public Safety
Community that offers adequate bicycle infrastructure	48%	43%	5%	Ratings of the Community
Mowing/cutting of weeds on private property	48%	47%	1%	Code Enforcement
Maintenance of residential property	46%	45%	1%	Code Enforcement
As a place to work	56%	58%	-2%	Ratings of the Community
Maintenance of commercial property	44%	48%	-4%	Code Enforcement

2023 City of Roeland Park Community Survey

Executive Summary



How the City of Roeland Park Compares to the Kansas City Metro

Satisfaction ratings for the City of Roeland Park **rated the same or above the average for the Kansas City Metro area in 42 of the 48 areas** that were assessed. The City of Roeland Park rated **significantly higher than this average (difference of 5% or more) in 36 of these areas**. Listed below are the comparisons between the City of Roeland Park and the Kansas City Metro area average.

Service	Roeland Park	KC Metro	Difference	Category of Service
Maintenance of streets, buildings, facilities	81%	53%	28%	Major Categories of Service
Maintenance of sidewalks	74%	51%	23%	City Maintenance
Snow removal on neighborhood streets	87%	66%	21%	City Maintenance
Stormwater runoff/management system	80%	61%	19%	Major Categories of Service
Maintenance of City streets	79%	60%	19%	City Maintenance
Quality of grade school through high school	71%	52%	19%	Ratings of the Community
Effectiveness of City communication	77%	61%	16%	Major Categories of Service
Image of City	81%	65%	16%	Perceptions of the City
Maintenance of street signs/traffic signals	88%	73%	15%	City Maintenance
Snow removal on major City streets	93%	79%	14%	City Maintenance
Quality of services provided by City	85%	72%	13%	Perceptions of the City
Value received for City tax & fees	66%	53%	13%	Perceptions of the City
Quality of local police protection	89%	76%	13%	Public Safety
Overall cleanliness of City streets & other public areas	83%	70%	13%	City Maintenance
City efforts to keep you informed about local issues	72%	59%	13%	City Communication
Feeling of safety in City	88%	76%	12%	Perceptions of the City
How quickly police officers respond to emergencies	85%	73%	12%	Public Safety
Availability of information about City programs/services	75%	63%	12%	City Communication
Traffic flow and congestion management	73%	62%	11%	Major Categories of Service
City's efforts to prevent crime	75%	64%	11%	Public Safety
Residential curbside recycling services	87%	76%	11%	Trash Services
As a place to live	93%	83%	10%	Ratings of the Community
Parks and Recreation programs and facilities	86%	76%	10%	Major Categories of Service
Solid waste services	84%	74%	10%	Major Categories of Service
Customer service	83%	73%	10%	Major Categories of Service
Visibility of police in neighborhoods	78%	68%	10%	Public Safety
Maintenance of public buildings	82%	72%	10%	City Maintenance
Adequacy of street lighting	74%	64%	10%	City Maintenance
Level of public involvement in local decision making	50%	40%	10%	City Communication
As a place to raise children	86%	78%	8%	Ratings of the Community
As a place where you would buy your next home	74%	66%	8%	Ratings of the Community
As a place to retire	74%	66%	8%	Ratings of the Community
Community that offers adequate bicycle infrastructure	48%	40%	8%	Ratings of the Community
Clean up of litter/debris on private property	52%	45%	7%	Code Enforcement
Residential trash collection services	89%	83%	6%	Trash Services
Enforcement of local traffic laws	69%	64%	5%	Public Safety
Enforcement of codes and ordinances	56%	52%	4%	Major Categories of Service
Residential yard waste collection	82%	78%	4%	Trash Services
Quality of City's web page	61%	58%	3%	City Communication
How well City is managing development activity	48%	45%	3%	Perceptions of the City
Animal control services	59%	56%	3%	Public Safety
Mowing/cutting of weeds on private property	48%	48%	0%	Code Enforcement
Maintenance of residential property	46%	47%	-1%	Code Enforcement
Quality of EMS	82%	83%	-1%	Public Safety
Quality of fire protection	84%	87%	-3%	Public Safety
As a place to work	56%	63%	-7%	Ratings of the Community
Residential bulky item pickup services	70%	78%	-8%	Trash Services
Maintenance of commercial property	44%	53%	-9%	Code Enforcement

2023 City of Roeland Park Community Survey

Executive Summary



Investment Priorities

Recommended Priorities for the Next Two Years. In order to help the City identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance residents placed on each City service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with City services over the next two years. If the City wants to improve its overall satisfaction rating, the City should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings. Details regarding the methodology for the analysis are provided in Section 3 of this report.

Overall Priorities for the City by Major Category. This analysis reviewed the importance of and satisfaction with major categories of City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the major service that is recommended as the top priority for investment over the next two years in order to raise the City's overall satisfaction rating is listed below:

- Enforcement of codes and ordinances (I-S Rating = 0.1158)

The table below shows the Importance-Satisfaction rating for all 10 major categories of City services that were rated.

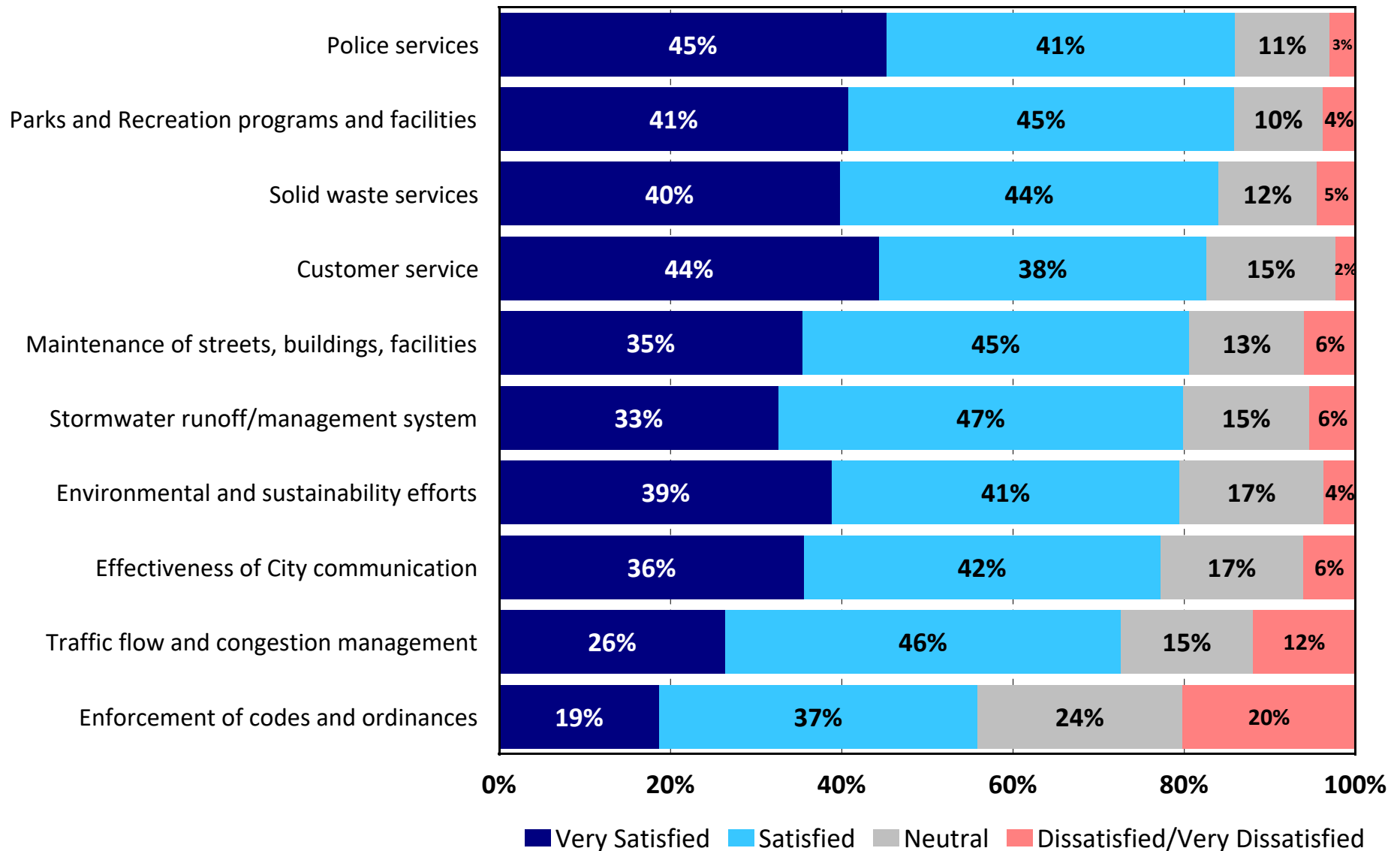
2023 Importance-Satisfaction Rating						
Roeland Park, Kansas						
Major Categories of City Services						
Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
High Priority (IS .10-.20)						
Enforcement of codes and ordinances	26%	5	56%	10	0.1158	1
Medium Priority (IS <.10)						
Maintenance of streets, buildings, facilities	51%	1	81%	5	0.0987	2
Traffic flow and congestion management	28%	4	73%	9	0.0759	3
Environmental and sustainability efforts	30%	3	79%	7	0.0612	4
Parks and Recreation programs and facilities	36%	2	86%	2	0.0508	5
Effectiveness of City communication	19%	7	77%	8	0.0442	6
Police services	24%	6	86%	1	0.0340	7
Stormwater runoff/management system	12%	8	80%	6	0.0245	8
Solid waste services	10%	9	84%	3	0.0166	9
Customer service	5%	10	83%	4	0.0078	10



Charts and Graphs

Q1. Overall Satisfaction with Major Categories of City Services

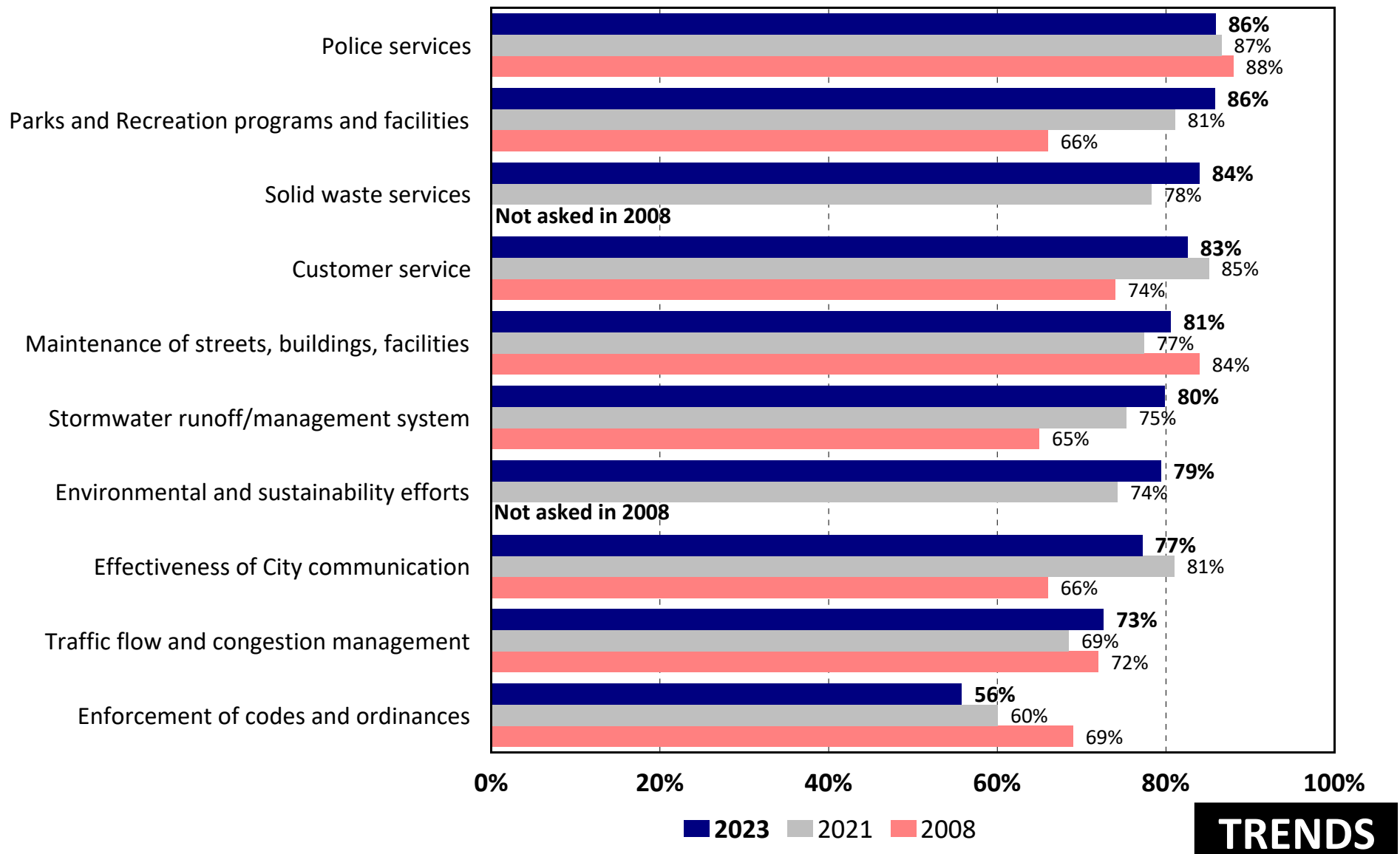
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don’t know”)



Overall Satisfaction with Major Categories of City Services

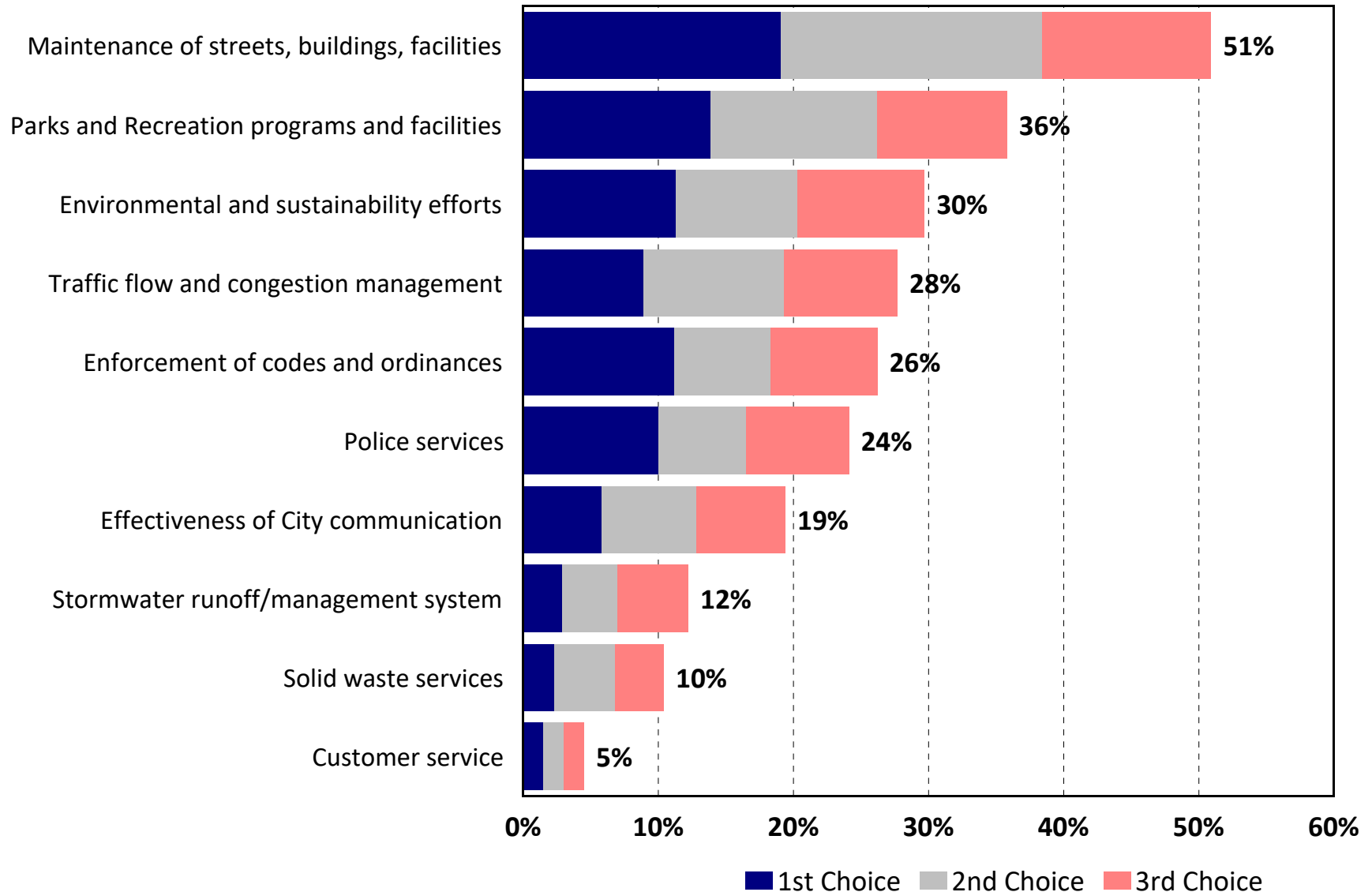
2023 vs. 2021 vs. 2008

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was “very satisfied” and 1 was “very dissatisfied”



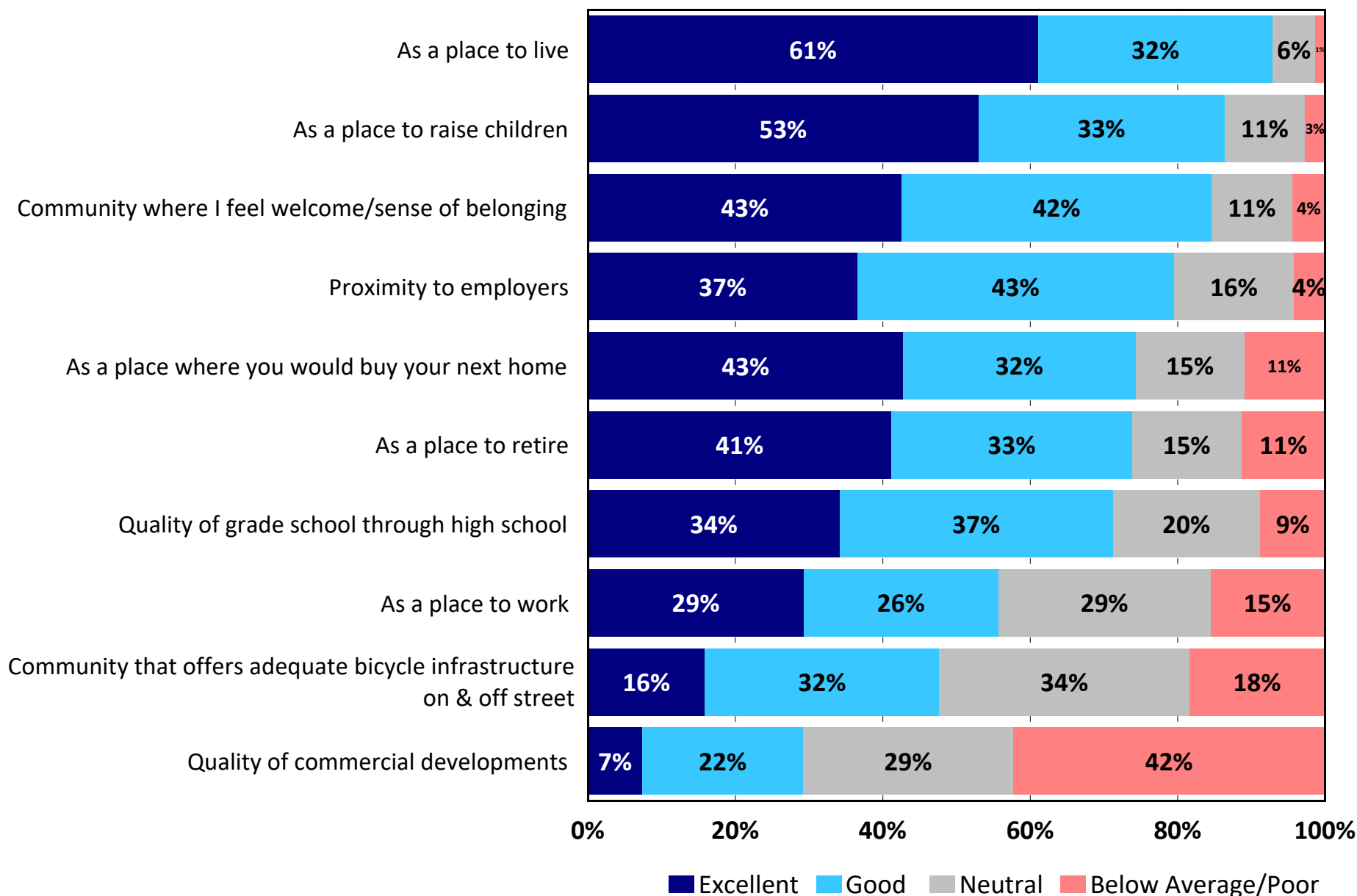
Q2. Services That Should Receive the Most Emphasis from City Leaders Over the Next Two Years

by percentage of respondents who selected the item as one of their top three choices



Q3. Rating the Quality of Life in Roeland Park

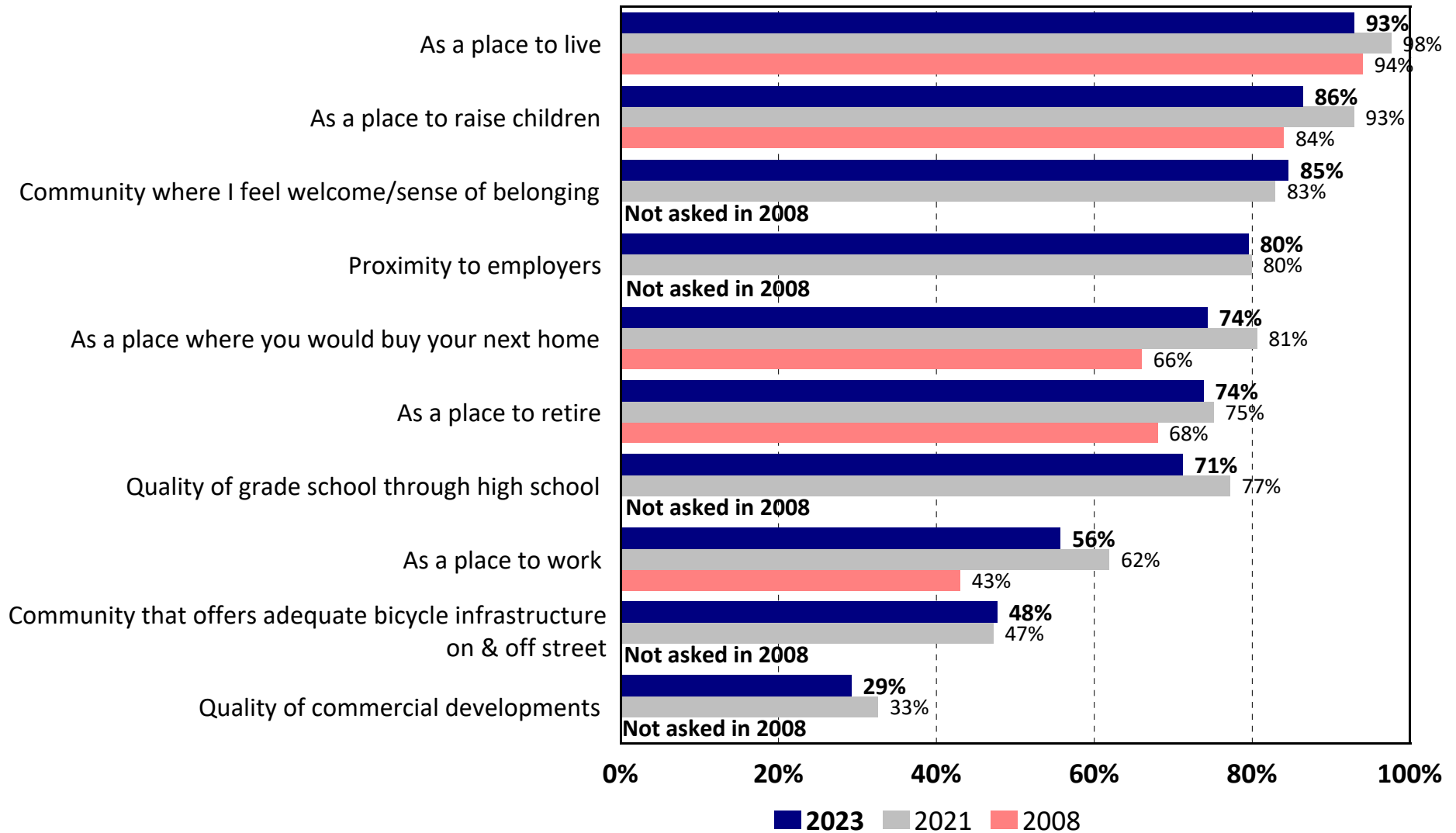
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don’t know”)



Rating the Quality of Life in Roeland Park

2023 vs. 2021 vs. 2008

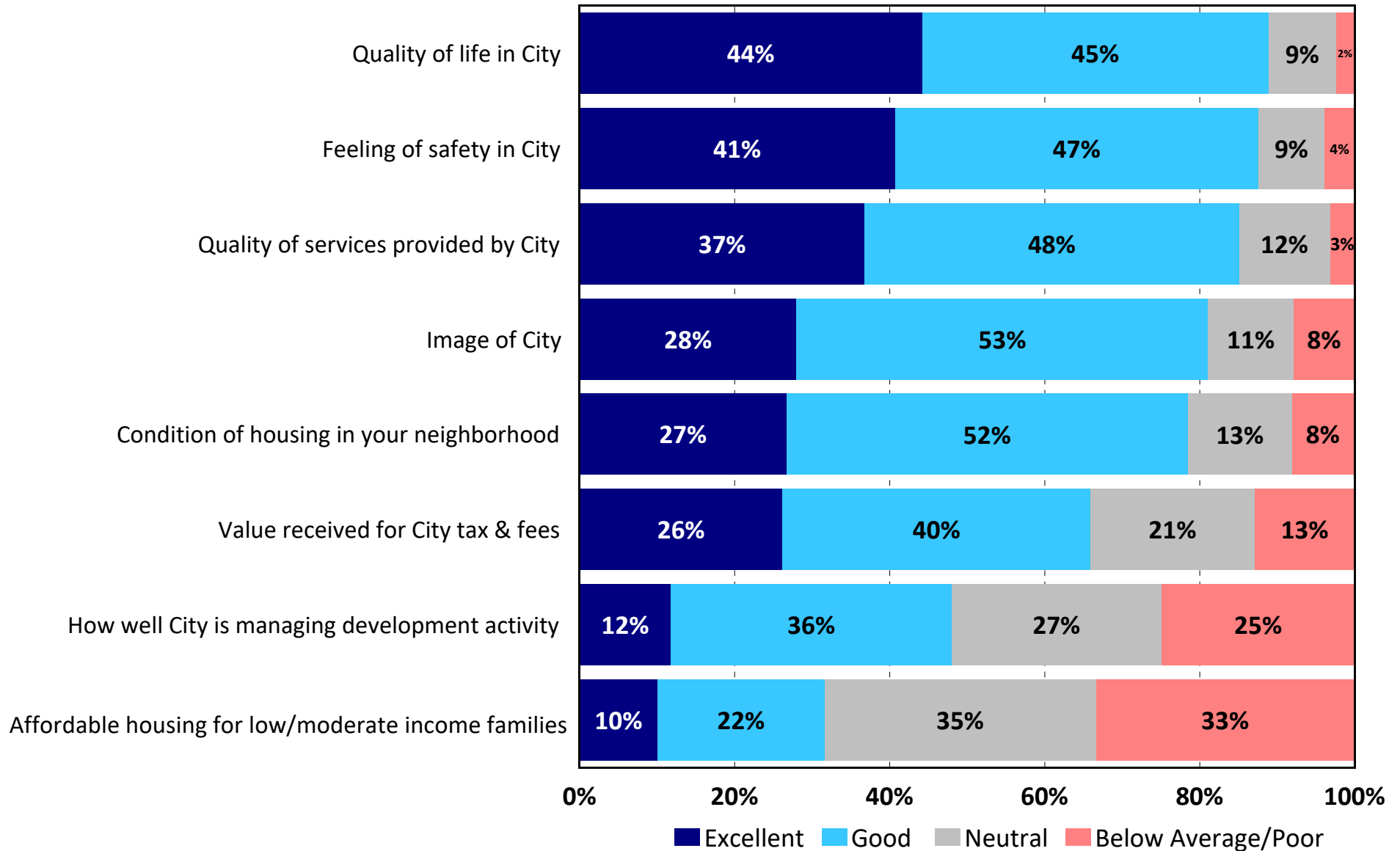
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was “excellent” and 1 was “poor”



TRENDS

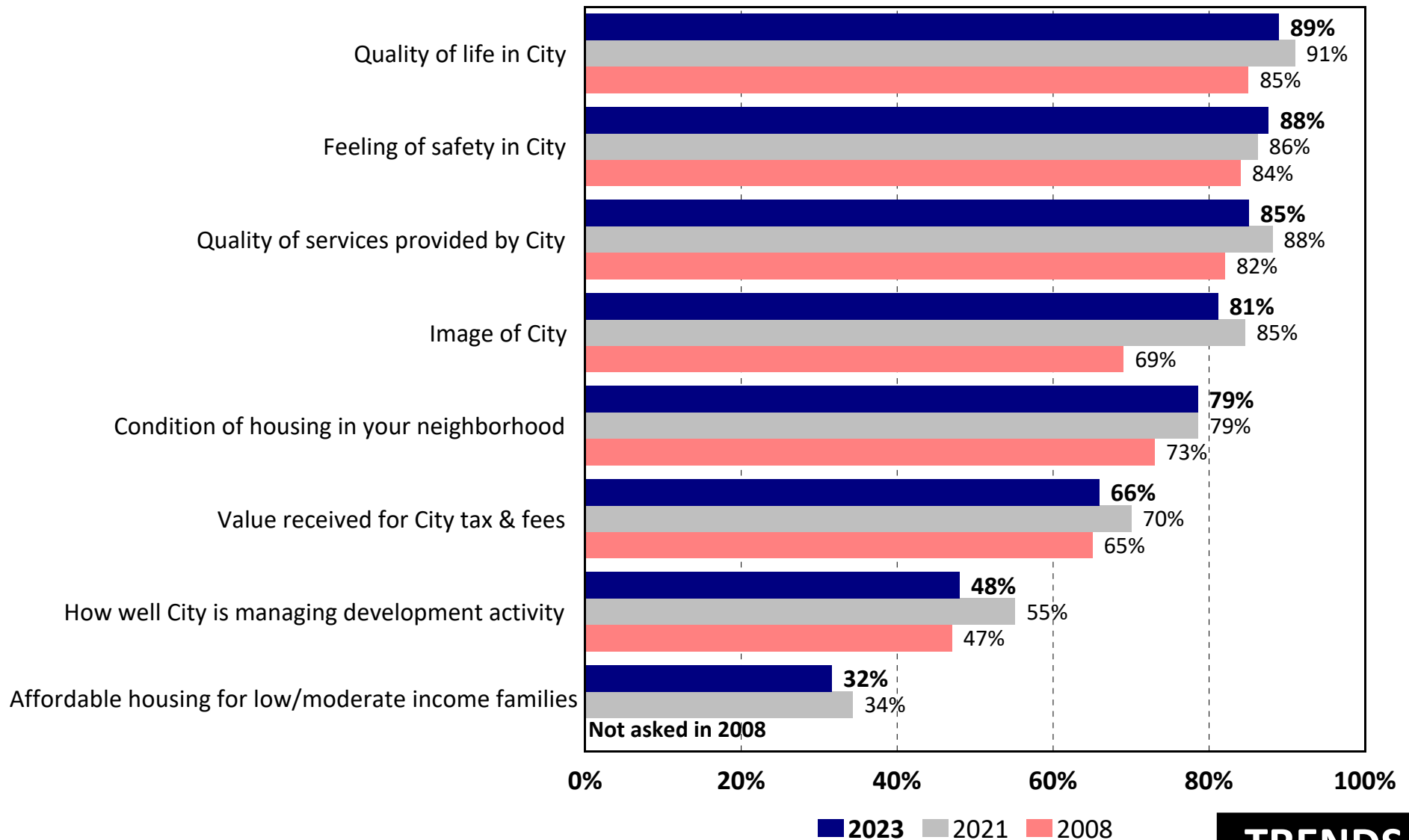
Q4. Rating Items that Influence your Perception of the City of Roeland Park

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don’t know”)



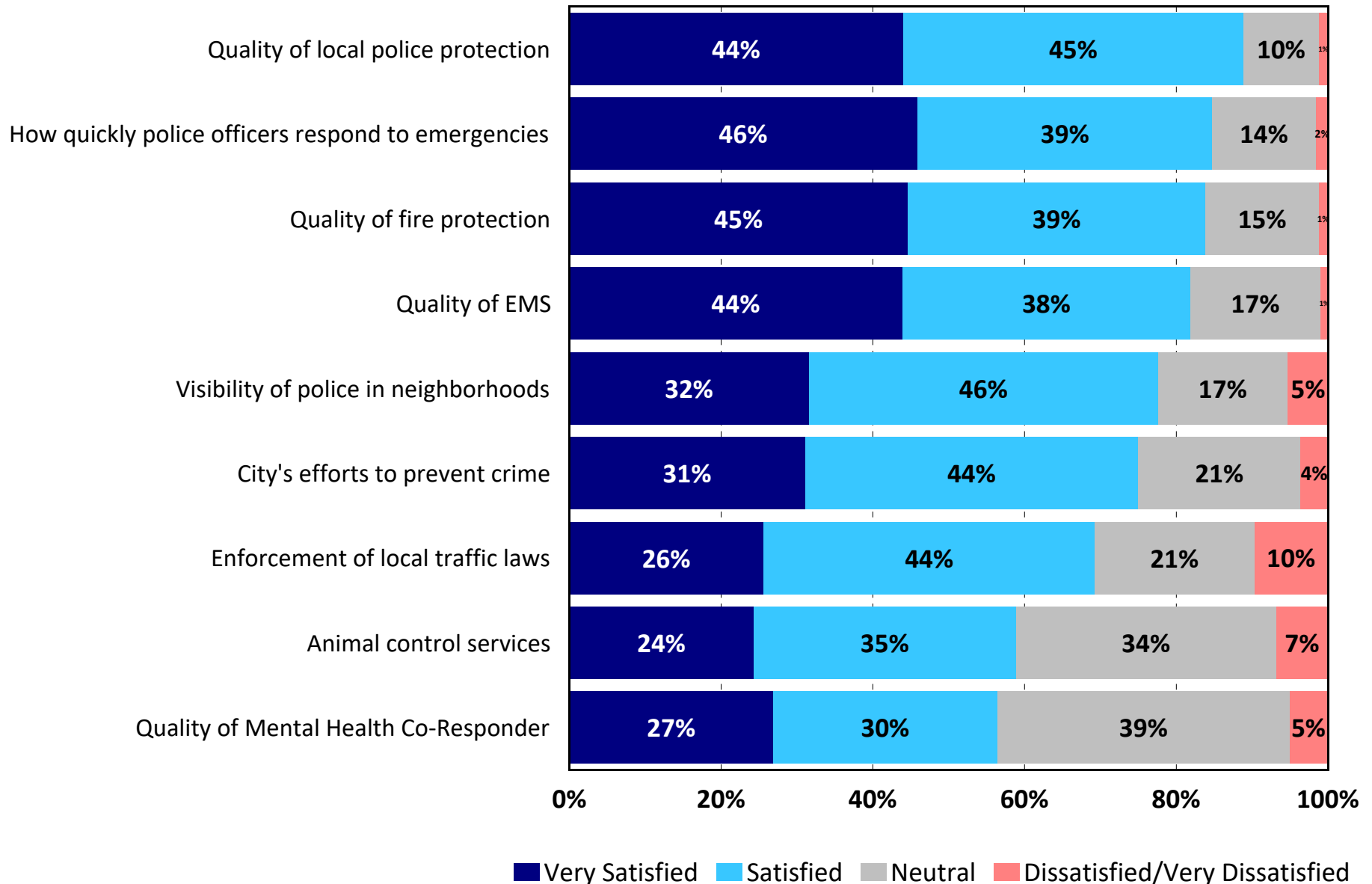
Rating Items that Influence your Perception of the City of Roeland Park - 2023 vs. 2021 vs. 2008

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was “excellent” and 1 was “poor”



Q5. Overall Satisfaction with Public Safety Services

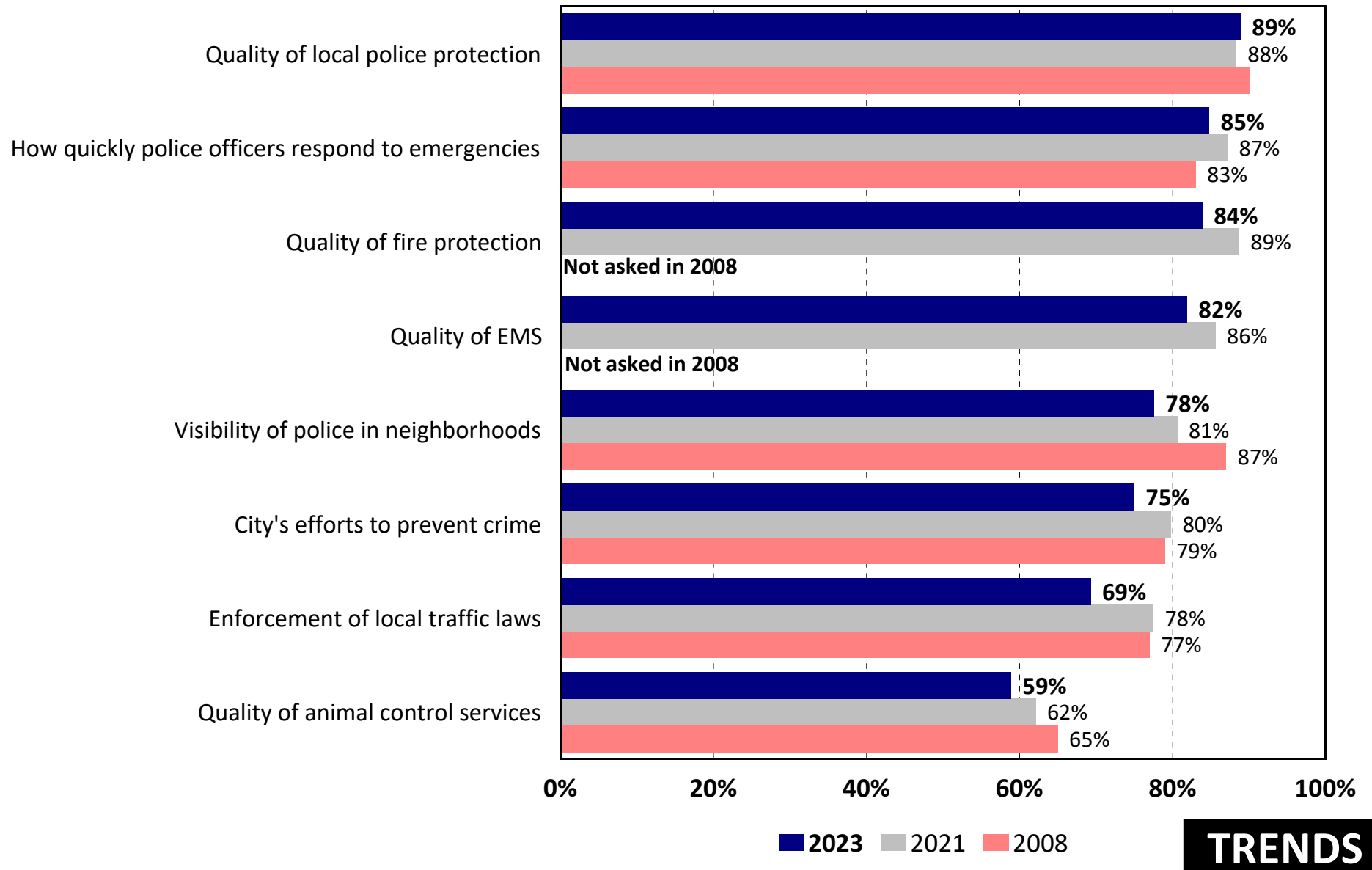
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don’t know”)



Overall Satisfaction with Public Safety Services

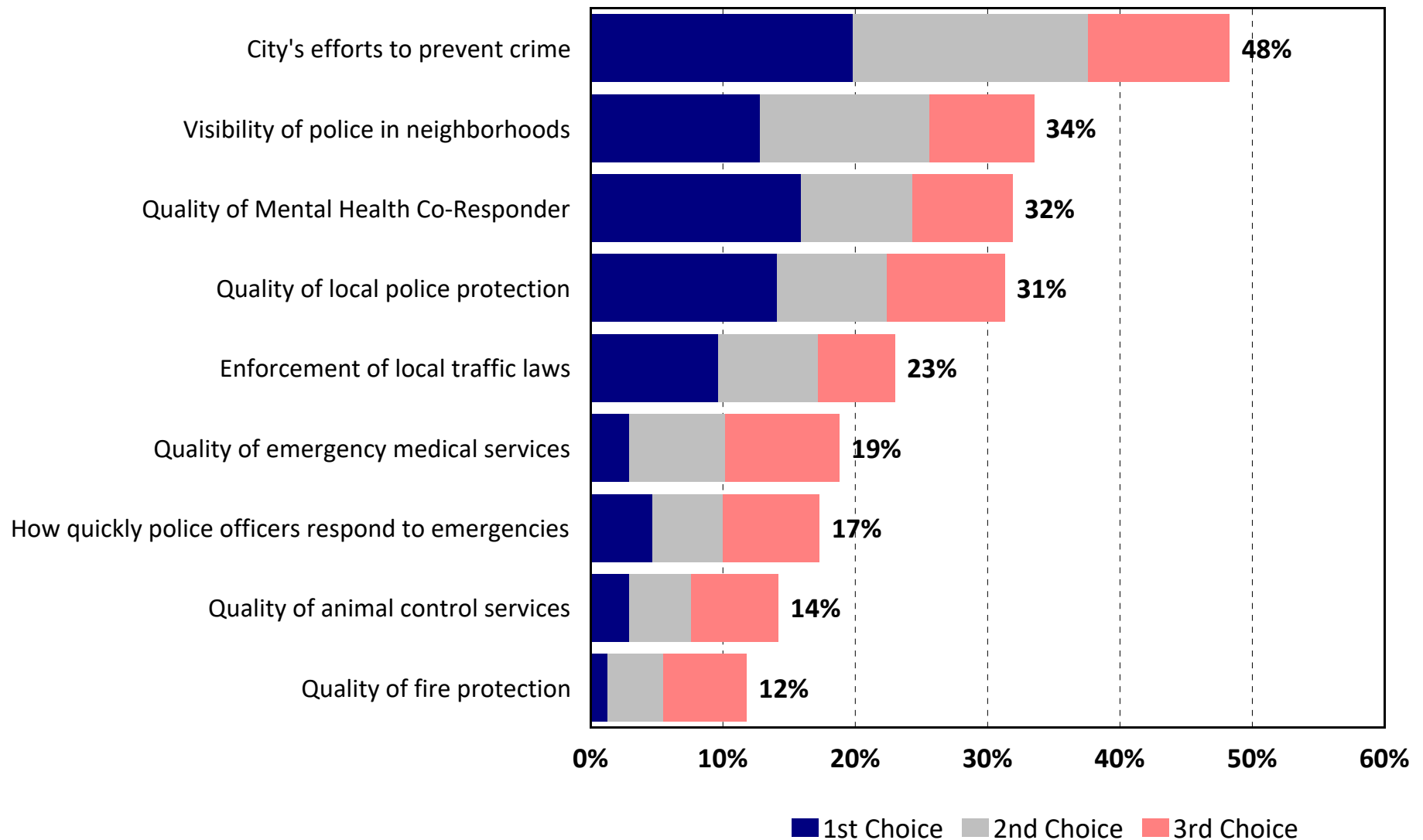
2023 vs. 2021 vs. 2008

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was “very satisfied” and 1 was “very dissatisfied”



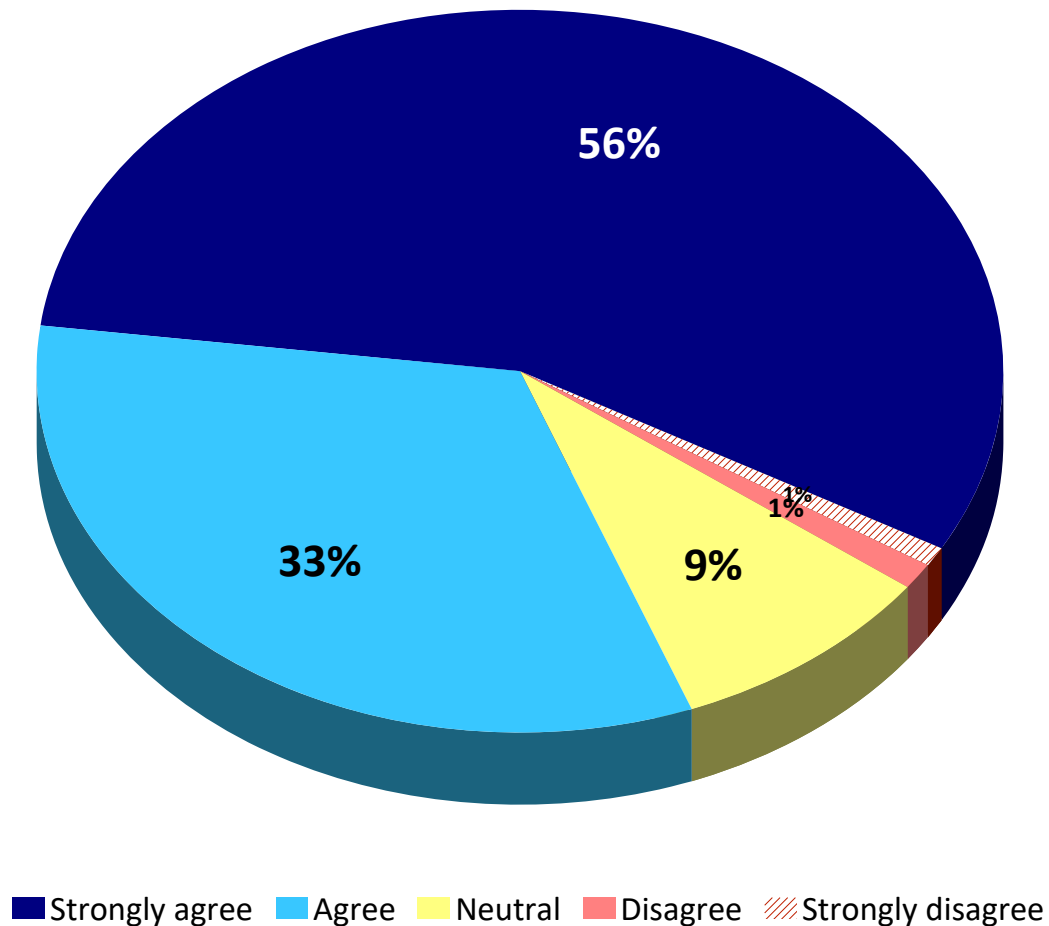
Q6. Public Safety Services That Should Receive the Most Emphasis from City Leaders Over the Next Two Years

by percentage of respondents who selected the item as one of their top three choices



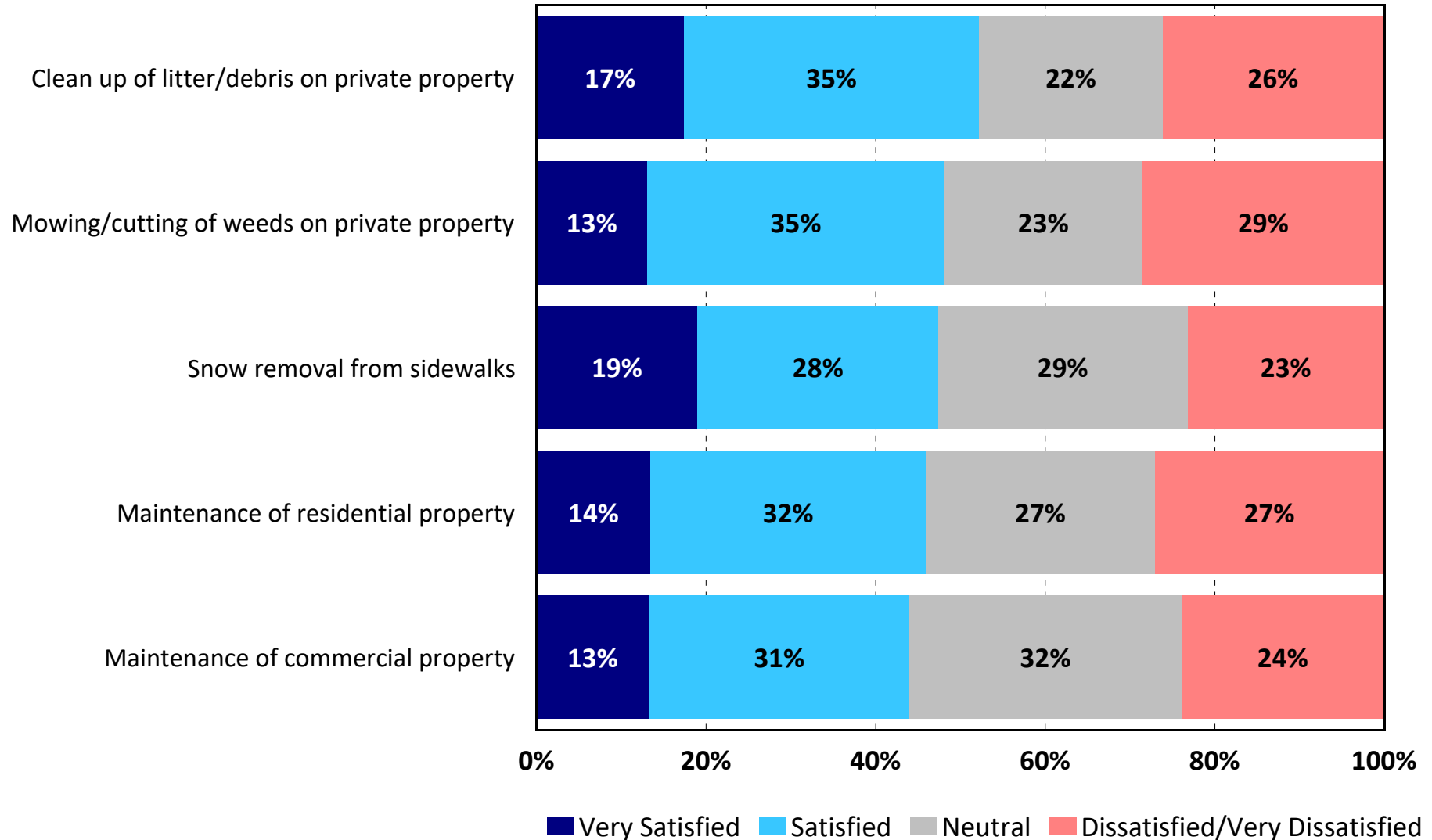
Q7. Please rate your level of agreement with the following statement: *“I feel safe going to the Roeland Park Police for help if I need it.”*

by percentage of respondents (excluding “not provided”)



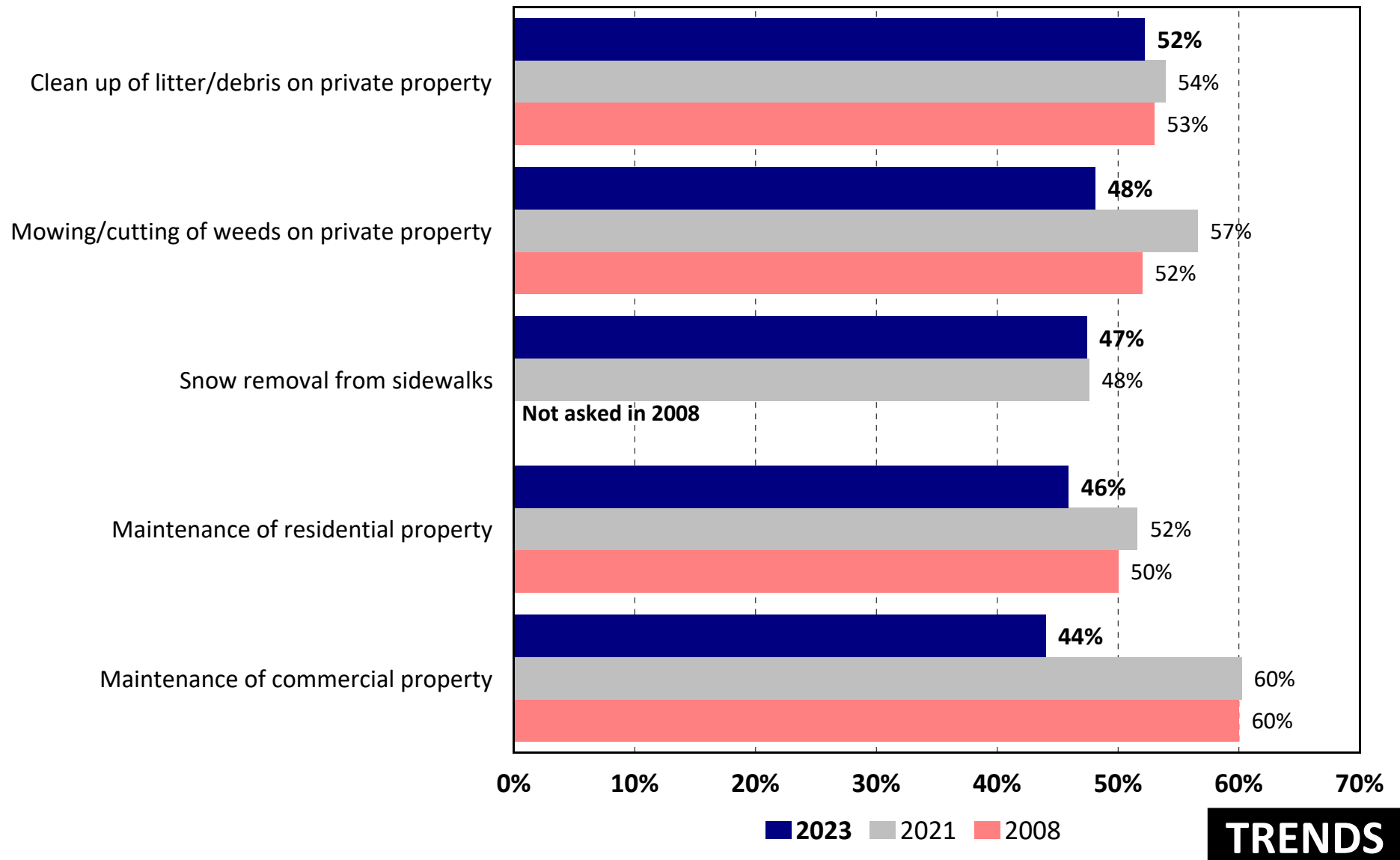
Q8. Overall Satisfaction with the Enforcement of City Codes and Ordinances

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don’t know”)



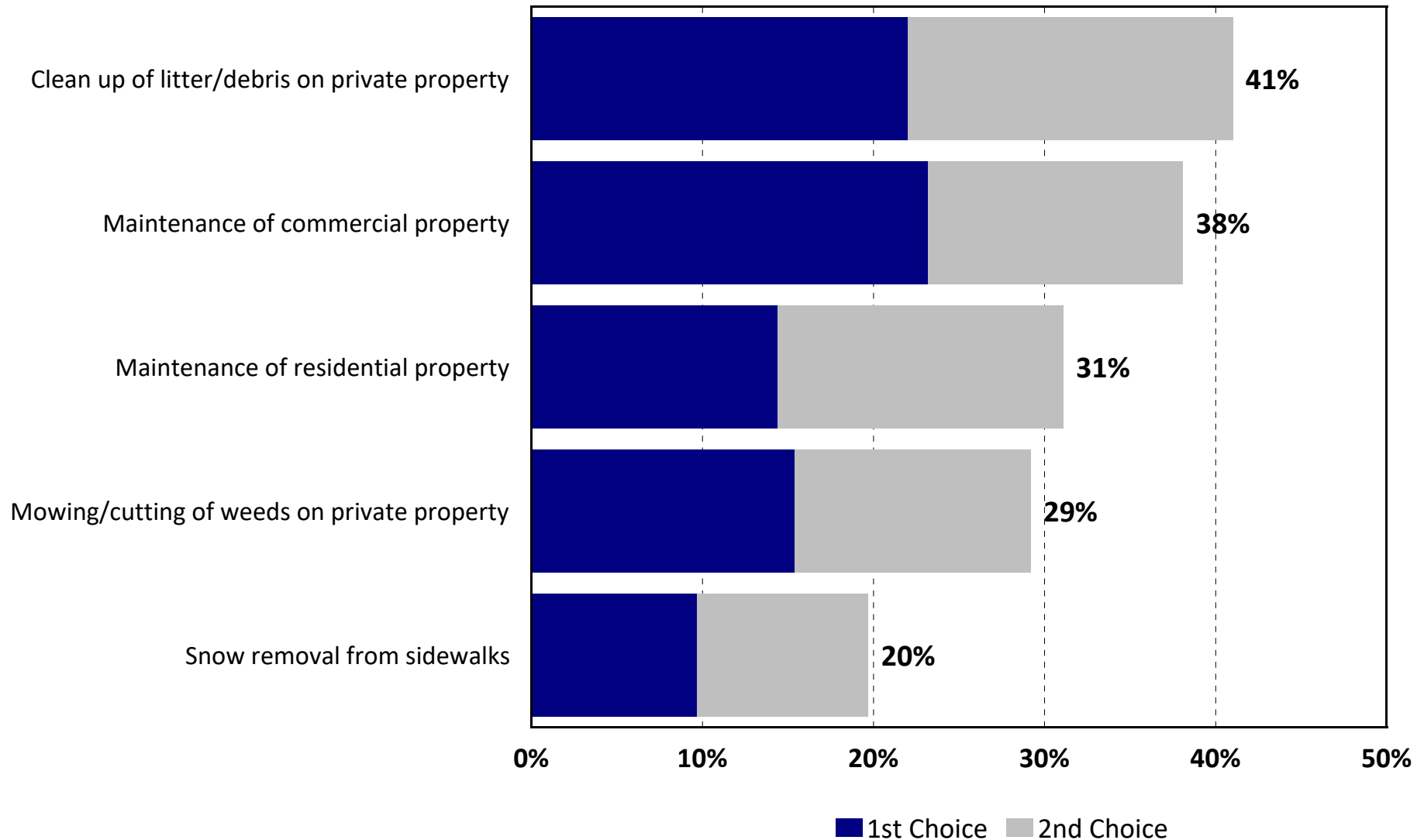
Overall Satisfaction with the Enforcement of City Codes and Ordinances - 2023 vs. 2021 vs. 2008

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was “very satisfied” and 1 was “very dissatisfied”



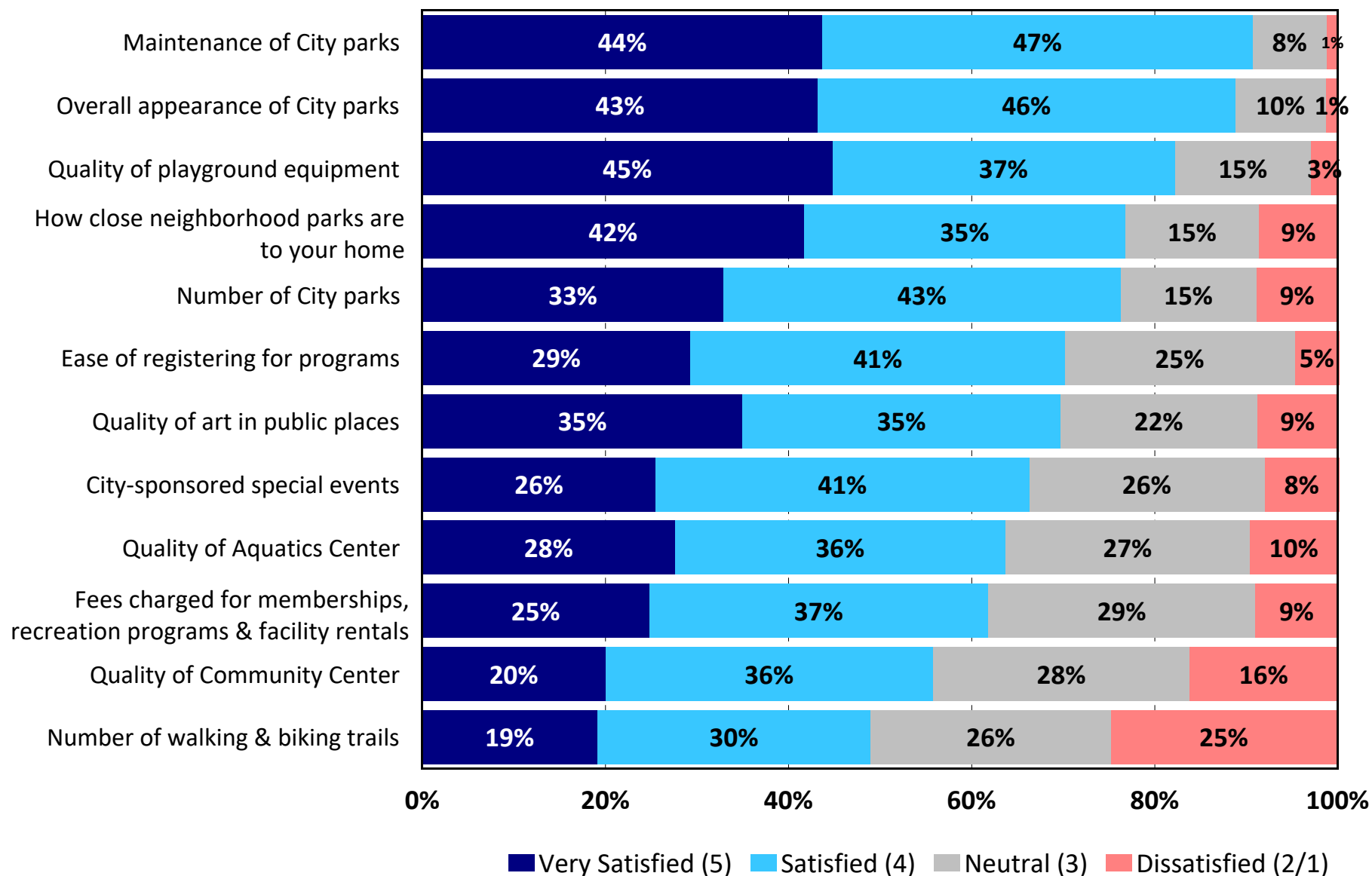
Q9. Code Enforcement Services That Should Receive the Most Emphasis from City Leaders Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices



Q10. Overall Satisfaction with Parks and Recreation

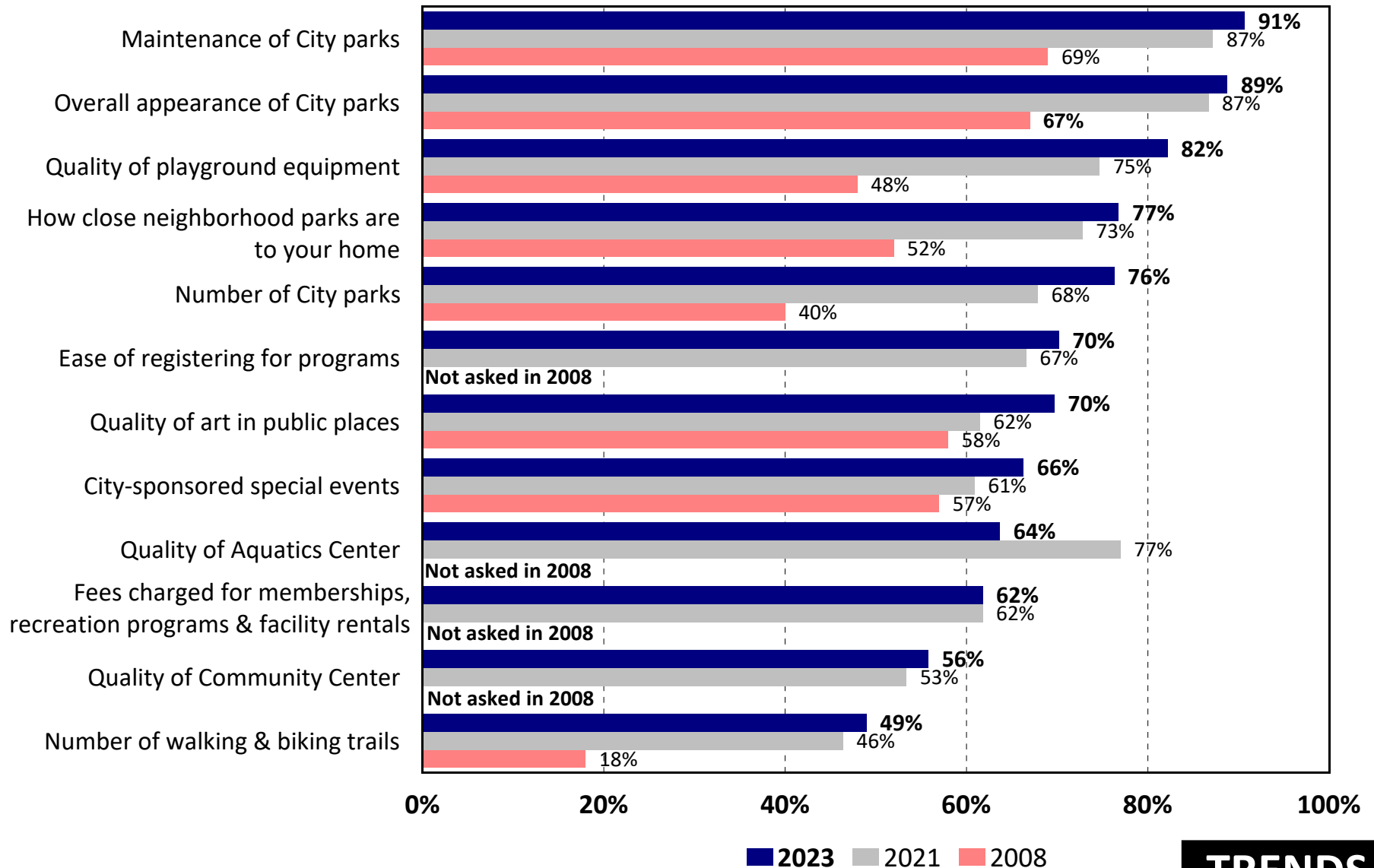
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don’t know”)



Overall Satisfaction with Parks and Recreation

2023 vs. 2021 vs. 2008

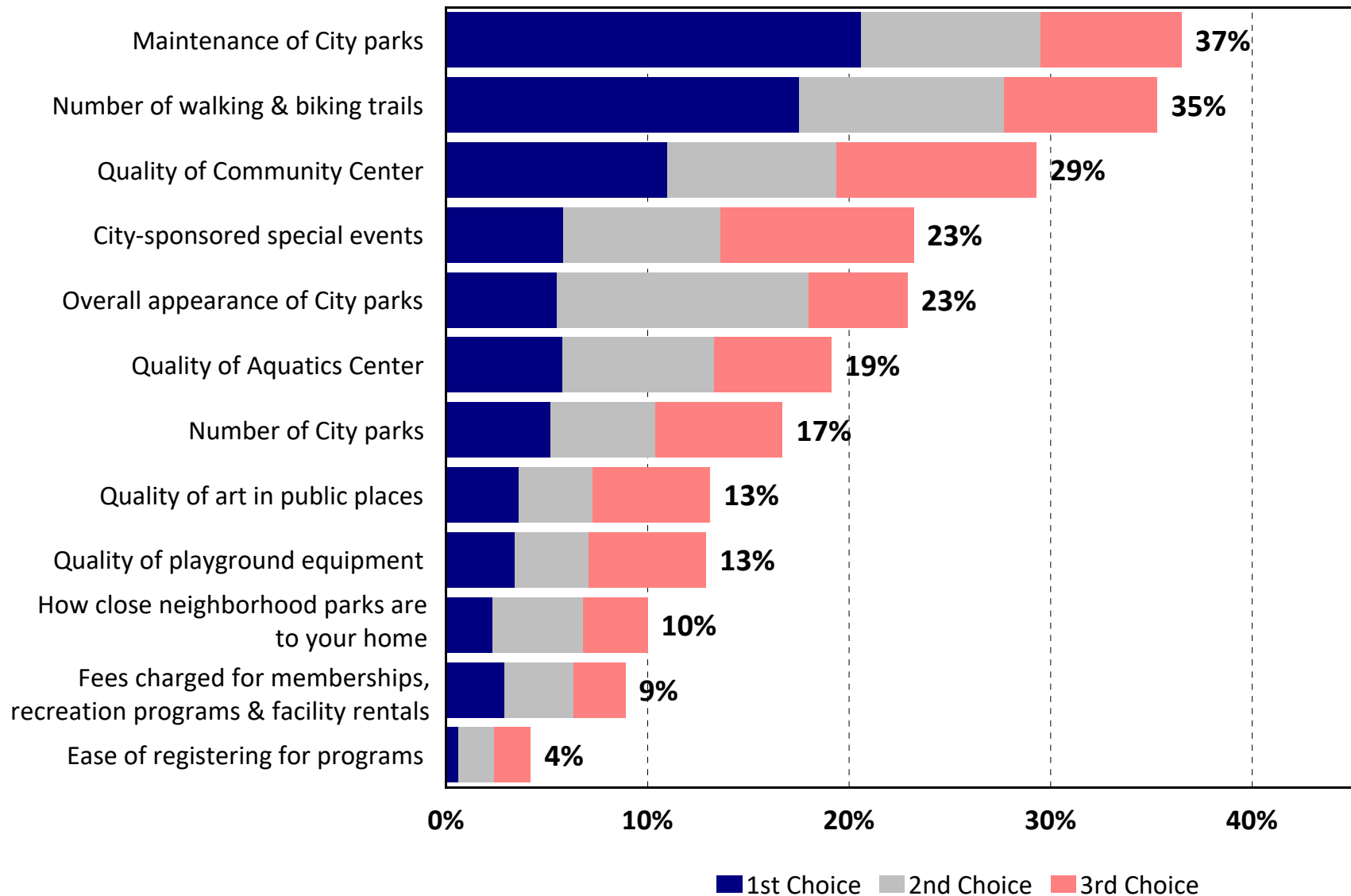
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was “very satisfied” and 1 was “very dissatisfied”



TRENDS

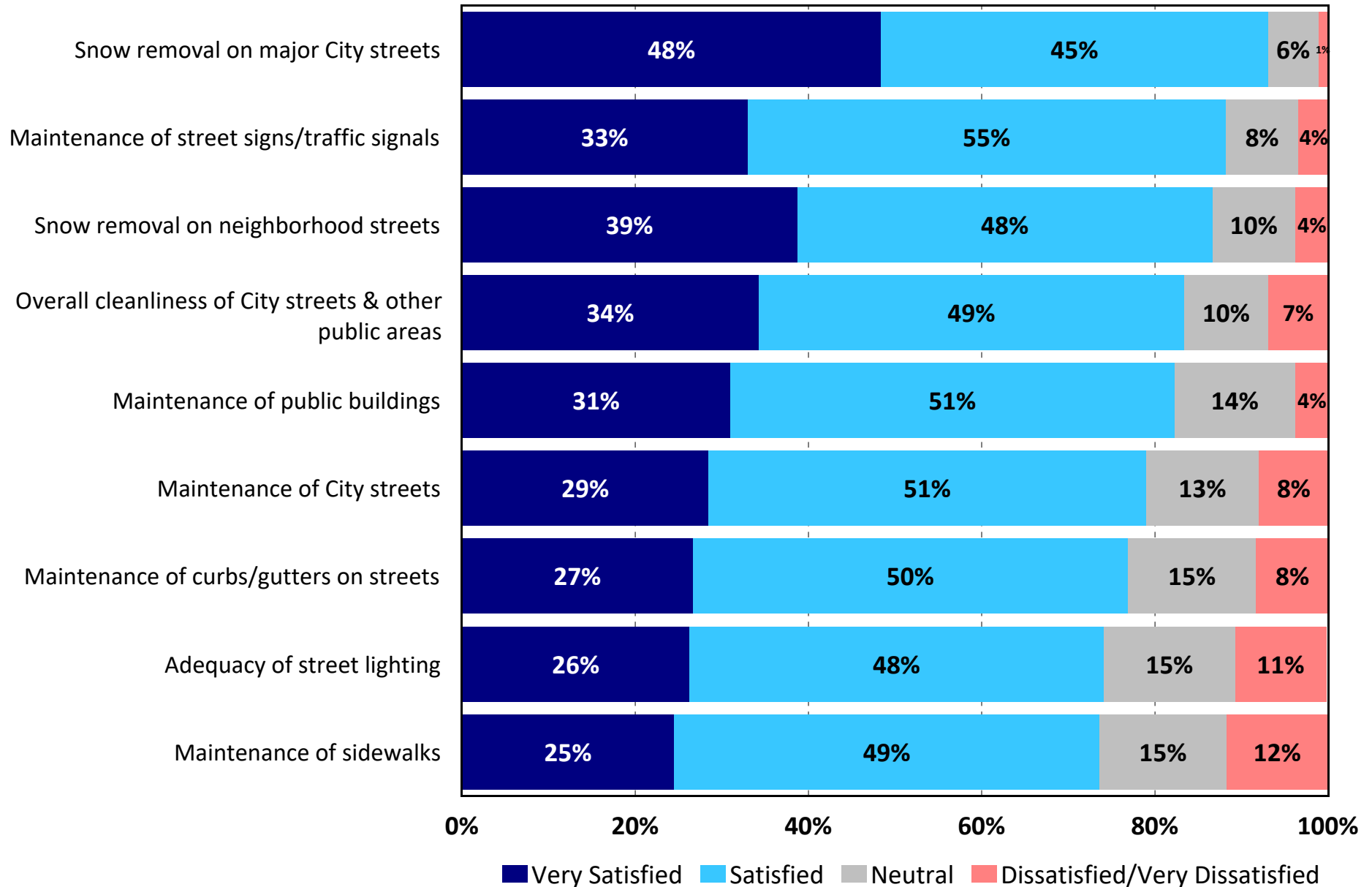
Q11. Parks and Recreation Services That Should Receive the Most Emphasis From City Leaders Over the Next Two Years

by percentage of respondents who selected the item as one of their top three choices



Q12. Overall Satisfaction with City Maintenance

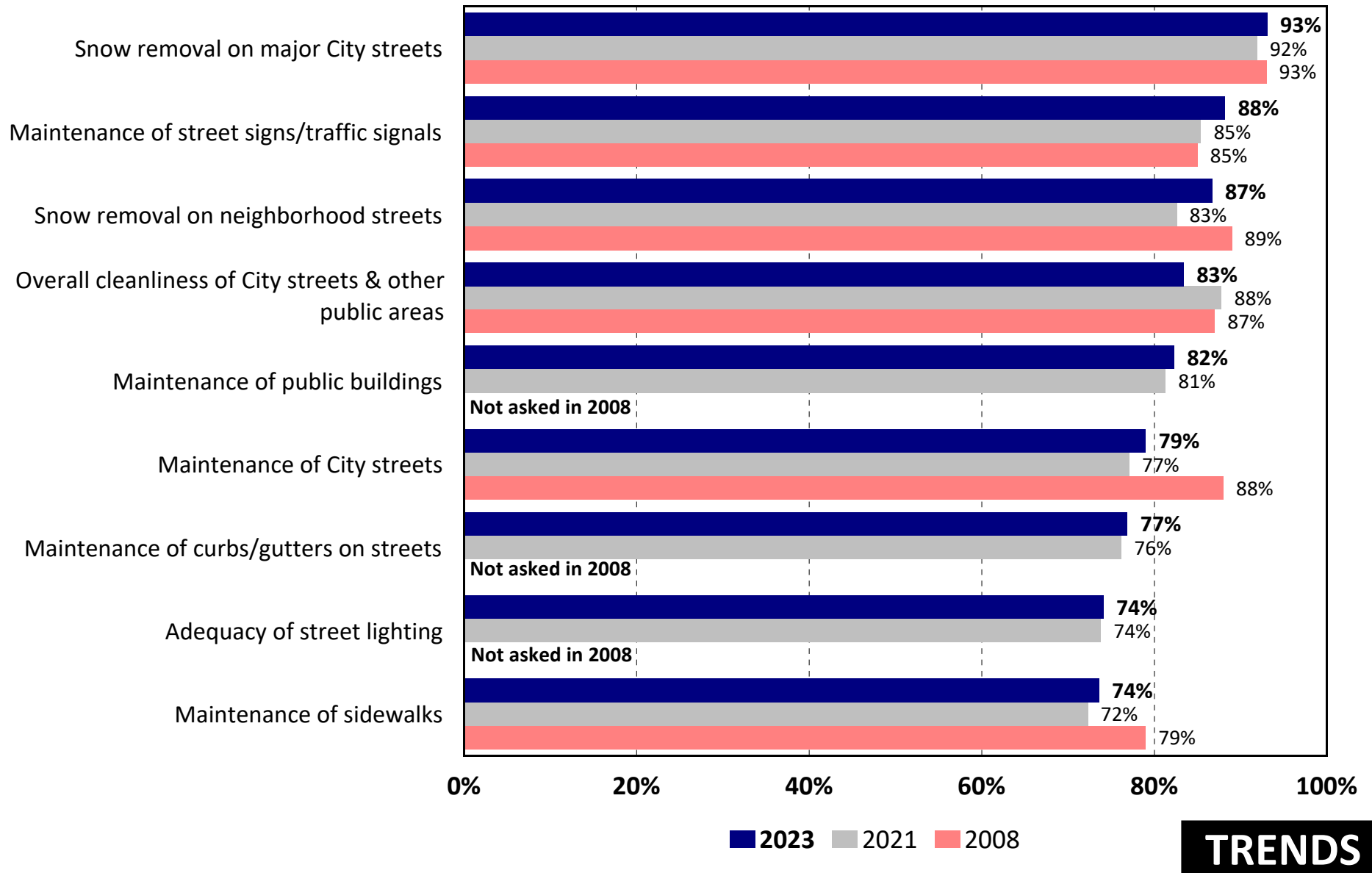
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don’t know”)



Overall Satisfaction with City Maintenance

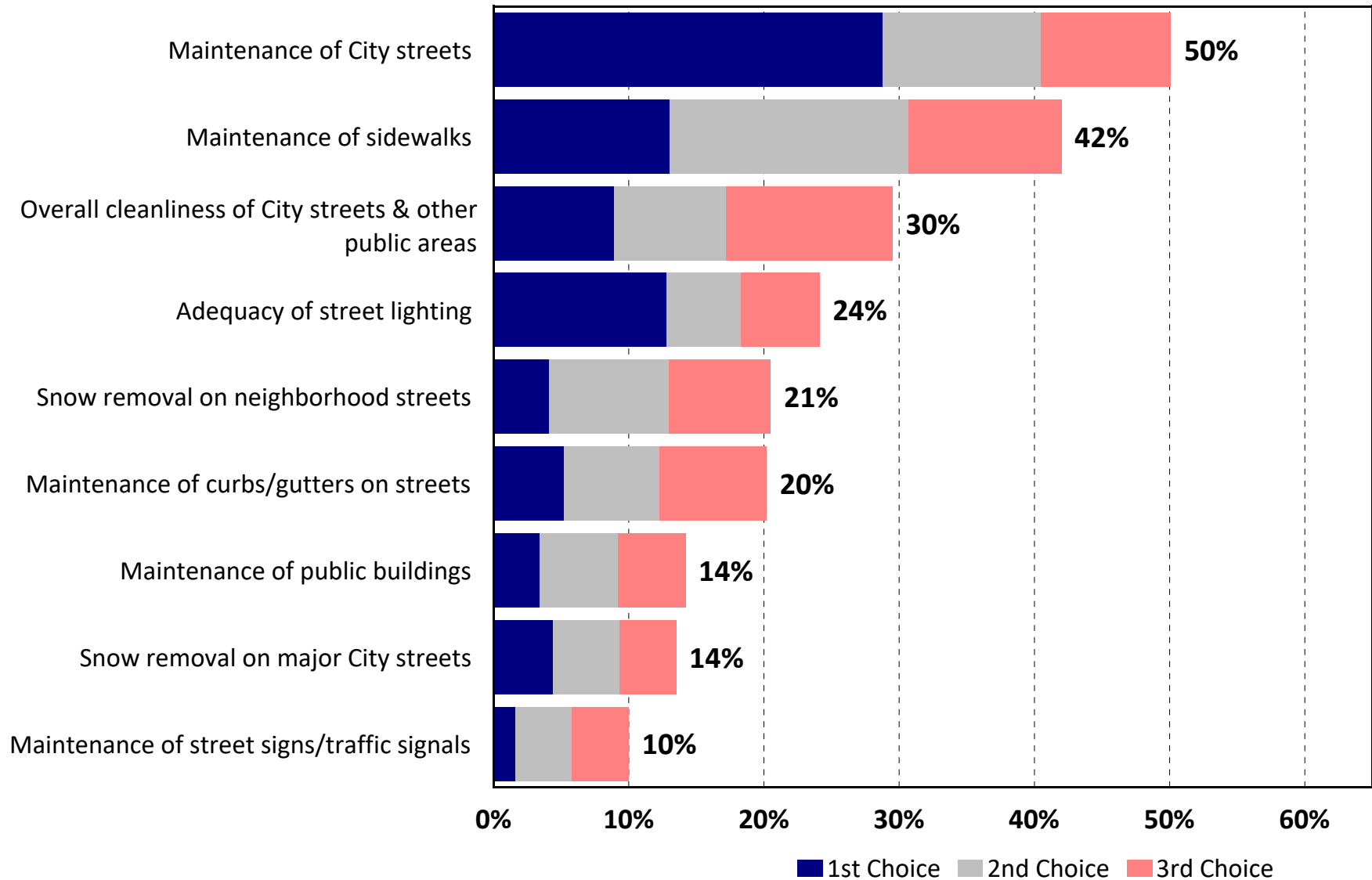
2023 vs. 2021 vs. 2008

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied"



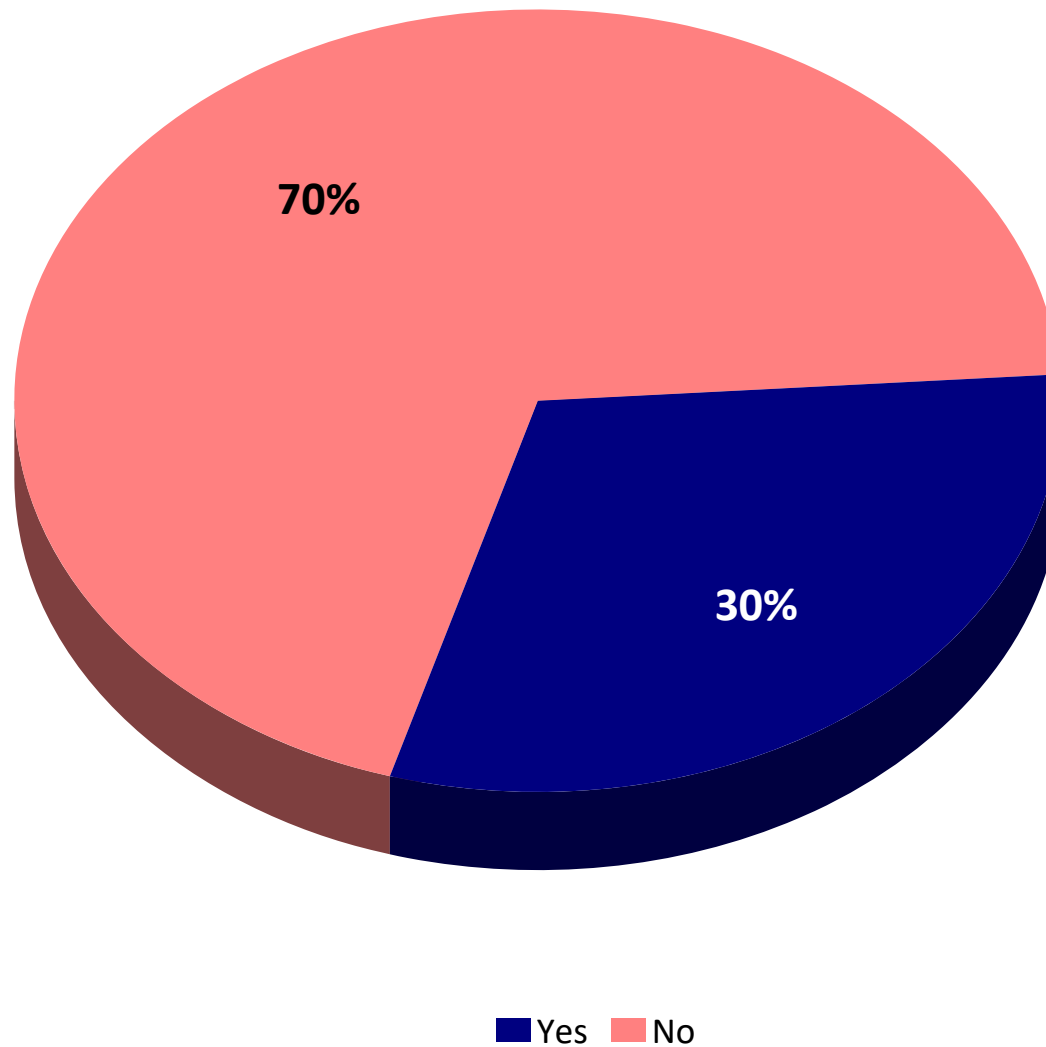
Q13. Maintenance Services That Should Receive the Most Emphasis From City Leaders Over the Next Two Years

by percentage of respondents who selected the item as one of their top three choices



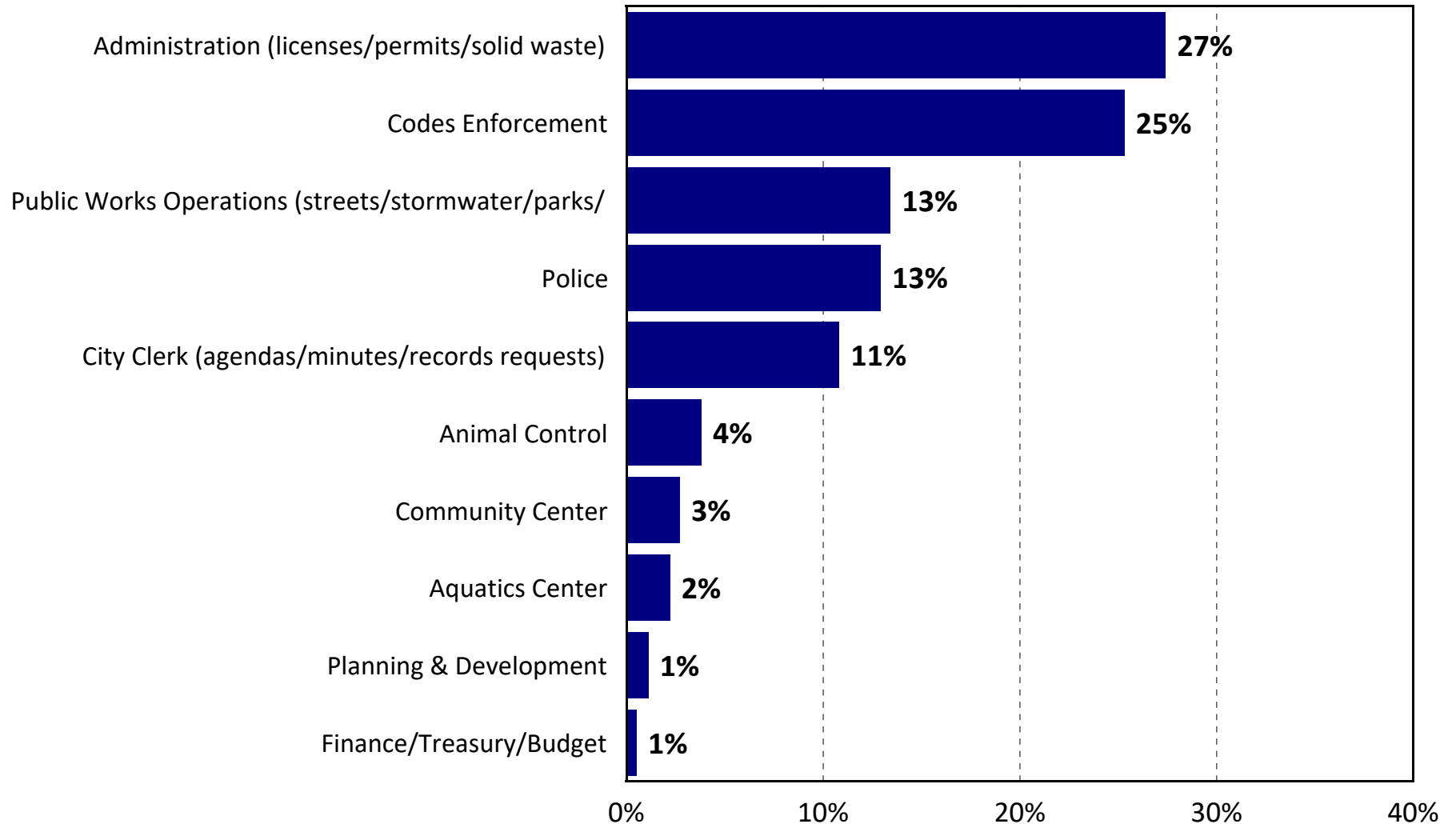
Q14. Have you contacted the City with a question, problem, or complaint during the past year?

by percentage of respondents



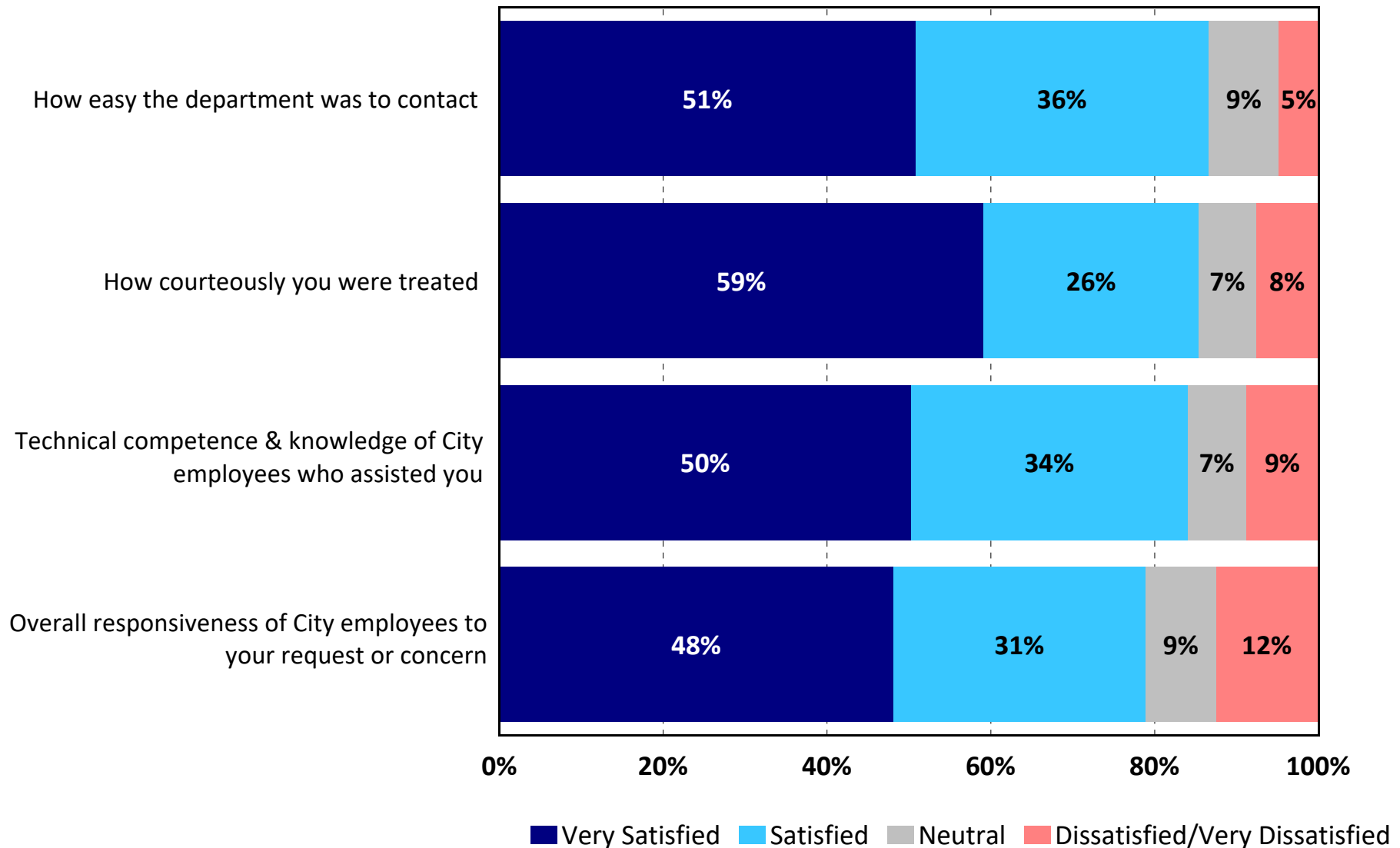
Q14a. Which City department did you contact most recently?

by percentage of respondents who contacted the City with a question problem, or complaint during the past year
(excluding “not provided”)



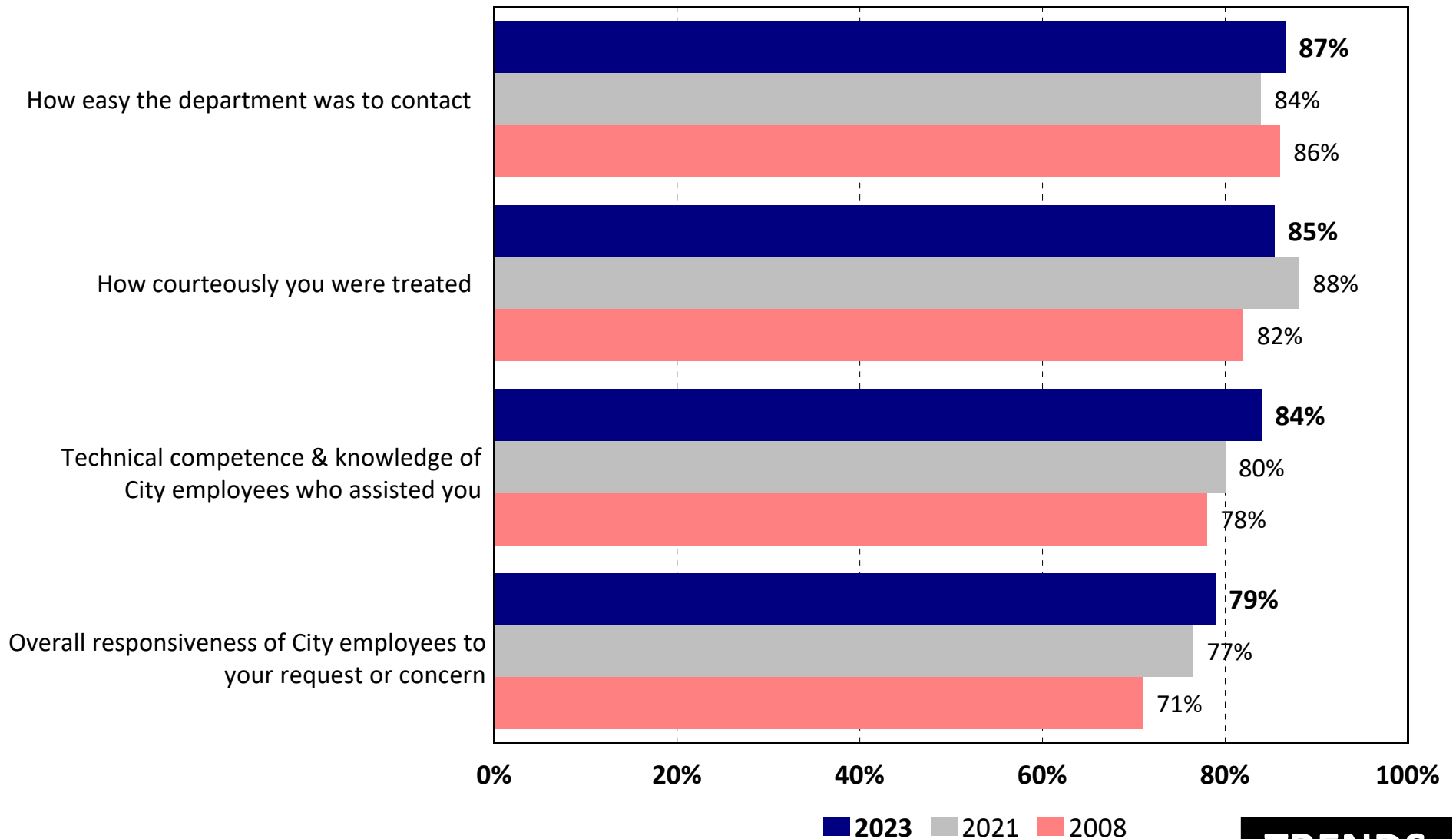
Q14b. Overall Satisfaction with the Quality of Service Received from City Employees

by percentage of respondents who contacted the City within the past year and rated the item as a 1 to 5 on a 5-point scale (excluding “don't know”)



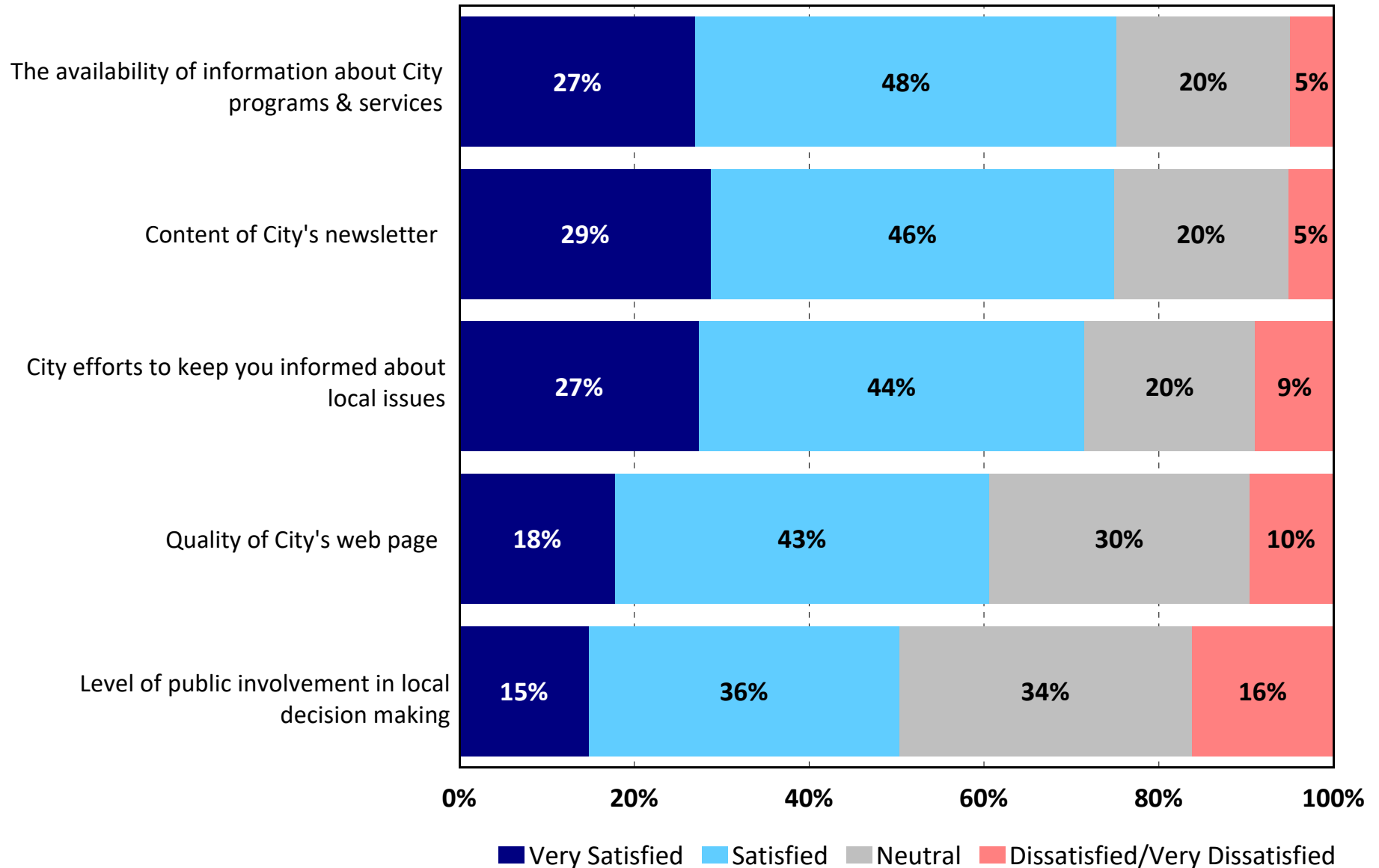
Overall Satisfaction with Quality of Service Received from City Employees - 2023 vs. 2021 vs. 2008

by percentage of respondents who had contacted the city within the past year and rated the item 4 or 5 on a 5-point scale where 5 was “very satisfied” and 1 was “very dissatisfied”



Q15. Overall Satisfaction with City Communication

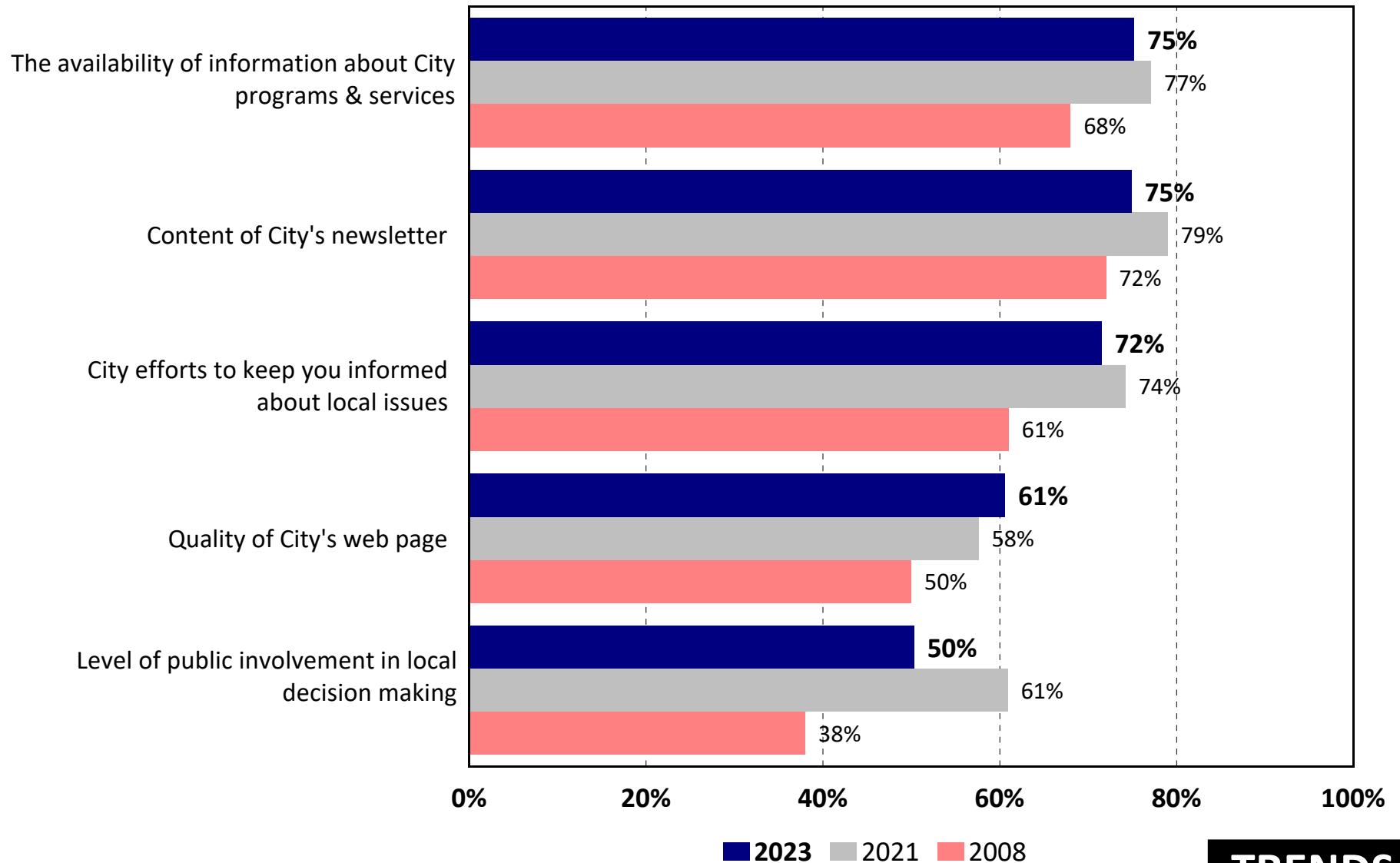
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don’t know”)



Overall Satisfaction with City Communication

2023 vs. 2021 vs. 2008

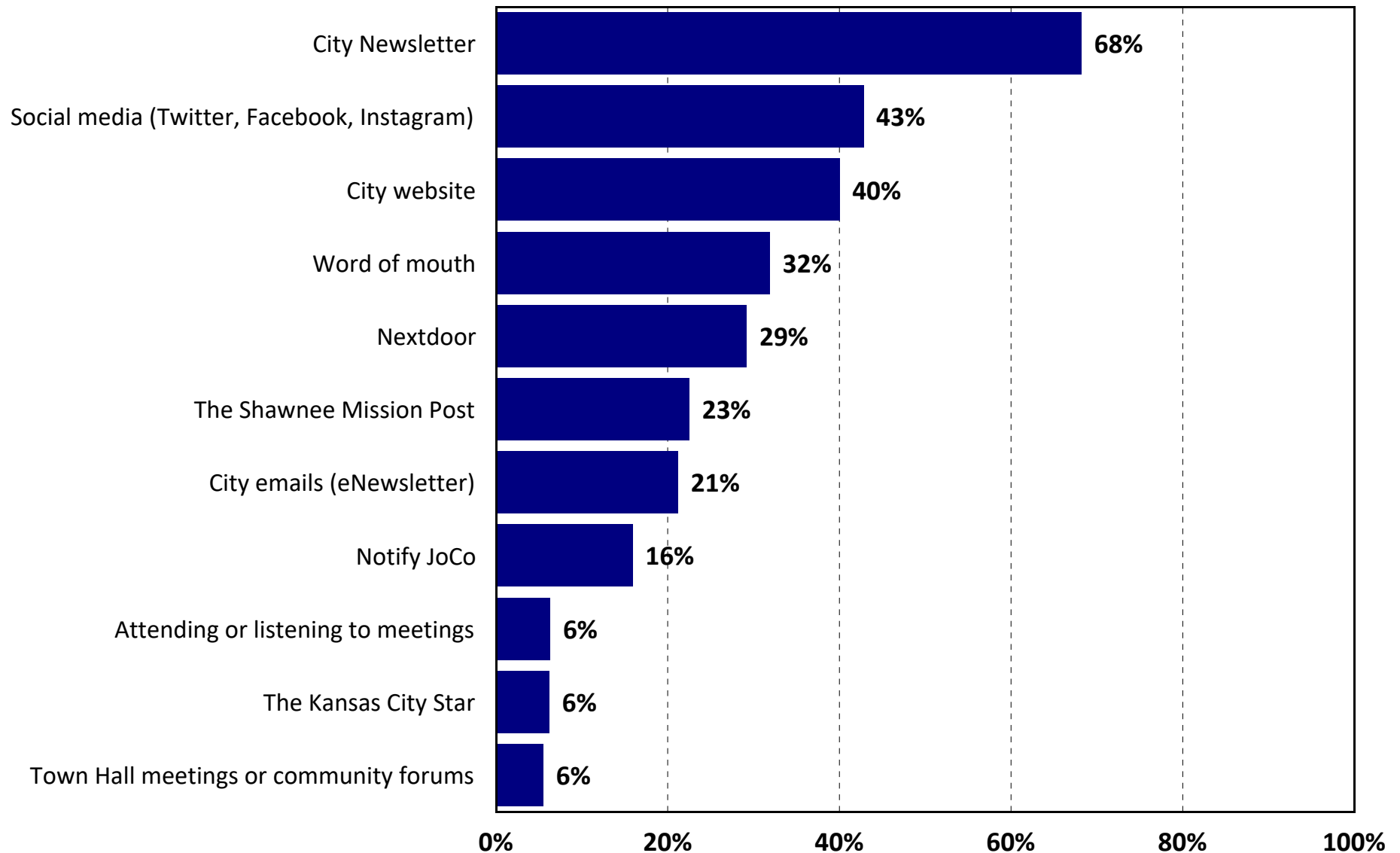
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied"



TRENDS

Q16. From what source(s) would you most prefer to get information about the City?

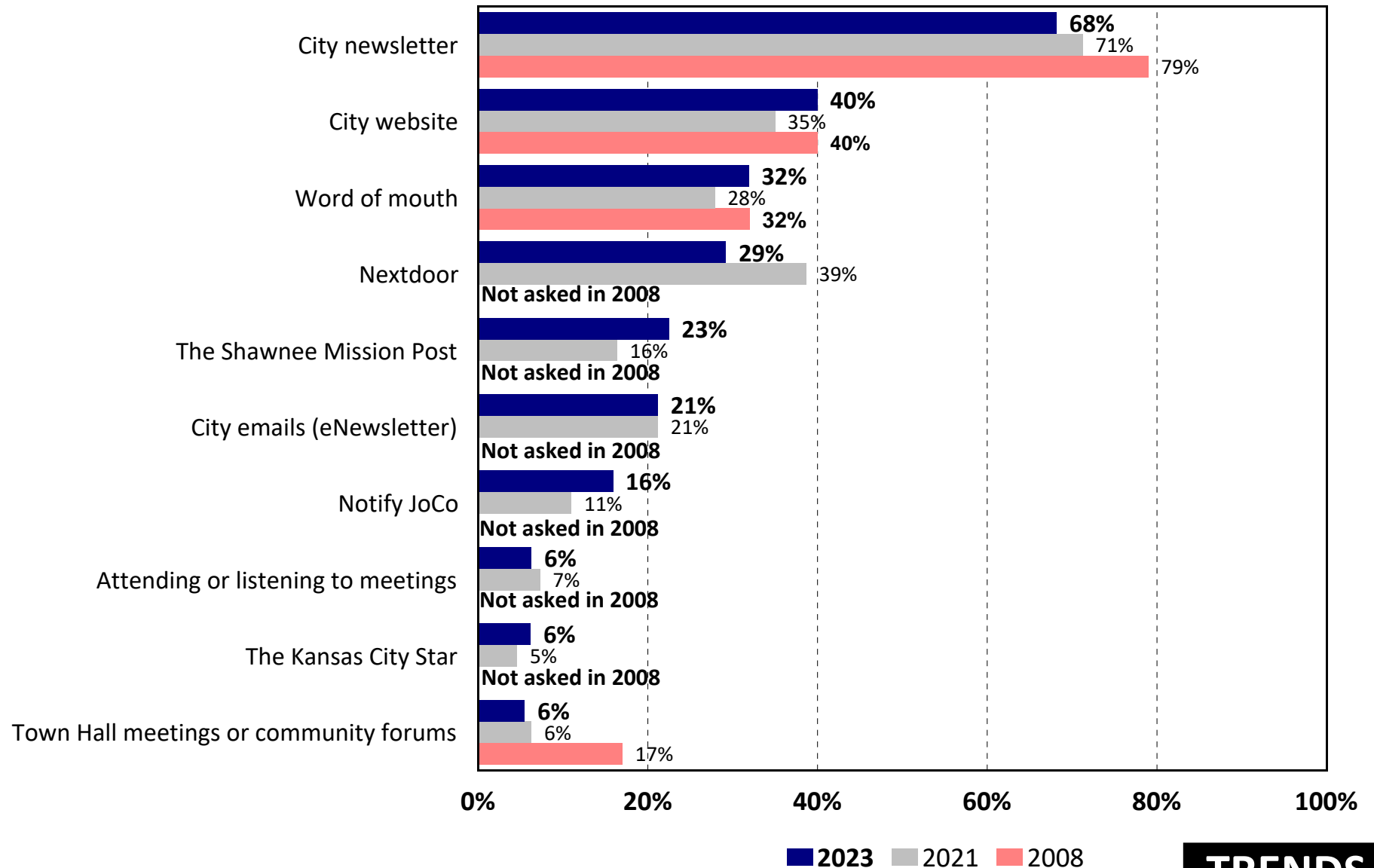
by percentage of respondents



Preferred Sources of Information

2023 vs. 2021 vs. 2008

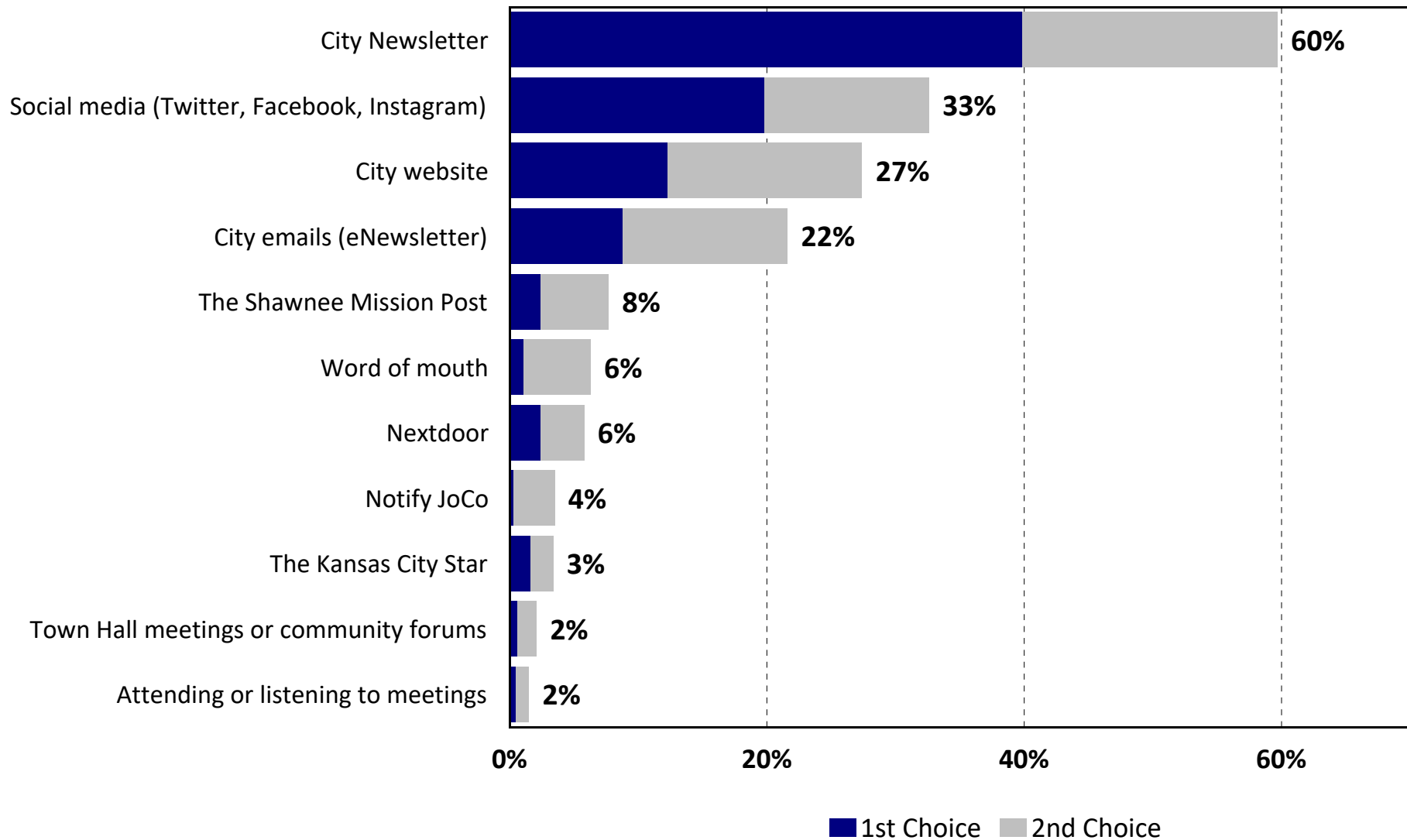
by percentage of respondents



TRENDS

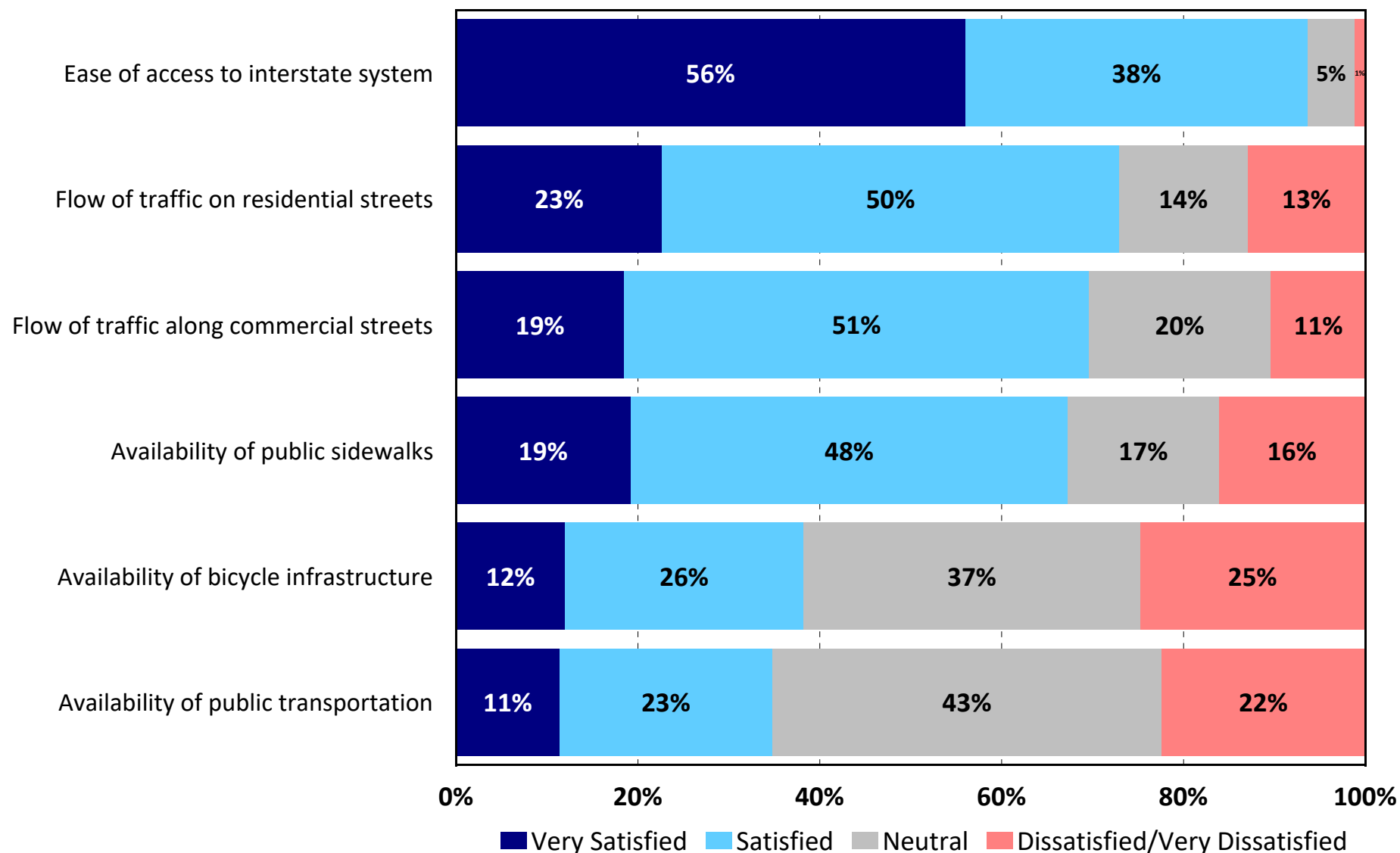
Q17. Most Preferred Sources of Information

by percentage of respondents who selected the item as one of their top two choices



Q18. Overall Satisfaction with Transportation and Connectivity

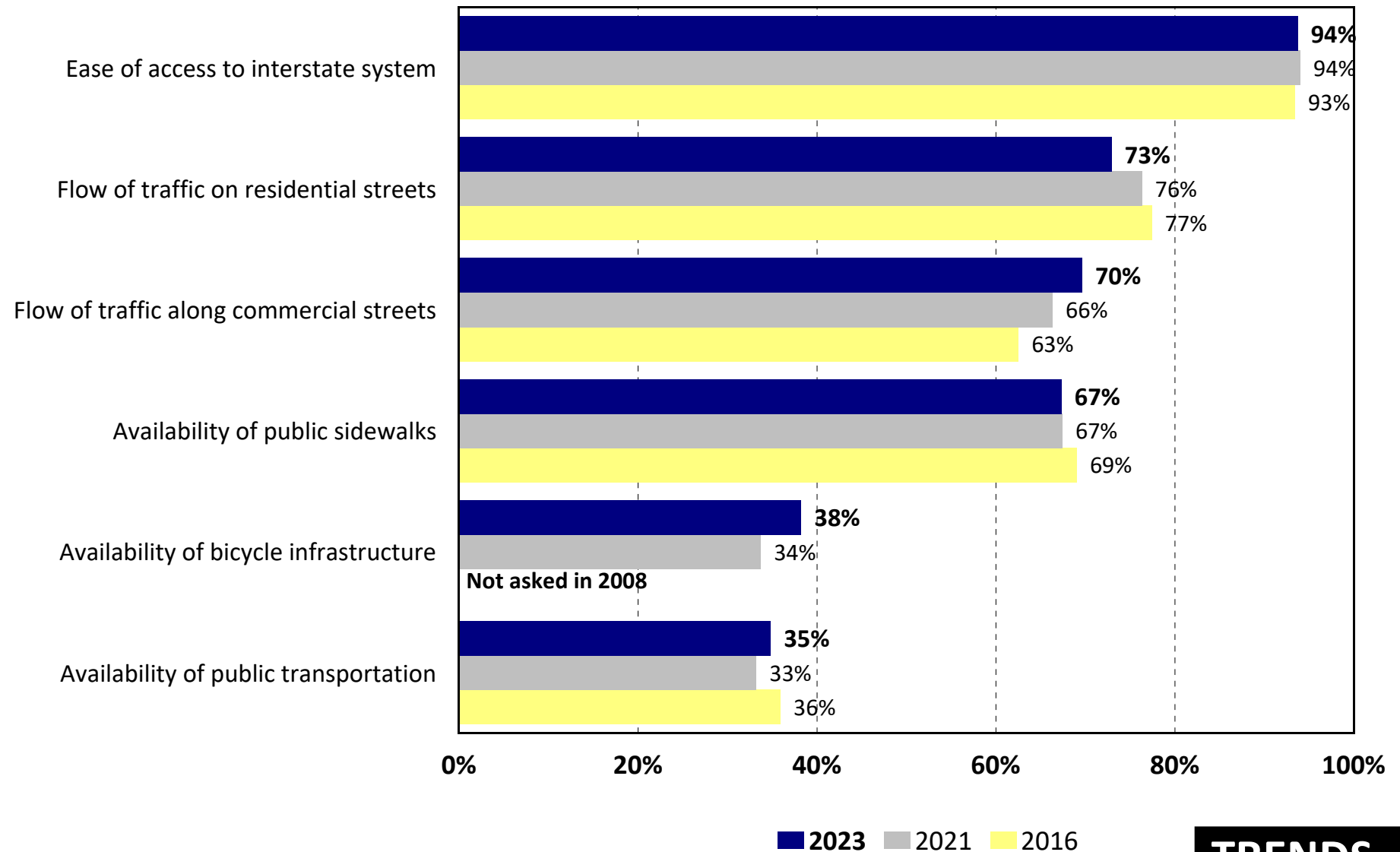
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don’t know”)



Overall Satisfaction with Transportation and Connectivity

2023 vs. 2021 vs. 2016

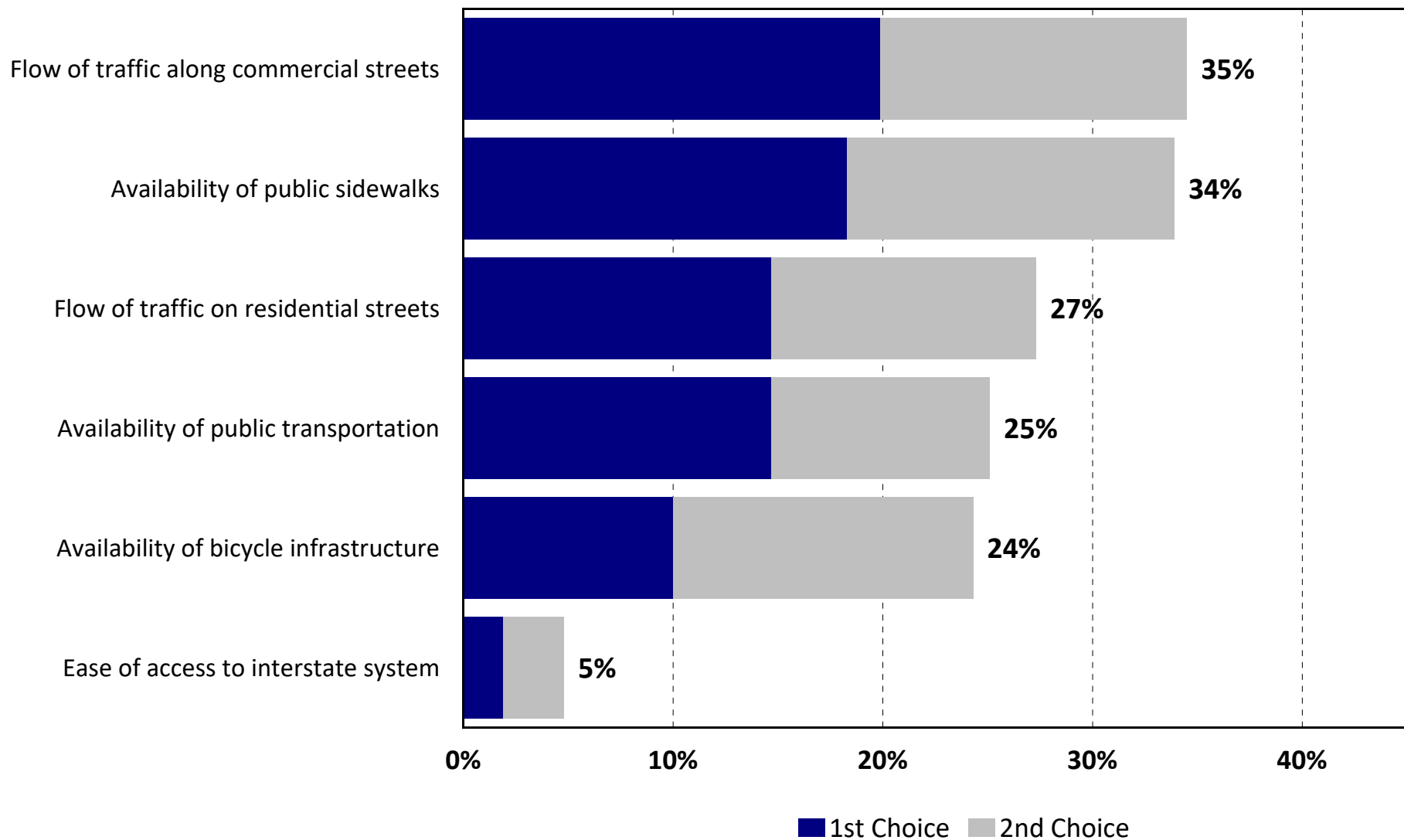
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied"



TRENDS

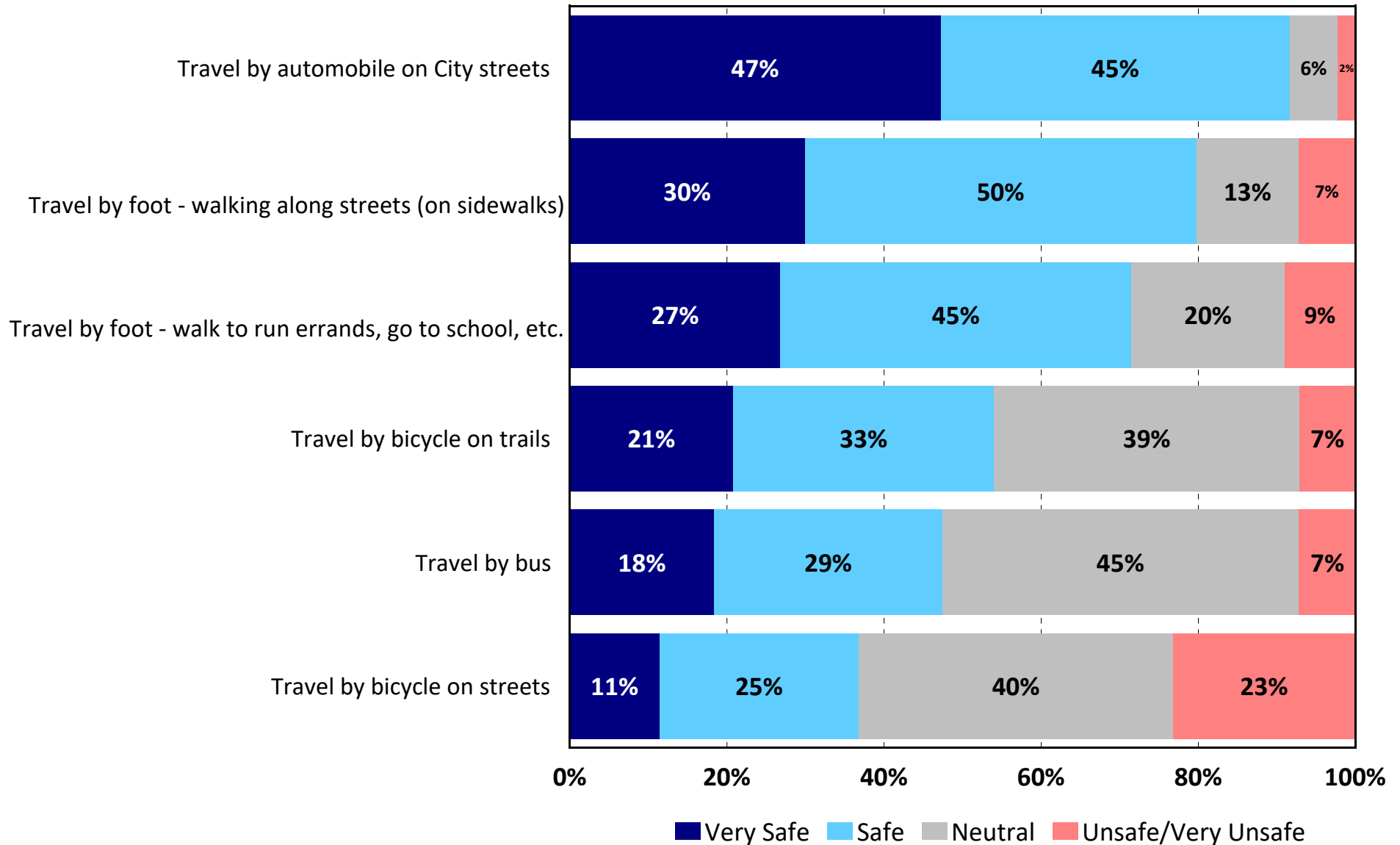
Q19. Transportation/Connectivity Issues That Should Receive the Most Emphasis from City Leaders Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices

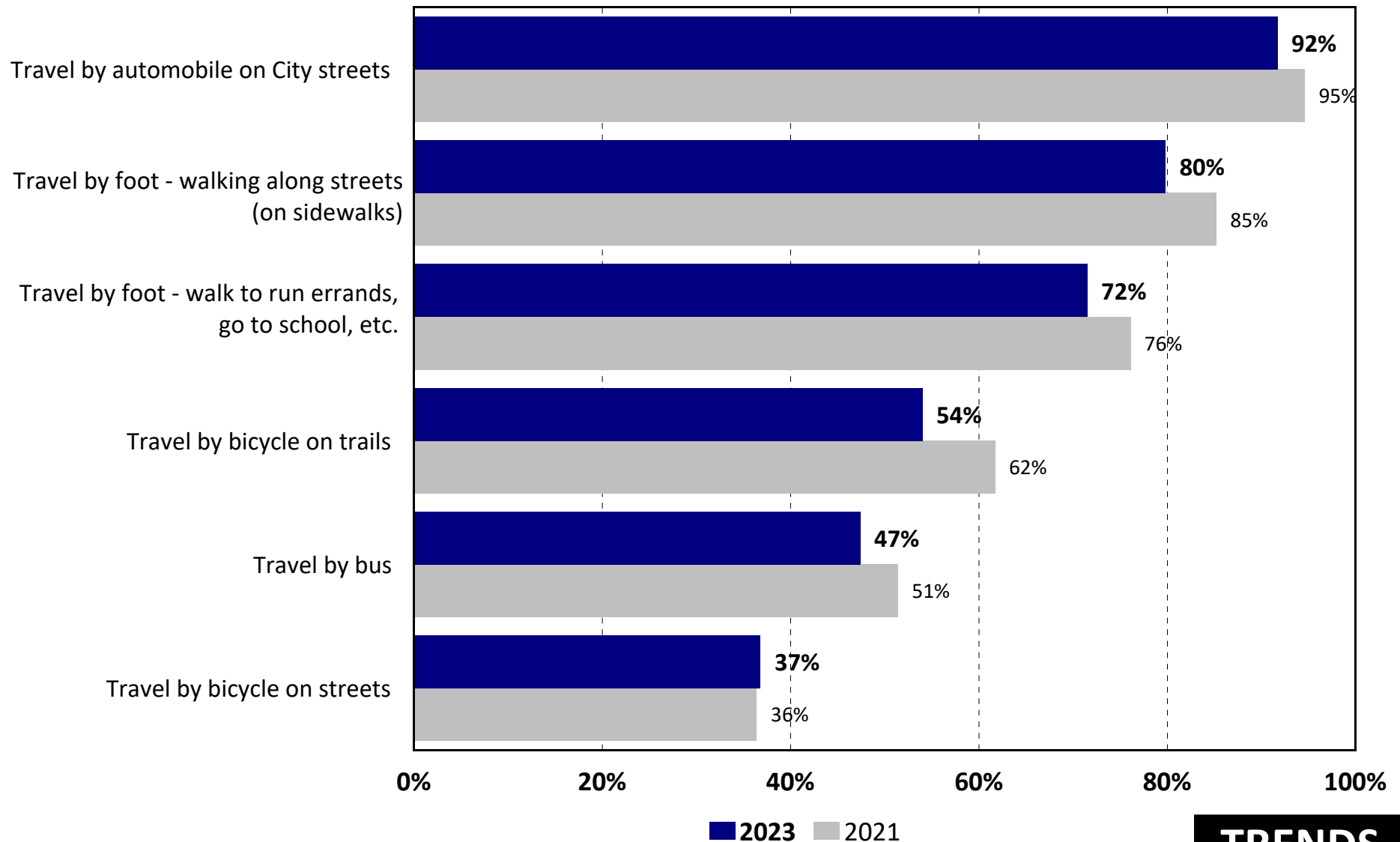


Q20. Perceptions of Transportation Safety

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don’t know”)

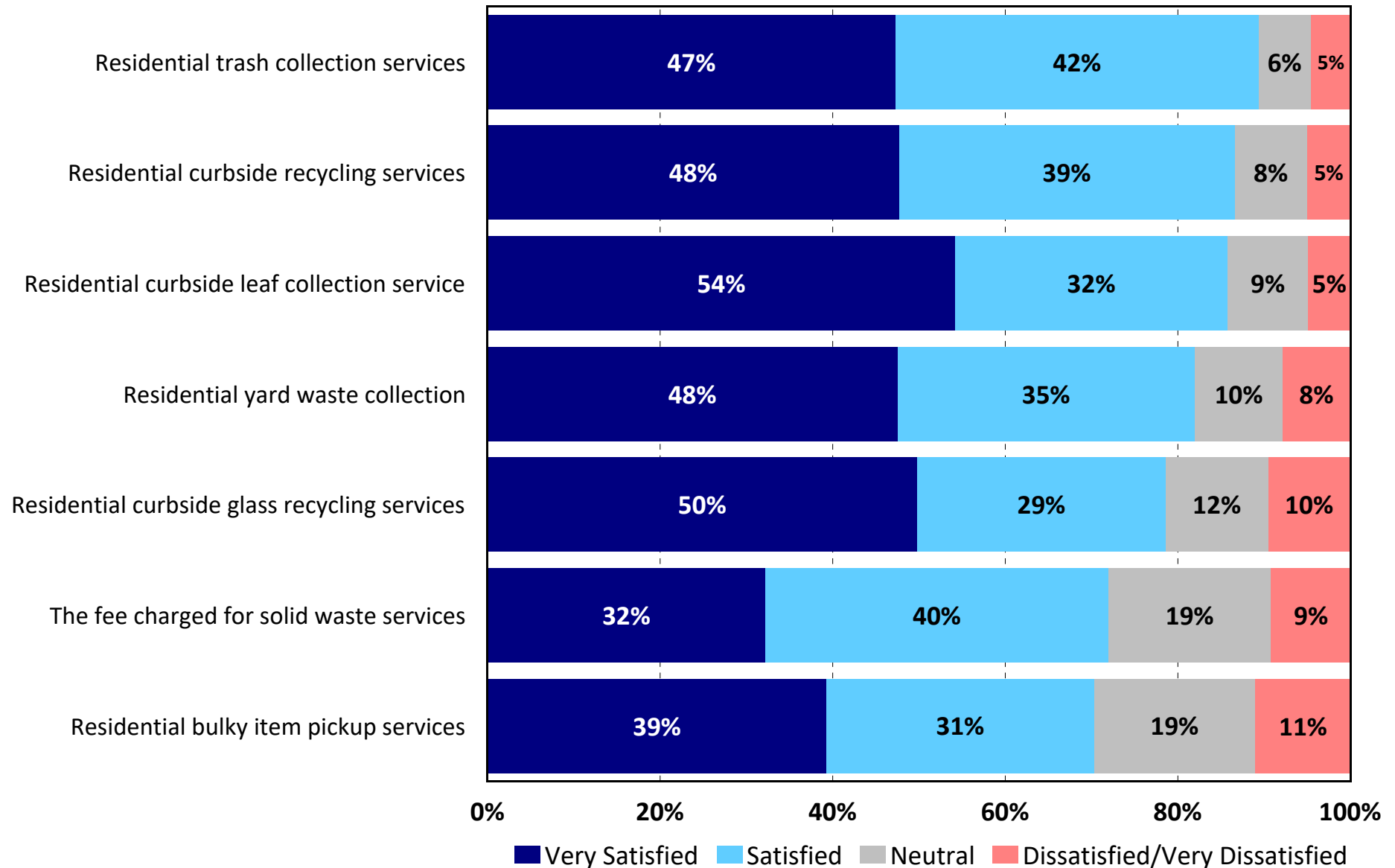


Perceptions of Transportation Safety 2023 vs. 2021



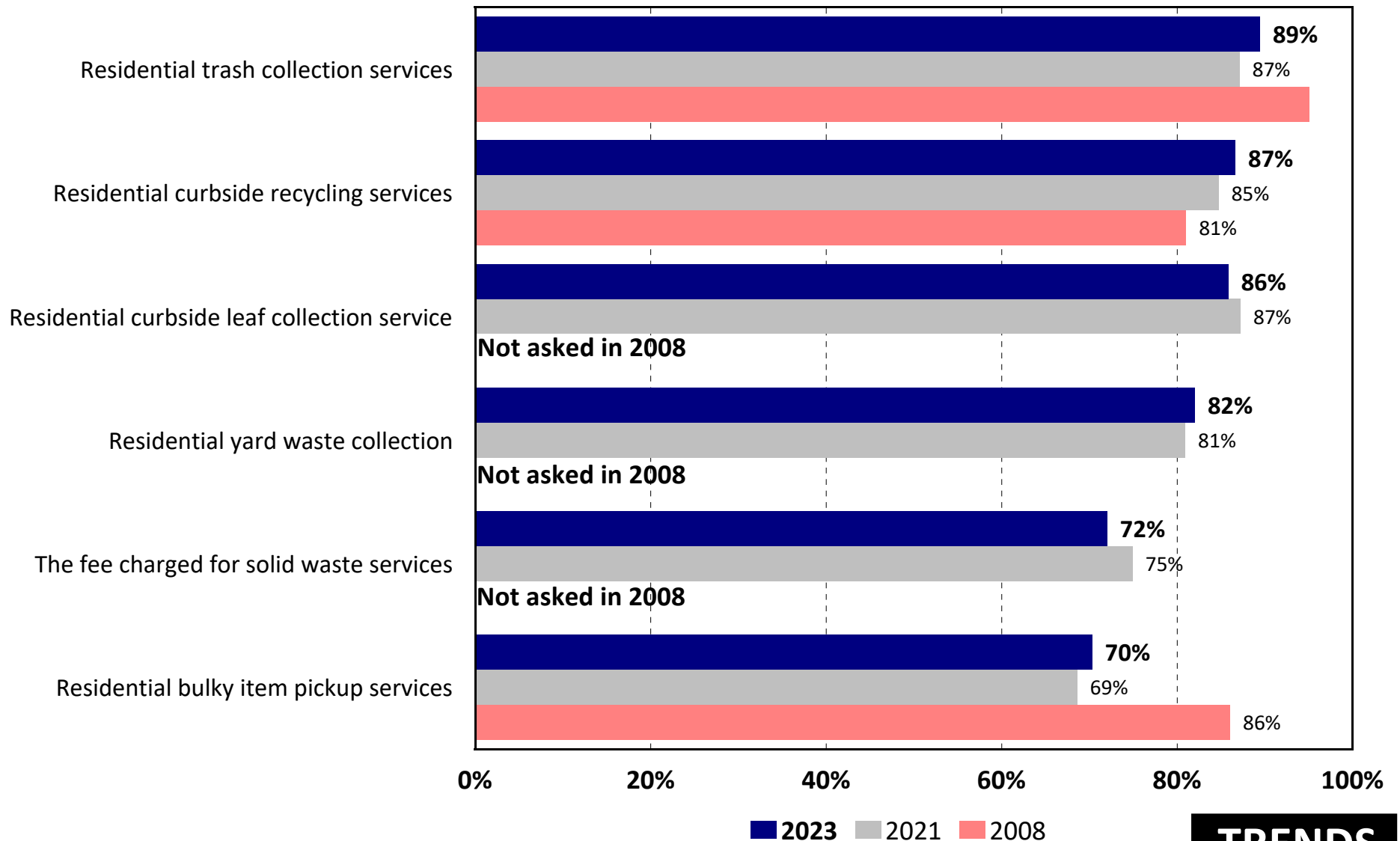
Q21. Overall Satisfaction with Trash Services

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding “don’t know”)



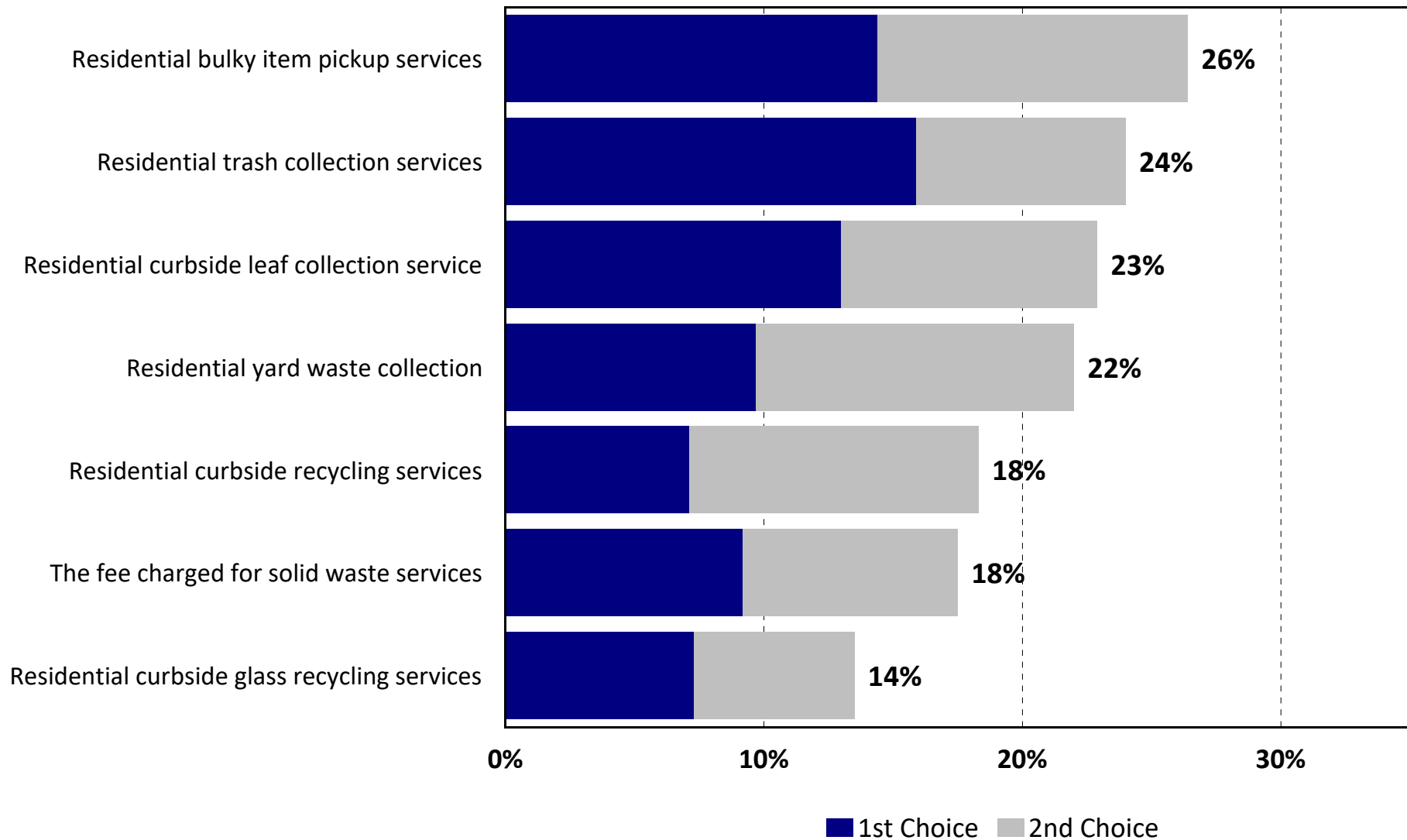
Overall Satisfaction with Trash Services

2023 vs. 2021 vs. 2008



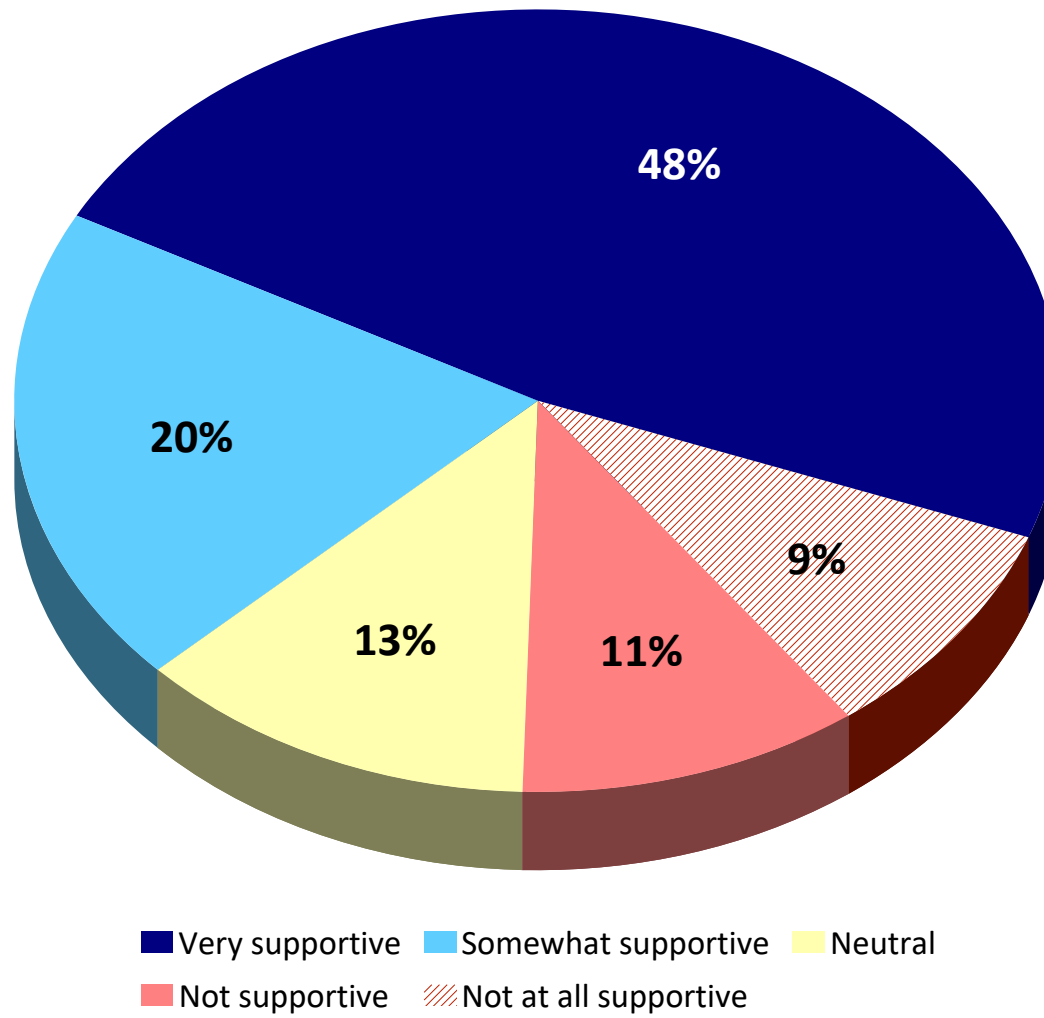
Q22. Trash Services That Should Receive the Most Emphasis from City Leaders Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices



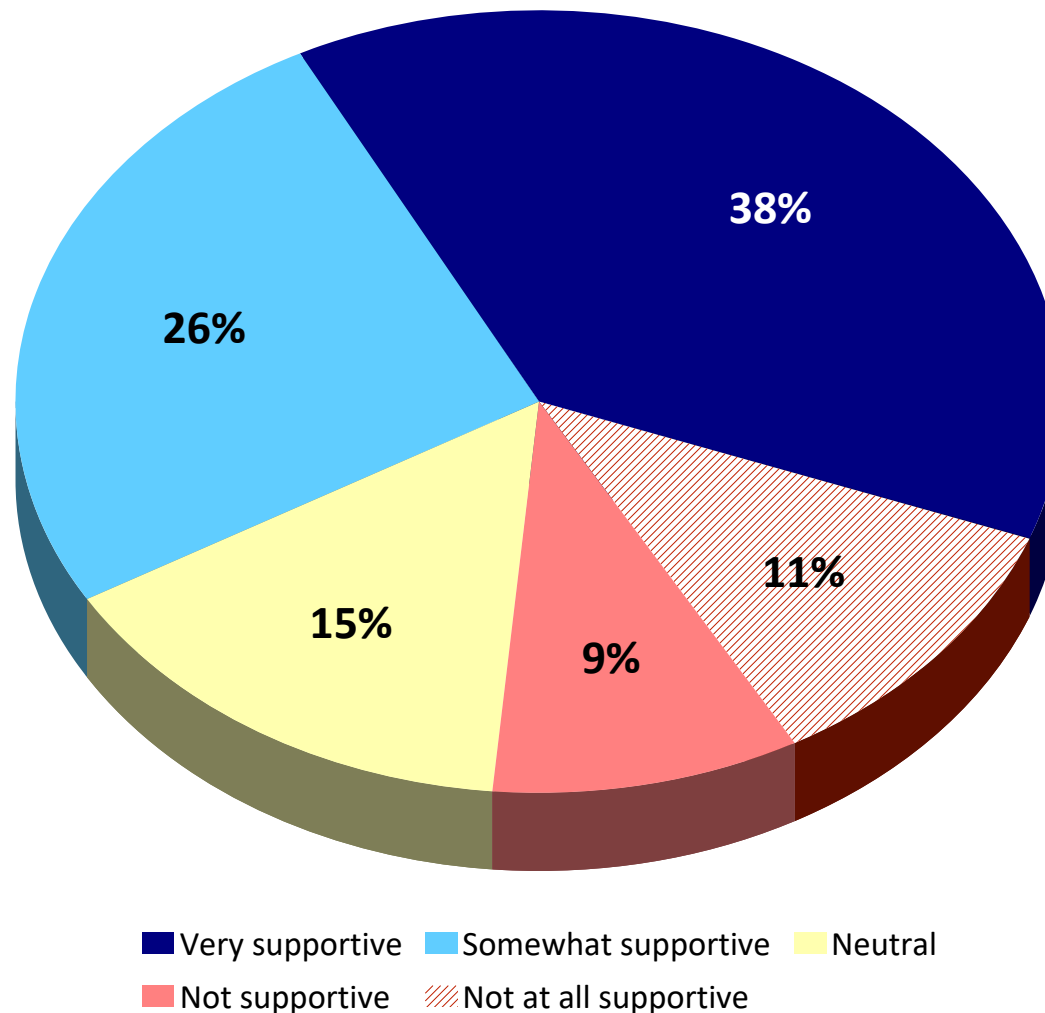
Q23. How supportive would you be of the City creating policy to protect all healthy, mature trees within the City?

by percentage of respondents (excluding “not provided”)



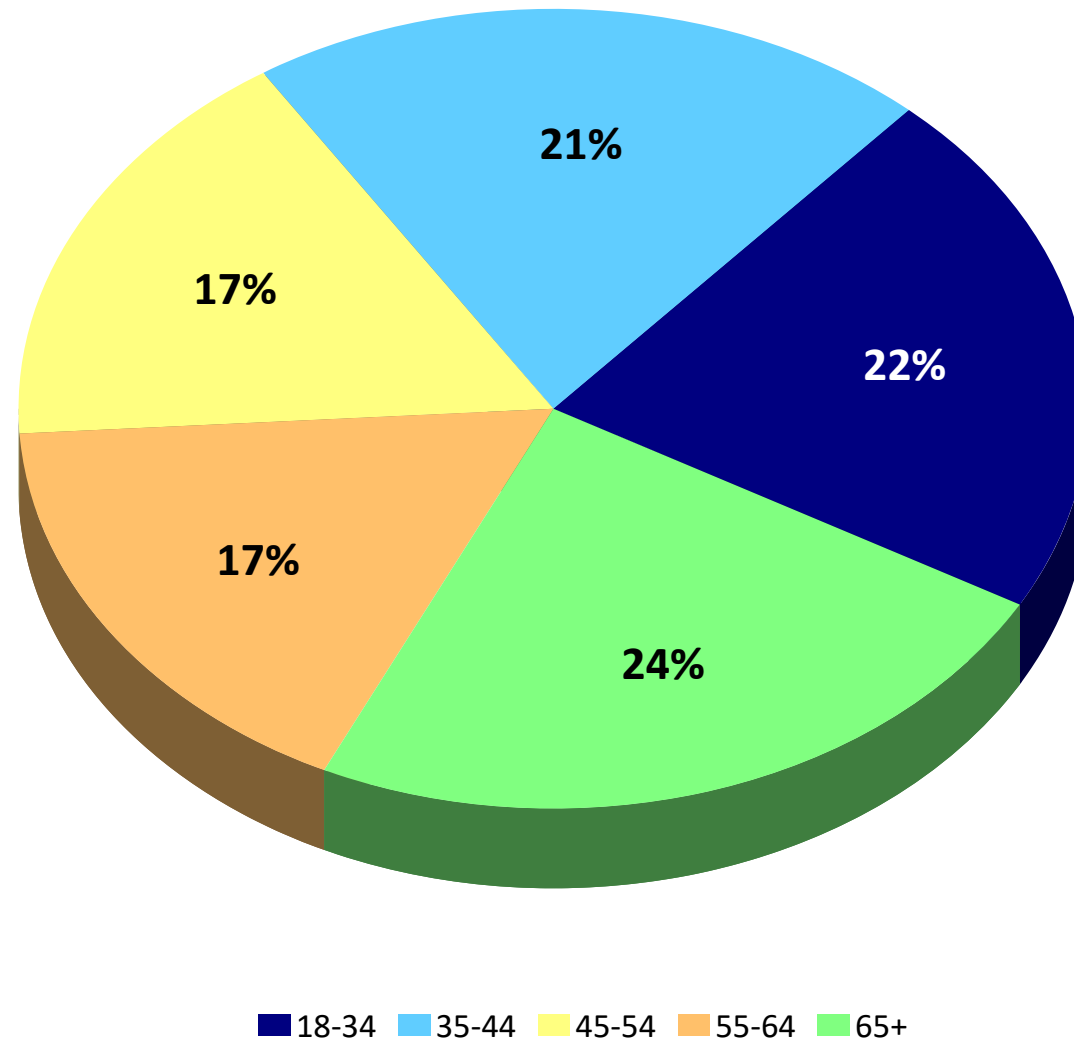
Q24. How supportive would you be of the City creating policy to protect all healthy, mature trees in front yards of private property & public rights-of-way?

by percentage of respondents (excluding “not provided”)



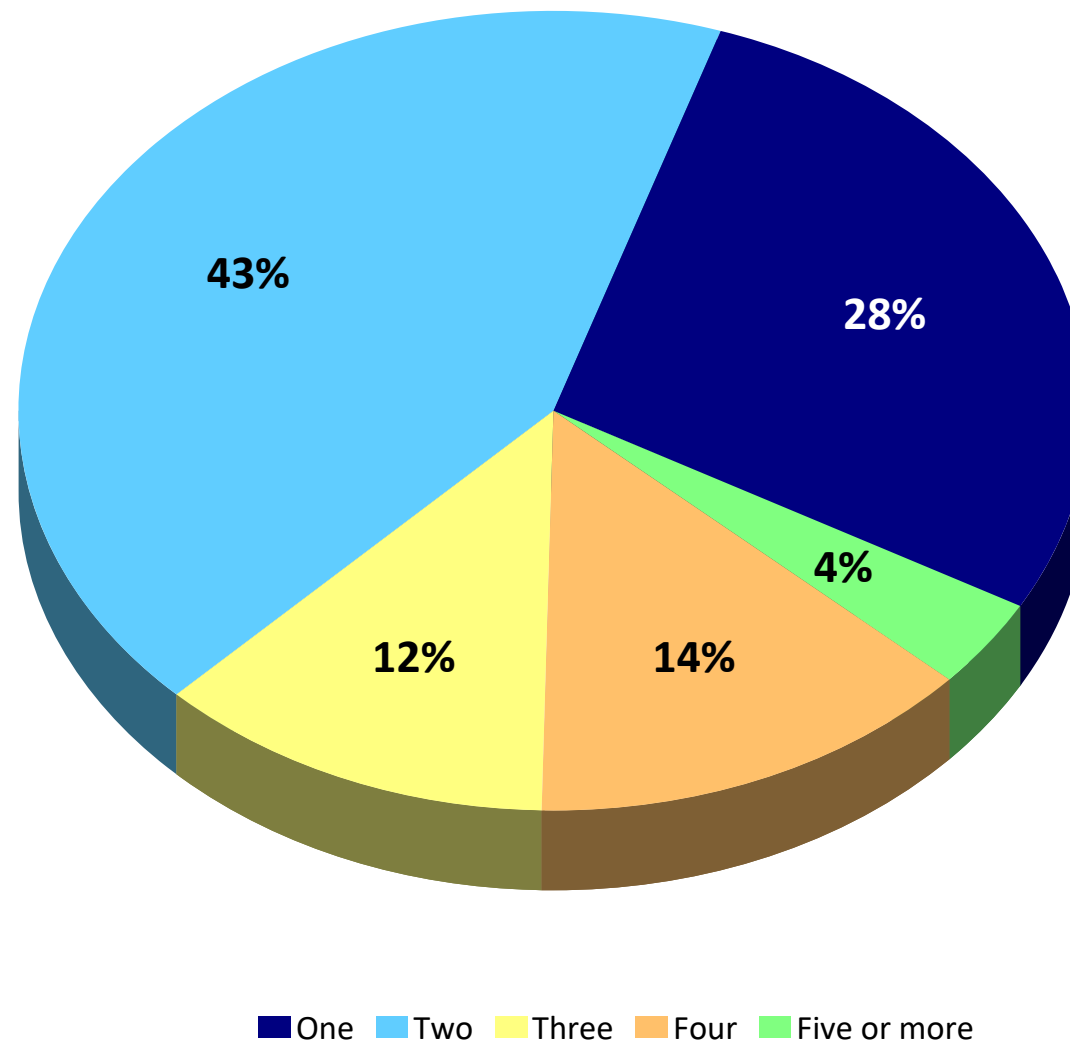
Q25. Demographics: What is your age?

by percentage of respondents



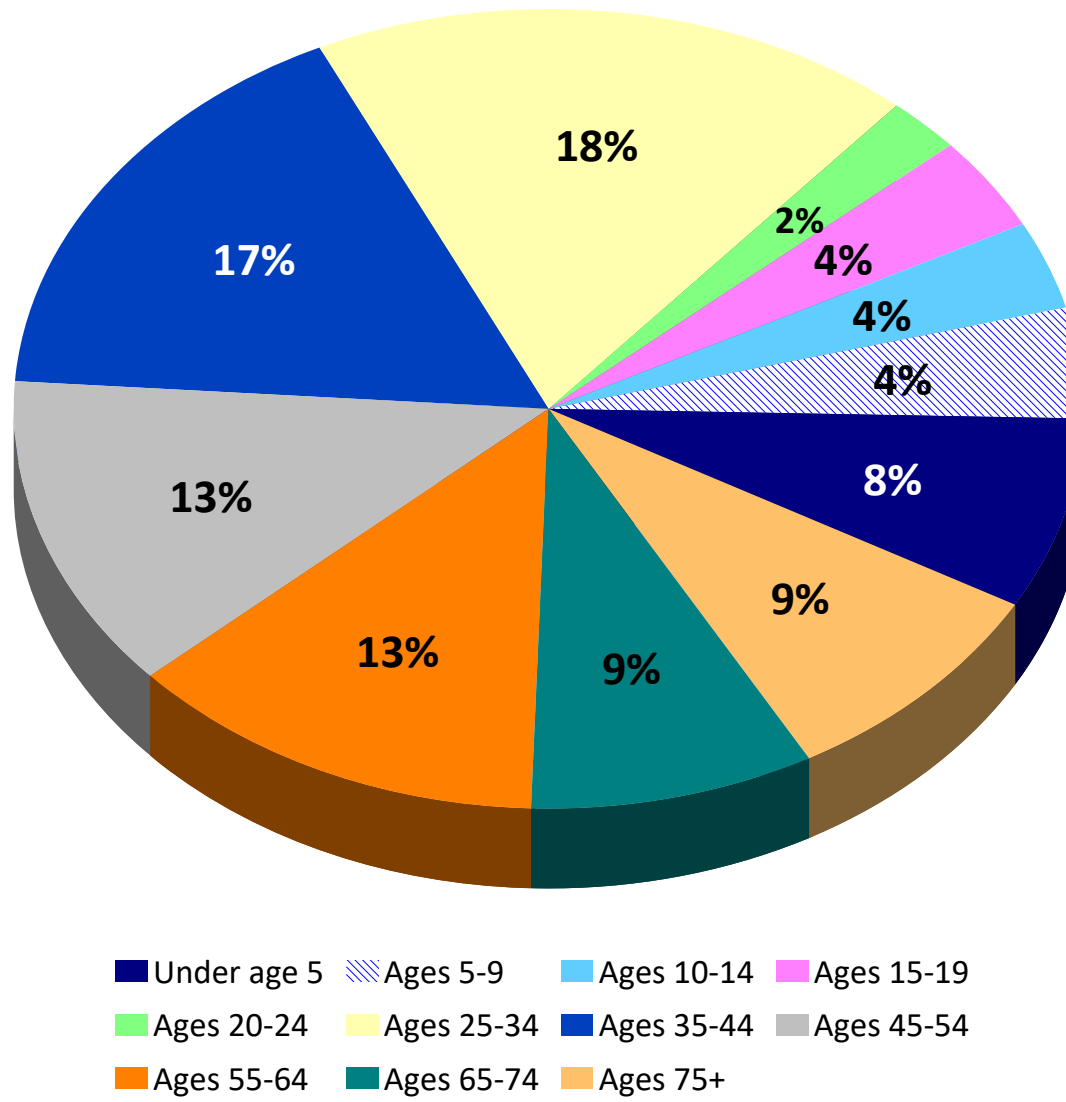
Q26. Demographics: Counting yourself, how many people regularly live in your household?

by percentage of respondents



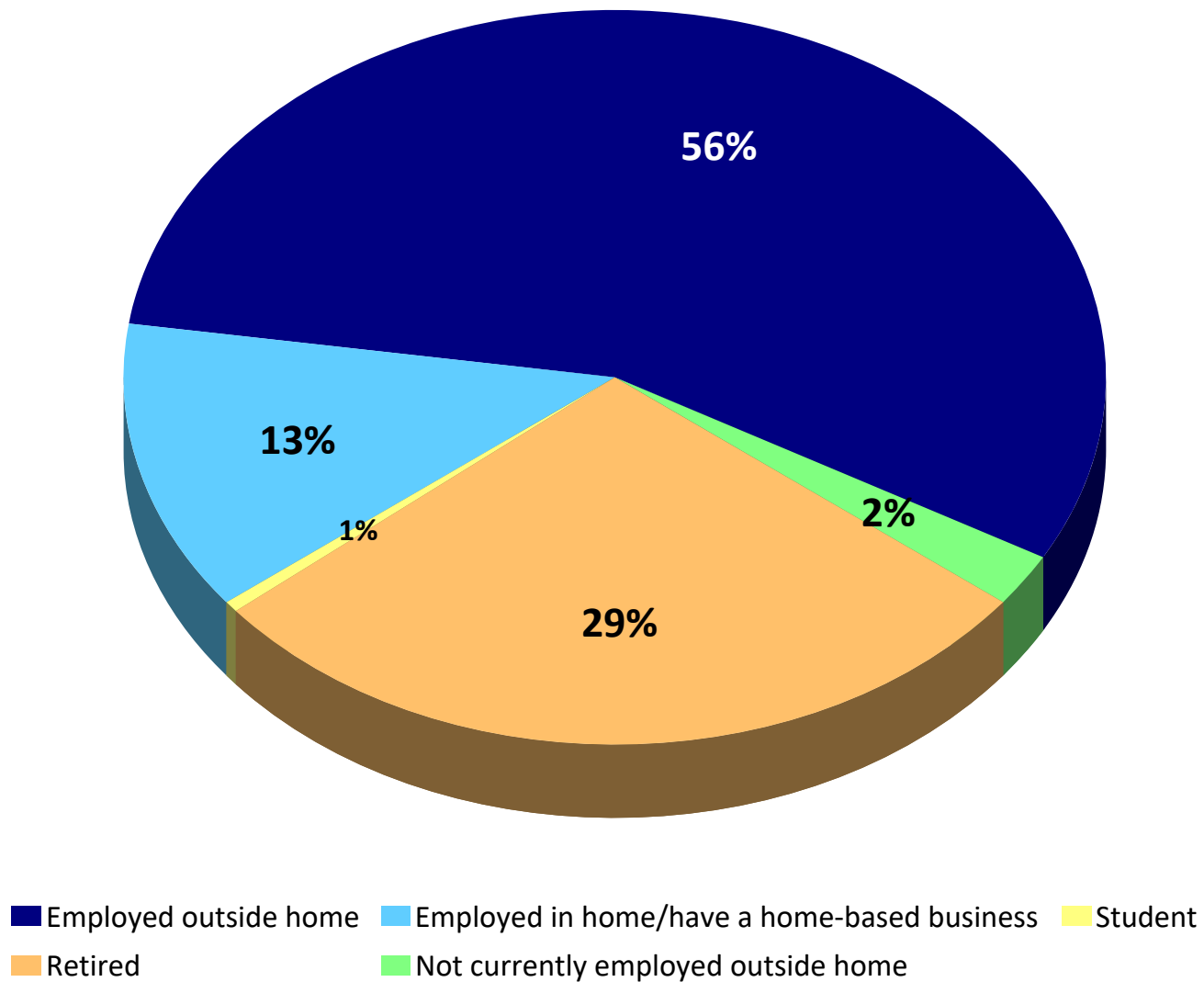
Q27. Demographics: Ages of Household Members

by percentage of persons in the household



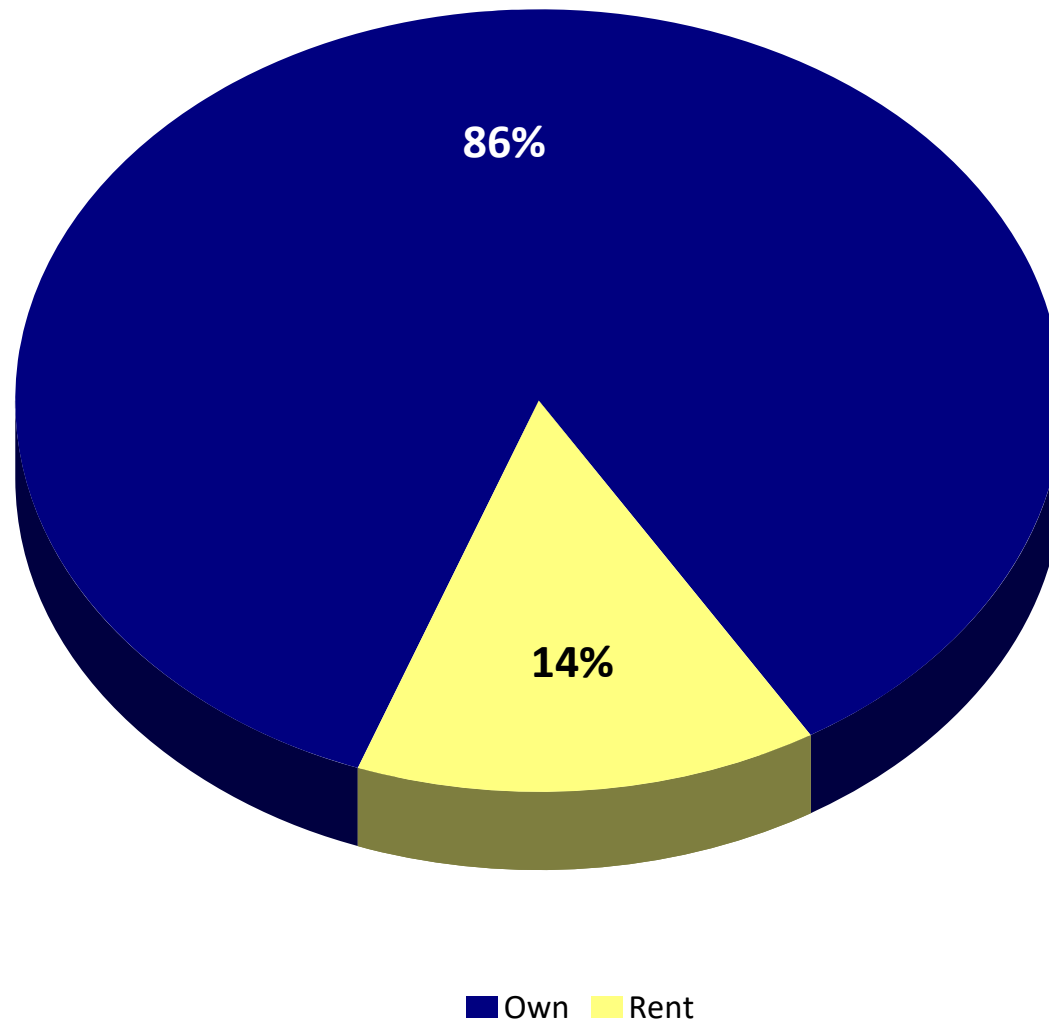
Q28. Demographics: Current Employment Status

by percentage of respondents



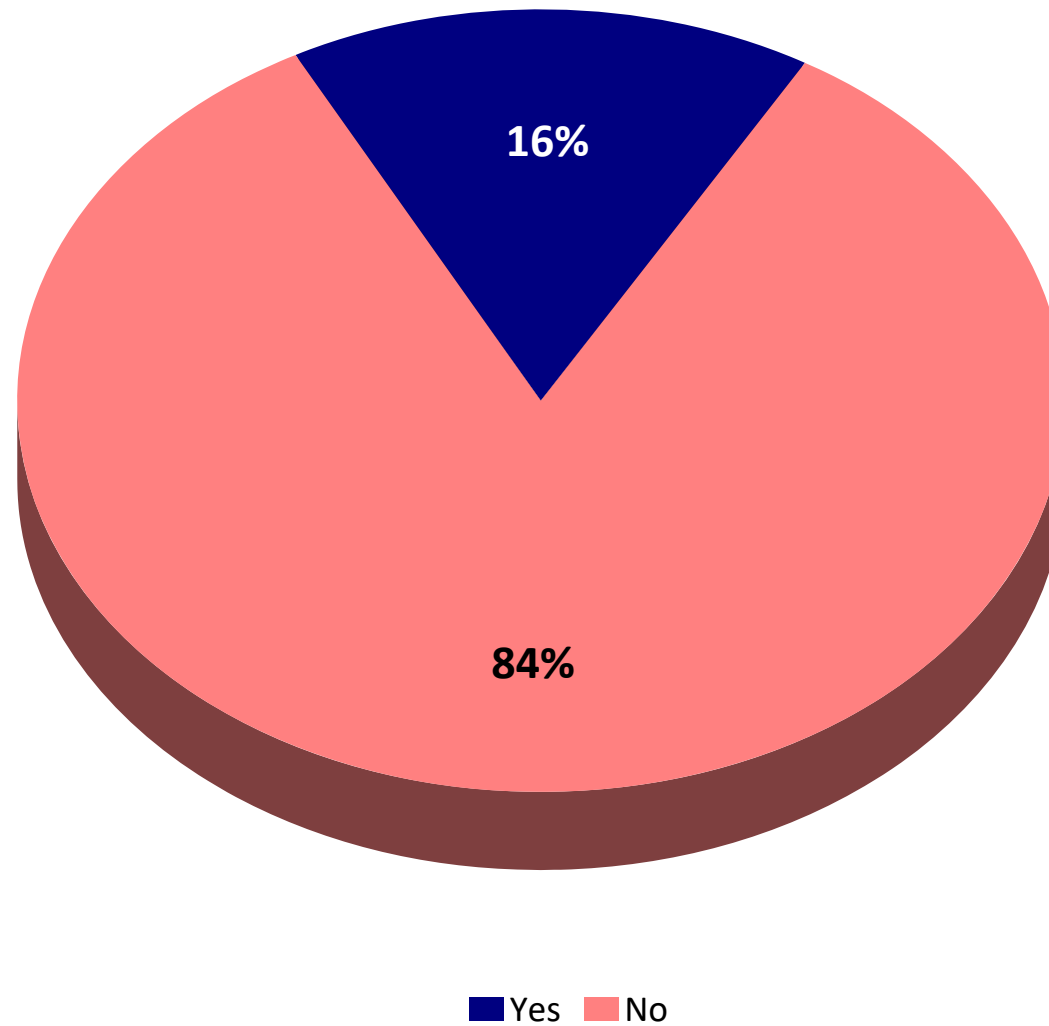
Q29. Demographics: Do you own or rent your current residence?

by percentage of respondents



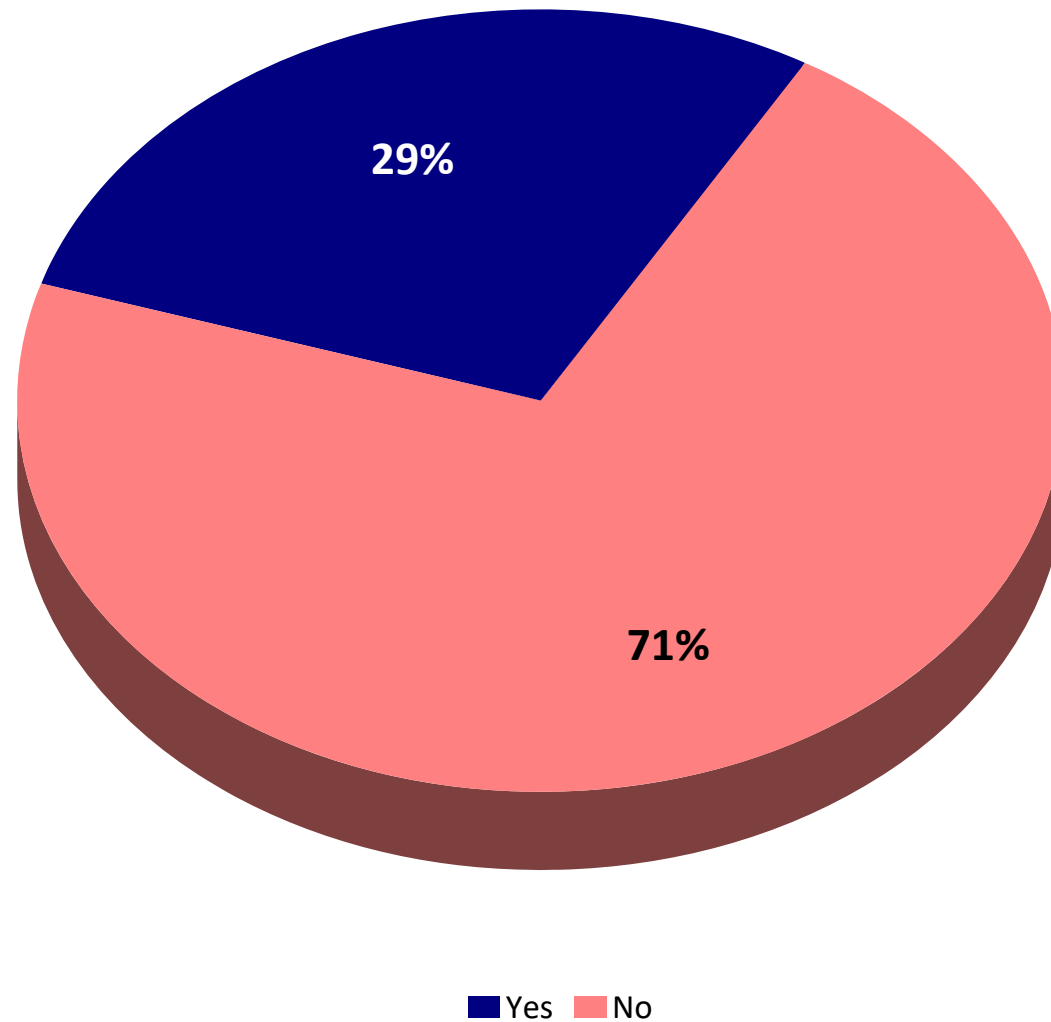
Q30. Demographics: Are you a member of a neighboring City's community center?

by percentage of respondents



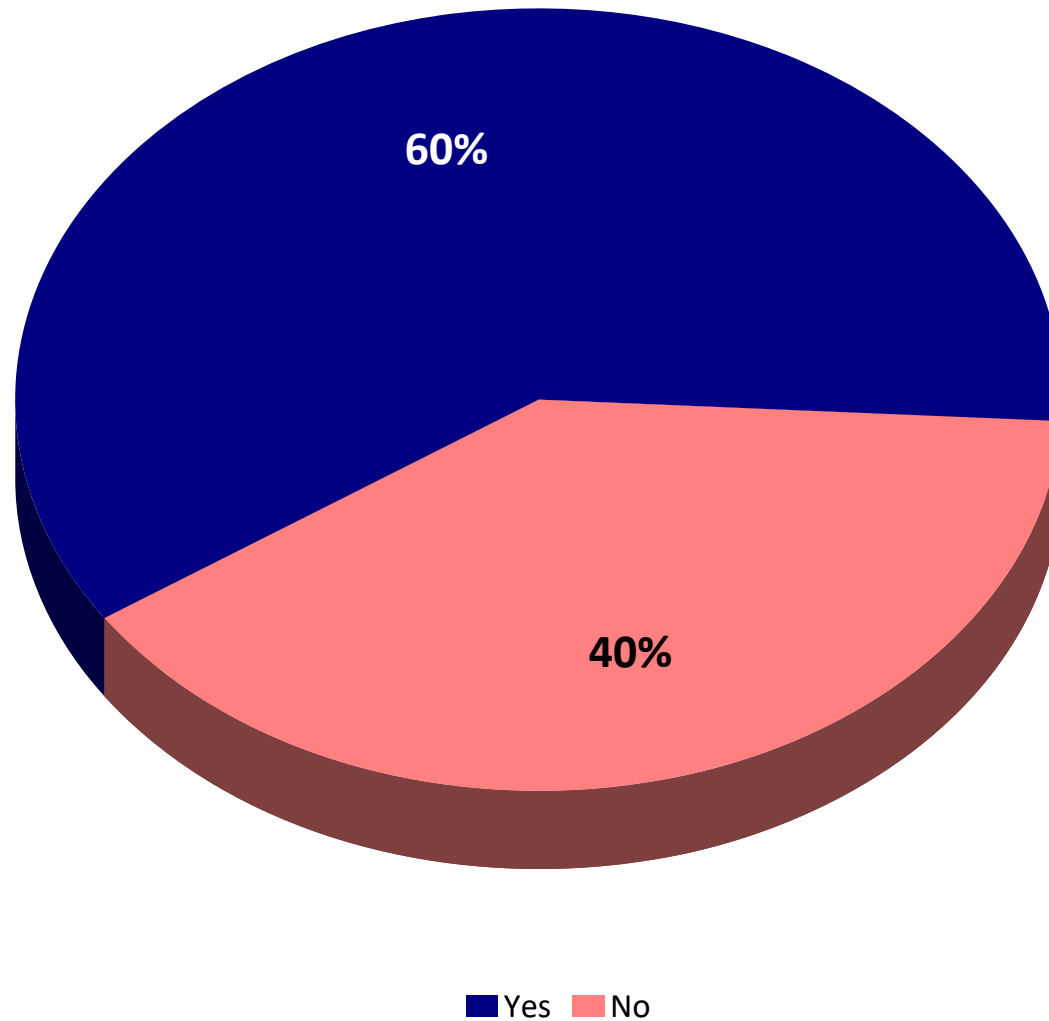
Q31. Demographics: Are you a member of a private gym?

by percentage of respondents



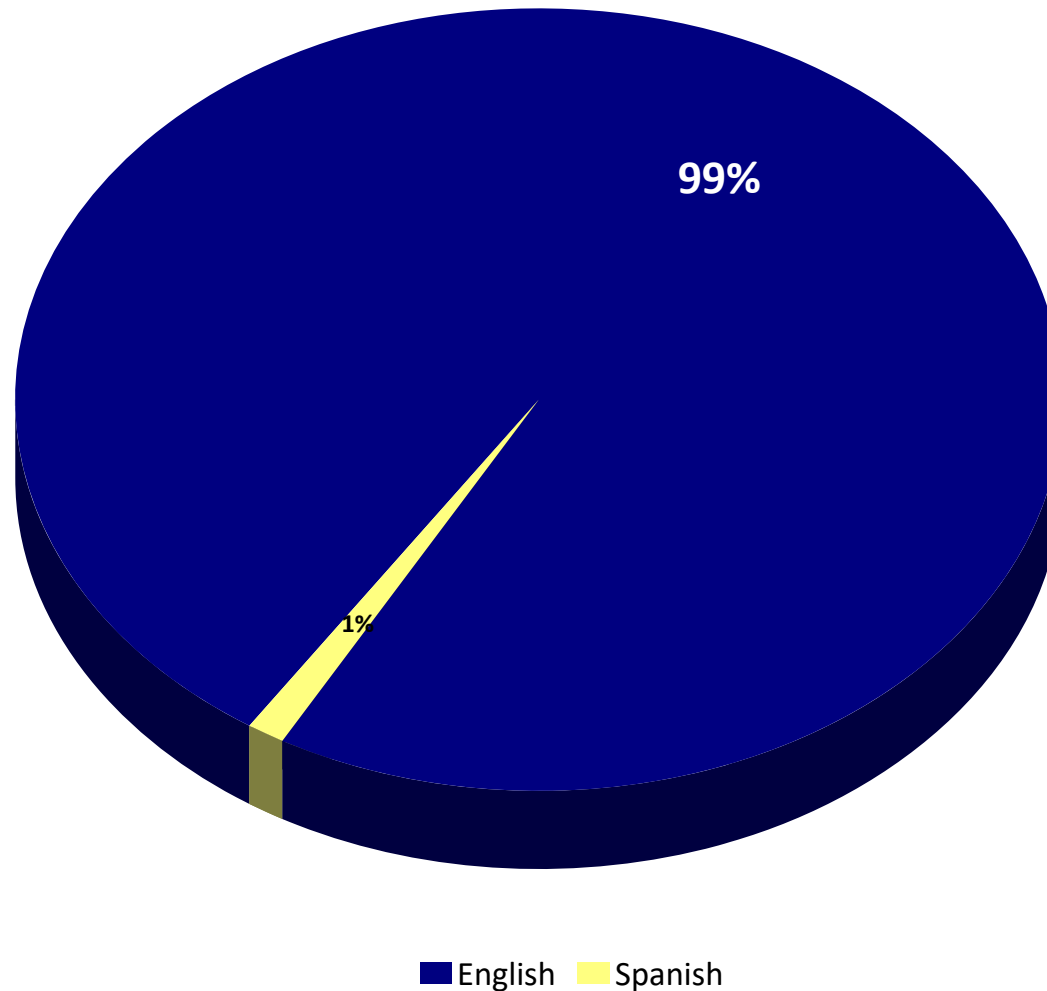
Q32. Demographics: Do you have any pets in your home?

by percentage of respondents



Q33. Demographics: What is the primary language spoken in your home?

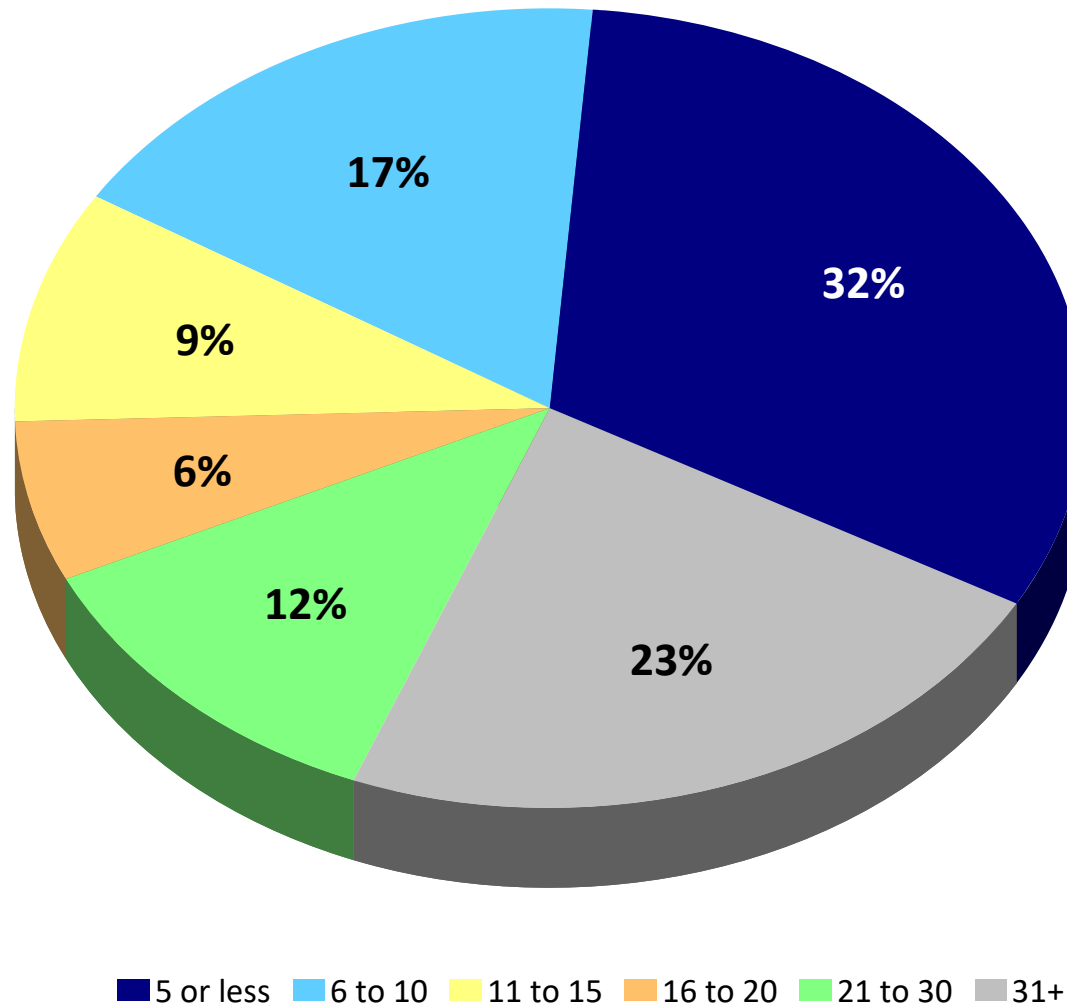
by percentage of respondents



0.2% selected "other"

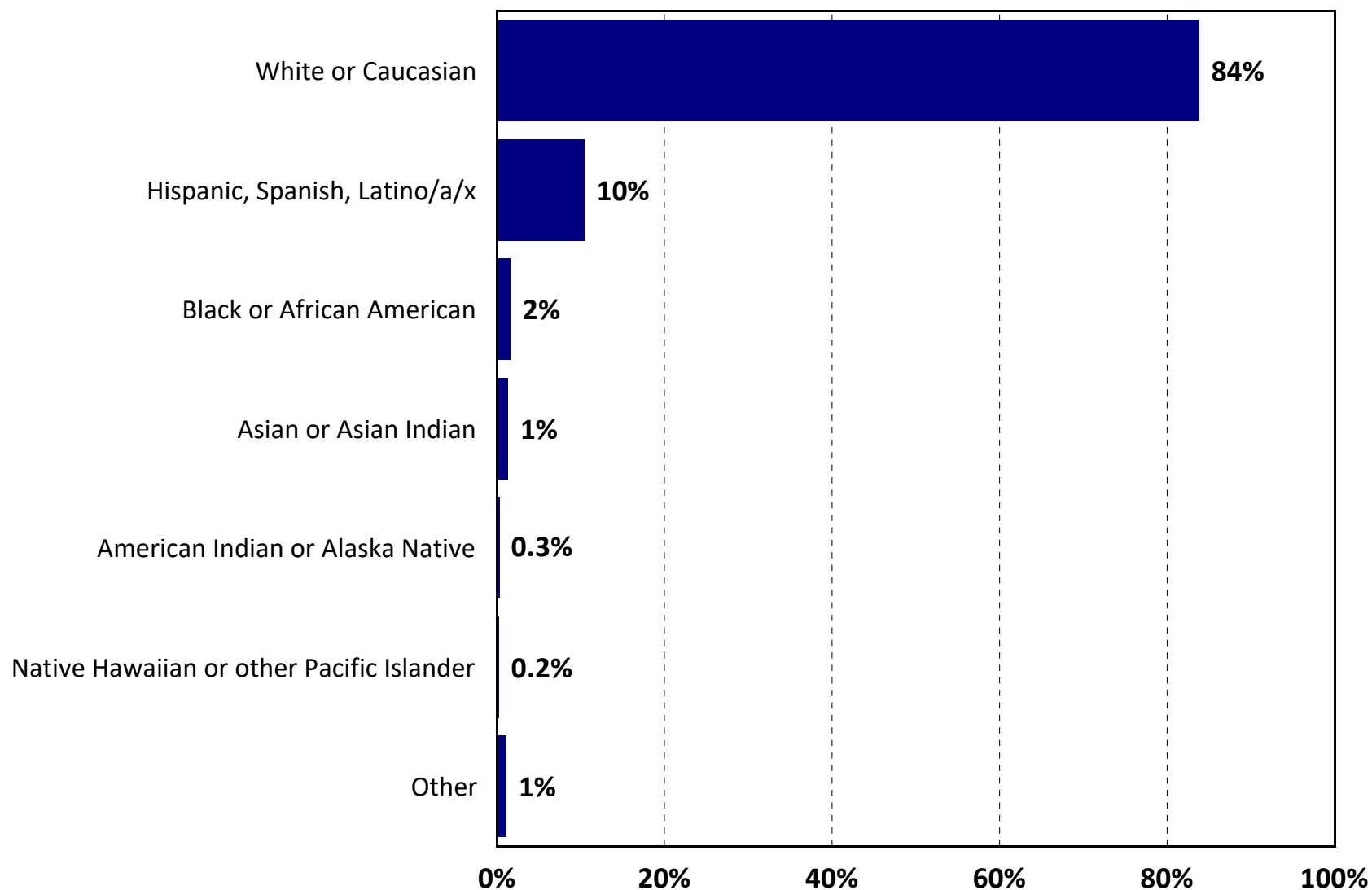
Q34. Demographics: Approximately how many years have you lived in the City of Roeland Park?

by percentage of respondents



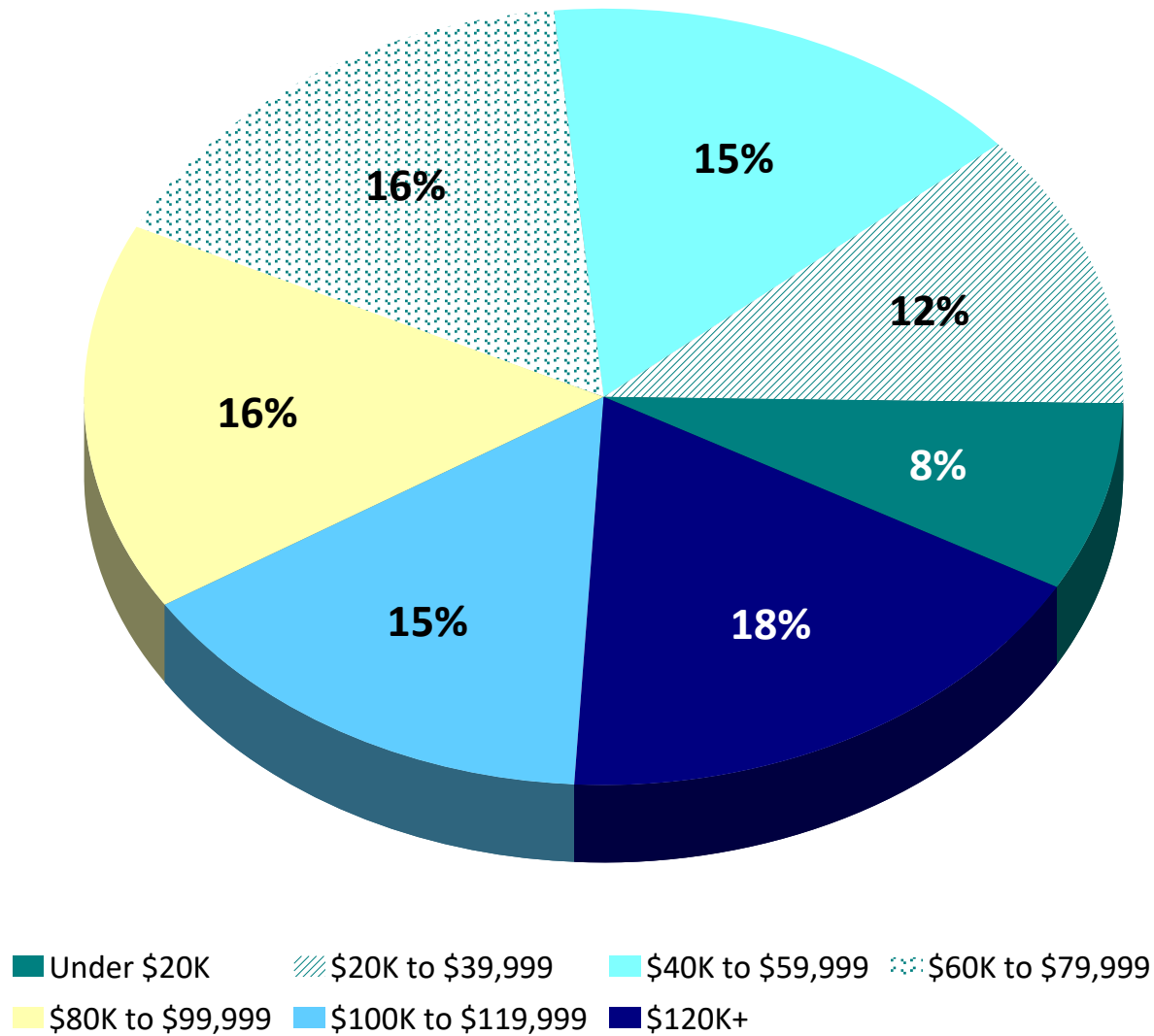
Q35. Demographics: Race/Ethnic Background

by percentage of respondents (multiple selections could be made)



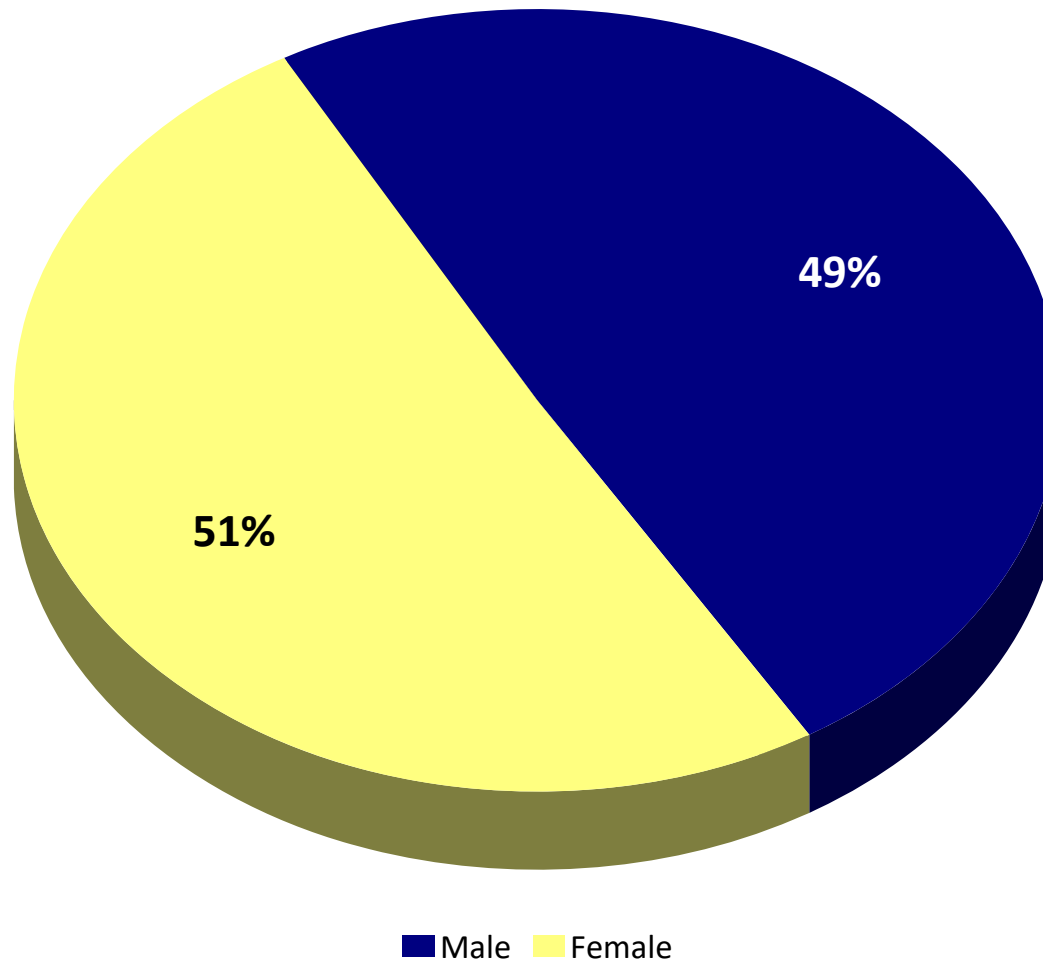
Q36. Demographics: Annual Household Income

by percentage of respondents



Q37. Demographics: Gender

by percentage of respondents



0.3% selected “not exclusively male or female”



Benchmarking Analysis

Benchmarking Analysis



Overview

ETC Institute's *DirectionFinder*® program was originally developed in 1999 to help community leaders across the United States use statistically valid community survey data as a tool for making better decisions. Since November of 1999, the survey has been administered in more than 500 communities in 50 states. Most participating communities conduct the survey on an annual or biennial basis.

This report contains benchmarking data from two sources: (1) a national survey that was administered by ETC Institute during the fall of 2021 to a random sample of more than 9,000 residents in the continental United States, and (2) surveys that have been administered by ETC Institute in 21 communities in the Kansas City metro area between January 2020 and May 2023.

- Belton, Missouri
- Blue Springs, Missouri
- De Soto, Kansas
- Edgerton, Kansas
- Gladstone, Missouri
- Harrisonville, Missouri
- Johnson County, Kansas
- Kansas City, Missouri
- Lawrence, Kansas
- Lenexa, Kansas
- Merriam, Kansas
- Mission, Kansas
- North Kansas City, Missouri
- Olathe, Kansas
- Overland Park, Kansas
- Platte City, Missouri
- Raymore, Missouri
- Richmond, Missouri
- Smithville, Missouri
- Spring Hill, Kansas
- Wyandotte County, Kansas

National Benchmarks. The first set of charts on the following pages show how the overall results for Roeland Park compare to the national average based on the results of a survey that was administered by ETC Institute to a random sample of more than 9,000 U.S. residents. These charts also show how Roeland Park compares to communities in the Kansas City Metro area.

Kansas City Metro Benchmarks. The second set of charts show the highest, lowest, and average levels of satisfaction in the 21 communities listed above. The average rating is shown as a vertical line, which indicates the average level of satisfaction for the Kansas City Metro area. The actual ratings for Roeland Park are listed to the right of each chart. The dot on each bar shows how the results for the City compare to other communities in the Kansas City area where the *DirectionFinder*® survey has been administered.

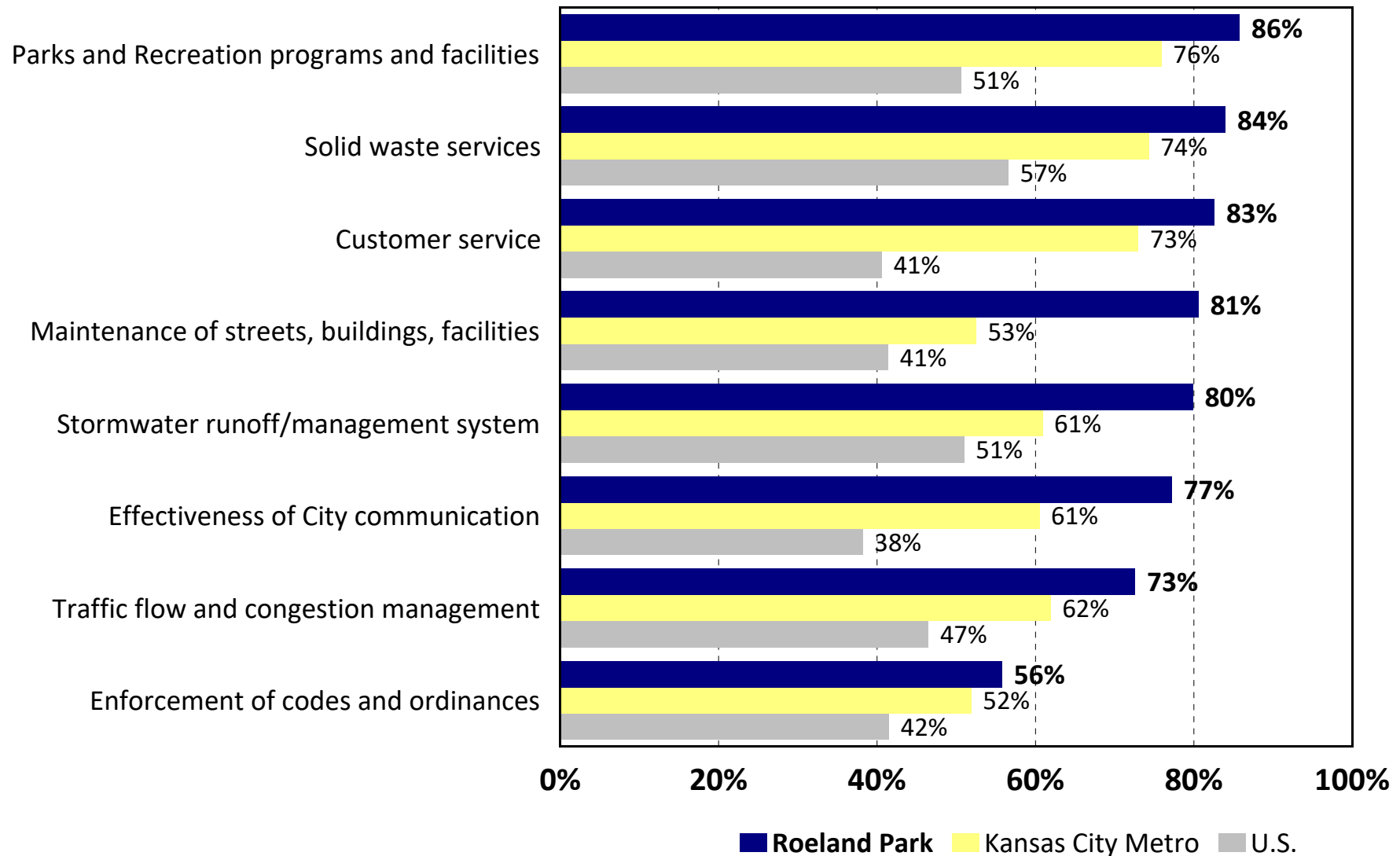
National Benchmarks

(All Communities)

Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the City of Roeland Park is not authorized without written consent from ETC Institute.

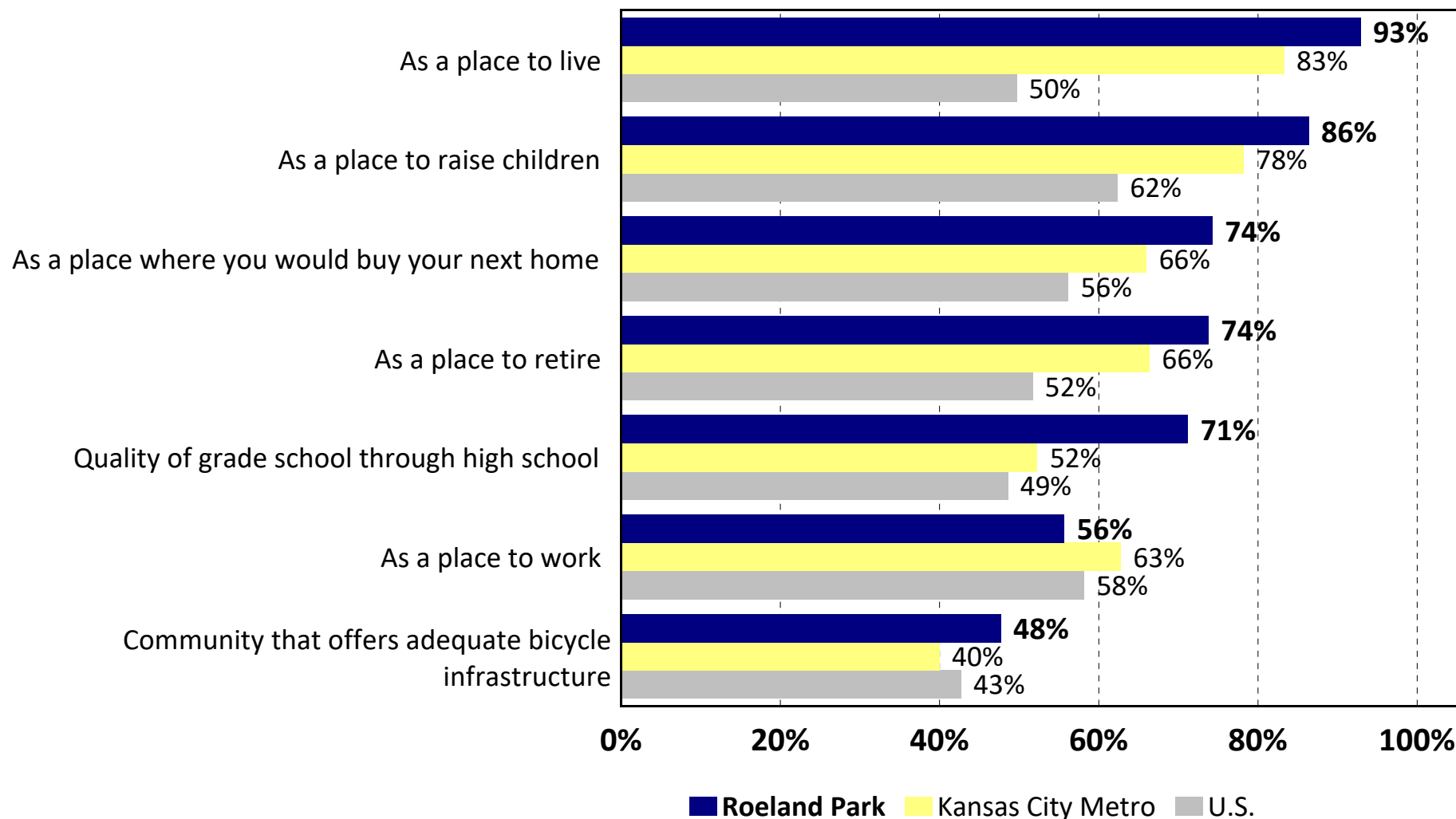
Overall Satisfaction with Major Categories of City Services: City of Roeland Park vs. Kansas City Metro vs. U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied"



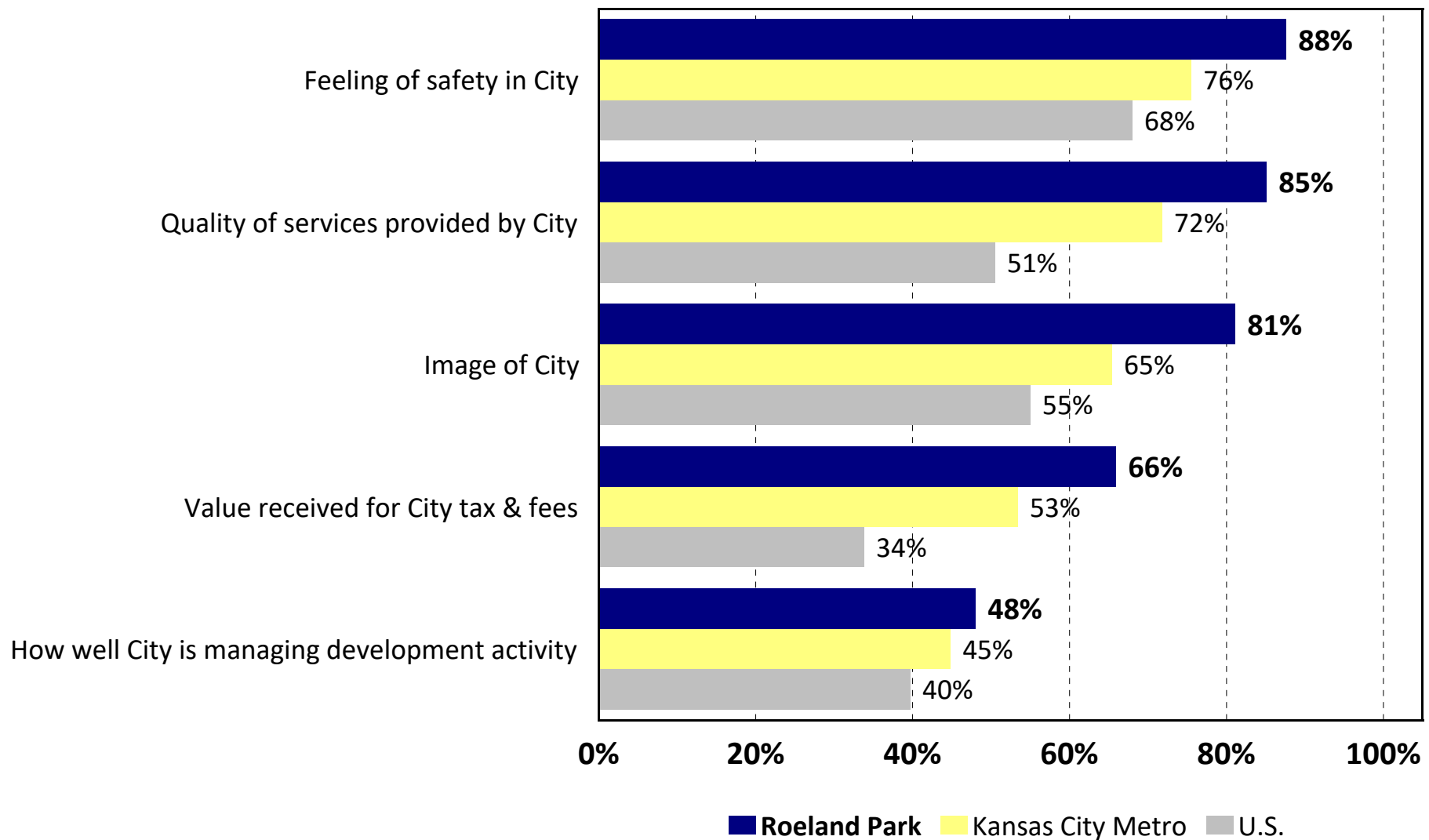
How Residents Rate the Community Where They Live: City of Roeland Park vs. Kansas City Metro vs. U.S.

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale
where 5 was "excellent" and 1 was "poor"



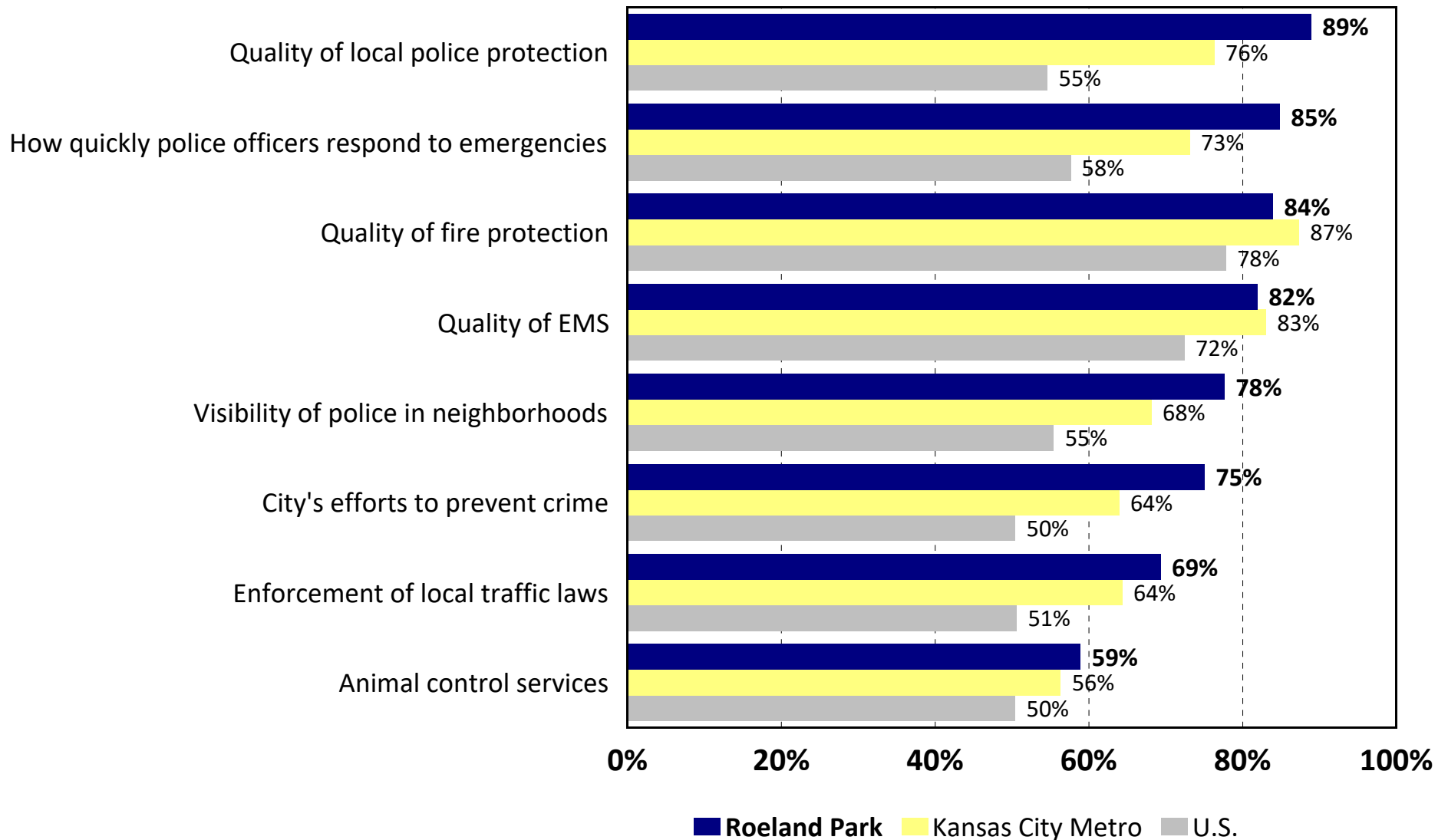
Satisfaction with Items Influencing Perceptions of the City: City of Roeland Park vs. Kansas City Metro vs. U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied"



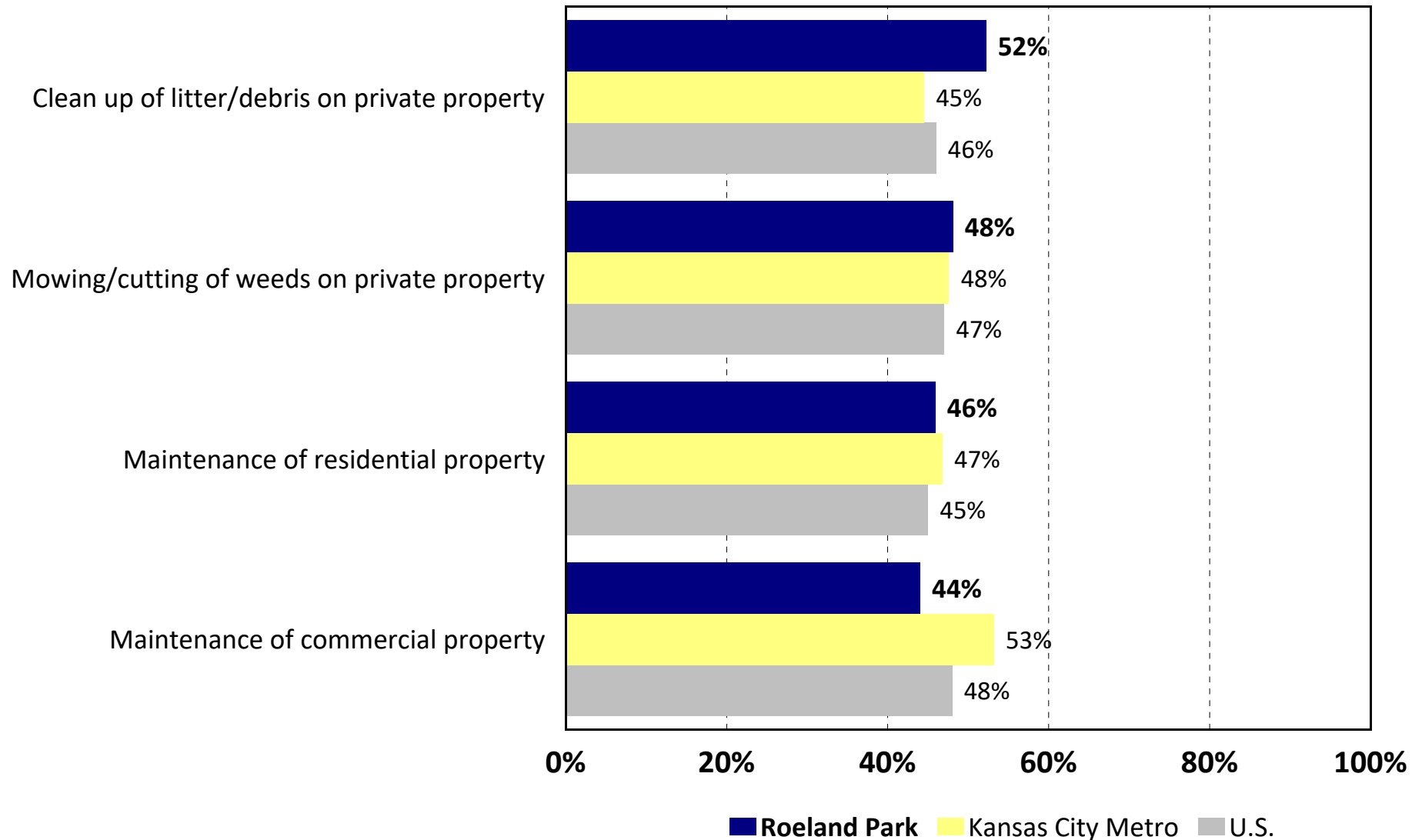
Overall Satisfaction with Public Safety: City of Roeland Park vs. Kansas City Metro vs. U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied"



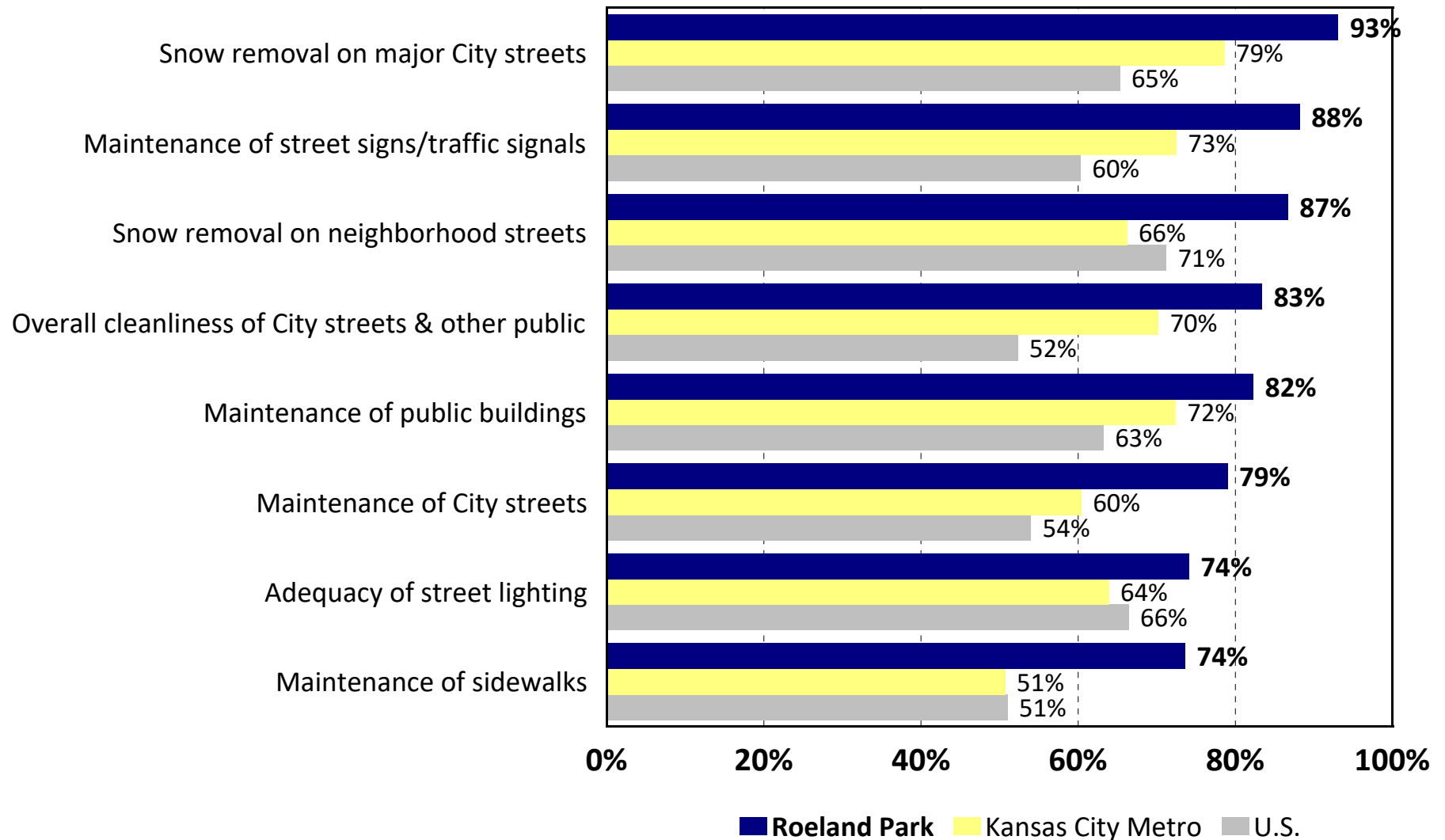
Overall Satisfaction with Code Enforcement: City of Roeland Park vs. Kansas City Metro vs. U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied"



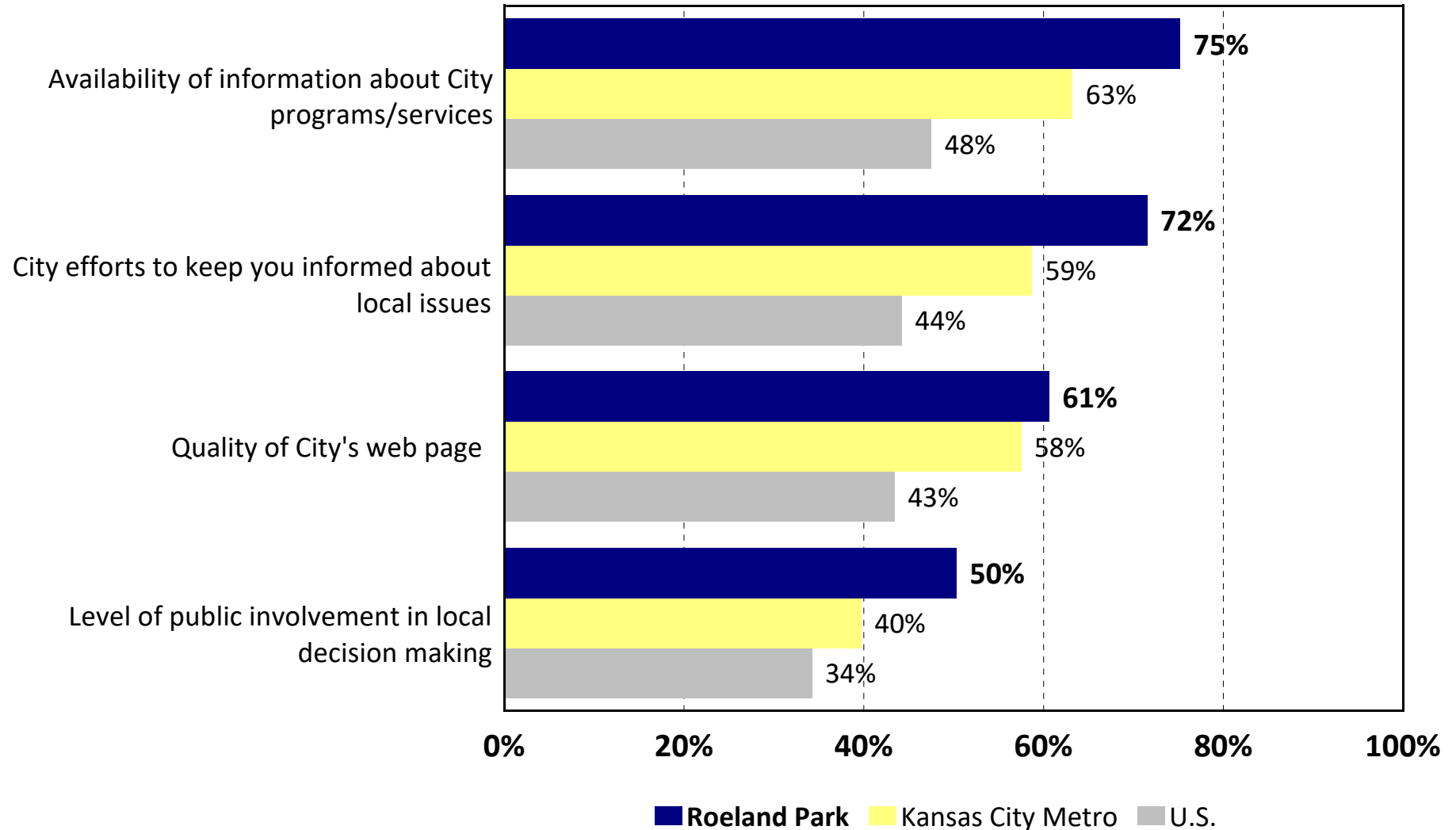
Overall Satisfaction with City Maintenance: City of Roeland Park vs. Kansas City Metro vs. U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied"



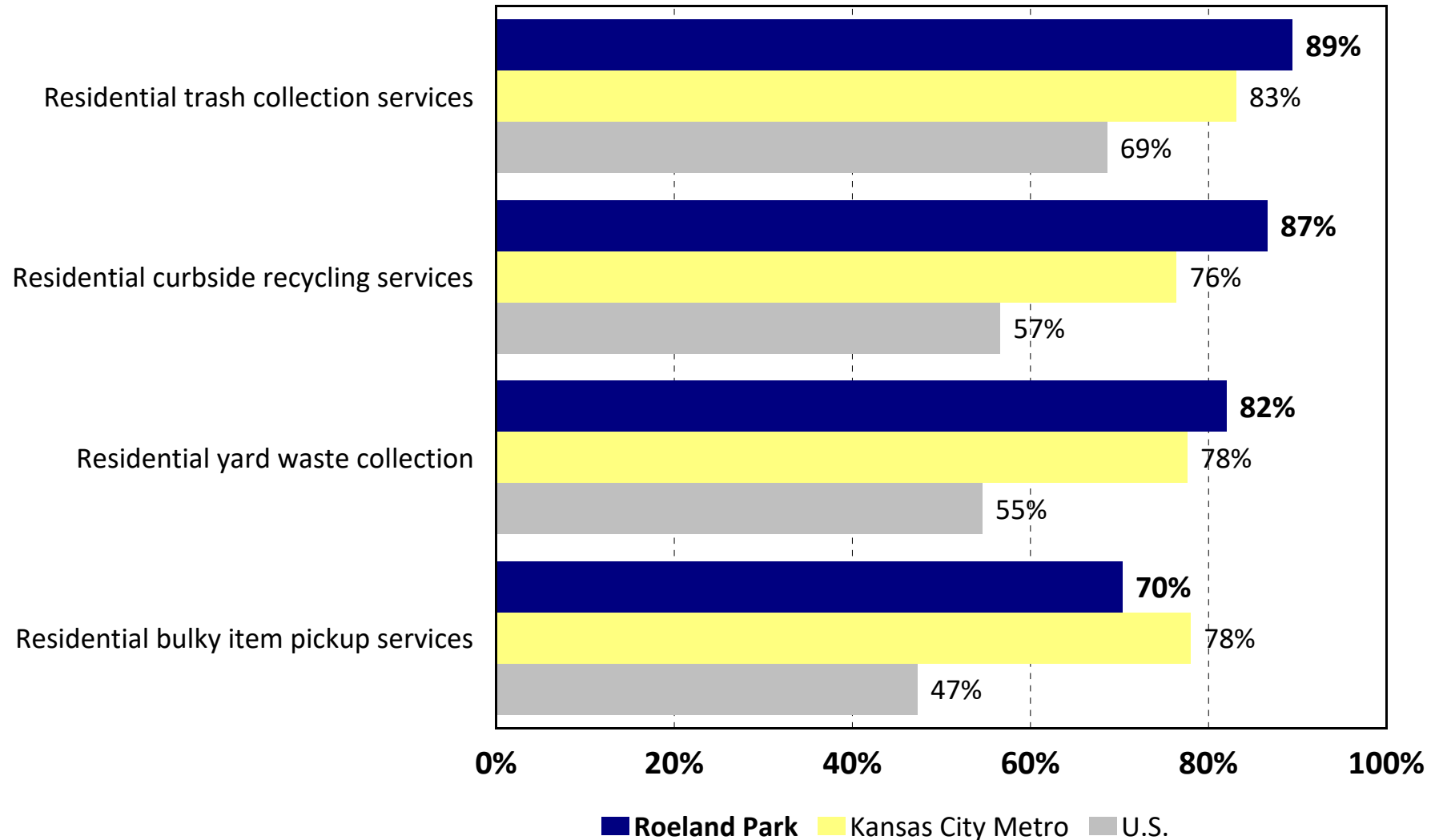
Overall Satisfaction with City Communication: City of Roeland Park vs. Kansas City Metro vs. U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied"



Overall Satisfaction with Trash Services: City of Roeland Park vs. Kansas City Metro vs. U.S.

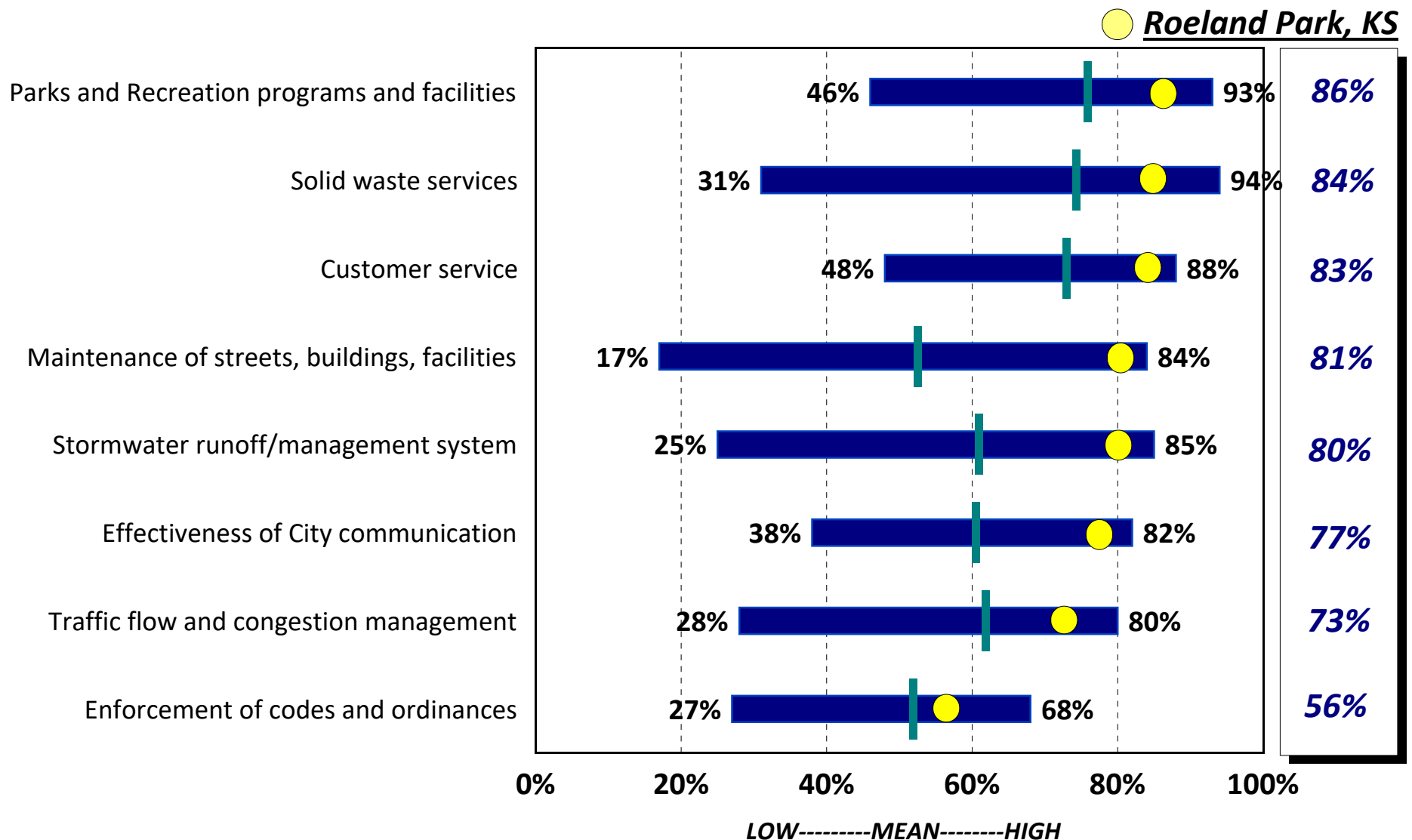
by percentage of respondents who rated the item 4 or 5 on a 5-point scale
where 5 was "very satisfied" and 1 was "very dissatisfied"



Metropolitan Kansas City Benchmarks

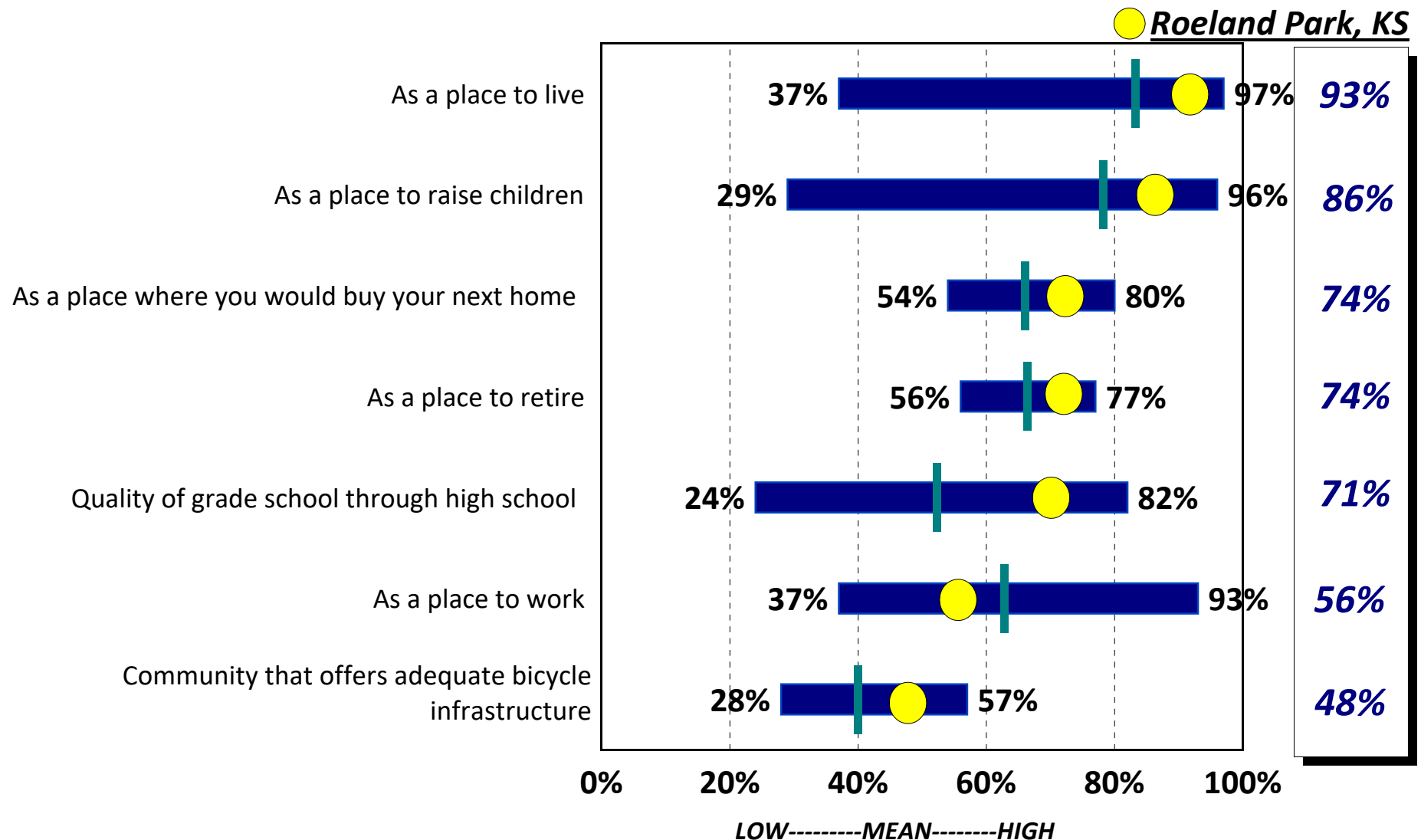
Overall Satisfaction with Major Categories of City Services Provided by Cities in the Kansas City Area - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



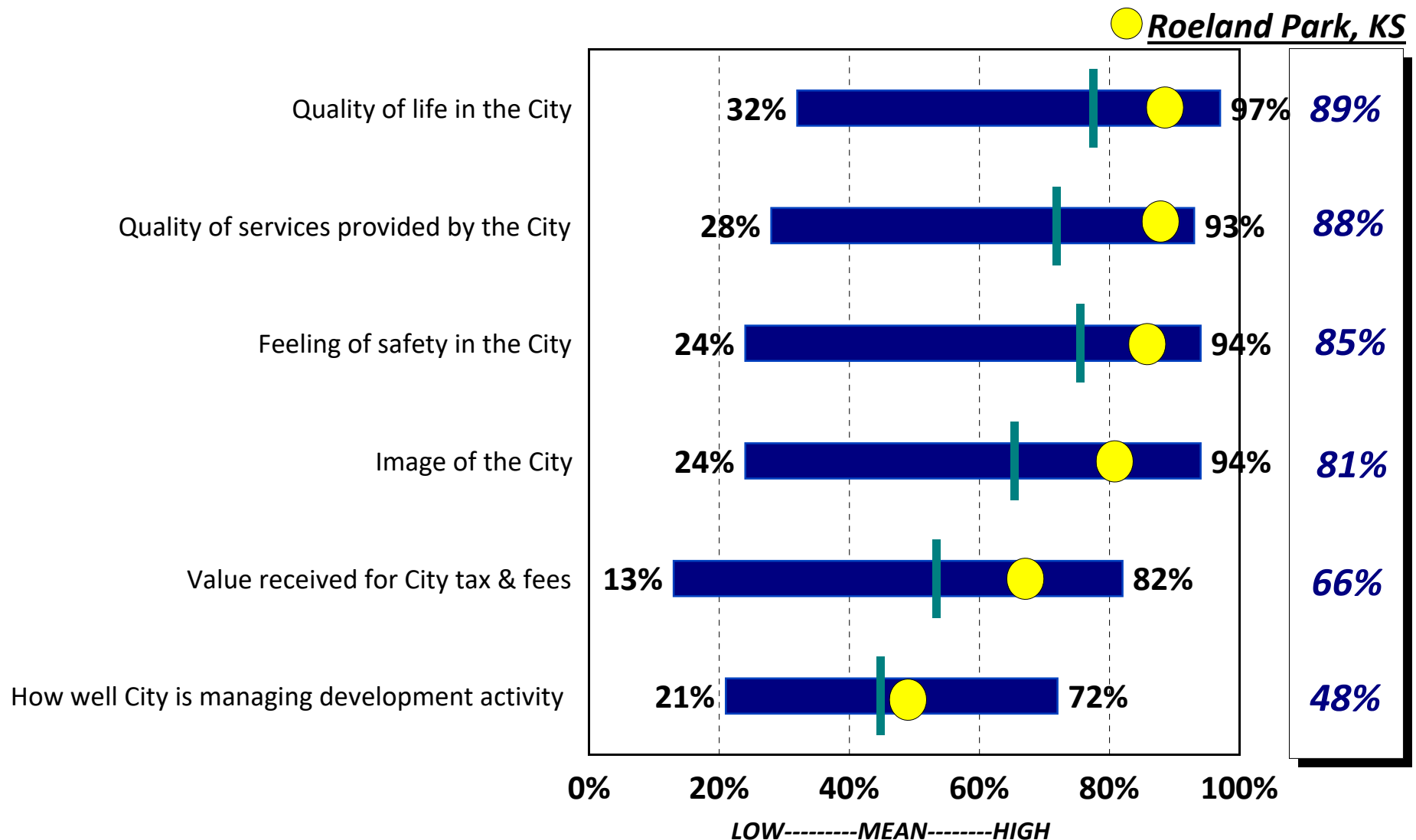
How Kansas City Area Residents Rate the City in Which They Live - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



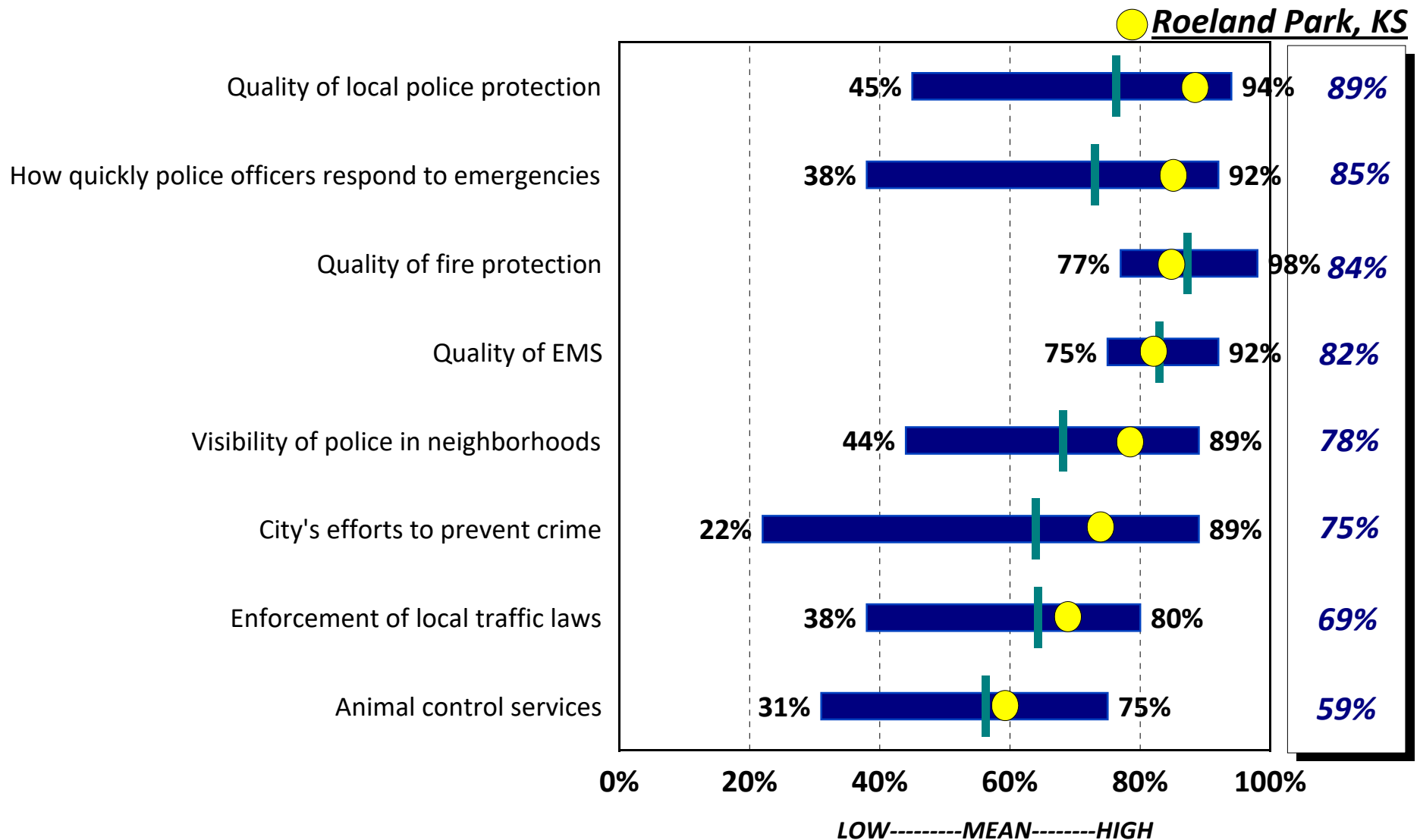
Perceptions that Kansas City Area Residents Have of the City in Which They Live - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



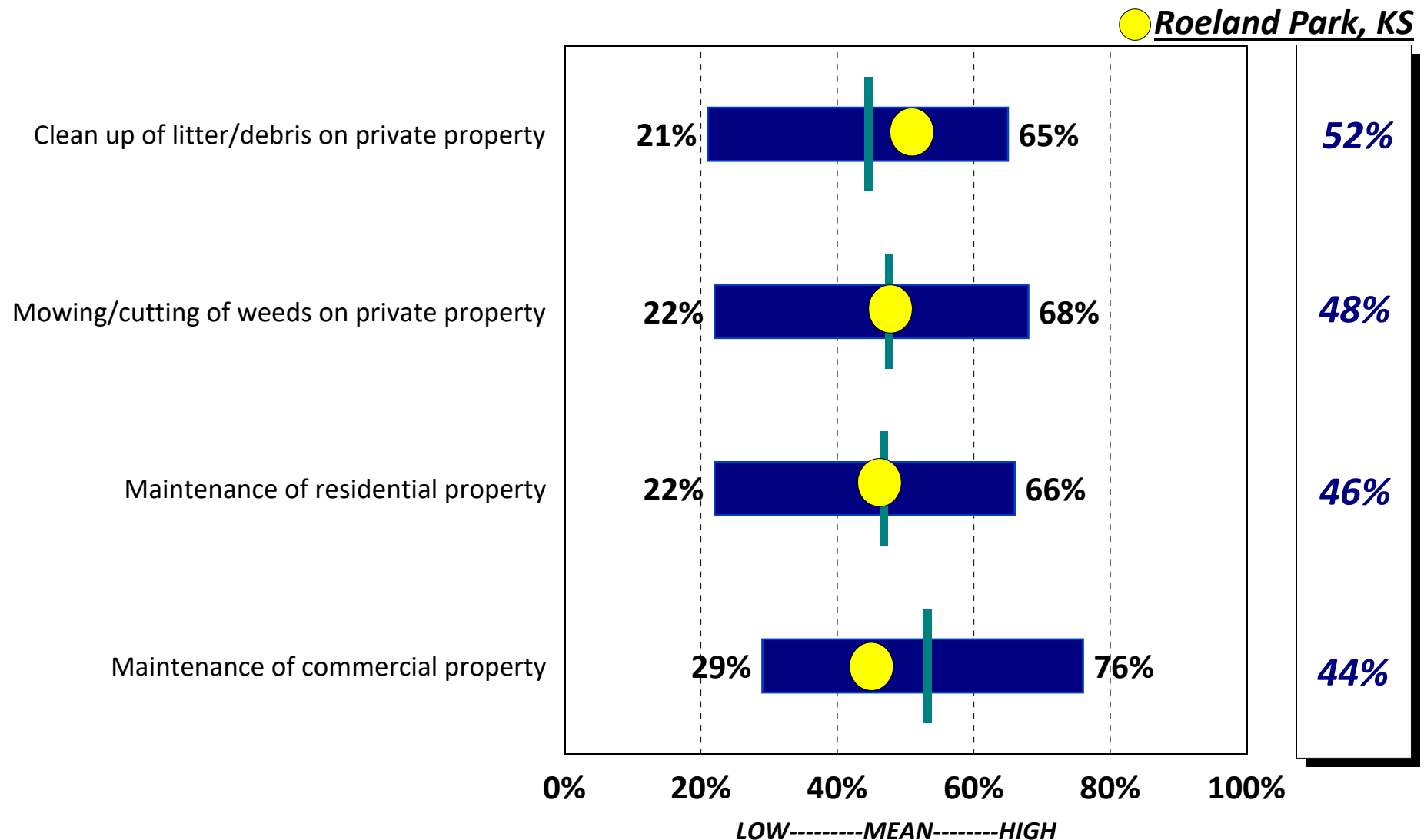
Satisfaction with Public Safety Services Provided by Cities in the Kansas City Area - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



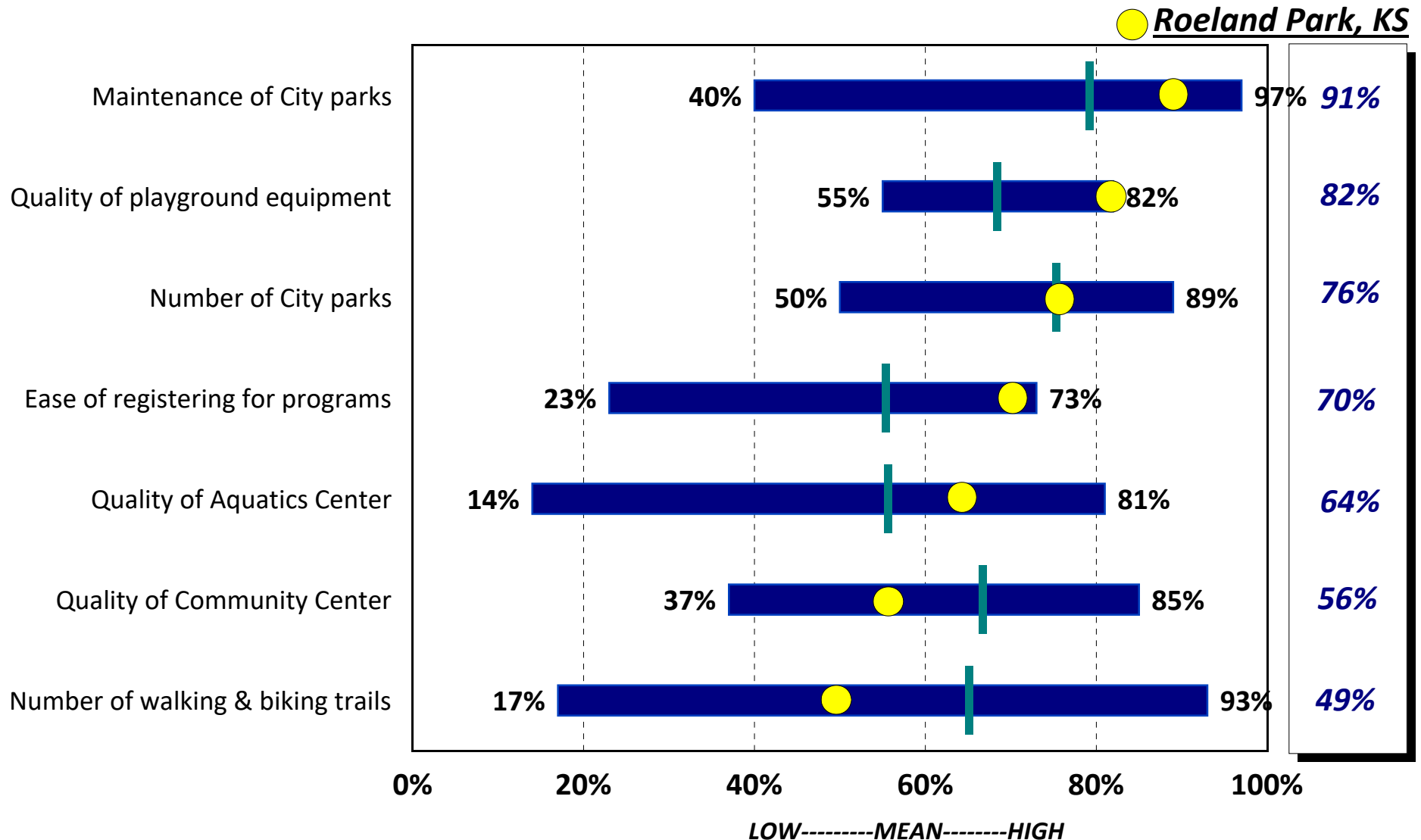
Satisfaction with Code Enforcement Services Provided by Cities in the Kansas City Area - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



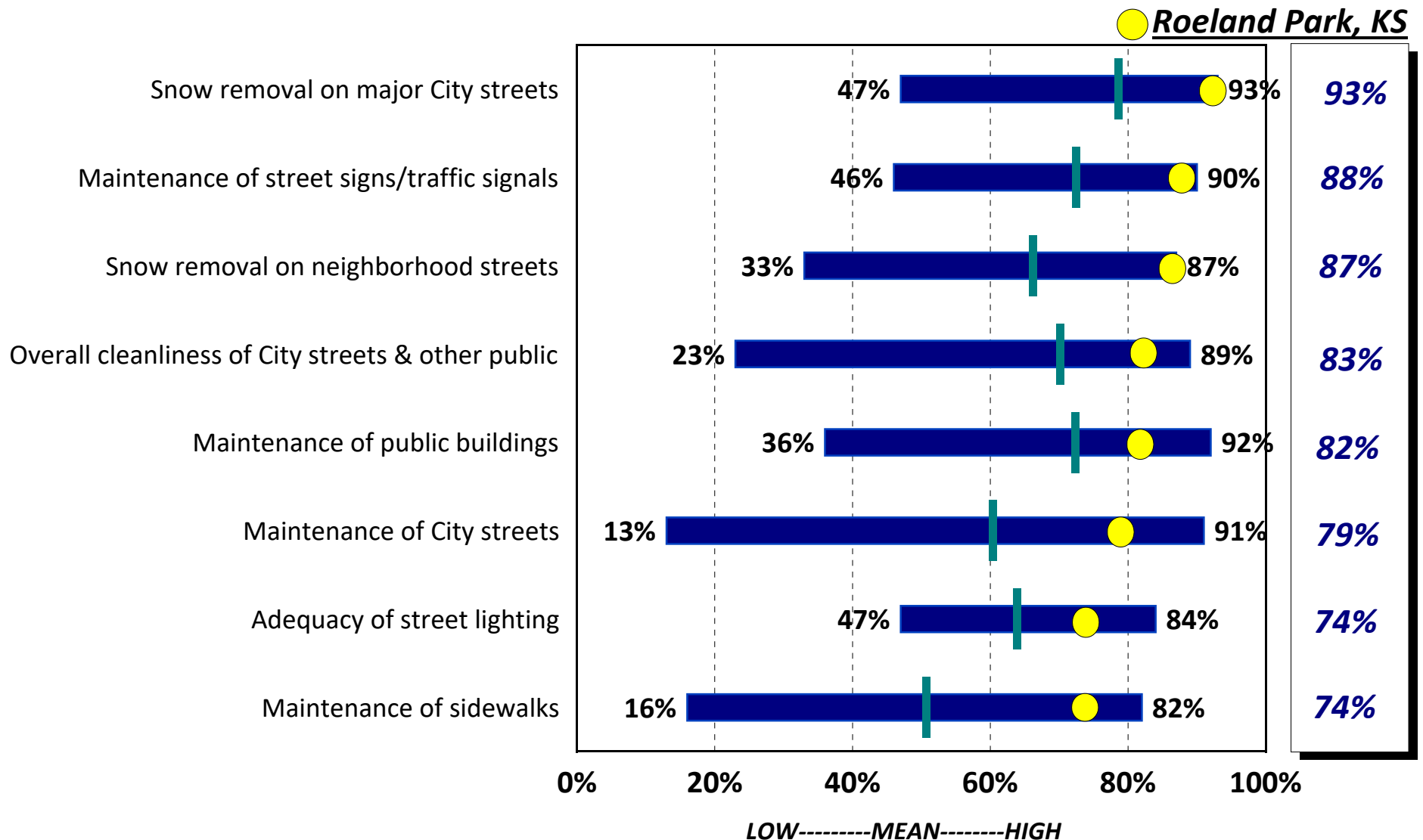
Satisfaction with Parks and Recreation Services Provided by Cities in the Kansas City Area - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



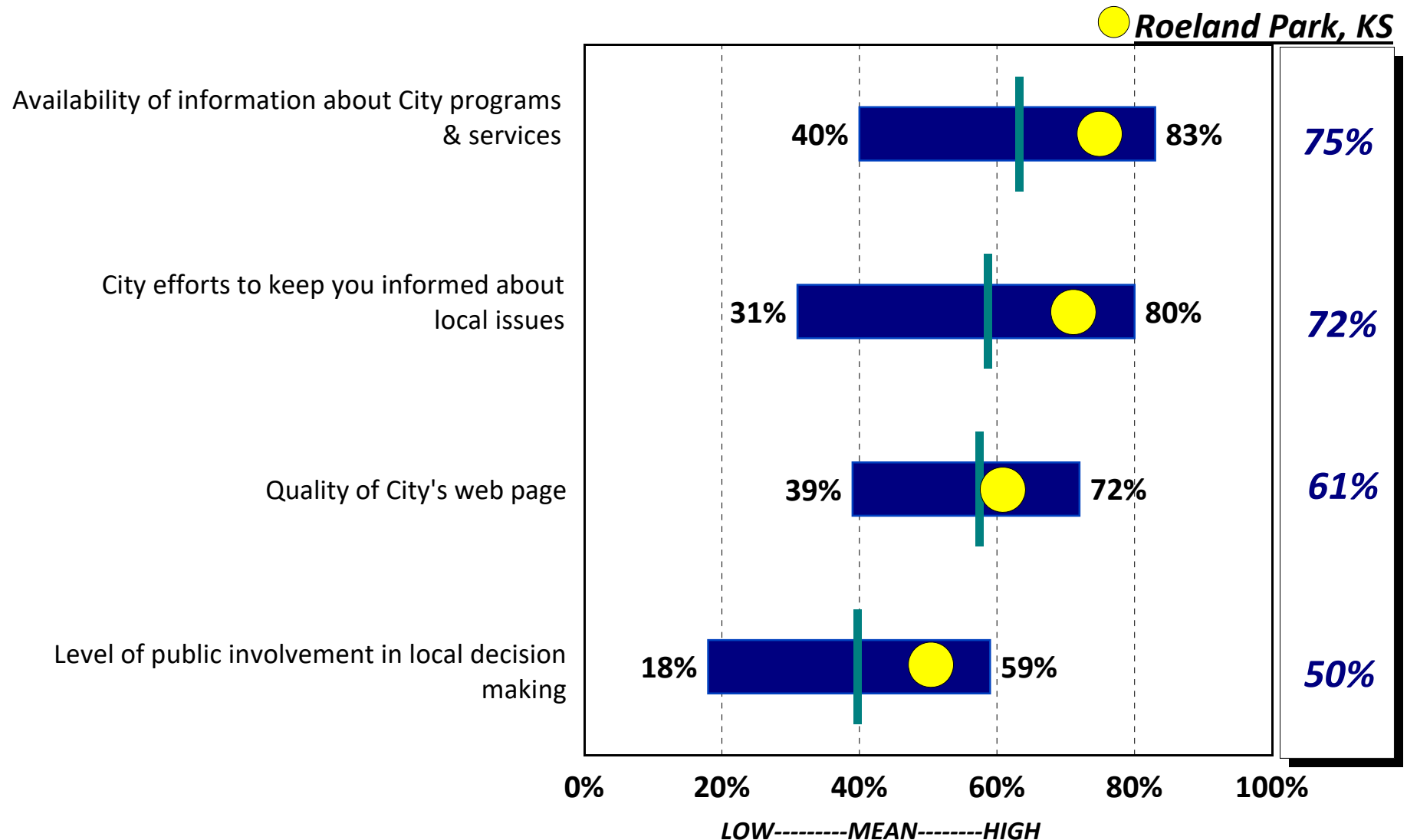
Satisfaction with Maintenance Services Provided by Cities in the Kansas City Area - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



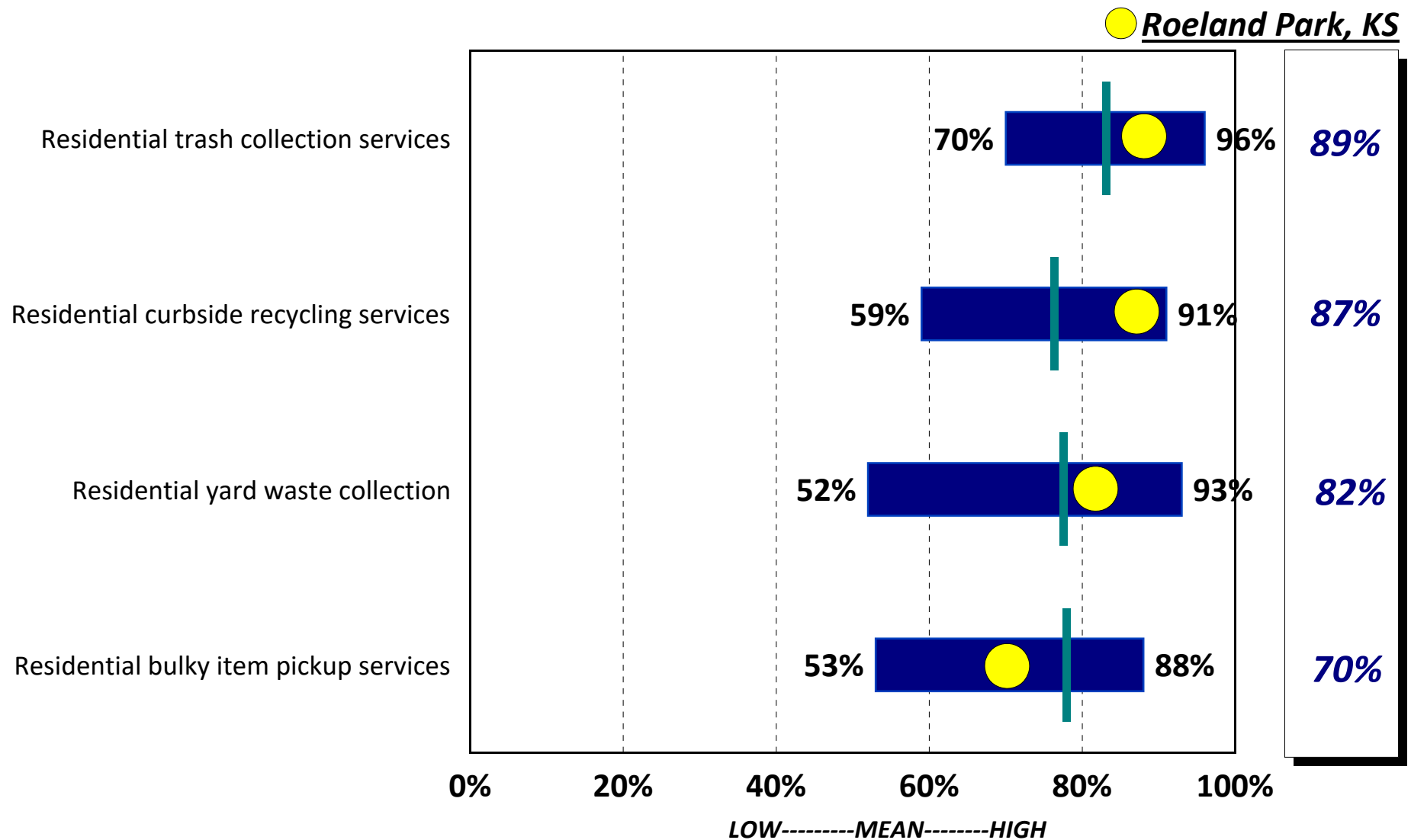
Satisfaction with Communication Services Provided by Cities in the Kansas City Area - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



Satisfaction With Trash Services Provided by Cities in the Kansas City Area - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



3 Importance-Satisfaction Analysis

Importance-Satisfaction Analysis



Overview

Today, community leaders have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (I-S) rating is a unique tool that allows public officials to better understand both of these highly important decision-making criteria for each of the services they are providing. The Importance-Satisfaction (I-S) rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low, and the perceived importance of the service is relatively high.

The rating is calculated by summing the percentage of responses for items selected as the first, second, and third most important services for the City to provide. The sum is then multiplied by 1 minus the percentage of respondents who indicated they were positively satisfied with the City's performance in the related area (the sum of the ratings of 4 and 5 on a 5-point scale excluding "Don't Know" responses). "Don't Know" responses are excluded from the calculation to ensure the satisfaction ratings among service categories are comparable.

$$\text{I-S Rating} = \text{Importance} \times (1 - \text{Satisfaction})$$

Example of the Calculation

Respondents were asked to identify the major categories of City services that were most important to their household. More than one-fourth (26.2%) of the respondent households selected "*enforcement of codes and ordinances*" as one of the most important services to emphasize over the next two years.

With regard to satisfaction, 55.8% of respondents surveyed rated "*enforcement of codes and ordinances*" as a "4" or "5" on a 5-point scale (where "5" means "Very Satisfied") excluding "don't know" responses. The I-S rating was calculated by multiplying the sum of the most important percentages by one minus the sum of the satisfaction percentages. In this example, 26.2% was multiplied by 44.2% (1-0.558). This calculation yielded an I-S rating of 0.1158, which ranked first out of ten categories of City services analyzed.

Importance-Satisfaction Analysis



The maximum rating is 1.00 and would be achieved when 100% of the respondents select an item as one of their top three choices of importance and 0% indicate they are positively satisfied with the delivery of the service.

The lowest rating is 0.00 and could be achieved under either of the following two situations:

- If 100% of the respondents were positively satisfied with the delivery of the service
- If none (0%) of the respondents selected the service as one of the three most important areas.

Interpreting the Ratings

Ratings that are greater than or equal to 0.20 identify areas that should receive significantly more emphasis over the next two years. Ratings from 0.10 to 0.20 identify service areas that should receive increased emphasis. Ratings less than 0.10 should continue to receive the current level of emphasis.

- Definitely Increase Emphasis (I-S > 0.20)
- Increase Current Emphasis (I-S = 0.10 - 0.20)
- Maintain Current Emphasis (I-S < 0.10)

The results for the City of Roeland Park are provided on the following pages.

2023 Importance-Satisfaction Rating

Roeland Park, Kansas

Major Categories of City Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
High Priority (IS .10-.20)						
Enforcement of codes and ordinances	26%	5	56%	10	0.1158	1
Medium Priority (IS <.10)						
Maintenance of streets, buildings, facilities	51%	1	81%	5	0.0987	2
Traffic flow and congestion management	28%	4	73%	9	0.0759	3
Environmental and sustainability efforts	30%	3	79%	7	0.0612	4
Parks and Recreation programs and facilities	36%	2	86%	2	0.0508	5
Effectiveness of City communication	19%	7	77%	8	0.0442	6
Police services	24%	6	86%	1	0.0340	7
Stormwater runoff/management system	12%	8	80%	6	0.0245	8
Solid waste services	10%	9	84%	3	0.0166	9
Customer service	5%	10	83%	4	0.0078	10

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis from City leaders

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2023 Importance-Satisfaction Rating

Roeland Park, Kansas

Public Safety

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
High Priority (IS .10-.20)						
Quality of Mental Health Co-Responder	32%	3	56%	9	0.1391	1
City's efforts to prevent crime	48%	1	75%	6	0.1208	2
Medium Priority (IS <.10)						
Visibility of police in neighborhoods	34%	2	78%	5	0.0750	3
Enforcement of local traffic laws	23%	5	69%	7	0.0706	4
Animal control services	14%	8	59%	8	0.0584	5
Quality of local police protection	31%	4	89%	1	0.0347	6
Quality of EMS	19%	6	82%	4	0.0340	7
How quickly police officers respond to emergencies	17%	7	85%	2	0.0263	8
Quality of fire protection	12%	9	84%	3	0.0190	9

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis from City leaders

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2023 Importance-Satisfaction Rating

Roeland Park, Kansas

Enforcement of Codes and Ordinances

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS > .20)</u>						
Maintenance of commercial property	38%	2	44%	5	0.2134	1
<u>High Priority (IS .10-.20)</u>						
Clean up of litter/debris on private property	41%	1	52%	1	0.1960	2
Maintenance of residential property	31%	3	46%	4	0.1683	3
Mowing/cutting of weeds on private property	29%	4	48%	2	0.1515	4
Snow removal from sidewalks	20%	5	47%	3	0.1036	5

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis from City leaders

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2023 Importance-Satisfaction Rating

Roeland Park, Kansas

Parks and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
High Priority (IS .10-.20)						
Number of walking & biking trails	35%	2	49%	12	0.1800	1
Quality of Community Center	29%	3	56%	11	0.1295	2
Medium Priority (IS <.10)						
City-sponsored special events	23%	4	66%	8	0.0782	3
Quality of Aquatics Center	19%	6	64%	9	0.0693	4
Quality of art in public places	13%	8	70%	7	0.0397	5
Number of City parks	17%	7	76%	5	0.0396	6
Fees charged for memberships, recreation programs & facility rentals	9%	11	62%	10	0.0340	7
Maintenance of City parks	37%	1	91%	1	0.0339	8
Overall appearance of City parks	23%	5	89%	2	0.0256	9
How close neighborhood parks are to home	10%	10	77%	4	0.0232	10
Quality of playground equipment	13%	9	82%	3	0.0230	11
Ease of registering for programs	4%	12	70%	6	0.0125	12

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis from City leaders

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2023 Importance-Satisfaction Rating

Roeland Park, Kansas

City Maintenance

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>High Priority (IS .10-.20)</u>						
Maintenance of sidewalks	42%	2	74%	9	0.1109	1
Maintenance of City streets	50%	1	79%	6	0.1052	2
<u>Medium Priority (IS <.10)</u>						
Adequacy of street lighting	24%	4	74%	8	0.0624	3
Overall cleanliness of City streets & other public areas	30%	3	83%	4	0.0490	4
Maintenance of curbs/gutters on streets	20%	6	77%	7	0.0467	5
Snow removal on neighborhood streets	21%	5	87%	3	0.0273	6
Maintenance of public buildings	14%	7	82%	5	0.0251	7
Maintenance of street signs/traffic signals	10%	9	88%	2	0.0118	8
Snow removal on major City streets	14%	8	93%	1	0.0093	9

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis from City leaders

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2023 Importance-Satisfaction Rating

Roeland Park, Kansas

Transportation and Connectivity

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>High Priority (IS .10-.20)</u>						
Availability of public transportation	25%	4	35%	6	0.1637	1
Availability of bicycle infrastructure	24%	5	38%	5	0.1502	2
Availability of public sidewalks	34%	2	67%	4	0.1109	3
Flow of traffic along commercial streets	35%	1	70%	3	0.1049	4
<u>Medium Priority (IS <.10)</u>						
Flow of traffic on residential streets	27%	3	73%	2	0.0740	5
Ease of access to interstate system	5%	6	94%	1	0.0030	6

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis from City leaders

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 5 to 1 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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2023 Importance-Satisfaction Rating

Roeland Park, Kansas

Trash Issues

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Medium Priority (IS <.10)</u>						
Residential bulky item pickup services	26%	1	70%	7	0.0784	1
The fee charged for solid waste services	18%	6	72%	6	0.0490	2
Residential yard waste collection	22%	4	82%	4	0.0396	3
Residential curbside leaf collection service	23%	3	86%	3	0.0325	4
Residential curbside glass recycling services	14%	7	79%	5	0.0289	5
Residential trash collection services	24%	2	89%	1	0.0254	6
Residential curbside recycling services	18%	5	87%	2	0.0245	7

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis from City leaders

Satisfaction %:

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4

Tabular Data

Q1. Please rate your overall satisfaction with major categories of services provided by the City of Roeland Park on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q1-1. Overall quality of police services	42.3%	37.9%	10.4%	2.6%	0.2%	6.6%
Q1-2. Overall quality of City parks & recreation programs & facilities	39.5%	43.6%	10.0%	3.2%	0.5%	3.1%
Q1-3. Overall maintenance of City streets, buildings, & facilities	35.2%	44.9%	13.3%	5.3%	0.6%	0.6%
Q1-4. Overall enforcement of City codes & ordinances	16.5%	32.7%	21.2%	14.1%	3.7%	11.7%
Q1-5. Overall quality of customer service you receive from City employees	37.6%	32.4%	12.8%	1.6%	0.3%	15.2%
Q1-6. Overall effectiveness of City communication with the public	34.8%	40.7%	16.4%	4.5%	1.5%	2.1%
Q1-7. Overall quality of City's stormwater runoff/stormwater management system	29.8%	43.3%	13.5%	3.4%	1.6%	8.4%
Q1-8. Overall quality of traffic flow & congestion management in Roeland Park	26.1%	45.7%	15.2%	8.8%	3.1%	1.1%
Q1-9. Overall quality of solid waste services	38.2%	42.5%	11.0%	3.7%	0.6%	3.9%
Q1-10. Overall quality of City's environmental & sustainability efforts	35.5%	37.0%	15.4%	3.1%	0.3%	8.8%
Q1-11. Other	0.5%	0.5%	0.5%	1.6%	2.6%	94.3%

WITHOUT "DON'T KNOW"

Q1. Please rate your overall satisfaction with major categories of services provided by the City of Roeland Park on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q1-1. Overall quality of police services	45.3%	40.6%	11.1%	2.8%	0.2%
Q1-2. Overall quality of City parks & recreation programs & facilities	40.8%	45.0%	10.4%	3.3%	0.5%
Q1-3. Overall maintenance of City streets, buildings, & facilities	35.4%	45.2%	13.4%	5.4%	0.7%
Q1-4. Overall enforcement of City codes & ordinances	18.7%	37.1%	24.0%	16.0%	4.2%
Q1-5. Overall quality of customer service you receive from City employees	44.4%	38.2%	15.1%	1.9%	0.4%
Q1-6. Overall effectiveness of City communication with the public	35.6%	41.6%	16.7%	4.6%	1.5%
Q1-7. Overall quality of City's stormwater runoff/stormwater management system	32.6%	47.3%	14.7%	3.7%	1.8%
Q1-8. Overall quality of traffic flow & congestion management in Roeland Park	26.4%	46.2%	15.4%	8.9%	3.1%
Q1-9. Overall quality of solid waste services	39.8%	44.2%	11.5%	3.9%	0.7%
Q1-10. Overall quality of City's environmental & sustainability efforts	38.9%	40.5%	16.9%	3.4%	0.4%
Q1-11. Other	8.6%	8.6%	8.6%	28.6%	45.7%

Q1-11. Other

- Animal control for wildlife issues; Roe Blvd is less safe than prior to the redesign (traffic flow and cars speeding through weaving and trying to make left turns out of neighborhoods), new lighting on Roe Blvd is intrusive for those living off of Roe.
- Do a pit of compost.
- Economic Development
- fitness center
- flooding back yards
- Glass recycle.
- huge houses being built
- I am dissatisfied with the annual Budgeting process. Walmart is not leaving and to keep harkening back as the reasoning behind a high mill levy makes no sense. Walmart is in a 91/2 year lease. More emphasis needs to go towards financial prudence and long range planning. We don't have to have it all right now! Every year since 2019 we have seen an increase in dollars assessed in property taxes and fees. A gain in property valuation does not pay for living essentials. The benefit to the property owner is when they sell their home or get a second mortgage. Going over budget happens quite often and no one seems to mind. Where is the financial accountability? Citizens survey results have been ignored in certain instances which creates animosity towards city government. We can do a better job on the annual budget!
- I see that surrounding cities are thriving with new businesses. Why can't Roeland Park draw in new businesses such as these? (Empty lot at corner of County Line and Mission Rd., empty CVS and empty strip mall in Walmart parking lot, old pool location, just to name a few opportunities. ALSO- surrounding cities have such nice City Pools. Why can't we sustain ours, so that OUR OWN community wants to go there, and not join neighboring cities' pools? LASTLY- surrounding cities have such nice community centers with such nice programs offered to their community. Why can't our community center at least offer programs to us? OH, I know why, because we have no revenue income, because we have no new businesses, and can't keep old businesses interested.
- I think it'd be important to have sidewalks on at least one side of every street.
Also, dreaming big, it'd be great if the tram from KCMO had a stop in RP.
- Keeping Roeland Park affordable and livable for diverse, moderate income households.
- Mowing, green spaces.
- Need new curbs and no more chip and seal.
- Neosho was supposed to get a sidewalk many years ago. What happened to it?
- Our taxes are way too much, its like we have no representation to help us on about all issues.
- Overall appearance
- Overall peace of neighborhood and sense of pride in RP ~
- Please work with Mission's leadership to get the "Mission Gateway" eye sore removed. This would vastly help improve the "look" and feel of Roeland Park, albeit it is Misson it could be confused with Roeland Park, unfortunately.
- Property management companies purchase rentals in RP and not doing any aesthetic improvements to the exterior of the property. Within the last 24, I have contacted Gary Smith and associates posing as a potential tenant for either 5211 or 5307 W 50th Terr. I specifically asked if Gary Smith and Associates planned to make any improvements to the exteriors of these properties. The answer was no. This continues to be a problem in Ward 1. I'm curious about what steps need to occur to bring this to the attention of City Counsel, and what steps need to be taken to create requirements that all landlords need to abide to should they hold rental property in Roeland Park.
- public transit

Q1-11. Other

- Regarding the police score: I'm confused by the need for an unmarked pickup truck for the PD. I doubt that Roeland Park is running any undercover operations (do we even employ a detective). It has the appearance of nothing more than a revenue stream - hide a police officer to run speed traps to get money off drivers. That's not what the role of a police department should be in 2023. Similarly, I notice at least one "marked" police car is marked with white wording on a white vehicle, which again signals that it is there to lurk in the background and write traffic tickets. Police should be visible in the community to (1) deter criminal behavior and (2) be approachable by our residents. In a suburban setting I don't expect officers "walking the beat," but they also should be more than a budgetary function of writing citations.
On traffic: Roe from 47th to 50th is inundated with lights. But I understand that was a recent CARS project and there's no changing it. It just makes it difficult to use the City's primary North-South thoroughfare and, anecdotally, seems to encourage drivers to access I-35 by Lamar or Mission, diverting them away from our commercial hub.
- Roeland Park is a place with a lot of young families and I think there is enough interest to get more recreational activities for youth. If not possible for the city to facilitate a full soccer or baseball program for example, perhaps a partnership with a private organization that hosts and facilitates leagues at Roeland Park facilities. This may be happening now, but it's piecemeal and you have to stumble upon it. Maybe just a better communication of these rec activities listed on the website, or newsletter. We love Roeland Park and just don't want to have to drive to south Overland Park to get our kids into youth programs!
- Sidewalk and gutter management.
- sidewalks
- Sidewalks and curbs
- The City should invest in more dedicated protected bicycle lanes next to streets and roll back zoning regulations so that all types of housing can be built in all neighborhoods, and allow small businesses to run within neighborhoods (mixed zoning practices)
- The lighting on side streets is minimal making it unsafe to walk after dark. There is also a need for playgrounds, especially available during the day for younger children, I and not associated with schools, on the east side of Roe.
- This is a really good neighborhood in general. The issues are minor and I feel like the city really cares about running well and responsibly. It isn't entirely clear where the city's geographical bounds are, but the main issue I'd love to see addressed is the amount of eye sores. The dead CVS, seemingly abandoned buildings behind the QT, trash clearly visible on the road all along 47th street. My neighborhood is so beautiful, and the people around here are so kind and easy to get along with, and I feel like there's a communal value of pride here, which isn't reflected by the visual decay.
- TIME OF SEWER REPAIRS
- trash on roadsides
- Walmart area development could be better.
- we have codes that are not enforced
- We need a dog park! Please turn the park on Nall across from the water treatment facility into a dog park! No kiddos play there; the equipment is outdated & no one really knows about that secret hidden gem. PLEASE!!!!
- Why don't we do something to attract a decent restaurant or two, versus fast food. You have to go outside our city to find something desirable. Also, what happened with the old pool project?
- Would like a designated dog park area - been asking on these surveys every year.

Q2. Which THREE of these items do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q2. Top choice	Number	Percent
Overall quality of police services	62	10.0 %
Overall quality of City parks & recreation programs & facilities	86	13.9 %
Overall maintenance of City streets, buildings, & facilities	118	19.1 %
Overall enforcement of City codes & ordinances	69	11.2 %
Overall quality of customer service you receive from City employees	9	1.5 %
Overall effectiveness of City communication with the public	36	5.8 %
Overall quality of City's stormwater runoff/stormwater management system	18	2.9 %
Overall quality of traffic flow & congestion management in Roeland Park	55	8.9 %
Overall quality of solid waste services	14	2.3 %
Overall quality of City's environmental & sustainability efforts	70	11.3 %
None chosen	80	13.0 %
Total	617	100.0 %

Q2. Which THREE of these items do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q2. 2nd choice	Number	Percent
Overall quality of police services	40	6.5 %
Overall quality of City parks & recreation programs & facilities	76	12.3 %
Overall maintenance of City streets, buildings, & facilities	119	19.3 %
Overall enforcement of City codes & ordinances	44	7.1 %
Overall quality of customer service you receive from City employees	9	1.5 %
Overall effectiveness of City communication with the public	43	7.0 %
Overall quality of City's stormwater runoff/stormwater management system	25	4.1 %
Overall quality of traffic flow & congestion management in Roeland Park	64	10.4 %
Overall quality of solid waste services	28	4.5 %
Overall quality of City's environmental & sustainability efforts	60	9.7 %
None chosen	109	17.7 %
Total	617	100.0 %

Q2. Which THREE of these items do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q2. 3rd choice	Number	Percent
Overall quality of police services	47	7.6 %
Overall quality of City parks & recreation programs & facilities	59	9.6 %
Overall maintenance of City streets, buildings, & facilities	77	12.5 %
Overall enforcement of City codes & ordinances	49	7.9 %
Overall quality of customer service you receive from City employees	9	1.5 %
Overall effectiveness of City communication with the public	41	6.6 %
Overall quality of City's stormwater runoff/stormwater management system	32	5.2 %
Overall quality of traffic flow & congestion management in Roeland Park	52	8.4 %
Overall quality of solid waste services	22	3.6 %
Overall quality of City's environmental & sustainability efforts	58	9.4 %
None chosen	171	27.7 %
Total	617	100.0 %

SUM OF TOP 3 CHOICES

Q2. Which THREE of these items do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

Q2. Sum of top 3 choices	Number	Percent
Overall quality of police services	149	24.1 %
Overall quality of City parks & recreation programs & facilities	221	35.8 %
Overall maintenance of City streets, buildings, & facilities	314	50.9 %
Overall enforcement of City codes & ordinances	162	26.3 %
Overall quality of customer service you receive from City employees	27	4.4 %
Overall effectiveness of City communication with the public	120	19.4 %
Overall quality of City's stormwater runoff/stormwater management system	75	12.2 %
Overall quality of traffic flow & congestion management in Roeland Park	171	27.7 %
Overall quality of solid waste services	64	10.4 %
Overall quality of City's environmental & sustainability efforts	188	30.5 %
None chosen	80	13.0 %
Total	1571	

Q3. Quality of Life. Please rate Roeland Park on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," regarding each of the following.

(N=617)

	Excellent	Good	Neutral	Below average	Poor	Don't know
Q3-1. As a place to live	61.1%	31.8%	5.8%	0.8%	0.5%	0.0%
Q3-2. As a place to raise children	45.5%	28.7%	9.4%	1.9%	0.3%	14.1%
Q3-3. As a place to work	19.9%	18.0%	19.6%	7.8%	2.8%	31.9%
Q3-4. As a place where you would buy your next home	41.7%	30.6%	14.4%	8.3%	2.3%	2.8%
Q3-5. As a place to retire	38.1%	30.1%	13.8%	7.0%	3.6%	7.5%
Q3-6. Quality of grade school through high school	23.8%	25.8%	13.9%	4.9%	1.3%	30.3%
Q3-7. Quality of commercial developments	7.0%	20.4%	26.7%	25.9%	13.8%	6.2%
Q3-8. Proximity to employers	32.7%	38.4%	14.6%	3.2%	0.5%	10.5%
Q3-9. As a community where I feel welcome & have a sense of belonging	42.1%	41.5%	10.9%	3.2%	1.1%	1.1%
Q3-10. As a community that offers adequate bicycle infrastructure both on & off street	13.3%	26.6%	28.4%	10.5%	4.9%	16.4%

WITHOUT "DON'T KNOW"

Q3. Quality of Life. Please rate Roeland Park on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," regarding each of the following. (without "don't know")

(N=617)

	Excellent	Good	Neutral	Below average	Poor
Q3-1. As a place to live	61.1%	31.8%	5.8%	0.8%	0.5%
Q3-2. As a place to raise children	53.0%	33.4%	10.9%	2.3%	0.4%
Q3-3. As a place to work	29.3%	26.4%	28.8%	11.4%	4.0%
Q3-4. As a place where you would buy your next home	42.8%	31.5%	14.8%	8.5%	2.3%
Q3-5. As a place to retire	41.2%	32.6%	14.9%	7.5%	3.9%
Q3-6. Quality of grade school through high school	34.2%	37.0%	20.0%	7.0%	1.9%
Q3-7. Quality of commercial developments	7.4%	21.8%	28.5%	27.6%	14.7%
Q3-8. Proximity to employers	36.6%	42.9%	16.3%	3.6%	0.5%
Q3-9. As a community where I feel welcome & have a sense of belonging	42.6%	42.0%	11.0%	3.3%	1.1%
Q3-10. As a community that offers adequate bicycle infrastructure both on & off street	15.9%	31.8%	33.9%	12.6%	5.8%

Q4. Perception. Please rate Roeland Park on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor" regarding each of the following.

(N=617)

	Excellent	Good	Neutral	Below average	Poor	Don't know
Q4-1. Overall quality of services provided by City	35.8%	47.0%	11.3%	2.4%	0.6%	2.8%
Q4-2. Overall value that you receive for your City tax dollars & fees	25.3%	38.2%	20.4%	8.9%	3.6%	3.6%
Q4-3. Overall quality of life in City	43.6%	44.1%	8.6%	1.5%	0.8%	1.5%
Q4-4. How well City is managing development activity (i.e., economic, commercial, housing)	10.7%	32.7%	24.5%	14.3%	8.3%	9.6%
Q4-5. Overall feeling of safety in City	40.4%	46.5%	8.4%	2.9%	1.0%	0.8%
Q4-6. Overall condition of housing in your neighborhood	26.4%	51.2%	13.3%	7.1%	0.8%	1.1%
Q4-7. Availability of affordable housing for low/moderate income families	8.3%	17.7%	28.7%	17.5%	9.9%	18.0%
Q4-8. Overall image of City	27.7%	52.5%	10.9%	6.5%	1.3%	1.1%

WITHOUT "DON'T KNOW"

Q4. Perception. Please rate Roeland Park on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor" regarding each of the following. (without "don't know")

(N=617)

	Excellent	Good	Neutral	Below average	Poor
Q4-1. Overall quality of services provided by City	36.8%	48.3%	11.7%	2.5%	0.7%
Q4-2. Overall value that you receive for your City tax dollars & fees	26.2%	39.7%	21.2%	9.2%	3.7%
Q4-3. Overall quality of life in City	44.2%	44.7%	8.7%	1.5%	0.8%
Q4-4. How well City is managing development activity (i.e., economic, commercial, housing)	11.8%	36.2%	27.1%	15.8%	9.1%
Q4-5. Overall feeling of safety in City	40.7%	46.9%	8.5%	2.9%	1.0%
Q4-6. Overall condition of housing in your neighborhood	26.7%	51.8%	13.4%	7.2%	0.8%
Q4-7. Availability of affordable housing for low/moderate income families	10.1%	21.5%	35.0%	21.3%	12.1%
Q4-8. Overall image of City	28.0%	53.1%	11.0%	6.6%	1.3%

Q5. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q5-1. Overall quality of local police protection	41.2%	42.0%	9.2%	0.8%	0.3%	6.5%
Q5-2. Visibility of police in neighborhoods	30.6%	44.6%	16.5%	3.6%	1.6%	3.1%
Q5-3. City's efforts to prevent crime	26.6%	37.6%	18.3%	2.6%	0.5%	14.4%
Q5-4. Enforcement of local traffic laws	23.2%	39.5%	19.0%	6.2%	2.6%	9.6%
Q5-5. How quickly police officers respond to emergencies	31.8%	26.9%	9.4%	0.8%	0.3%	30.8%
Q5-6. Quality of animal control services (contracted with City of Mission)	15.1%	21.4%	21.2%	2.9%	1.3%	38.1%
Q5-7. Quality of emergency medical services (provided by JOCO MED-ACT)	27.6%	23.8%	10.7%	0.5%	0.2%	37.3%
Q5-8. Quality of fire protection (provided by JOCO Consolidated Fire District 2)	29.7%	26.1%	9.9%	0.8%	0.0%	33.5%
Q5-9. Quality of Mental Health Co-Responder (contracted with JOCO Mental Health)	11.5%	12.6%	16.5%	1.6%	0.5%	57.2%
Q5-10. Other	0.2%	0.2%	0.0%	1.3%	1.1%	97.2%

WITHOUT "DON'T KNOW"

Q5. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q5-1. Overall quality of local police protection	44.0%	44.9%	9.9%	0.9%	0.3%
Q5-2. Visibility of police in neighborhoods	31.6%	46.0%	17.1%	3.7%	1.7%
Q5-3. City's efforts to prevent crime	31.1%	43.9%	21.4%	3.0%	0.6%
Q5-4. Enforcement of local traffic laws	25.6%	43.7%	21.0%	6.8%	2.9%
Q5-5. How quickly police officers respond to emergencies	45.9%	38.9%	13.6%	1.2%	0.5%
Q5-6. Quality of animal control services (contracted with City of Mission)	24.3%	34.6%	34.3%	4.7%	2.1%
Q5-7. Quality of emergency medical services (provided by JOCO MED-ACT)	43.9%	38.0%	17.1%	0.8%	0.3%
Q5-8. Quality of fire protection (provided by JOCO Consolidated Fire District 2)	44.6%	39.3%	14.9%	1.2%	0.0%
Q5-9. Quality of Mental Health Co-Responder (contracted with JOCO Mental Health)	26.9%	29.5%	38.6%	3.8%	1.1%
Q5-10. Other	5.9%	5.9%	0.0%	47.1%	41.2%

Q5-10. Other

- Attracting new restaurant(s). We have enough fast food.
- City Art spending after large tax increases. Murals & art installations seem like a waste of money. Would rather see that spent on long lasting infrastructure & focus money to revitalize the Walmart/lowes/price chopper area.
- code enforcement
- commercial development
- Extend the holiday.
- friendliness of police
- heightened police attention in Neighborville
- I would like to see more street lights on some of the more main streets. There are a lot of night time walkers/ runners (especially in the winter months when it's dark right after work) and I think more lights would improve pedestrian safety as well as discourage car thieves.
- I would love to see more walkable and bikeable spaces away from traffic and away from large areas of hot pavement. I know that's a big lift given the city's limited square mileage.
- Our taxes are ridiculous. No one will be able to afford to buy here or stay in our home if this continues!!
- Over inflated home values, shady city hall spending, police need to protect and serve its people not cater to Walmart. OMG ITS GETTING BAD...
- removal of vagrants
- Taking a stand against KS's anti-LGBTQ policies. Not a safe place to raise a family if people are being actively discriminated against.
- trash
- Truck traffic/speeding on Eldrege Drive

Q6. Which THREE of these items listed in Question 5 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q6. Top choice	Number	Percent
Overall quality of local police protection	87	14.1 %
Visibility of police in neighborhoods	79	12.8 %
City's efforts to prevent crime	122	19.8 %
Enforcement of local traffic laws	59	9.6 %
How quickly police officers respond to emergencies	29	4.7 %
Quality of animal control services (contracted with City of Mission)	18	2.9 %
Quality of emergency medical services (provided by JOCO MED-ACT)	18	2.9 %
Quality of fire protection (provided by JOCO Consolidated Fire District 2)	8	1.3 %
Quality of Mental Health Co-Responder (contracted with JOCO Mental Health)	98	15.9 %
None chosen	99	16.0 %
Total	617	100.0 %

Q6. Which THREE of these items listed in Question 5 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q6. 2nd choice	Number	Percent
Overall quality of local police protection	51	8.3 %
Visibility of police in neighborhoods	79	12.8 %
City's efforts to prevent crime	110	17.8 %
Enforcement of local traffic laws	47	7.6 %
How quickly police officers respond to emergencies	33	5.3 %
Quality of animal control services (contracted with City of Mission)	29	4.7 %
Quality of emergency medical services (provided by JOCO MED-ACT)	45	7.3 %
Quality of fire protection (provided by JOCO Consolidated Fire District 2)	26	4.2 %
Quality of Mental Health Co-Responder (contracted with JOCO Mental Health)	52	8.4 %
None chosen	145	23.5 %
Total	617	100.0 %

Q6. Which THREE of these items listed in Question 5 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q6. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Overall quality of local police protection	55	8.9 %
Visibility of police in neighborhoods	49	7.9 %
City's efforts to prevent crime	66	10.7 %
Enforcement of local traffic laws	36	5.8 %
How quickly police officers respond to emergencies	45	7.3 %
Quality of animal control services (contracted with City of Mission)	41	6.6 %
Quality of emergency medical services (provided by JOCO MED-ACT)	53	8.6 %
Quality of fire protection (provided by JOCO Consolidated Fire District 2)	39	6.3 %
Quality of Mental Health Co-Responder (contracted with JOCO Mental Health)	47	7.6 %
None chosen	186	30.1 %
Total	617	100.0 %

SUM OF TOP 3 CHOICES

Q6. Which THREE of these items listed in Question 5 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

<u>Q6. Sum of top 3 choices</u>	<u>Number</u>	<u>Percent</u>
Overall quality of local police protection	193	31.3 %
Visibility of police in neighborhoods	207	33.5 %
City's efforts to prevent crime	298	48.3 %
Enforcement of local traffic laws	142	23.0 %
How quickly police officers respond to emergencies	107	17.3 %
Quality of animal control services (contracted with City of Mission)	88	14.3 %
Quality of emergency medical services (provided by JOCO MED-ACT)	116	18.8 %
Quality of fire protection (provided by JOCO Consolidated Fire District 2)	73	11.8 %
Quality of Mental Health Co-Responder (contracted with JOCO Mental Health)	197	31.9 %
None chosen	99	16.0 %
Total	1520	

Q7. Please rate your level of agreement with the following statement: "I feel safe going to the Roeland Park Police for help if I need it."

Q7. I feel safe going to Roeland Park Police for help if I need it	Number	Percent
Strongly agree	328	53.2 %
Agree	191	31.0 %
Neutral	54	8.8 %
Disagree	7	1.1 %
Strongly disagree	5	0.8 %
Not provided	32	5.2 %
Total	617	100.0 %

WITHOUT "NOT PROVIDED"

Q7. Please rate your level of agreement with the following statement: "I feel safe going to the Roeland Park Police for help if I need it." (without "not provided")

Q7. I feel safe going to Roeland Park Police for help if I need it	Number	Percent
Strongly agree	328	56.1 %
Agree	191	32.6 %
Neutral	54	9.2 %
Disagree	7	1.2 %
Strongly disagree	5	0.9 %
Total	585	100.0 %

Q8. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q8-1. Enforcing cleanup of litter & debris on private property	14.4%	28.8%	18.0%	15.7%	5.8%	17.2%
Q8-2. Enforcing mowing & cutting of weeds on private property	11.3%	30.3%	20.3%	16.7%	7.9%	13.5%
Q8-3. Enforcing maintenance of residential property	11.5%	27.6%	23.0%	16.4%	6.5%	15.1%
Q8-4. Enforcing maintenance of commercial property	10.9%	25.1%	26.3%	13.8%	5.8%	18.2%
Q8-5. Enforcing snow removal from sidewalks	15.9%	23.8%	24.6%	14.1%	5.3%	16.2%
Q8-6. Other	0.0%	0.3%	0.0%	1.0%	2.6%	96.1%

WITHOUT "DON'T KNOW"

Q8. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q8-1. Enforcing cleanup of litter & debris on private property	17.4%	34.8%	21.7%	19.0%	7.0%
Q8-2. Enforcing mowing & cutting of weeds on private property	13.1%	35.0%	23.4%	19.3%	9.2%
Q8-3. Enforcing maintenance of residential property	13.5%	32.4%	27.1%	19.3%	7.6%
Q8-4. Enforcing maintenance of commercial property	13.3%	30.7%	32.1%	16.8%	7.1%
Q8-5. Enforcing snow removal from sidewalks	19.0%	28.4%	29.4%	16.8%	6.4%
Q8-6. Other	0.0%	8.3%	0.0%	25.0%	66.7%

Q8-6. Other

- car parking on sidewalks.
- consistency
- enforce litter clean up on commercial property
- have people pick up litter around their home
- I can't believe as a "city of trees" there isn't a tree ordinance in place yet. Most of the other municipalities near us have one already. We're going to be left behind
- Neighbors are allowed to have very invasive weeds on their properties and they have trash visible to my house. When I called in my neighbors that have piles of trash in there backyard nothing was done about piles of trash in yards. The invasive weeds need to be taken care of. My neighbors have rats, mice and raccoons, living in their properties. This is a horrible neighborhood that doesn't enforce yards to be clean and free of rodents. The rats are multiplying and the standing water among all the trash creates mosquitoes that carry diseases and the rats and mice carry disease. 0 interest in helping neighbors to have a high quality of life here. Animals and people could die from diseases spread from mosquitoes and rats. One lady has wild rats living in her home.
- No one trusts Roeland Park police they are not friendly to there community and oh yea you guys aren't special forces, its not a war zone you guys can quit acting like it.
- not putting trash cans away
- Not racking leaves
- painting on houses, excess vehicles, yards not maintained
- People parking vehicles, trailers, boats on driveways that never move. People parking on sidewalks.
- Removal of invasive plants, shrubs, and trees on public property and rain water runoff zones (tatarian honey suckle)
- Removal of weeds from the streets.
- Residential redevelopment codes.
- Sidewalks are littered with leaves.
- The City should not have a problem with length of grass/ weeds, it is better for the environment and different types of plants look nicer
- The flood area/storm drain area maintenance of brush/vegetation cleanup.
- they don't do anything on my block.
- Tree issue
- Trimming of trees around power lines should be enforced. We lose power way too much in this city!
- untagged vehicles
- Walkability

Q9. Which TWO of the items listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q9. Top choice	Number	Percent
Enforcing cleanup of litter & debris on private property	136	22.0 %
Enforcing mowing & cutting of weeds on private property	95	15.4 %
Enforcing maintenance of residential property	89	14.4 %
Enforcing maintenance of commercial property	143	23.2 %
Enforcing snow removal from sidewalks	60	9.7 %
None chosen	94	15.2 %
Total	617	100.0 %

Q9. Which TWO of the items listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q9. 2nd choice	Number	Percent
Enforcing cleanup of litter & debris on private property	117	19.0 %
Enforcing mowing & cutting of weeds on private property	85	13.8 %
Enforcing maintenance of residential property	103	16.7 %
Enforcing maintenance of commercial property	92	14.9 %
Enforcing snow removal from sidewalks	62	10.0 %
None chosen	158	25.6 %
Total	617	100.0 %

SUM OF TOP 2 CHOICES

Q9. Which TWO of the items listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

Q9. Sum of top 2 choices	Number	Percent
Enforcing cleanup of litter & debris on private property	253	41.0 %
Enforcing mowing & cutting of weeds on private property	180	29.2 %
Enforcing maintenance of residential property	192	31.1 %
Enforcing maintenance of commercial property	235	38.1 %
Enforcing snow removal from sidewalks	122	19.8 %
None chosen	94	15.2 %
Total	1076	

Q10. Parks and Recreation. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q10-1. Maintenance of City parks	41.0%	44.1%	7.6%	0.8%	0.3%	6.2%
Q10-2. Overall appearance of City parks	41.2%	43.4%	9.4%	1.0%	0.3%	4.7%
Q10-3. Number of City parks	30.6%	40.4%	13.8%	7.5%	0.8%	7.0%
Q10-4. Quality of playground equipment	37.1%	31.0%	12.3%	1.9%	0.5%	17.2%
Q10-5. How close neighborhood parks are to your home	39.2%	33.1%	13.8%	6.5%	1.6%	5.8%
Q10-6. Number of walking & biking trails	16.7%	26.1%	22.9%	17.5%	4.1%	12.8%
Q10-7. City-sponsored special events	21.9%	35.0%	22.0%	5.8%	1.1%	14.1%
Q10-8. Quality of art in public places	32.3%	31.9%	19.8%	6.2%	1.9%	7.9%
Q10-9. Quality of Aquatics Center	19.4%	25.4%	18.8%	5.5%	1.3%	29.5%
Q10-10. Quality of Community Center	14.6%	26.1%	20.4%	9.1%	2.8%	27.1%
Q10-11. Fees charged for memberships, recreation programs & facility rental	17.3%	25.9%	20.4%	5.8%	0.5%	30.0%
Q10-12. Ease of registering for programs	19.0%	26.4%	16.2%	2.4%	0.6%	35.3%
Q10-13. Other	0.2%	0.2%	0.2%	1.3%	1.5%	96.8%

WITHOUT "DON'T KNOW"

Q10. Parks and Recreation. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q10-1. Maintenance of City parks	43.7%	47.0%	8.1%	0.9%	0.3%
Q10-2. Overall appearance of City parks	43.2%	45.6%	9.9%	1.0%	0.3%
Q10-3. Number of City parks	32.9%	43.4%	14.8%	8.0%	0.9%
Q10-4. Quality of playground equipment	44.8%	37.4%	14.9%	2.3%	0.6%
Q10-5. How close neighborhood parks are to your home	41.7%	35.1%	14.6%	6.9%	1.7%
Q10-6. Number of walking & biking trails	19.1%	29.9%	26.2%	20.1%	4.6%
Q10-7. City-sponsored special events	25.5%	40.8%	25.7%	6.8%	1.3%
Q10-8. Quality of art in public places	35.0%	34.7%	21.5%	6.7%	2.1%
Q10-9. Quality of Aquatics Center	27.6%	36.1%	26.7%	7.8%	1.8%
Q10-10. Quality of Community Center	20.0%	35.8%	28.0%	12.4%	3.8%
Q10-11. Fees charged for memberships, recreation programs & facility rental	24.8%	37.0%	29.2%	8.3%	0.7%
Q10-12. Ease of registering for programs	29.3%	40.9%	25.1%	3.8%	1.0%
Q10-13. Other	5.0%	5.0%	5.0%	40.0%	45.0%

Q10-13. Other

- All activities seem to be geared towards children or seniors. There is no focus or incentive for community involvement unless you are parents or seniors. The majority of my neighbors are neither. If there is a focus or ample community activities - I have never heard about them. I actively read the newsletter etc.
- Could the sculpture of the scary man lunging up the hill by Roe Lane be removed? I'm all for public art, but that scares children, doesn't seem to be making a statement, isn't aesthetically pleasing, and is made fun of by people visiting Roeland Park.
- Dog friendliness
- Getting a new dome put on and not making sure the surface would be ok for pickleball. I don't play a lot of pickleball, but would if the new dome surface allowed it and the dome would offer play time or leagues for pickleball. It seems impractical to have this facility and not be able to use it unless you reserve a court or have a team practice. Not a very good use of facilities.
- I would LOVE a dog park in RP. The closest dog park in Johnson county is in Leawood and I would love somewhere closer to let my dog play with other dogs.
- IRON SCULPTURE BY ALDIS IS CREEPY
- It'd be good to have a fenced off leash dog park in the area.
- Kid friendly
- Locking bathrooms at parks/ family bathrooms at parks
- Need more native plants.
- no programs for adults under 50
- Number of life guards and swim lessons.
- OFF LEASH DOG PARK?
- open the pool more days and hours
- reserving a shelter is still a pain to do and to locate on the website
- The park on Nall across from the waterworks treatment plant needs an upgrade or turned into a... YOU GUESSED IT--- A DOG PARK!! The community center could use an upgrade, as well, if possible. This is a great little city; we need to be the best in every area, including our public parks & local community centers/libraries
- the removal of the high dive at the pool
- The Roeland Park Pool was once a cutting edge facility with a dome in the winter, which was great! Now I wouldn't waste my time going to the pool!
- Would like to see Nall Park be the next location to receive the same upgrades as R Park. There's also a safety concern of vagrant people wandering through the park from the i35 corridor and parking to use park facilities.

Q11. Which THREE of these items listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q11. Top choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of City parks	127	20.6 %
Overall appearance of City parks	34	5.5 %
Number of City parks	32	5.2 %
Quality of playground equipment	21	3.4 %
How close neighborhood parks are to your home	14	2.3 %
Number of walking & biking trails	108	17.5 %
City-sponsored special events	36	5.8 %
Quality of art in public places	22	3.6 %
Quality of Aquatics Center	36	5.8 %
Quality of Community Center	68	11.0 %
Fees charged for memberships, recreation programs & facility rental	18	2.9 %
Ease of registering for programs	4	0.6 %
None chosen	97	15.7 %
Total	617	100.0 %

Q11. Which THREE of these items listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q11. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of City parks	55	8.9 %
Overall appearance of City parks	77	12.5 %
Number of City parks	32	5.2 %
Quality of playground equipment	23	3.7 %
How close neighborhood parks are to your home	28	4.5 %
Number of walking & biking trails	63	10.2 %
City-sponsored special events	48	7.8 %
Quality of art in public places	23	3.7 %
Quality of Aquatics Center	46	7.5 %
Quality of Community Center	52	8.4 %
Fees charged for memberships, recreation programs & facility rental	21	3.4 %
Ease of registering for programs	11	1.8 %
None chosen	138	22.4 %
Total	617	100.0 %

Q11. Which THREE of these items listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q11. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of City parks	43	7.0 %
Overall appearance of City parks	30	4.9 %
Number of City parks	39	6.3 %
Quality of playground equipment	36	5.8 %
How close neighborhood parks are to your home	20	3.2 %
Number of walking & biking trails	47	7.6 %
City-sponsored special events	59	9.6 %
Quality of art in public places	36	5.8 %
Quality of Aquatics Center	36	5.8 %
Quality of Community Center	61	9.9 %
Fees charged for memberships, recreation programs & facility rental	16	2.6 %
Ease of registering for programs	11	1.8 %
None chosen	183	29.7 %
Total	617	100.0 %

SUM OF TOP 3 CHOICES

Q11. Which THREE of these items listed in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

<u>Q11. Sum of top 3 choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance of City parks	225	36.5 %
Overall appearance of City parks	141	22.9 %
Number of City parks	103	16.7 %
Quality of playground equipment	80	13.0 %
How close neighborhood parks are to your home	62	10.0 %
Number of walking & biking trails	218	35.3 %
City-sponsored special events	143	23.2 %
Quality of art in public places	81	13.1 %
Quality of Aquatics Center	118	19.1 %
Quality of Community Center	181	29.3 %
Fees charged for memberships, recreation programs & facility rental	55	8.9 %
Ease of registering for programs	26	4.2 %
None chosen	97	15.7 %
Total	1530	

Q12. City Maintenance. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q12-1. Maintenance of City streets	28.0%	49.8%	12.8%	6.2%	1.8%	1.5%
Q12-2. Maintenance of sidewalks	24.0%	48.1%	14.4%	9.4%	2.1%	1.9%
Q12-3. Maintenance of street signs/traffic signals	32.6%	54.5%	8.3%	2.4%	1.0%	1.3%
Q12-4. Snow removal on major City streets	47.0%	43.4%	5.7%	0.5%	0.5%	2.9%
Q12-5. Snow removal on neighborhood streets	37.6%	46.7%	9.2%	3.1%	0.6%	2.8%
Q12-6. Overall cleanliness of City streets & other public areas	33.7%	48.3%	9.6%	5.2%	1.6%	1.6%
Q12-7. Maintenance of public buildings (City Hall, Public Works, Community Center, Aquatics Center)	26.4%	43.8%	11.8%	2.4%	0.8%	14.7%
Q12-8. Adequacy of street lighting	25.8%	46.8%	14.9%	7.8%	2.6%	2.1%
Q12-9. Maintenance of curbs/gutters on streets	25.9%	48.8%	14.4%	6.0%	2.1%	2.8%
Q12-10. Other	0.2%	0.5%	0.6%	1.0%	1.5%	96.3%

WITHOUT "DON'T KNOW"

Q12. City Maintenance. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q12-1. Maintenance of City streets	28.5%	50.5%	13.0%	6.3%	1.8%
Q12-2. Maintenance of sidewalks	24.5%	49.1%	14.7%	9.6%	2.1%
Q12-3. Maintenance of street signs/traffic signals	33.0%	55.2%	8.4%	2.5%	1.0%
Q12-4. Snow removal on major City streets	48.4%	44.7%	5.8%	0.5%	0.5%
Q12-5. Snow removal on neighborhood streets	38.7%	48.0%	9.5%	3.2%	0.7%
Q12-6. Overall cleanliness of City streets & other public areas	34.3%	49.1%	9.7%	5.3%	1.6%
Q12-7. Maintenance of public buildings (City Hall, Public Works, Community Center, Aquatics Center)	31.0%	51.3%	13.9%	2.9%	1.0%
Q12-8. Adequacy of street lighting	26.3%	47.8%	15.2%	7.9%	2.6%
Q12-9. Maintenance of curbs/gutters on streets	26.7%	50.2%	14.8%	6.2%	2.2%
Q12-10. Other	4.3%	13.0%	17.4%	26.1%	39.1%

Q12-10. Other

- Speed bumps on 50th st
- Crosswalk at 54th and rosedale for walking/ biking, need some kind of flashing lights or some kind of notification to cars of pedestrian crossing on a blind hill
- Homeowners not keeping sidewalks clear of debris.
- I don't like the chip seal style of resurfacing. Believe this was phased out but just in case it's up for debate
- I have 2 things on my wish list, I wasn't satisfied when my street (Delmar) was chip sealed, I understand this was driven by price. Additionally I wish the city would remove the neighborhood watch program signs. They are rooted in a racist past that was specifically strong in JOCO's past. Thanks!
- I'm dissatisfied with the Property Taxes. I would like a tax cap for senior citizens that would help moderate income seniors
- It'd be good to have sidewalks that do not freeze in the winter to prevent falls.
- Leaf Removal Program
- Mistake - did not intend to click.
- More sidewalks
- Need a stop sign at 50th and Neosho. It a two way stop but needs to be a three way. It's hard to see the traffic coming south towards the intersection on Neosho.
- No street lighting on 55th street making it dangerous at night.
- Not sure where else to put this—I would love to see Roeland Park lead the Kansas City metro on the use of dark sky friendly street lights.
- Our cul de sac is awful. The neighbor's water pump pumps water into the cul de sac and ruins the asphalt. Is there anything we can do about this? Anonymously? My little can't even ride a bike out there without hitting a hole, thank you!
- Roe by Aldi & 18th, entrances always have trash
- Side walks are all broke and sinking in..
- Sidewalk inventory
- street drain for stormwater
- The purple street lights on the north entrance to Roeland Park are horrible. Warm light only
- The timing of the light at Roe Lane at W48th & W 47th is horrible.
- trash. I was told they don't pick it up.
- two left turn lanes, clearly marked, in intersection of Roe and Roe Lane
- We should have dark nights when there are astronomy events. Many people are unable to drive out of town To get to a place dark enough to see the stars. It may save money.

Q12a. Why are you "dissatisfied" or "very dissatisfied" with the adequacy of street lighting?

- 54th Terr. is so dark by storm water area, needs a street light in between.
- AREAS EXIST WITHIN THE CITY THAT DO NOT HAVE ADEQUATE LIGHTING
- Car break ins and theft all time high due to poor lighting.
- I wrote a response on the last page, but to reiterate... I think Roeland Park should have more street lights to help with night-time pedestrian safety, and help discourage car thieves.
- It's too dark on the streets.
- Large portions of streets are not well lit at night.
- Many areas are very dark, makes walking unsafe.
- Many neighborhood streets are very dark.
- Many surrounding streets do not have street lights.
- Mature trees block the light in residential areas and need to be trimmed.
- Merely changing out street light heads for LED resulted in ark & light spots. Spacing of street lights wasn't analyzed
- My block of Canterbury is the long block between 48th and 50th where 49th St. doesn't come through. There aren't even close to enough street lights on my block to provide adequate lighting for safety at night.
- my street is dark, neighbors are not using proper lighting and we need a street light. 53rd and Juniper Dr.
- need more sidewalks, current ones are impossible for strollers
- no street lights on Wells Dr
- Not enough street lighting in my neighborhood. It's very dark.
- not enough street lights
- OUR STREET IS DARK, WESTWOOD DOING A MUCH BETTER JOB AT THIS
- Preserve the darkness by paying more attention to business and homeowners who reduce light pollution.
- Reinhardt 47th - 48th block.
- Several dark spots in my area. 50th between Southridge and Roeland
- Side neighborhood streets need more lighting
- Sidewalk maintenance is needed.
- Some streets are not well lit and are dangerous.
- Some streets in neighborhoods could use more lighting, the street by my house can get very dark.
- Street lighting on neighborhood streets is very lacking/lights are very dim.
- Street lights are not bright enough.
- The aggressiveness of the lighting on Roe Blvd - shields could be added to block the view from those off of Roe Blvd, and even those on the Blvd, or a warmer tone (lower Kelvin temperature) would improve this dramatically.
- The lack of street lighting, especially consistent street lighting is a real bummer. I understand that Roeland Park and surrounding communities did not develop consistent lighting plans and placed lights where they could, but consistent lighting is key to walkability. We're too big to have a lighting plan like Westwood is doing, but there are so many dark spots that it feels unsafe (traffic wise especially) to be walking after dusk.
- The street lighting on Roe is unreliable.
- There are areas of the city that are very dark at night. Parrish is a good example
- There are minimal street lights in the neighborhoods making it feel unsafe to walk at night due to the multiple dark spots.
- There are some very dark streets/areas of streets. I like going for walks/runs in the neighborhood but in the winter when it's dark so early, I don't feel as comfortable since some streets are very dark in certain areas.
- There don't seem to be enough

Q12a. Why are you "dissatisfied" or "very dissatisfied" with the adequacy of street lighting?

- There is not enough coverage. I walk almost every day and the streets at night have a lot of dark spots. I try to do most of my walking in Westwood where a lot of their streets have new excellent lighting.
- too dim
- Very dark walking around at night on most streets. Don't want the Fairway overly bright and numerous streetlights but would appreciate more lighting for visibility of walkers at night
- Walking at night can lead to injury because of unseen obstacles due to darkness
- Walking in the evening, not enough street lights.
- We live on a very dark cul-de-sac.
- weeds in sidewalks, gutters not cleaned
- Westwood has much better brighter lighting that is safer at night.
- when the city converted to LED lighting, no changes were made to light pole spacing as should have been done. The previous light heads provided better street lighting and coverage of the roadways.

Q13. Which THREE of these items listed in Question 12 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q13. Top choice	Number	Percent
Maintenance of City streets	178	28.8 %
Maintenance of sidewalks	80	13.0 %
Maintenance of street signs/traffic signals	10	1.6 %
Snow removal on major City streets	27	4.4 %
Snow removal on neighborhood streets	25	4.1 %
Overall cleanliness of City streets & other public areas	55	8.9 %
Maintenance of public buildings (City Hall, Public Works, Community Center, Aquatics Center)	21	3.4 %
Adequacy of street lighting	79	12.8 %
Maintenance of curbs/gutters on streets	32	5.2 %
None chosen	110	17.8 %
Total	617	100.0 %

Q13. Which THREE of these items listed in Question 12 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q13. 2nd choice	Number	Percent
Maintenance of City streets	72	11.7 %
Maintenance of sidewalks	109	17.7 %
Maintenance of street signs/traffic signals	26	4.2 %
Snow removal on major City streets	30	4.9 %
Snow removal on neighborhood streets	55	8.9 %
Overall cleanliness of City streets & other public areas	51	8.3 %
Maintenance of public buildings (City Hall, Public Works, Community Center, Aquatics Center)	36	5.8 %
Adequacy of street lighting	34	5.5 %
Maintenance of curbs/gutters on streets	44	7.1 %
None chosen	160	25.9 %
Total	617	100.0 %

Q13. Which THREE of these items listed in Question 12 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q13. 3rd choice	Number	Percent
Maintenance of City streets	59	9.6 %
Maintenance of sidewalks	70	11.3 %
Maintenance of street signs/traffic signals	26	4.2 %
Snow removal on major City streets	26	4.2 %
Snow removal on neighborhood streets	46	7.5 %
Overall cleanliness of City streets & other public areas	76	12.3 %
Maintenance of public buildings (City Hall, Public Works, Community Center, Aquatics Center)	31	5.0 %
Adequacy of street lighting	36	5.8 %
Maintenance of curbs/gutters on streets	49	7.9 %
None chosen	198	32.1 %
Total	617	100.0 %

SUM OF TOP 3 CHOICES

Q13. Which THREE of these items listed in Question 12 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

Q13. Sum of top 3 choices	Number	Percent
Maintenance of City streets	309	50.1 %
Maintenance of sidewalks	259	42.0 %
Maintenance of street signs/traffic signals	62	10.0 %
Snow removal on major City streets	83	13.5 %
Snow removal on neighborhood streets	126	20.4 %
Overall cleanliness of City streets & other public areas	182	29.5 %
Maintenance of public buildings (City Hall, Public Works, Community Center, Aquatics Center)	88	14.3 %
Adequacy of street lighting	149	24.1 %
Maintenance of curbs/gutters on streets	125	20.3 %
None chosen	110	17.8 %
Total	1493	

Q14. Have you contacted the City with a question, problem, or complaint during the past year?

Q14. Have you contacted City with a question, problem, or complaint during past year	Number	Percent
Yes	188	30.5 %
No	429	69.5 %
Total	617	100.0 %

Q14a. Which City department did you contact most recently?

Q14a. Which City department did you contact most recently	Number	Percent
Administration (licenses/permits/solid waste)	51	27.1 %
Animal Control	7	3.7 %
City Clerk (agendas/minutes/records requests)	20	10.6 %
Codes Enforcement	47	25.0 %
Finance/Treasury/Budget	1	0.5 %
Community Center	5	2.7 %
Aquatics Center	4	2.1 %
Planning & Development	2	1.1 %
Police	24	12.8 %
Public Works Operations (streets/stormwater/parks/sidewalks)	25	13.3 %
Not provided	2	1.1 %
Total	188	100.0 %

WITHOUT "NOT PROVIDED"**Q14a. Which City department did you contact most recently? (without "not provided")**

Q14a. Which City department did you contact most recently	Number	Percent
Administration (licenses/permits/solid waste)	51	27.4 %
Animal Control	7	3.8 %
City Clerk (agendas/minutes/records requests)	20	10.8 %
Codes Enforcement	47	25.3 %
Finance/Treasury/Budget	1	0.5 %
Community Center	5	2.7 %
Aquatics Center	4	2.2 %
Planning & Development	2	1.1 %
Police	24	12.9 %
Public Works Operations (streets/stormwater/parks/sidewalks)	25	13.4 %
Total	186	100.0 %

Q14b. Several factors that may influence your perception of the quality of service you receive from City employees are listed below. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City.

(N=188)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q14b-1. How easy the department was to contact	50.5%	35.6%	8.5%	3.7%	1.1%	0.5%
Q14b-2. How courteously you were treated	58.5%	26.1%	6.9%	3.7%	3.7%	1.1%
Q14b-3. Technical competence & knowledge of City employees who assisted you	48.4%	32.4%	6.9%	5.3%	3.2%	3.7%
Q14b-4. Overall responsiveness of City employees to your request or concern	47.3%	30.3%	8.5%	6.4%	5.9%	1.6%

WITHOUT "DON'T KNOW"

Q14b. Several factors that may influence your perception of the quality of service you receive from City employees are listed below. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City. (without "don't know")

(N=188)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q14b-1. How easy the department was to contact	50.8%	35.8%	8.6%	3.7%	1.1%
Q14b-2. How courteously you were treated	59.1%	26.3%	7.0%	3.8%	3.8%
Q14b-3. Technical competence & knowledge of City employees who assisted you	50.3%	33.7%	7.2%	5.5%	3.3%
Q14b-4. Overall responsiveness of City employees to your request or concern	48.1%	30.8%	8.6%	6.5%	5.9%

Q15. City Communication. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q15-1. Availability of information about City programs & services	25.1%	44.9%	18.5%	4.1%	0.6%	6.8%
Q15-2. City efforts to keep you informed about local issues	25.9%	41.8%	18.5%	7.9%	0.6%	5.2%
Q15-3. Level of public involvement in local decision making	12.8%	30.6%	28.8%	10.0%	3.9%	13.8%
Q15-4. Quality of City's web page	14.9%	35.8%	25.0%	6.3%	1.6%	16.4%
Q15-5. Content of City's newsletter	26.9%	43.1%	18.6%	3.4%	1.5%	6.5%

WITHOUT "DON'T KNOW"

Q15. City Communication. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q15-1. Availability of information about City programs & services	27.0%	48.2%	19.8%	4.3%	0.7%
Q15-2. City efforts to keep you informed about local issues	27.4%	44.1%	19.5%	8.4%	0.7%
Q15-3. Level of public involvement in local decision making	14.8%	35.5%	33.5%	11.7%	4.5%
Q15-4. Quality of City's web page	17.8%	42.8%	29.8%	7.6%	1.9%
Q15-5. Content of City's newsletter	28.8%	46.1%	19.9%	3.6%	1.6%

Q16. What sources do you currently USE MOST to get information about the City of Roeland Park?

Q16. What sources do you currently use most to get information about City

	Number	Percent
The Kansas City Star	38	6.2 %
City Newsletter	421	68.2 %
Social media (Twitter, Facebook, Instagram)	264	42.8 %
Word of mouth	197	31.9 %
City website	247	40.0 %
Town Hall meetings or community forums	34	5.5 %
The Shawnee Mission Post	139	22.5 %
Attending or listening to meetings	39	6.3 %
Nextdoor	180	29.2 %
City emails (eNewsletter)	131	21.2 %
Notify JoCo	98	15.9 %
Other	6	1.0 %
Total	1794	

Q16-12. Other

- Neighbors who drop off flyers for events
- Neighbors.
- News Break
- Roeland Park Facebook group
- Roeland Park Facebook page. It is entertaining & basically the only reason I even open Facebook
- Shawnee Mission Post

Q17. Which TWO of the sources from the list in Question 16 do you MOST PREFER to use to get information about the City of Roeland Park?

Q17. Top choice	Number	Percent
The Kansas City Star	10	1.6 %
City Newsletter	246	39.9 %
Social media (Twitter, Facebook, Instagram)	122	19.8 %
Word of mouth	7	1.1 %
City website	76	12.3 %
Town Hall meetings or community forums	4	0.6 %
The Shawnee Mission Post	15	2.4 %
Attending or listening to meetings	3	0.5 %
Nextdoor	15	2.4 %
City emails (eNewsletter)	54	8.8 %
Notify JoCo	2	0.3 %
None chosen	63	10.2 %
Total	617	100.0 %

Q17. Which TWO of the sources from the list in Question 16 do you MOST PREFER to use to get information about the City of Roeland Park?

Q17. 2nd choice	Number	Percent
The Kansas City Star	11	1.8 %
City Newsletter	122	19.8 %
Social media (Twitter, Facebook, Instagram)	79	12.8 %
Word of mouth	32	5.2 %
City website	93	15.1 %
Town Hall meetings or community forums	9	1.5 %
The Shawnee Mission Post	33	5.3 %
Attending or listening to meetings	6	1.0 %
Nextdoor	21	3.4 %
City emails (eNewsletter)	79	12.8 %
Notify JoCo	20	3.2 %
None chosen	112	18.2 %
Total	617	100.0 %

SUM OF TOP 2 CHOICES**Q17. Which TWO of the sources from the list in Question 16 do you MOST PREFER to use to get information about the City of Roeland Park? (top 2)**

<u>Q17. Sum of top 2 choices</u>	<u>Number</u>	<u>Percent</u>
The Kansas City Star	21	3.4 %
City Newsletter	368	59.6 %
Social media (Twitter, Facebook, Instagram)	201	32.6 %
Word of mouth	39	6.3 %
City website	169	27.4 %
Town Hall meetings or community forums	13	2.1 %
The Shawnee Mission Post	48	7.8 %
Attending or listening to meetings	9	1.5 %
Nextdoor	36	5.8 %
City emails (eNewsletter)	133	21.6 %
Notify JoCo	22	3.6 %
None chosen	63	10.2 %
Total	1122	

Q18. Transportation and Connectivity. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q18-1. Availability of public transportation	6.8%	13.9%	25.4%	8.9%	4.4%	40.5%
Q18-2. Flow of traffic along commercial streets	18.0%	49.8%	19.4%	8.6%	1.6%	2.6%
Q18-3. Flow of traffic on residential streets	22.2%	49.1%	13.9%	9.6%	3.1%	2.1%
Q18-4. Availability of public sidewalks	18.8%	47.0%	16.2%	13.3%	2.4%	2.3%
Q18-5. Ease of access to interstate system	54.8%	37.0%	5.0%	0.5%	0.6%	2.1%
Q18-6. Availability of bicycle infrastructure	8.8%	19.1%	27.1%	14.1%	3.9%	27.1%
Q18-7. Other	0.0%	0.0%	0.2%	0.6%	1.0%	98.2%

WITHOUT "DON'T KNOW"

Q18. Transportation and Connectivity. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q18-1. Availability of public transportation	11.4%	23.4%	42.8%	15.0%	7.4%
Q18-2. Flow of traffic along commercial streets	18.5%	51.1%	20.0%	8.8%	1.7%
Q18-3. Flow of traffic on residential streets	22.7%	50.2%	14.2%	9.8%	3.1%
Q18-4. Availability of public sidewalks	19.2%	48.1%	16.6%	13.6%	2.5%
Q18-5. Ease of access to interstate system	56.0%	37.7%	5.1%	0.5%	0.7%
Q18-6. Availability of bicycle infrastructure	12.0%	26.2%	37.1%	19.3%	5.3%
Q18-7. Other	0.0%	0.0%	9.1%	36.4%	54.5%

Q18-7. Other

- access to regional trail system
- bike lane on Roe
- I LIVE ON A ONE WAY STREET AND CARS ARE DRIVEN DOWN THE WRONG WAY
- short cut walking paths that cut through blocks to shorten distance to stores and services.
- speed bumps on residential streets to slow down traffic
- Speeding by residents and delivery drivers on our narrow streets is a safety issue. Particularly as summer looms, children are near and in street. The fact that few have not died is luck not design or traffic enforcement.
- speeding on residential streets
- Street parking - on narrow residential streets there is a need to prohibit parking one side. People often park on both sides making it difficult to pass by.
- The bishop miege traffic and traffic on Pawnee is often very fast. Think speed tables or other mitigation would be helpful
- Too many cars parked on the street. People need to park in the parking lots only at any public park. No street parking at parks and no street parking by residents
- Too many stop signs along residential streets. I understand you need them, but do you need them at every intersection? (or so it seems)

Q19. Which TWO of the items listed in Question 18 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q19. Top choice	Number	Percent
Availability of public transportation	91	14.7 %
Flow of traffic along commercial streets	123	19.9 %
Flow of traffic on residential streets	91	14.7 %
Availability of public sidewalks	113	18.3 %
Ease of access to interstate system	12	1.9 %
Availability of bicycle infrastructure	62	10.0 %
None chosen	125	20.3 %
Total	617	100.0 %

Q19. Which TWO of the items listed in Question 18 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q19. 2nd choice	Number	Percent
Availability of public transportation	64	10.4 %
Flow of traffic along commercial streets	90	14.6 %
Flow of traffic on residential streets	78	12.6 %
Availability of public sidewalks	96	15.6 %
Ease of access to interstate system	18	2.9 %
Availability of bicycle infrastructure	88	14.3 %
None chosen	183	29.7 %
Total	617	100.0 %

SUM OF TOP 2 CHOICES

Q19. Which TWO of the items listed in Question 18 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

Q19. Sum of top 2 choices	Number	Percent
Availability of public transportation	155	25.1 %
Flow of traffic along commercial streets	213	34.5 %
Flow of traffic on residential streets	169	27.4 %
Availability of public sidewalks	209	33.9 %
Ease of access to interstate system	30	4.9 %
Availability of bicycle infrastructure	150	24.3 %
None chosen	125	20.3 %
Total	1051	

Q20. Transportation Safety. For each of the following situations, please rate your perception of safety while in or near Roeland Park on a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," with the following.

(N=617)

	Very safe	Safe	Neutral	Unsafe	Very unsafe	Don't know
Q20-1. Travel by automobile on City streets	46.2%	43.6%	5.8%	1.6%	0.6%	2.1%
Q20-2. Travel by foot-walking along streets (on sidewalks)	29.0%	48.5%	12.6%	5.8%	1.1%	2.9%
Q20-3. Travel by foot-walking to run errands, go to school, etc.	24.5%	40.8%	17.8%	7.0%	1.3%	8.6%
Q20-4. Travel by bicycle on trails	11.3%	18.2%	21.2%	3.2%	0.6%	45.4%
Q20-5. Travel by bicycle on streets	7.5%	16.7%	26.3%	12.0%	3.2%	34.4%
Q20-6. Travel by bus	6.2%	9.7%	15.2%	2.1%	0.3%	66.5%

WITHOUT "DON'T KNOW"

Q20. Transportation Safety. For each of the following situations, please rate your perception of safety while in or near Roeland Park on a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," with the following. (without "don't know")

(N=617)

	Very safe	Safe	Neutral	Unsafe	Very unsafe
Q20-1. Travel by automobile on City streets	47.2%	44.5%	6.0%	1.7%	0.7%
Q20-2. Travel by foot-walking along streets (on sidewalks)	29.9%	49.9%	13.0%	6.0%	1.2%
Q20-3. Travel by foot-walking to run errands, go to school, etc.	26.8%	44.7%	19.5%	7.6%	1.4%
Q20-4. Travel by bicycle on trails	20.8%	33.2%	38.9%	5.9%	1.2%
Q20-5. Travel by bicycle on streets	11.4%	25.4%	40.0%	18.3%	4.9%
Q20-6. Travel by bus	18.4%	29.0%	45.4%	6.3%	1.0%

Q21. Trash Issues. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q21-1. Residential trash collection services	46.4%	41.3%	5.8%	3.4%	1.1%	1.9%
Q21-2. Residential curbside glass recycling services	46.8%	27.1%	11.2%	4.1%	4.9%	6.0%
Q21-3. Residential curbside recycling services	46.2%	37.6%	8.1%	3.6%	1.3%	3.2%
Q21-4. Residential yard waste collection	45.5%	33.1%	9.7%	6.2%	1.3%	4.2%
Q21-5. Residential bulky item pickup services	32.4%	25.6%	15.4%	6.8%	2.3%	17.5%
Q21-6. Residential curbside leaf collection service	51.7%	30.1%	8.9%	2.9%	1.8%	4.5%
Q21-7. The fee charged for solid waste services (\$17.85 per month for curbside trash, recycling, yard waste & leaf pickup)	30.3%	37.4%	17.7%	5.0%	3.7%	5.8%
Q21-8. Other	0.3%	0.0%	0.3%	0.8%	1.3%	97.2%

WITHOUT "DON'T KNOW"

Q21. Trash Issues. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following. (without "don't know")

(N=617)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q21-1. Residential trash collection services	47.3%	42.1%	6.0%	3.5%	1.2%
Q21-2. Residential curbside glass recycling services	49.8%	28.8%	11.9%	4.3%	5.2%
Q21-3. Residential curbside recycling services	47.7%	38.9%	8.4%	3.7%	1.3%
Q21-4. Residential yard waste collection	47.5%	34.5%	10.2%	6.4%	1.4%
Q21-5. Residential bulky item pickup services	39.3%	31.0%	18.7%	8.3%	2.8%
Q21-6. Residential curbside leaf collection service	54.2%	31.6%	9.3%	3.1%	1.9%
Q21-7. The fee charged for solid waste services (\$17.85 per month for curbside trash, recycling, yard waste & leaf pickup)	32.2%	39.8%	18.8%	5.3%	4.0%
Q21-8. Other	11.8%	0.0%	11.8%	29.4%	47.1%

Q21-8. Other

- addition of curbside glass recycle was an unnecessary service and expense.
- Being able to burn.
- Broken glass cleanup.
- Curbside composting
- DROP THE GLASS RECYCLING FARCE. YOU ARE FORCING SO MANY RESIDENTS TO PAY FOR A SERVICE THAT MOST DON'T WANT. TAKING MY GLASS TO A RECYCLING BIN ON THE WAY TO THE GROCERY STORE WAS FREE AND EASY. WATCHING THE GAS GUZZLING TRUCK AND TRAILER SPUTTERING THROUGH THE NEIGHBORHOOD, SOMETIMES MAKING MULTIPLE PASSES, IS CRAZY...ESPECIALLY SINCE THE EFFORT IS IN THE NAME OF ENVIROMENTAL PRESERVATION. I RARELY SEE A PURPLE BIN OUT ON MY STREET. NOW THEY'VE REDUCED PICKUPS TO ONCE A MONTH....HAVE OUR OUT-OF-POCKET FEES FOR THE SERVICE DECREASED BY 50%? I BELIEVE MANY NEIGHBORS FEEL THE "BAIT AND SWITCH - GOTCHA" METHOD OF ROELAND PARK GOVERNMENT IMPLEMENTING THE GLASS RECYCLING FARCE HAS LED TO MISTRUST. YOU HAD THE "TRIAL PERIOD", THEN...WHAMMY! NO RESIDENT INPUT...JUST A NEW FORCED EXPENSE ON US! THAT "GREEN" MAYOR HAD HIS AGENDA AND CAST HIS VOTE FOR A SERVICE THE MAJORITY OF RESIDENTS DIDN'T WANT.
- I appreciate how Roeland Park is always doing the best for the constituents and changing vendors and suppliers when necessary, assuming this is to help save the citizens on cost. An example would be the trash and recycling services being changed 2 - 3 times in the past 4 - 5 years. Unfortunately, the unknown and unmarked company right now I feel is not a good employer to their workers. They have trucks with the ability to pick up the cans themselves, yet the arms never work and are always broken. Because of this, they need 2 to 3 poor workers in ALL types of horrible temperatures manually picking up the carts and loading them in the back. I have seen these workers on the coldest of cold days and this seems very inhumane to me. For my family, and other residents alike, I am sure we would all be willing to pay more for a service where the workers are treated with dignity and living and working for a fair and honest wage. I urge the city to look more into this company and ensure they are treating their employees ethically and up to the OSHA standards on "working conditions" for these workers.
- I would love to see the option of curbside composting in the city.
- I'd appreciate more clarity as to whether things we recycle are really recycled or whether they end up in the landfill. What efforts are made by the recycling company to make sure things are genuinely reused?
- information about yard waste collection
- More education.
- offer composting
- On the leaf pickup, I wish the city would provide more education to residents about the environmental benefits to leaving some or all leaves where they fall rather than removing them all. Many native bees and insects overwinter in the leaves, and the decaying leaves are good for the soil. It seems every fall people are obsessed with the leaf truck coming and clearing the leaves without understanding the consequences of doing that.
- Our home was never provided a glass recycle container or details about pickup. By the time we are off work we are unable to contact city if Roeland park for inquire. Irritating that we somehow have missed this service.
- Our trash service has been a problem every since you changed from deffenbach and you guys know it.
- Ripple Glass pickup is a lifesaver
- Yard waste is such a massive plus for Roeland Park. Well worth the charge.

Q22. Which TWO of these items listed in Question 21 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q22. Top choice	Number	Percent
Residential trash collection services	98	15.9 %
Residential curbside glass recycling services	45	7.3 %
Residential curbside recycling services	44	7.1 %
Residential yard waste collection	60	9.7 %
Residential bulky item pickup services	89	14.4 %
Residential curbside leaf collection service	80	13.0 %
The fee charged for solid waste services (\$17.85 per month for curbside trash, recycling, yard waste & leaf pickup)	57	9.2 %
None chosen	144	23.3 %
Total	617	100.0 %

Q22. Which TWO of these items listed in Question 21 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q22. 2nd choice	Number	Percent
Residential trash collection services	50	8.1 %
Residential curbside glass recycling services	38	6.2 %
Residential curbside recycling services	69	11.2 %
Residential yard waste collection	76	12.3 %
Residential bulky item pickup services	74	12.0 %
Residential curbside leaf collection service	61	9.9 %
The fee charged for solid waste services (\$17.85 per month for curbside trash, recycling, yard waste & leaf pickup)	51	8.3 %
None chosen	198	32.1 %
Total	617	100.0 %

SUM OF TOP 2 CHOICES

Q22. Which TWO of these items listed in Question 21 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

Q22. Sum of top 2 choices	Number	Percent
Residential trash collection services	148	24.0 %
Residential curbside glass recycling services	83	13.5 %
Residential curbside recycling services	113	18.3 %
Residential yard waste collection	136	22.0 %
Residential bulky item pickup services	163	26.4 %
Residential curbside leaf collection service	141	22.9 %
The fee charged for solid waste services (\$17.85 per month for curbside trash, recycling, yard waste & leaf pickup)	108	17.5 %
None chosen	144	23.3 %
Total	1036	

Q23. How supportive would you be of the City of Roeland Park creating policy to protect all healthy, mature trees within the City?

Q23. How supportive would you be of City creating policy to protect all healthy, mature trees within City	Number	Percent
Very supportive	290	47.0 %
Somewhat supportive	120	19.4 %
Neutral	76	12.3 %
Not supportive	64	10.4 %
Not at all supportive	57	9.2 %
Not provided	10	1.6 %
Total	617	100.0 %

WITHOUT "NOT PROVIDED"

Q23. How supportive would you be of the City of Roeland Park creating policy to protect all healthy, mature trees within the City? (without "not provided")

Q23. How supportive would you be of City creating policy to protect all healthy, mature trees within City	Number	Percent
Very supportive	290	47.8 %
Somewhat supportive	120	19.8 %
Neutral	76	12.5 %
Not supportive	64	10.5 %
Not at all supportive	57	9.4 %
Total	607	100.0 %

Q24. How supportive would you be of the City of Roeland Park creating policy to protect healthy, mature trees in just the front yards of private property and our public rights-of-way?

Q24. How supportive would you be of City creating policy to protect healthy, mature trees in front yards of private property & public rights-of-way

	Number	Percent
Very supportive	230	37.3 %
Somewhat supportive	157	25.4 %
Neutral	93	15.1 %
Not supportive	57	9.2 %
Not at all supportive	69	11.2 %
Not provided	11	1.8 %
Total	617	100.0 %

WITHOUT "NOT PROVIDED"

Q24. How supportive would you be of the City of Roeland Park creating policy to protect healthy, mature trees in just the front yards of private property and our public rights-of-way? (without "not provided")

Q24. How supportive would you be of City creating policy to protect healthy, mature trees in front yards of private property & public rights-of-way

	Number	Percent
Very supportive	230	38.0 %
Somewhat supportive	157	25.9 %
Neutral	93	15.3 %
Not supportive	57	9.4 %
Not at all supportive	69	11.4 %
Total	606	100.0 %

Q25. What is your age?

Q25. Your age	Number	Percent
18-34	127	20.6 %
35-44	122	19.8 %
45-54	100	16.2 %
55-64	101	16.4 %
65+	141	22.9 %
Not provided	26	4.2 %
Total	617	100.0 %

WITHOUT "NOT PROVIDED"**Q25. What is your age? (without "not provided")**

Q25. Your age	Number	Percent
18-34	127	21.5 %
35-44	122	20.6 %
45-54	100	16.9 %
55-64	101	17.1 %
65+	141	23.9 %
Total	591	100.0 %

Q26. Counting yourself, how many people regularly live in your household?

Q26. How many people regularly live in your household	Number	Percent
1	168	27.2 %
2	254	41.2 %
3	72	11.7 %
4	81	13.1 %
5+	22	3.6 %
Not provided	20	3.2 %
Total	617	100.0 %

WITHOUT "NOT PROVIDED"**Q26. Counting yourself, how many people regularly live in your household? (without "not provided")**

Q26. How many people regularly live in your household	Number	Percent
1	168	28.1 %
2	254	42.5 %
3	72	12.1 %
4	81	13.6 %
5+	22	3.7 %
Total	597	100.0 %

Q27. Including yourself, how many persons in your household are...

	Mean	Sum
number	2.3	1341
Under age 5	0.2	103
Ages 5-9	0.1	58
Ages 10-14	0.1	48
Ages 15-19	0.1	52
Ages 20-24	0.1	31
Ages 25-34	0.4	244
Ages 35-44	0.4	228
Ages 45-54	0.3	170
Ages 55-64	0.3	173
Ages 65-74	0.2	114
Ages 75+	0.2	120

Q28. Which of the following best describes your current employment status?

Q28. Your current employment status	Number	Percent
Employed outside the home	330	53.5 %
Employed in the home/have a home-based business	75	12.2 %
Student	3	0.5 %
Retired	169	27.4 %
Not currently employed outside the home	14	2.3 %
Not provided	26	4.2 %
Total	617	100.0 %

WITHOUT "NOT PROVIDED"**Q28. Which of the following best describes your current employment status? (without "not provided")**

Q28. Your current employment status	Number	Percent
Employed outside the home	330	55.8 %
Employed in the home/have a home-based business	75	12.7 %
Student	3	0.5 %
Retired	169	28.6 %
Not currently employed outside the home	14	2.4 %
Total	591	100.0 %

Q28-1. What zip code do you work in?

Q28-1. What zip code do you work in	Number	Percent
66205	41	12.7 %
64108	22	6.8 %
66160	19	5.9 %
66219	15	4.6 %
64106	15	4.6 %
66215	13	4.0 %
66202	13	4.0 %
64111	13	4.0 %
64105	13	4.0 %
66061	11	3.4 %
66211	11	3.4 %
66213	8	2.5 %
66210	8	2.5 %
66214	8	2.5 %
66208	7	2.2 %
66103	6	1.9 %
64114	6	1.9 %
64131	6	1.9 %
64112	5	1.5 %
66207	5	1.5 %
66106	5	1.5 %
64132	5	1.5 %
66204	4	1.2 %
66212	4	1.2 %
66102	4	1.2 %
66045	3	0.9 %
66251	3	0.9 %
64116	3	0.9 %
66206	3	0.9 %
66109	3	0.9 %
64113	3	0.9 %
66111	2	0.6 %
66031	2	0.6 %
66101	2	0.6 %
64138	2	0.6 %
66105	2	0.6 %
66218	2	0.6 %
66062	2	0.6 %
66408	2	0.6 %
64101	2	0.6 %
65201	1	0.3 %
64110	1	0.3 %
64109	1	0.3 %
64133	1	0.3 %
64141	1	0.3 %
64055	1	0.3 %
66087	1	0.3 %
64083	1	0.3 %
64155	1	0.3 %
66227	1	0.3 %
64063	1	0.3 %

Q28-1. What zip code do you work in?

<u>Q28-1. What zip code do you work in</u>	<u>Number</u>	<u>Percent</u>
64129	1	0.3 %
66610	1	0.3 %
64030	1	0.3 %
64064	1	0.3 %
66108	1	0.3 %
66603	1	0.3 %
64057	1	0.3 %
66226	1	0.3 %
64151	1	0.3 %
Total	323	100.0 %

Q29. Do you own or rent your current residence?

<u>Q29. Do you own or rent your current residence</u>	<u>Number</u>	<u>Percent</u>
Own	525	85.1 %
Rent	86	13.9 %
Not provided	6	1.0 %
Total	617	100.0 %

WITHOUT "NOT PROVIDED"**Q29. Do you own or rent your current residence? (without "not provided")**

<u>Q29. Do you own or rent your current residence</u>	<u>Number</u>	<u>Percent</u>
Own	525	85.9 %
Rent	86	14.1 %
Total	611	100.0 %

Q30. Are you a member of a neighboring City's community center?

Q30. Are you a member of a neighboring City's community center	Number	Percent
Yes	98	15.9 %
No	513	83.1 %
Not provided	6	1.0 %
Total	617	100.0 %

WITHOUT "NOT PROVIDED"**Q30. Are you a member of a neighboring City's community center? (without "not provided")**

Q30. Are you a member of a neighboring City's community center	Number	Percent
Yes	98	16.0 %
No	513	84.0 %
Total	611	100.0 %

Q31. Are you a member of a private gym?

Q31. Are you a member of a private gym	Number	Percent
Yes	174	28.2 %
No	434	70.3 %
Not provided	9	1.5 %
Total	617	100.0 %

WITHOUT "NOT PROVIDED"**Q31. Are you a member of a private gym? (without "not provided")**

Q31. Are you a member of a private gym	Number	Percent
Yes	174	28.6 %
No	434	71.4 %
Total	608	100.0 %

Q32. Do you have any pets in your home?

Q32. Do you have any pets in your home	Number	Percent
Yes	369	59.8 %
No	244	39.5 %
Not provided	4	0.6 %
Total	617	100.0 %

WITHOUT "NOT PROVIDED"**Q32. Do you have any pets in your home? (without "not provided")**

Q32. Do you have any pets in your home	Number	Percent
Yes	369	60.2 %
No	244	39.8 %
Total	613	100.0 %

Q33. What is the primary language spoken in your home?

Q33. What is the primary language spoken in your home	Number	Percent
English	588	95.3 %
Spanish	7	1.1 %
Other	1	0.2 %
Not provided	21	3.4 %
Total	617	100.0 %

WITHOUT "NOT PROVIDED"**Q33. What is the primary language spoken in your home? (without "not provided")**

Q33. What is the primary language spoken in your home	Number	Percent
English	588	98.7 %
Spanish	7	1.2 %
Other	1	0.2 %
Total	596	100.0 %

Q33-3. Other

Q33-3. Other	Number	Percent
Chinese	1	100.0 %
Total	1	100.0 %

Q34. Approximately how many years have you lived in the City of Roeland Park?

Q34. How many years have you lived in City of Roeland

Park	Number	Percent
0-5	188	30.5 %
6-10	103	16.7 %
11-15	55	8.9 %
16-20	38	6.2 %
21-30	72	11.7 %
31+	135	21.9 %
Not provided	26	4.2 %
Total	617	100.0 %

WITHOUT "NOT PROVIDED"**Q34. Approximately how many years have you lived in the City of Roeland Park? (without "not provided")**

Q34. How many years have you lived in City of Roeland

Park	Number	Percent
0-5	188	31.8 %
6-10	103	17.4 %
11-15	55	9.3 %
16-20	38	6.4 %
21-30	72	12.2 %
31+	135	22.8 %
Total	591	100.0 %

Q35. Which of the following best describes your race or ethnic background?

<u>Q35. Your race or ethnic background</u>	<u>Number</u>	<u>Percent</u>
Asian or Asian Indian	8	1.3 %
Black or African American	10	1.6 %
American Indian or Alaska Native	2	0.3 %
White or Caucasian	517	83.8 %
Native Hawaiian or other Pacific Islander	1	0.2 %
Hispanic, Spanish, Latino/a/x	64	10.4 %
Other	7	1.1 %
Total	609	

Q35-7. Self-describe your race or ethnic background:

<u>Q35-7. Self-describe your race or ethnic background</u>	<u>Number</u>	<u>Percent</u>
Mixed	1	14.3 %
European	1	14.3 %
Asian and White	1	14.3 %
Norwegian, Irish, Scotch, German	1	14.3 %
Irish	1	14.3 %
Korean	1	14.3 %
Multi-racial	1	14.3 %
Total	7	100.0 %

Q36. Would you say your total annual household income is...

Q36. Your total annual household income	Number	Percent
Under \$20K	42	6.8 %
\$20K to \$39,999	62	10.0 %
\$40K to \$59,999	82	13.3 %
\$60K to \$79,999	88	14.3 %
\$80K to \$99,999	86	13.9 %
\$100K to \$119,999	82	13.3 %
\$120K+	96	15.6 %
Not provided	79	12.8 %
Total	617	100.0 %

WITHOUT "NOT PROVIDED"**Q36. Would you say your total annual household income is... (without "not provided")**

Q36. Your total annual household income	Number	Percent
Under \$20K	42	7.8 %
\$20K to \$39,999	62	11.5 %
\$40K to \$59,999	82	15.2 %
\$60K to \$79,999	88	16.4 %
\$80K to \$99,999	86	16.0 %
\$100K to \$119,999	82	15.2 %
\$120K+	96	17.8 %
Total	538	100.0 %

Q37. What is your gender?

Q37. Your gender	Number	Percent
Male	298	48.3 %
Female	306	49.6 %
X (not exclusively male or female)	2	0.3 %
Not provided	11	1.8 %
Total	617	100.0 %

WITHOUT "NOT PROVIDED"**Q37. What is your gender? (without "not provided")**

Q37. Your gender	Number	Percent
Male	298	49.2 %
Female	306	50.5 %
X (not exclusively male or female)	2	0.3 %
Total	606	100.0 %



Survey Instrument



City of Roeland Park

913-722-2600

4600 W. 51st Street
Roeland Park, KS 66205

June 2023

Dear Roeland Park Resident:

The Mayor and City Council invites your participation in a survey designed to gather resident input and feedback on City programs and services. The information you provide in this survey will be used to improve existing programs and services and help determine long-range planning and investment decisions.

For your convenience, the enclosed survey includes a postage-paid envelope to ETC Institute, the survey research firm conducting this survey. If you prefer to complete the survey online, please visit [Roelandparksurvey.org](https://roelandparksurvey.org).

ETC Institute is one of the nation's leading local government research firms. It is important to note your individual survey responses will remain confidential. ETC Institute will present the survey results to the City Council after they have been compiled and analyzed. The survey results will also be available on the City website. ETC administers these types of surveys nationwide, providing us the opportunity to compare our results regionally and nationally. This will be the sixth resident survey completed by the City since 2008, creating the ability to analyze trends.

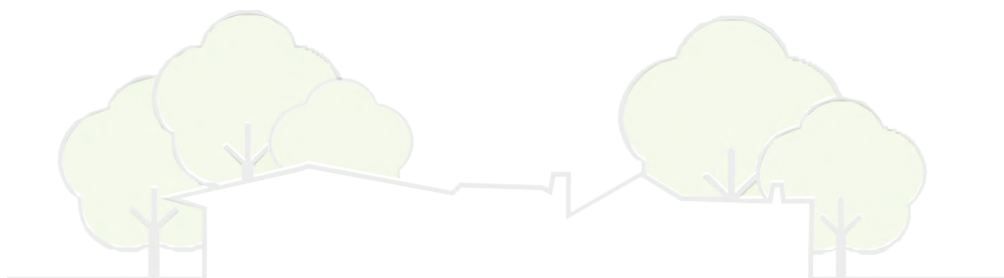
We greatly appreciate you taking time out of your schedule to complete this survey. The time you invest in this survey will help us understand the needs of our community and influence numerous decisions about the future of Roeland Park.

Please feel free to contact Ryan Murray, Assistant Director of Community Research, at 913-254-4598 or email him at ryan.murray@etcinstitute.com if you have any questions or require additional assistance.

Thank you again for taking time out of your schedule to help us make Roeland Park a premier City in the Kansas City metro.

Sincerely,

Keith Moody
City Administrator





2023 City of Roeland Park Resident Survey

Please take a few minutes to complete this survey. Your input is an important part of the City's on-going effort to involve residents in long-range planning and investment decisions. Thank you!

Interest in a Focus Group or Online Panel. If you would be willing to participate in a focus group/online panel sponsored by the City of Roeland Park to discuss some of the issues addressed on this survey, please provide your contact information below.

Name: _____

E-Mail: _____

Phone: _____

1. Please rate your overall satisfaction with major categories of services provided by the City of Roeland Park on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Overall quality of police services	5	4	3	2	1	9
02.	Overall quality of City parks and recreation programs and facilities	5	4	3	2	1	9
03.	Overall maintenance of City streets, buildings, and facilities	5	4	3	2	1	9
04.	Overall enforcement of City codes and ordinances	5	4	3	2	1	9
05.	Overall quality of customer service you receive from City employees	5	4	3	2	1	9
06.	Overall effectiveness of City communication with the public	5	4	3	2	1	9
07.	Overall quality of the City's stormwater runoff/stormwater management system	5	4	3	2	1	9
08.	Overall quality of traffic flow and congestion management in Roeland Park	5	4	3	2	1	9
09.	Overall quality of solid waste services	5	4	3	2	1	9
10.	Overall quality of the City's environmental and sustainability efforts	5	4	3	2	1	9
11.	Other (please specify): _____	5	4	3	2	1	9

2. Which THREE of these items do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 1.]

1st: _____ 2nd: _____ 3rd: _____

3. Quality of Life. Please rate Roeland Park on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor" regarding each of the following.

		Excellent	Good	Neutral	Below Average	Poor	Don't Know
01.	As a place to live	5	4	3	2	1	9
02.	As a place to raise children	5	4	3	2	1	9
03.	As a place to work	5	4	3	2	1	9
04.	As a place where you would buy your next home	5	4	3	2	1	9
05.	As a place to retire	5	4	3	2	1	9
06.	Quality of grade school through high school	5	4	3	2	1	9
07.	Quality of commercial developments	5	4	3	2	1	9
08.	Proximity to employers	5	4	3	2	1	9
09.	As a community where I feel welcome and have a sense of belonging	5	4	3	2	1	9
10.	As a community that offers adequate bicycle infrastructure both on- and off-street	5	4	3	2	1	9

4. **Perception.** Please rate Roeland Park on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor" regarding each of the following.

		Excellent	Good	Neutral	Below Average	Poor	Don't Know
1.	Overall quality of services provided by the City	5	4	3	2	1	9
2.	Overall value that you receive for your City tax dollars and fees	5	4	3	2	1	9
3.	Overall quality of life in the City	5	4	3	2	1	9
4.	How well the City is managing development activity (i.e., economic, commercial, housing)	5	4	3	2	1	9
5.	Overall feeling of safety in the City	5	4	3	2	1	9
6.	Overall condition of housing in your neighborhood	5	4	3	2	1	9
7.	Availability of affordable housing for low/moderate income families	5	4	3	2	1	9
8.	Overall image of the City	5	4	3	2	1	9

5. **Public Safety.** Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Overall quality of local police protection	5	4	3	2	1	9
02.	The visibility of police in neighborhoods	5	4	3	2	1	9
03.	The City's efforts to prevent crime	5	4	3	2	1	9
04.	Enforcement of local traffic laws	5	4	3	2	1	9
05.	How quickly police officers respond to emergencies	5	4	3	2	1	9
06.	The quality of animal control services (Contracted with the City of Mission)	5	4	3	2	1	9
07.	The quality of emergency medical services (Provided by JOCO MED-ACT)	5	4	3	2	1	9
08.	The quality of fire protection (Provided by JOCO Consolidated Fire District 2)	5	4	3	2	1	9
09.	The quality of the Mental Health Co-Responder (Contracted with JOCO Mental Health)	5	4	3	2	1	9
10.	Other (please specify): _____	5	4	3	2	1	9

6. Which THREE of these items do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 5.]

1st: _____ 2nd: _____ 3rd: _____

7. Please rate your level of agreement with the following statement: "I feel safe going to the Roeland Park Police for help if I need it."

____(5) Strongly agree ____ (4) Agree ____ (3) Neutral ____ (2) Disagree ____ (1) Strongly disagree

8. **Enforcement of City Codes and Ordinances.** Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Enforcing the cleanup of litter and debris on private property	5	4	3	2	1	9
2.	Enforcing the mowing and cutting of weeds on private property	5	4	3	2	1	9
3.	Enforcing the maintenance of residential property	5	4	3	2	1	9
4.	Enforcing the maintenance of commercial property	5	4	3	2	1	9
5.	Enforcing the snow removal from sidewalks	5	4	3	2	1	9
6.	Other (please specify): _____	5	4	3	2	1	9

9. Which TWO of the items listed in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 8.]

1st: _____ 2nd: _____

10. **Parks and Recreation.** Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Maintenance of City parks	5	4	3	2	1	9
02.	Overall appearance of City parks	5	4	3	2	1	9
03.	Number of City parks	5	4	3	2	1	9
04.	Quality of playground equipment	5	4	3	2	1	9
05.	How close neighborhood parks are to your home	5	4	3	2	1	9
06.	Number of walking and biking trails	5	4	3	2	1	9
07.	City-sponsored special events	5	4	3	2	1	9
08.	Quality of art in public places	5	4	3	2	1	9
09.	Quality of the Aquatics Center	5	4	3	2	1	9
10.	Quality of the Community Center	5	4	3	2	1	9
11.	Fees charged for memberships, recreation programs and facility rental	5	4	3	2	1	9
12.	Ease of registering for programs	5	4	3	2	1	9
13.	Other (please specify): _____	5	4	3	2	1	9

11. Which **THREE** of these items do you think should receive the **MOST EMPHASIS** from City leaders over the next **TWO** years? *[Write in your answers below using the numbers from the list in Question 10.]*

1st: _____ 2nd: _____ 3rd: _____

12. **City Maintenance.** Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Maintenance of City streets	5	4	3	2	1	9
02.	Maintenance of sidewalks	5	4	3	2	1	9
03.	Maintenance of street signs/traffic signals	5	4	3	2	1	9
04.	Snow removal on major City streets	5	4	3	2	1	9
05.	Snow removal on neighborhood streets	5	4	3	2	1	9
06.	Overall cleanliness of City streets and other public areas	5	4	3	2	1	9
07.	Maintenance of Public Buildings (City Hall, Public Works, Community Center, Aquatics Center)	5	4	3	2	1	9
08.	Adequacy of street lighting	5	4	3	2	1	9
09.	Maintenance of curbs/gutters on streets	5	4	3	2	1	9
10.	Other (please specify): _____	5	4	3	2	1	9

- 12a. **If you indicated you are "dissatisfied" or "very dissatisfied" with the adequacy of street lighting, please tell us more about why you gave that response.**

13. Which **THREE** of these items do you think should receive the **MOST EMPHASIS** from City leaders over the next **TWO** years? *[Write in your answers below using the numbers from the list in Question 12.]*

1st: _____ 2nd: _____ 3rd: _____

14. Have you contacted the City with a question, problem, or complaint during the past year?

____(1) Yes ____ (2) No [Skip to Q15.]

14a. Which City department did you contact most recently?

- | | |
|--|---|
| ____(01) Administration (licenses/permits/solid waste) | ____(07) Municipal Court |
| ____(02) Animal Control | ____(08) Aquatics Center |
| ____(03) City Clerk (agendas/minutes/records requests) | ____(09) Planning and Development |
| ____(04) Codes Enforcement | ____(10) Police |
| ____(05) Finance/Treasury/Budget | ____(11) Public Works Operations (streets/
stormwater/parks/sidewalks) |
| ____(06) Community Center | |

14b. Several factors that may influence your perception of the quality of service you receive from City employees are listed below. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following based on your most recent experience with the City.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	How easy the department was to contact	5	4	3	2	1	9
2.	How courteously you were treated	5	4	3	2	1	9
3.	Technical competence and knowledge of City employees who assisted you	5	4	3	2	1	9
4.	Overall responsiveness of City employees to your request or concern	5	4	3	2	1	9

15. City Communication. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	The availability of information about City programs and services	5	4	3	2	1	9
2.	City efforts to keep you informed about local issues	5	4	3	2	1	9
3.	The level of public involvement in local decision making	5	4	3	2	1	9
4.	The quality of the City's web page	5	4	3	2	1	9
5.	The content of the City's newsletter	5	4	3	2	1	9

16. What sources do you currently USE MOST to get information about the City of Roeland Park?

- | | |
|--|---|
| ____(01) The Kansas City Star | ____(07) The Shawnee Mission Post |
| ____(02) City Newsletter | ____(08) Attending or listening to meetings |
| ____(03) Social media (Twitter, Facebook, Instagram) | ____(09) Nextdoor |
| ____(04) Word of mouth | ____(10) City emails (e-newsletter) |
| ____(05) City website | ____(11) Notify JOCO |
| ____(06) Town Hall Meetings or Community Forums | ____(12) Other: _____ |

17. Which TWO of the sources from the list above do you MOST PREFER to use to get information about the City of Roeland Park? [Write in your answers below using the numbers from the list in Question 16.]

1st: ____ 2nd: ____

18. Transportation and Connectivity. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Availability of public transportation	5	4	3	2	1	9
2.	Flow of traffic along commercial streets	5	4	3	2	1	9
3.	Flow of traffic on residential streets	5	4	3	2	1	9
4.	Availability of public sidewalks	5	4	3	2	1	9
5.	Ease of access to interstate system	5	4	3	2	1	9
6.	Availability of bicycle infrastructure	5	4	3	2	1	9
7.	Other (please specify): _____	5	4	3	2	1	9

19. Which TWO of the items listed in Question 18 on the previous page do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 18.]

1st: _____ 2nd: _____

20. **Transportation Safety.** For each of the following situations, please rate your perception of safety while in or near Roeland Park on a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," with the following.

	Very Safe	Safe	Neutral	Unsafe	Very Unsafe	Don't Know
1. Travel by automobile on city streets	5	4	3	2	1	9
2. Travel by foot-walking along streets (on sidewalks)	5	4	3	2	1	9
3. Travel by foot-walking to run errands, go to school, etc.	5	4	3	2	1	9
4. Travel by bicycle on trails	5	4	3	2	1	9
5. Travel by bicycle on streets	5	4	3	2	1	9
6. Travel by bus	5	4	3	2	1	9

21. **Trash Issues.** Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following.

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Residential trash collection services	5	4	3	2	1	9
2. Residential curbside glass recycling services	5	4	3	2	1	9
3. Residential curbside recycling services	5	4	3	2	1	9
4. Residential yard waste collection	5	4	3	2	1	9
5. Residential bulky item pickup services	5	4	3	2	1	9
6. Residential curbside leaf collection service	5	4	3	2	1	9
7. The fee charged for solid waste services (\$17.85 per month for curbside trash, recycling, yard waste and leaf pickup)	5	4	3	2	1	9
8. Other (please specify): _____	5	4	3	2	1	9

22. Which TWO of these items do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? [Write in your answers below using the numbers from the list in Question 21.]

1st: _____ 2nd: _____

Roeland Park's mature tree canopy is a valuable natural resource which also contributes to the unique character of our community. The City recently completed a tree inventory of mature trees in the public right-of-way and front yards. The inventory reflected 3,772 trees in these areas with 68% located on private property in front yards and 32% in the public rights-of-way.

23. How supportive would you be of the City of Roeland Park creating policy to protect all healthy, mature trees within the City?

____(5) Very supportive ____ (3) Neutral ____ (1) Not at all supportive
 ____ (4) Somewhat supportive ____ (2) Not supportive

24. How supportive would you be of the City of Roeland Park creating policy to protect healthy, mature trees in just the front yards of private property and our public rights-of-way?

____(5) Very supportive ____ (3) Neutral ____ (1) Not at all supportive
 ____ (4) Somewhat supportive ____ (2) Not supportive

Demographics - responses to these questions are NOT required and your responses will remain anonymous.

25. What is your age? _____ years

26. Counting yourself, how many people regularly live in your household? _____ people

27. Including yourself, how many persons in your household are...

Under age 5: _____ Ages 15-19: _____ Ages 35-44: _____ Ages 65-74: _____
Ages 5-9: _____ Ages 20-24: _____ Ages 45-54: _____ Ages 75+: _____
Ages 10-14: _____ Ages 25-34: _____ Ages 55-64: _____

28. Which of the following best describes your current employment status?

____(1) Employed outside the home _____(3) Student
[What zip code do you work in? _____] _____(4) Retired
____(2) Employed in the home/have a home-based business _____(5) Not currently employed outside the home

29. Do you own or rent your current residence? _____(1) Own _____(2) Rent

30. Are you a member of a neighboring City's community center? _____(1) Yes _____(2) No

31. Are you a member of a private gym? _____(1) Yes _____(2) No

32. Do you have any pets in your home? _____(1) Yes _____(2) No

33. What is the primary language spoken in your home?

____(1) English _____(2) Spanish _____(3) Other: _____

34. Approximately how many years have you lived in the City of Roeland Park? _____ years

35. Which of the following best describes your race or ethnic background? [Check all that apply.]

____(01) Asian or Asian Indian _____(05) Native Hawaiian or other Pacific Islander
____(02) Black or African American _____(06) Hispanic, Spanish, Latino/a/x
____(03) American Indian or Alaska Native _____(99) Other: _____
____(04) White or Caucasian

36. Would you say your total annual household income is...

____(1) Under \$20,000 _____(4) \$60,000 to \$79,999 _____(7) \$120,000 or more
____(2) \$20,000 to \$39,999 _____(5) \$80,000 to \$99,999
____(3) \$40,000 to \$59,999 _____(6) \$100,000 to \$119,999

37. What is your gender? _____(1) Male _____(2) Female _____(3) X (not exclusively male or female)

38. Please share any other comments you would like to make.

39. Would you be willing to participate in future surveys sponsored by the City of Roeland Park?

____(1) Yes [Please answer Q39a.] _____(2) No

39a. Please provide your contact information.

Mobile Phone Number: _____

Email Address: _____

This concludes the survey. Thank you for your time!

Please return your completed survey in the enclosed postage-paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the City are having problems with City services. If your address is not correct, please provide the correct information. Thank you.



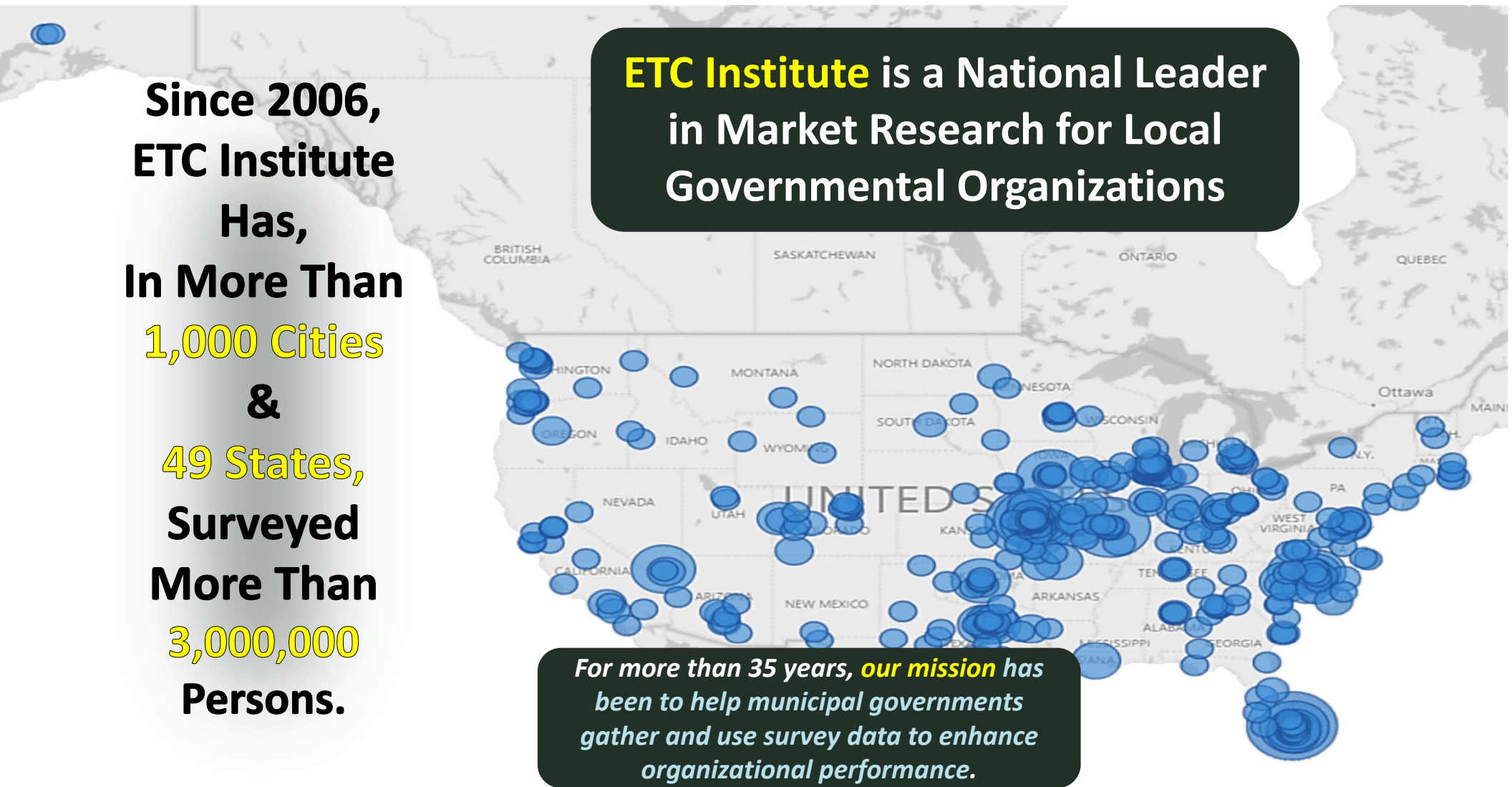
City of Roeland Park Community Survey

PRESENTED BY ETC INSTITUTE

Since 2006,
ETC Institute
Has,
In More Than
1,000 Cities
&
49 States,
Surveyed
More Than
3,000,000
Persons.

ETC Institute is a National Leader
in Market Research for Local
Governmental Organizations

*For more than 35 years, **our mission** has
been to help municipal governments
gather and use survey data to enhance
organizational performance.*



Purpose



To objectively assess community satisfaction with the delivery of major City services



To measure trends from previous surveys



To compare the City's performance with residents regionally and nationally



To help determine priorities for the community

Methodology


Survey Description

- 6th Community Survey conducted for the City by ETC Institute
 - 2008, 2013, 2016, 2019, and 2021

Method of Administration

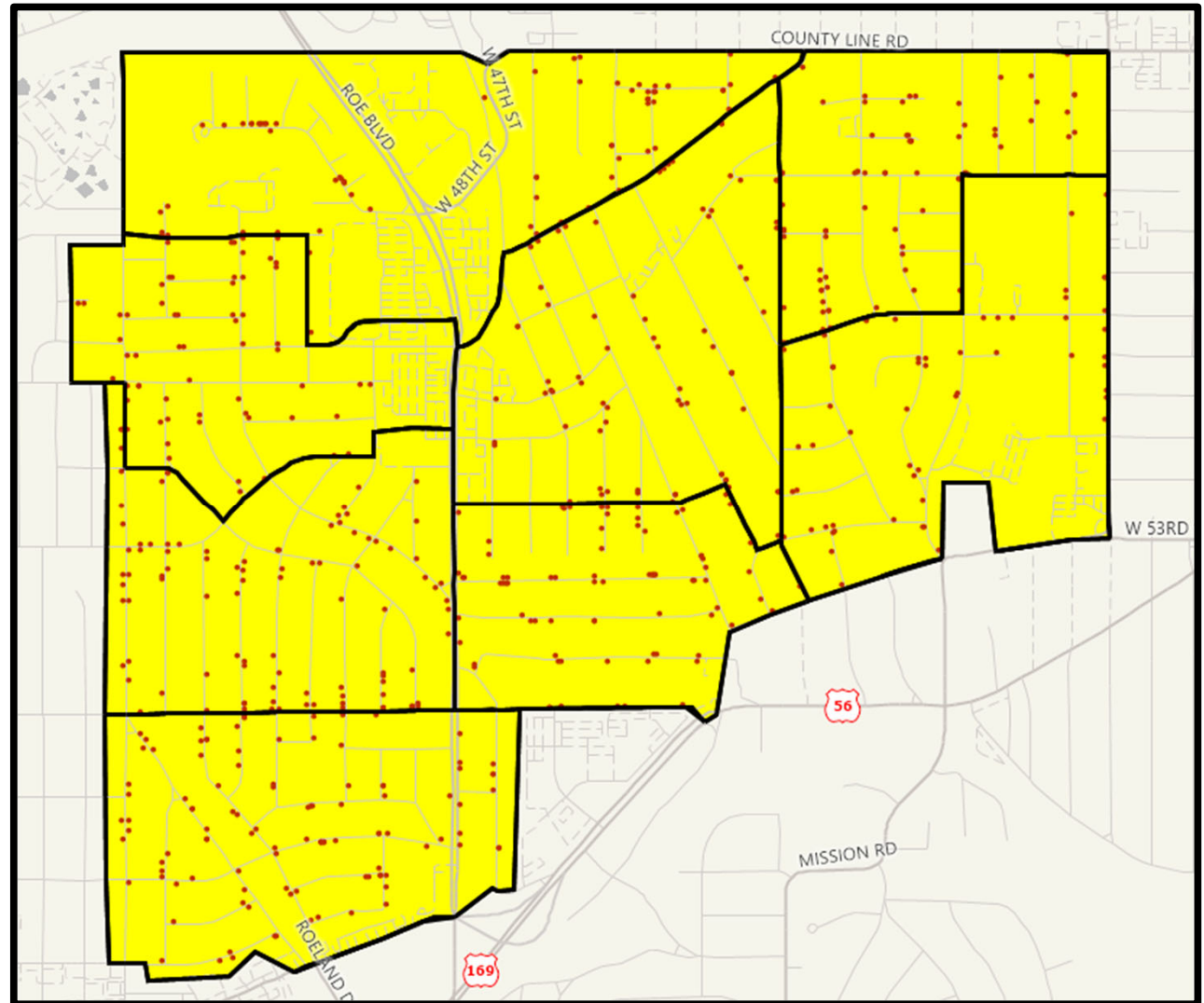
- By mail and online to all households in the City
- Each survey took approximately 15-20 minutes to complete

Sample Size

- **Goal:** 400 surveys
 - **Actual:** 617 surveys
 - **Margin of Error:** +/- 3.9% at the 95% level of confidence
- 

Location of Survey Respondents

Good distribution throughout the City



2023 City of Roeland Park Community Survey

Bottom Line Up Front

Satisfaction with City Services is Much Higher in Roeland Park Than Other Communities

- The City rated 34 percentage points above the U.S. average and 13 points above the KC Metro average in the overall quality of City Services
- The City rated above the U.S. average in 46 of the 48 areas assessed
- The City rated the same or above the KC Metro average in 42 of the 48 areas assessed

Overall Priority for Improvement


- Enforcement of codes and ordinances - *maintenance of commercial property*

Bottom Line Up Front

Residents Have a Very Positive Perception of the City

- 93% rated Roeland park as an excellent or good place to live
- 86% rated Roeland Park as an excellent or good place to raise children

The City Continues to Move in the Right Direction

- Satisfaction remained the same or improved in 44 of the 88 areas that were assessed
 - Overall Satisfaction Index increased 0.6 points from 2021 and 9.4 points from 2008
- 

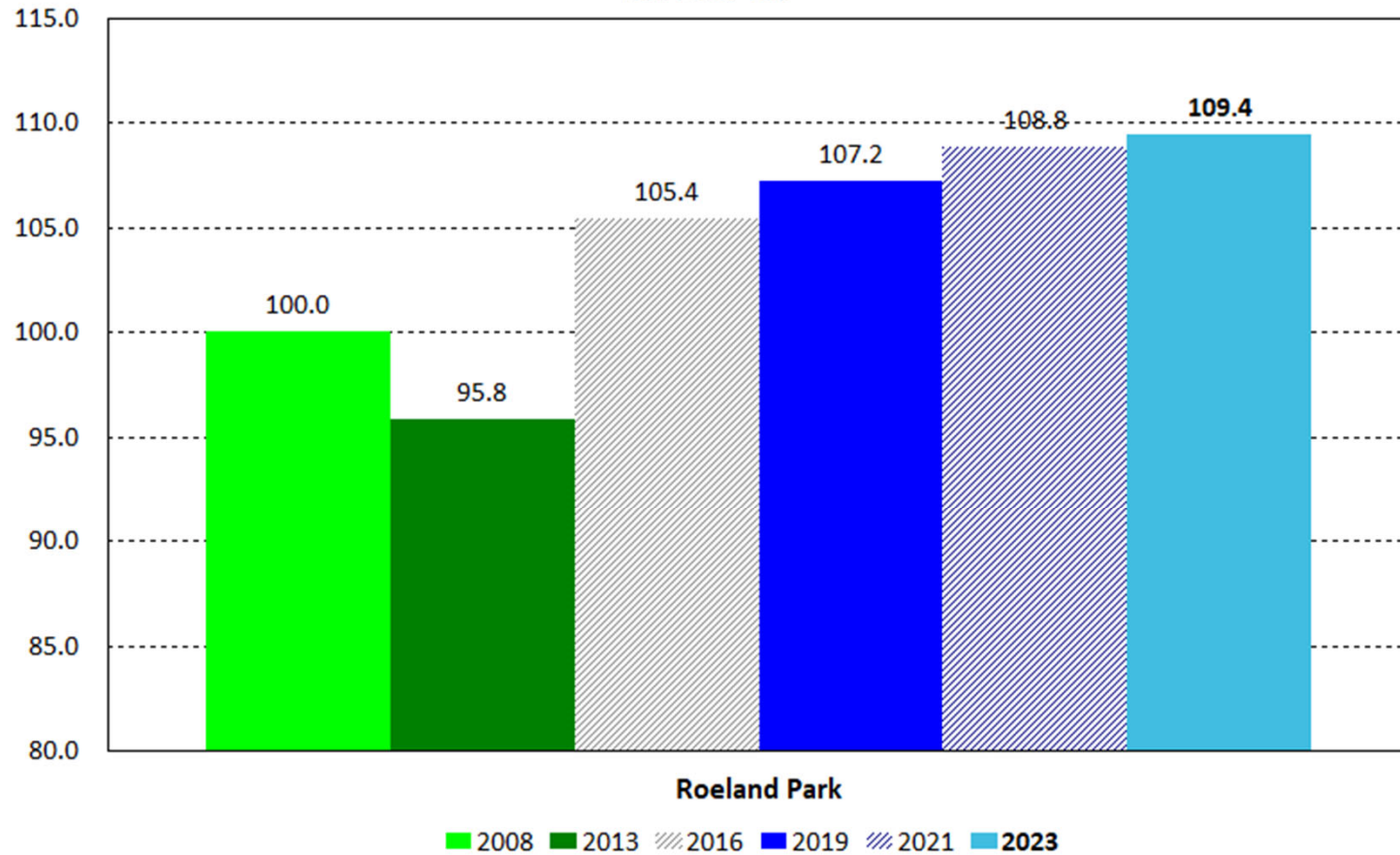
Perceptions

THE CITY CONTINUES TO SHOW IMPROVEMENTS IN KEY AREAS



Overall Satisfaction Index 2008 - 2023

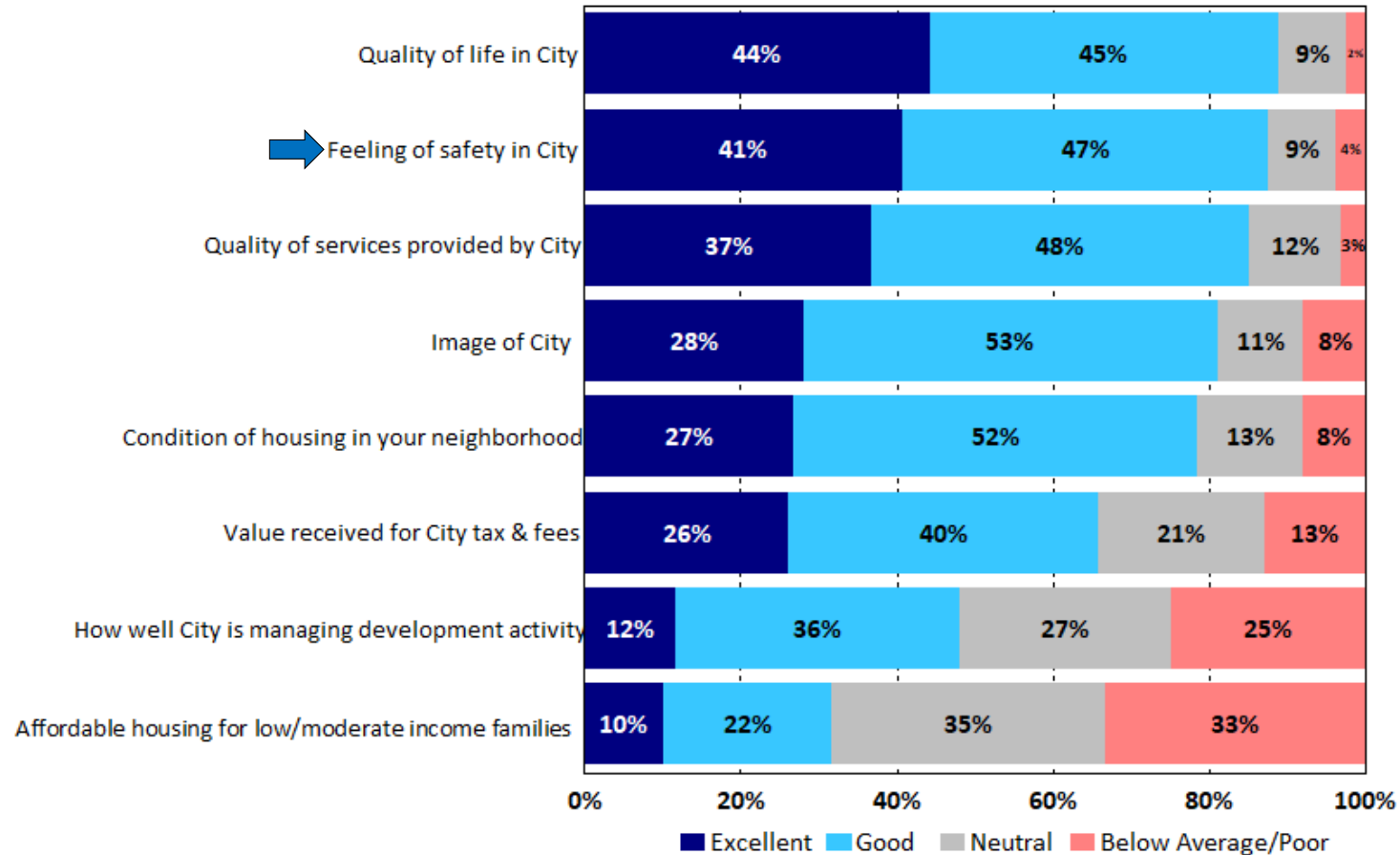
Derived from the mean overall satisfaction rating provided by residents
Year 2008=100



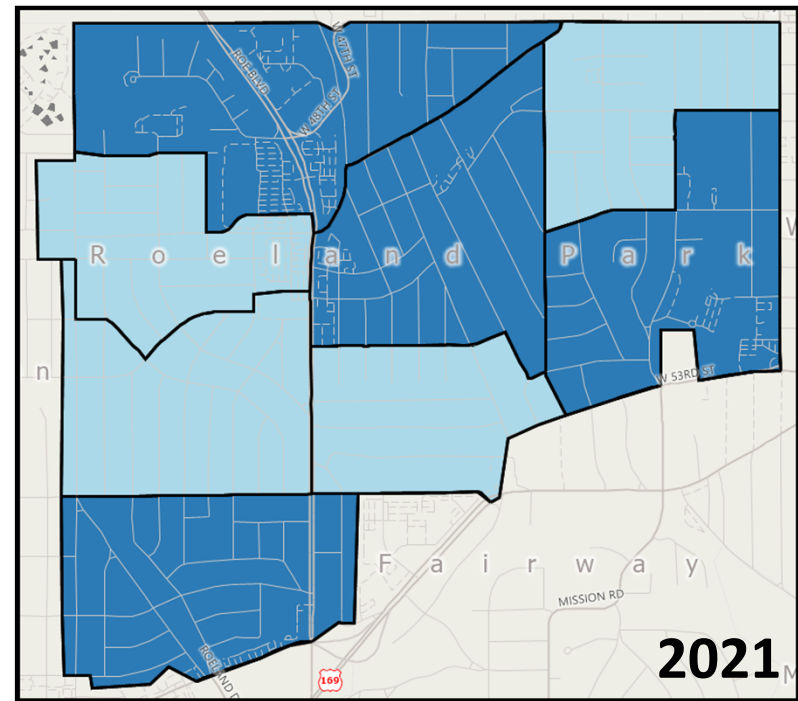
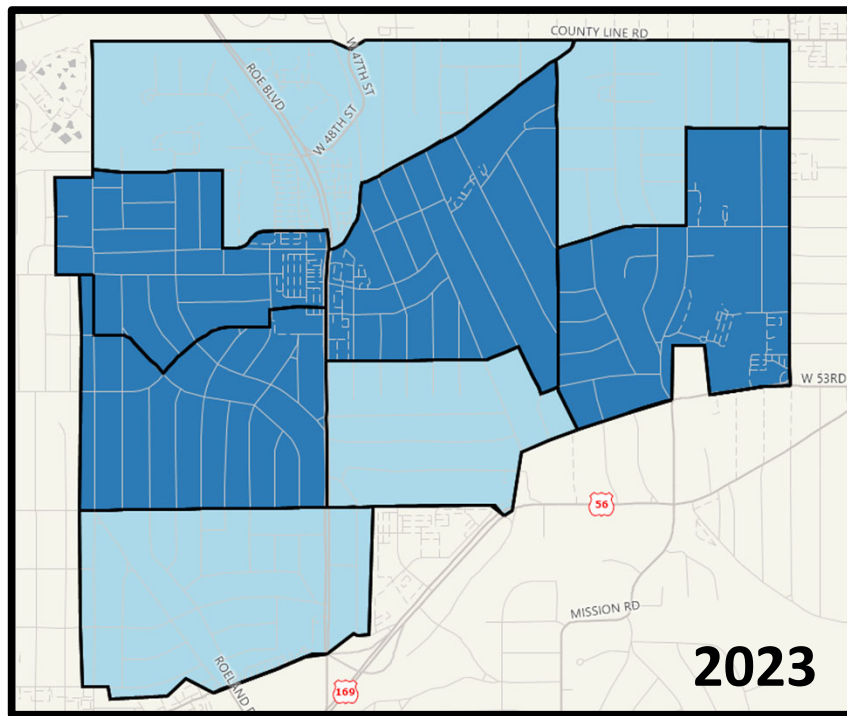
The Overall Satisfaction Index is 0.6 Points Higher than 2021 and 9.4 Points Higher than 2008

Q4. Rating Items that Influence your Perception of the City of Roeland Park

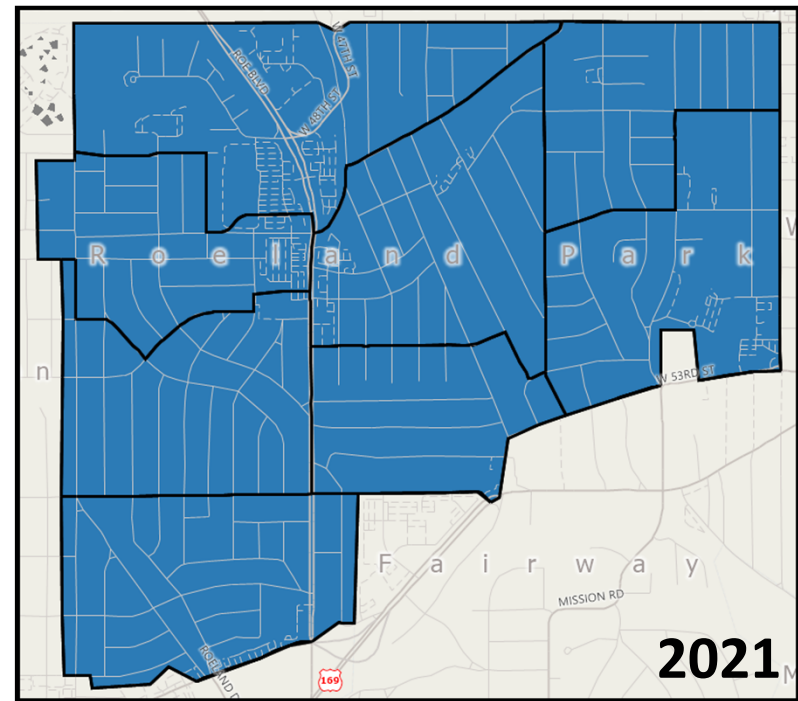
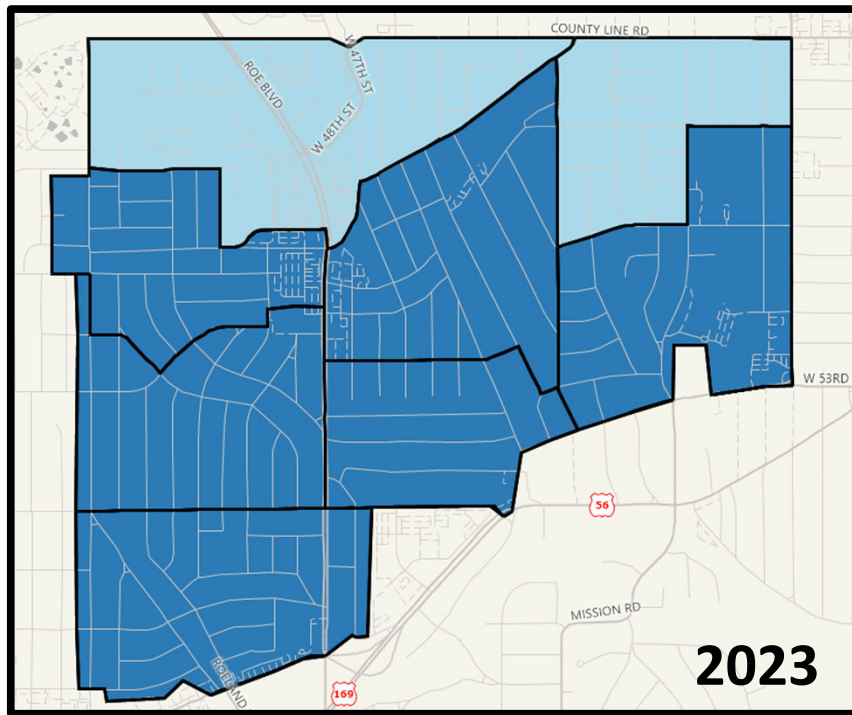
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



Overall Quality of Services 2023 and 2021

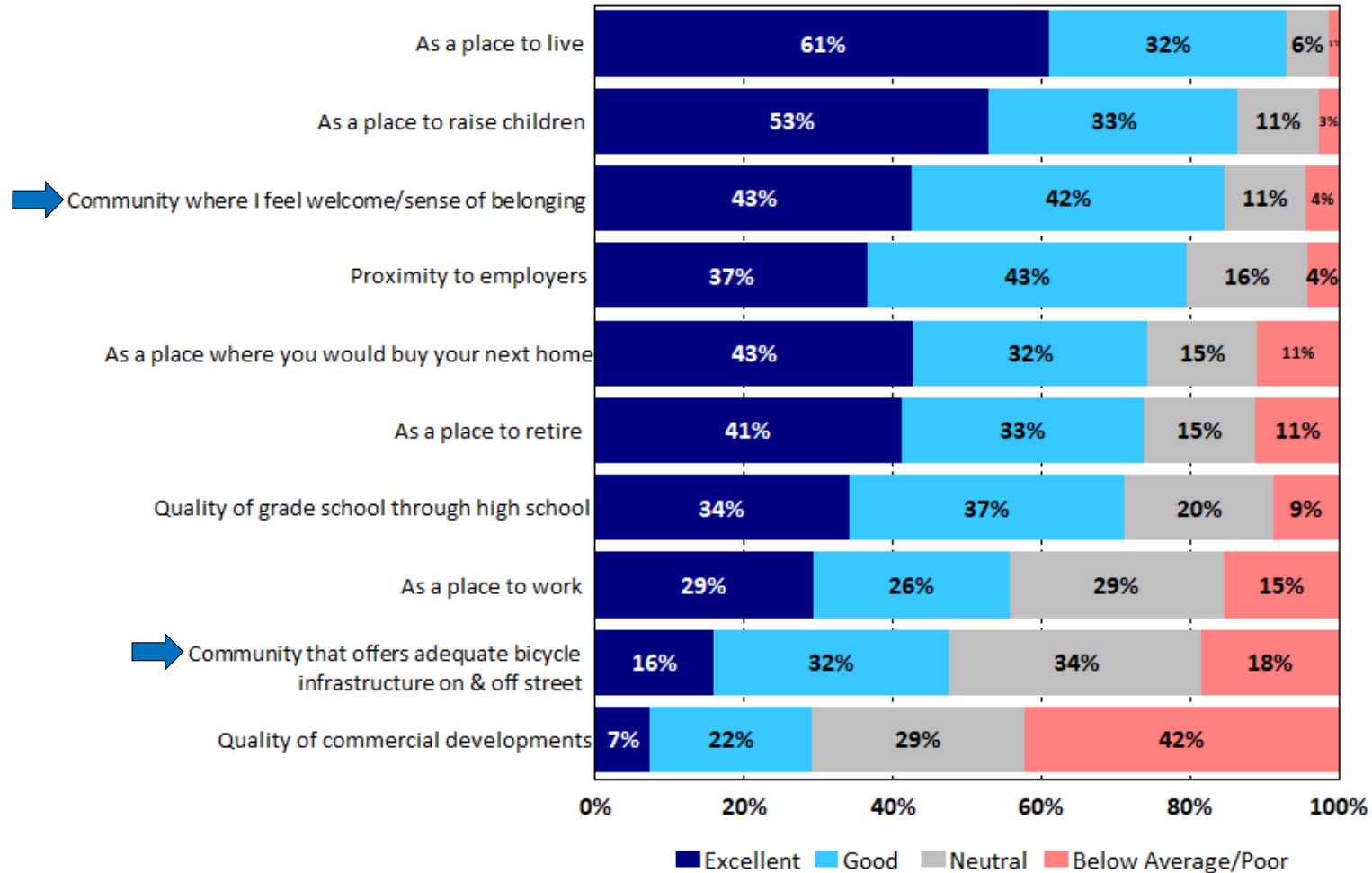


Overall Quality of Life in the City 2023 and 2021

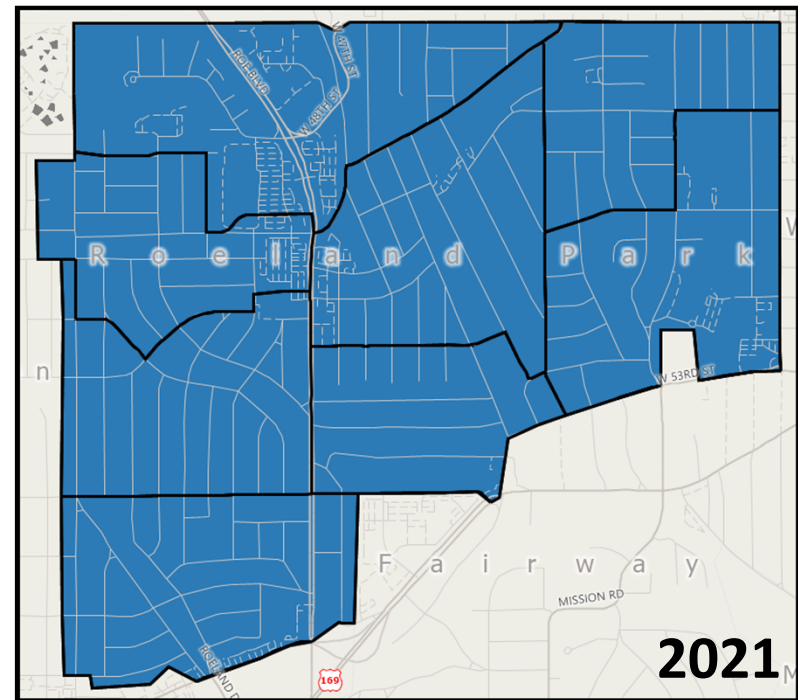
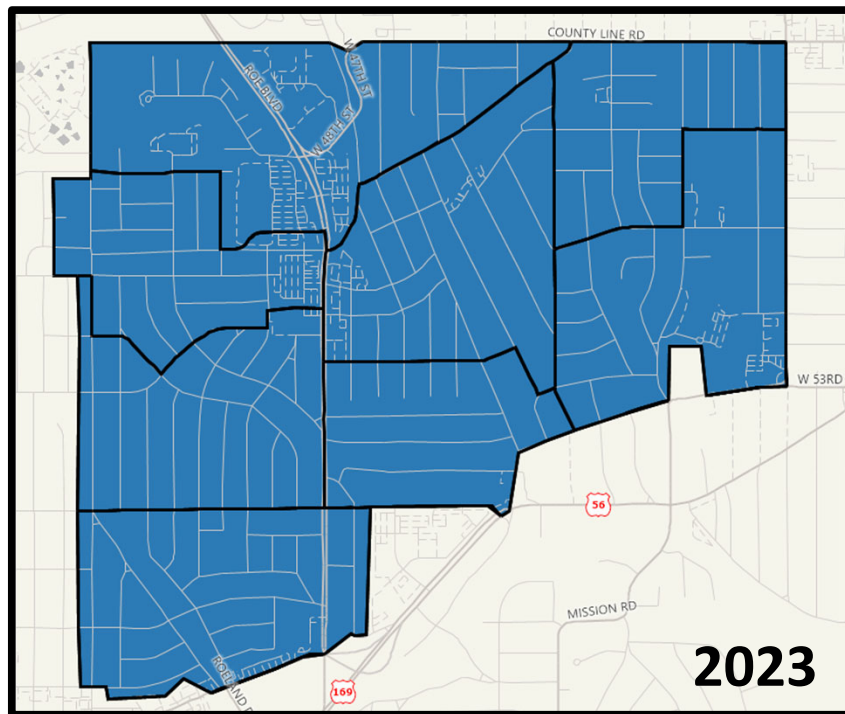


Q3. Rating the Quality of Life in Roeland Park

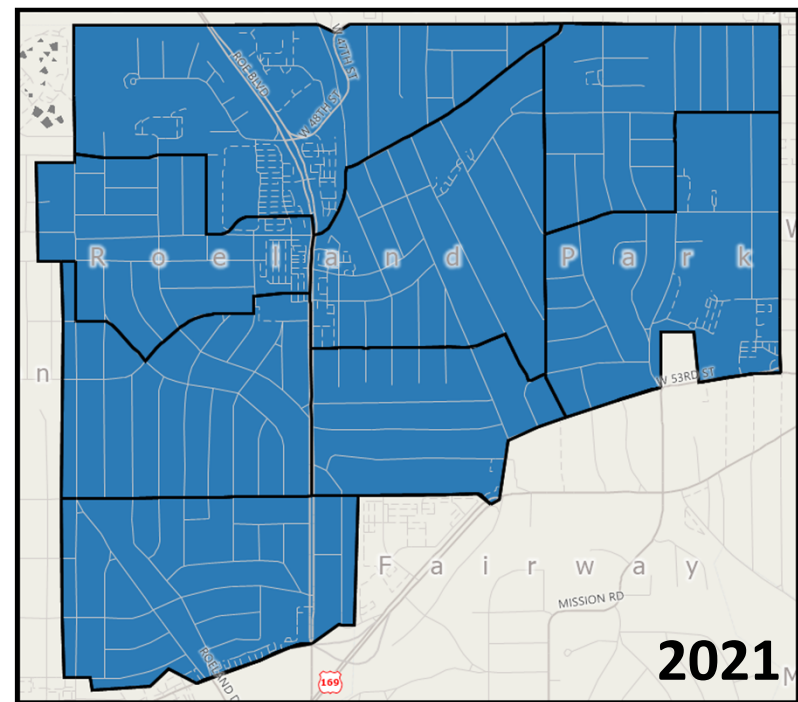
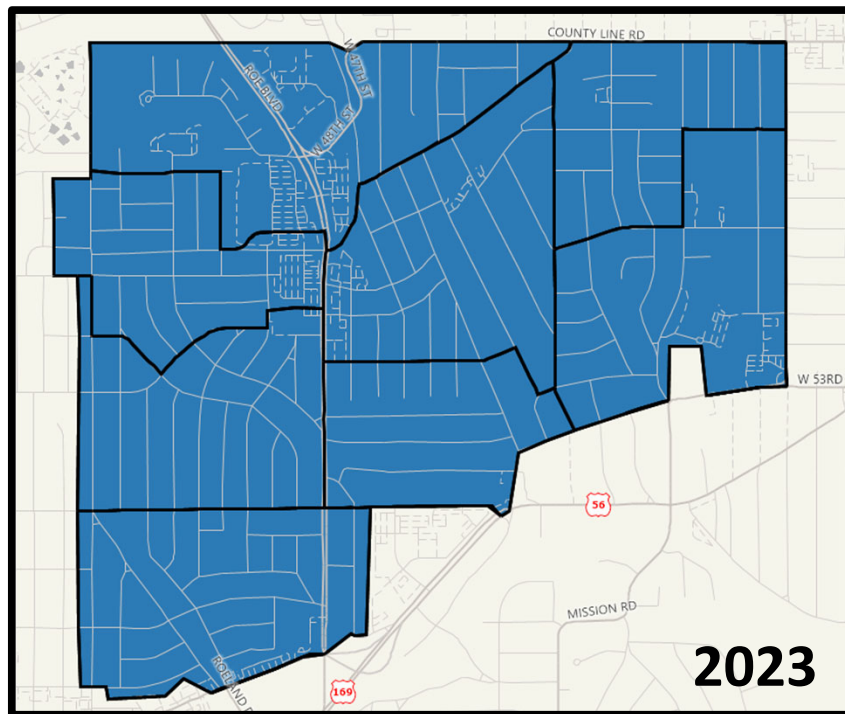
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



As a Place to Raise Children 2023 and 2021

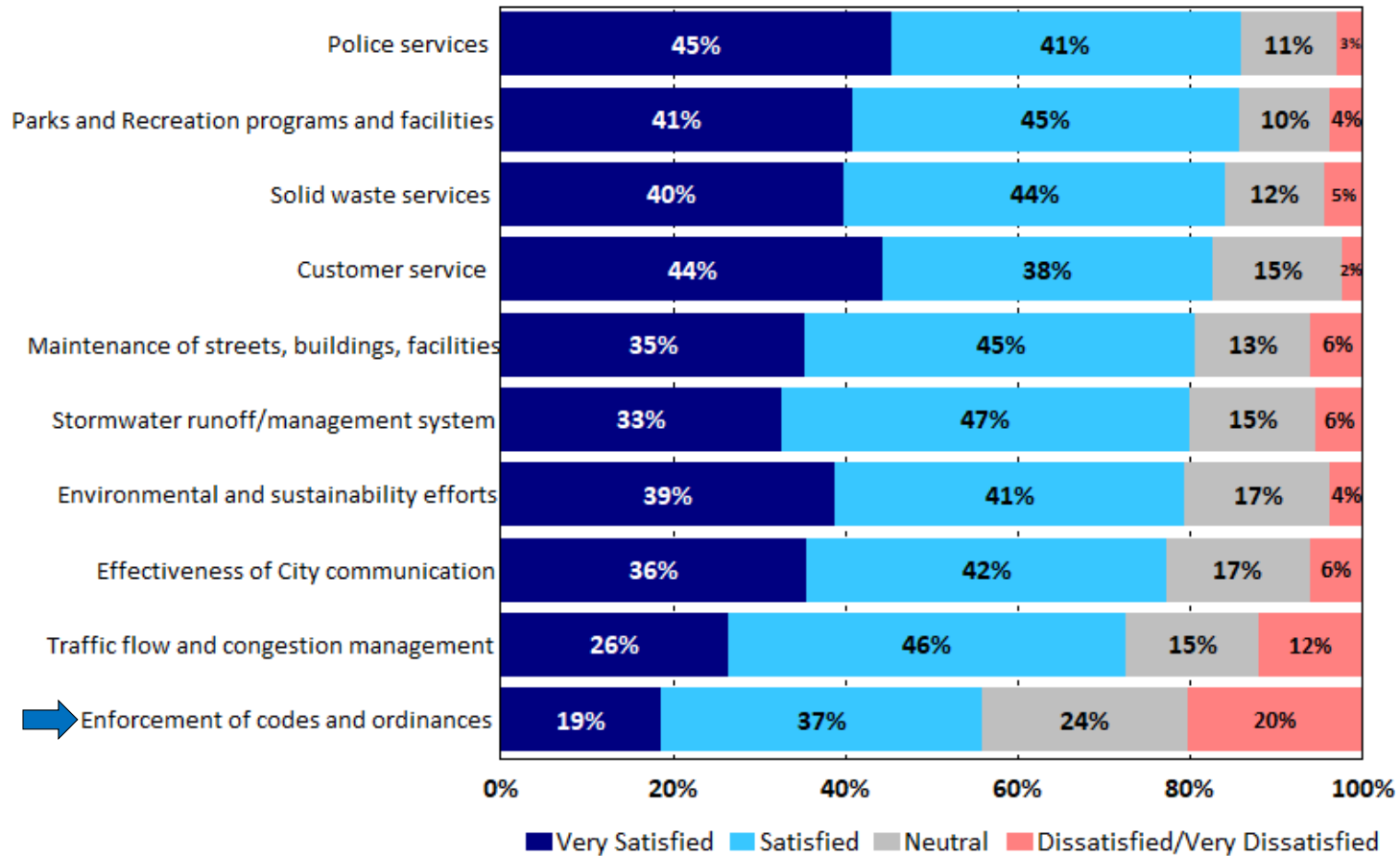


As a Place to Live 2023 and 2021

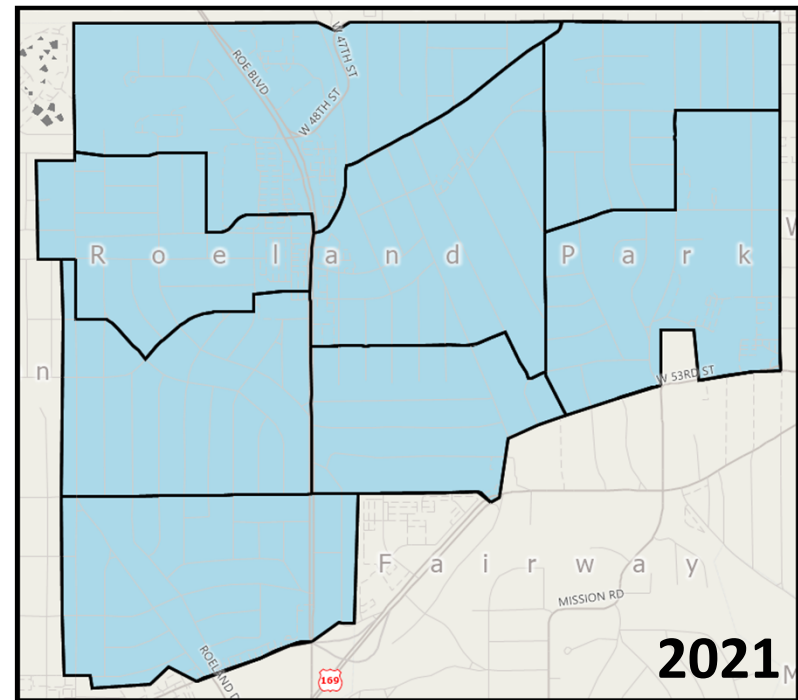
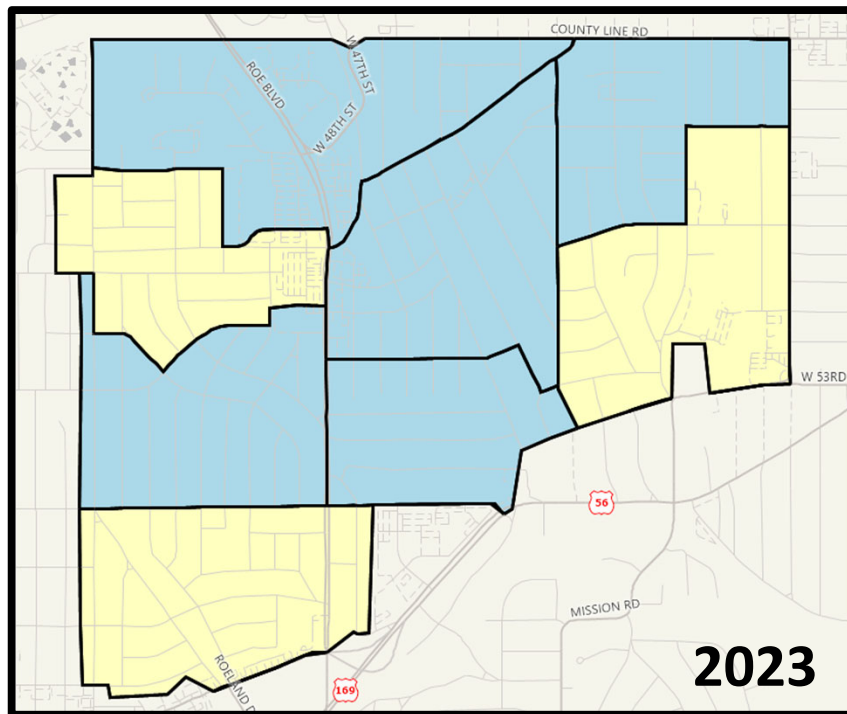


Q1. Overall Satisfaction with Major Categories of City Services

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



Enforcement of City Codes and Ordinances 2023 and 2021



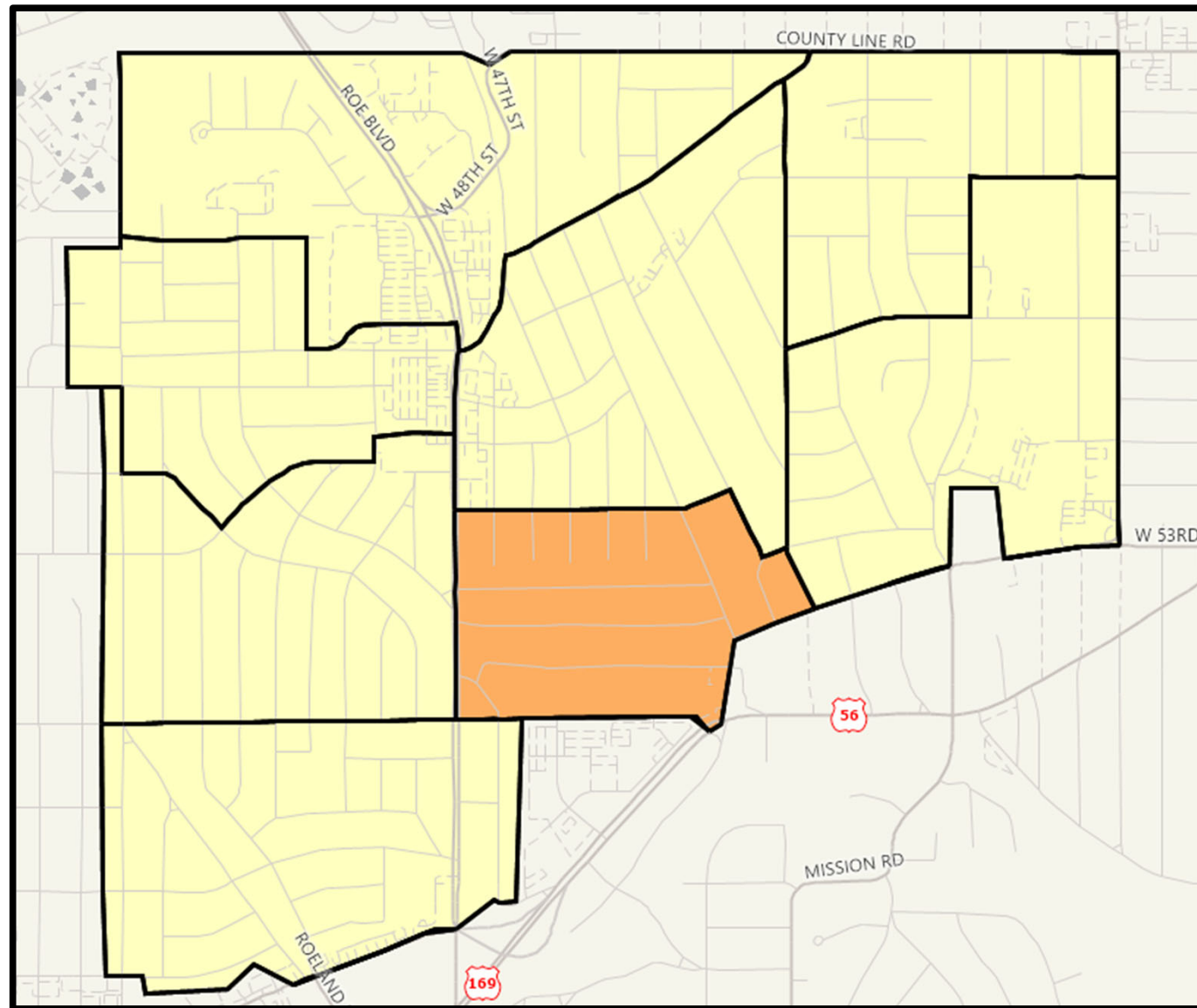
Top priority based on the Importance-Satisfaction Analysis in 2023

Quality of Commercial Developments

This item was determined to be the top priority for improvement based on the Importance-Satisfaction Analysis in the Code Enforcement section of the survey.

Areas in yellow show lower levels of satisfaction and can help the City target resources to those areas with the most need for improvement

Areas in blue indicate higher levels of satisfaction



Benchmarks

ROELAND PARK IS SETTING THE STANDARD FOR SERVICE DELIVERY



Performance Range Benchmarking

Based on results from 21 communities in the Kansas City Metropolitan Area between January 2020 and May 2023.

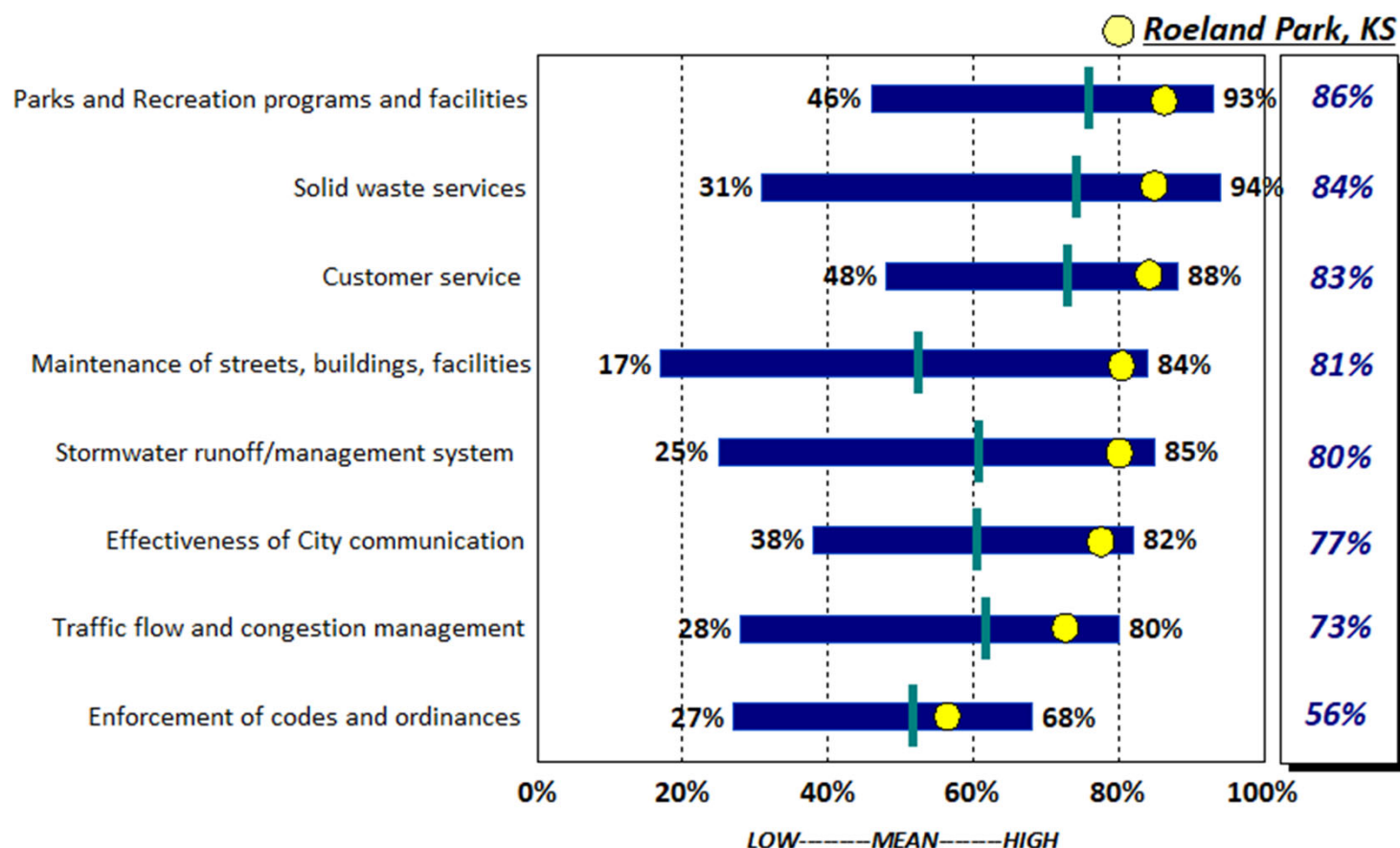
Charts show the highest, lowest, and mean levels of satisfaction for all 21 communities

Mean rating shown as vertical line, indicates average level of satisfaction for the Metro

Ratings for Roeland Park are listed to the right of each chart and represented by the yellow dot

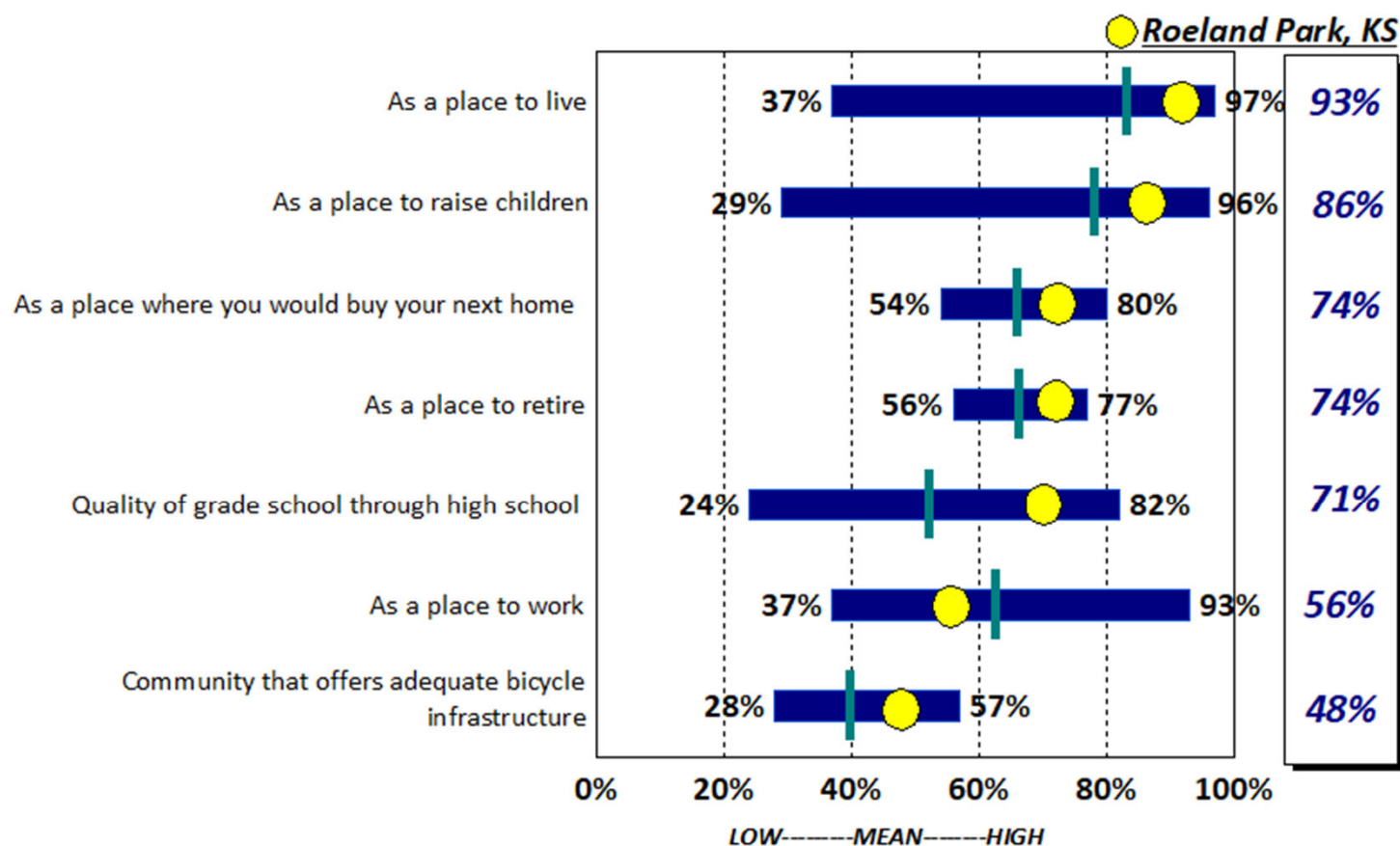
Overall Satisfaction with Major Categories of City Services Provided by Cities in the Kansas City Area - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



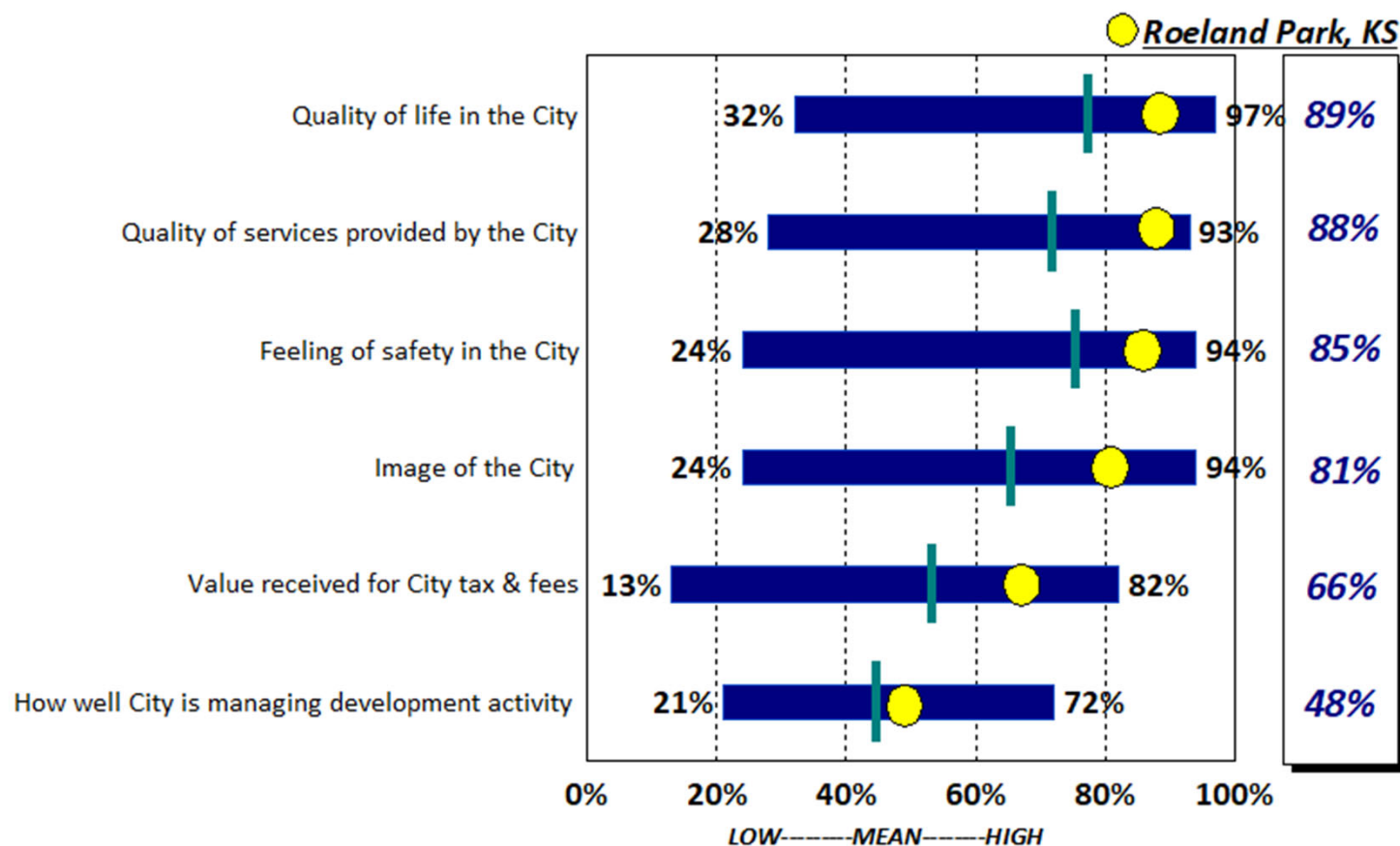
How Kansas City Area Residents Rate the City in Which They Live - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



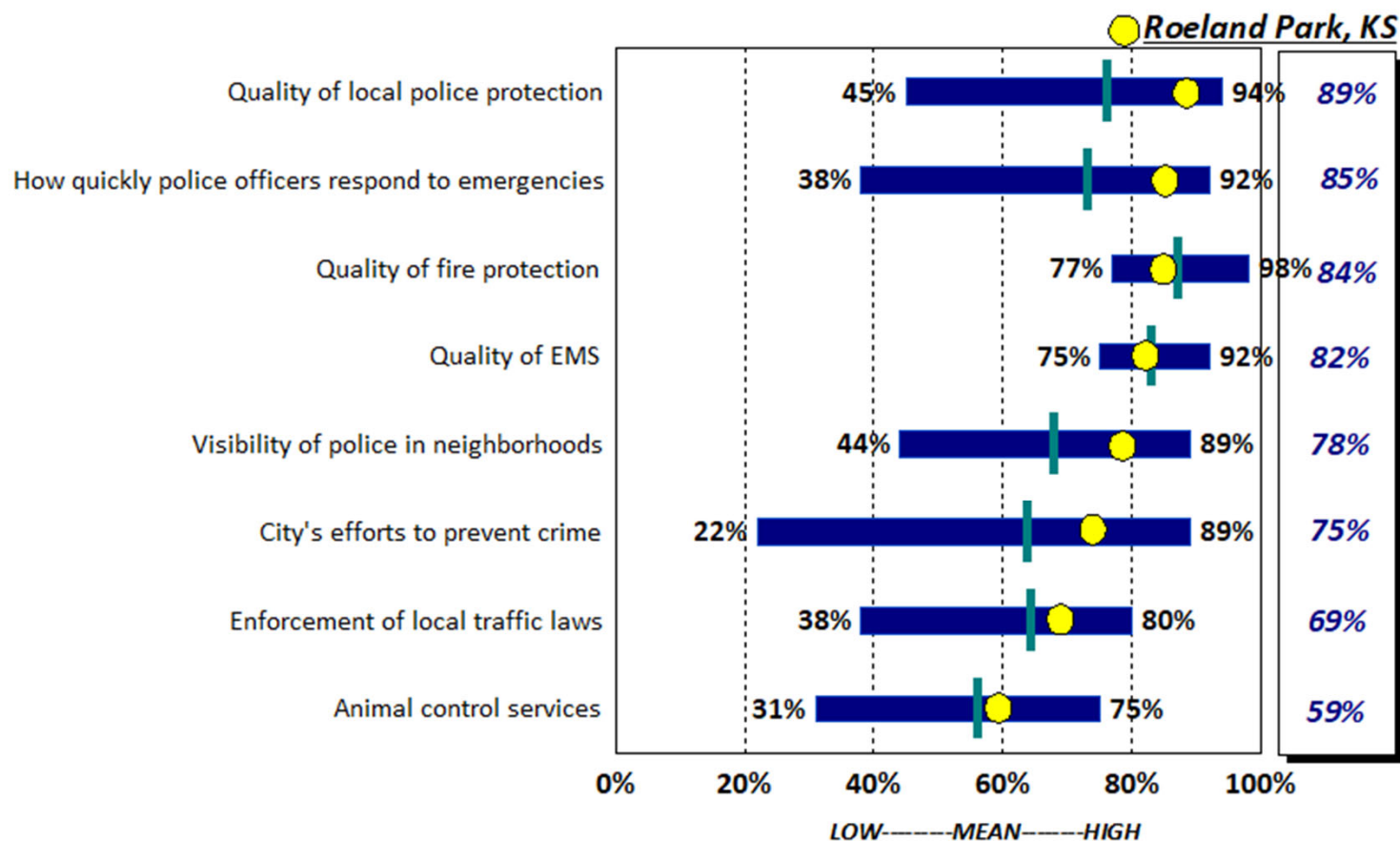
Perceptions that Kansas City Area Residents Have of the City in Which They Live - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



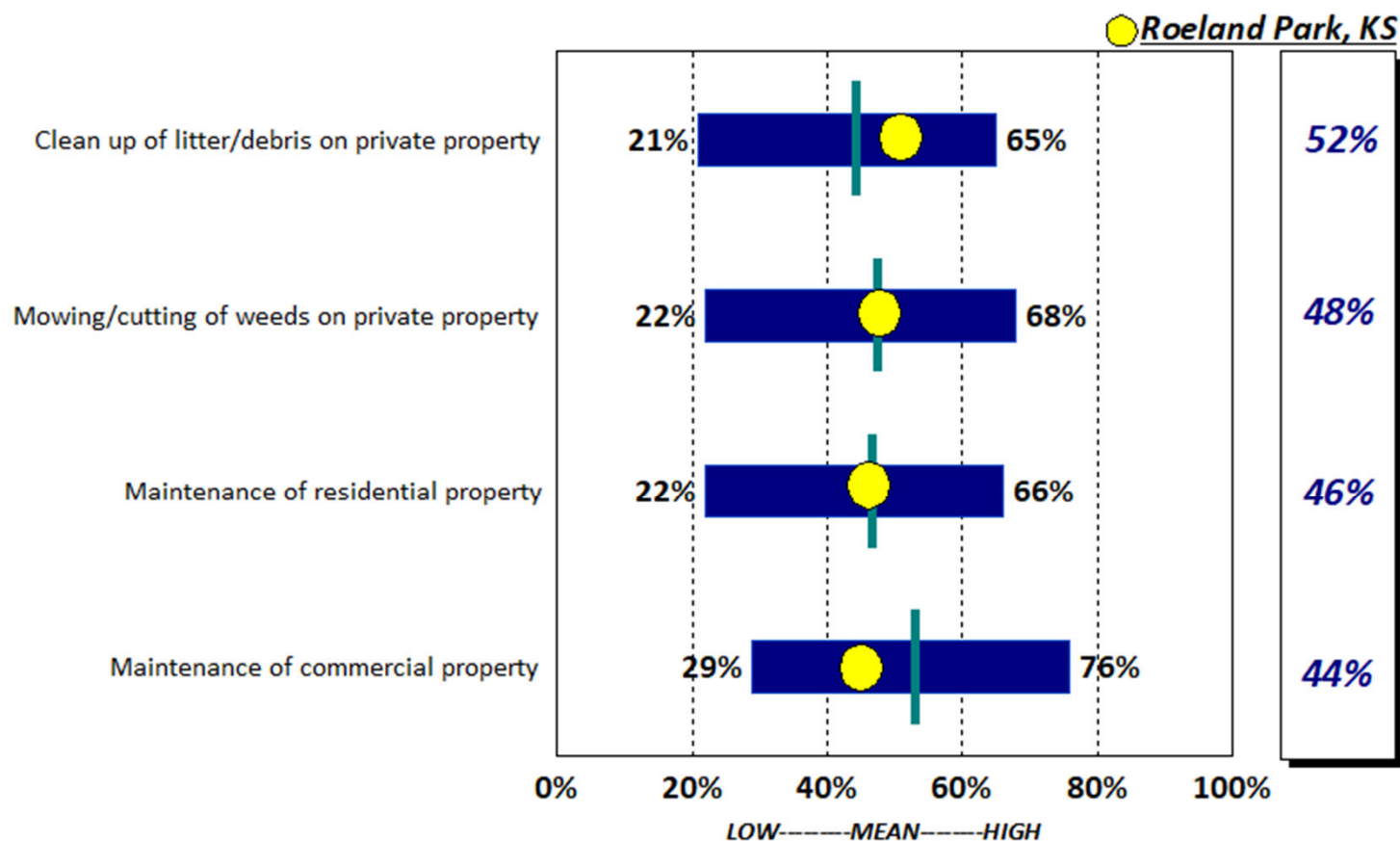
Satisfaction with Public Safety Services Provided by Cities in the Kansas City Area - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



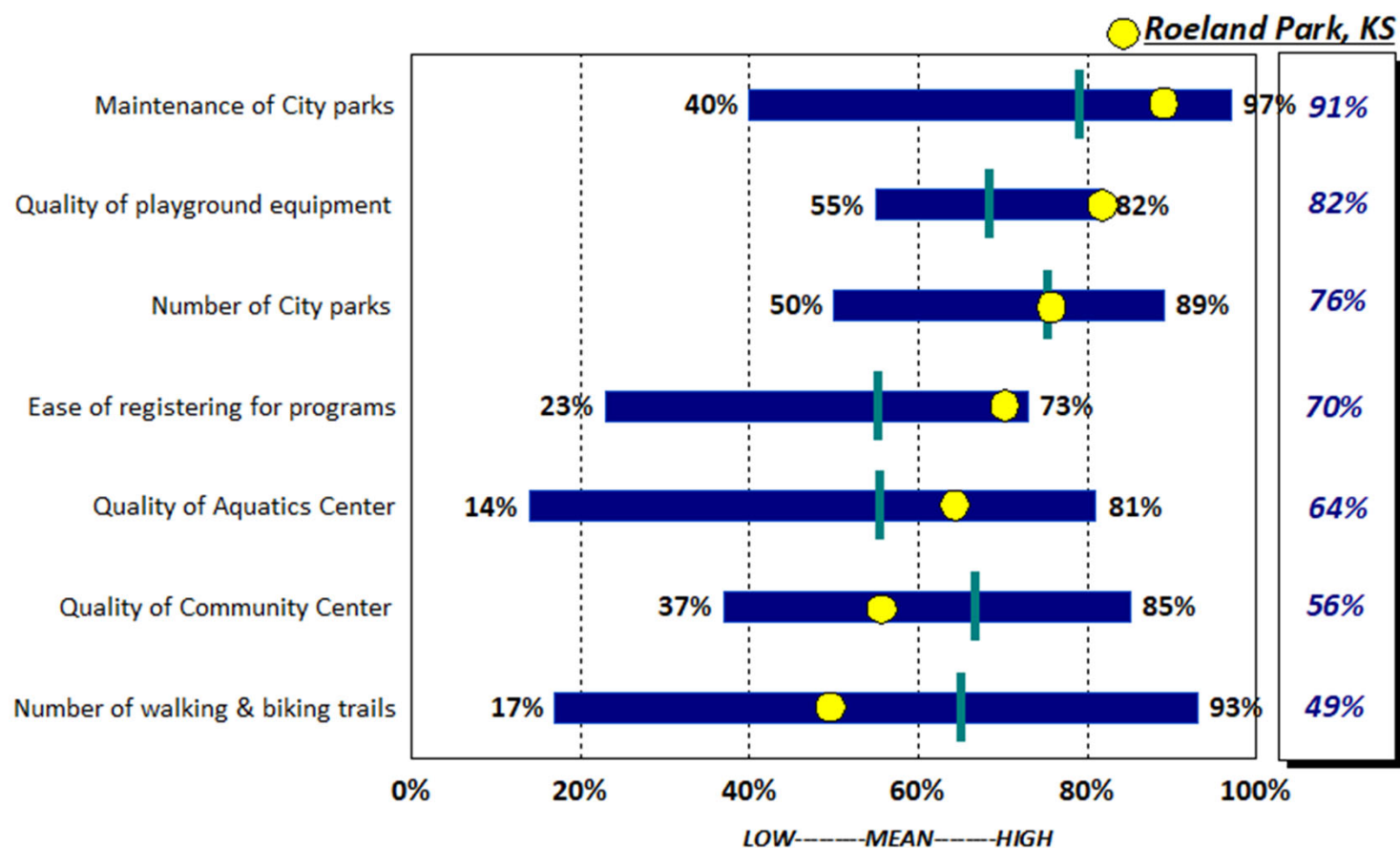
Satisfaction with Code Enforcement Services Provided by Cities in the Kansas City Area - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



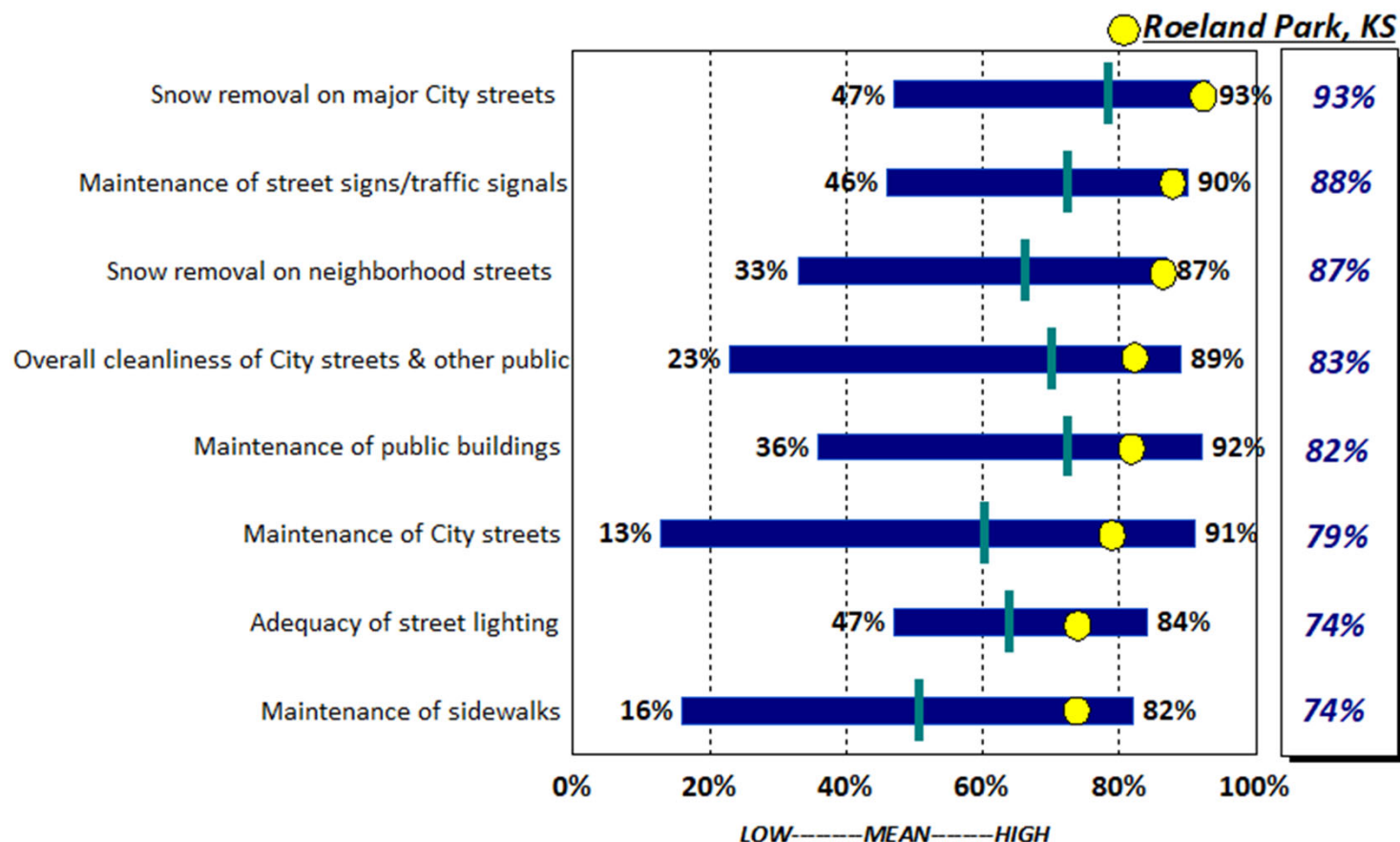
Satisfaction with Parks and Recreation Services Provided by Cities in the Kansas City Area - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



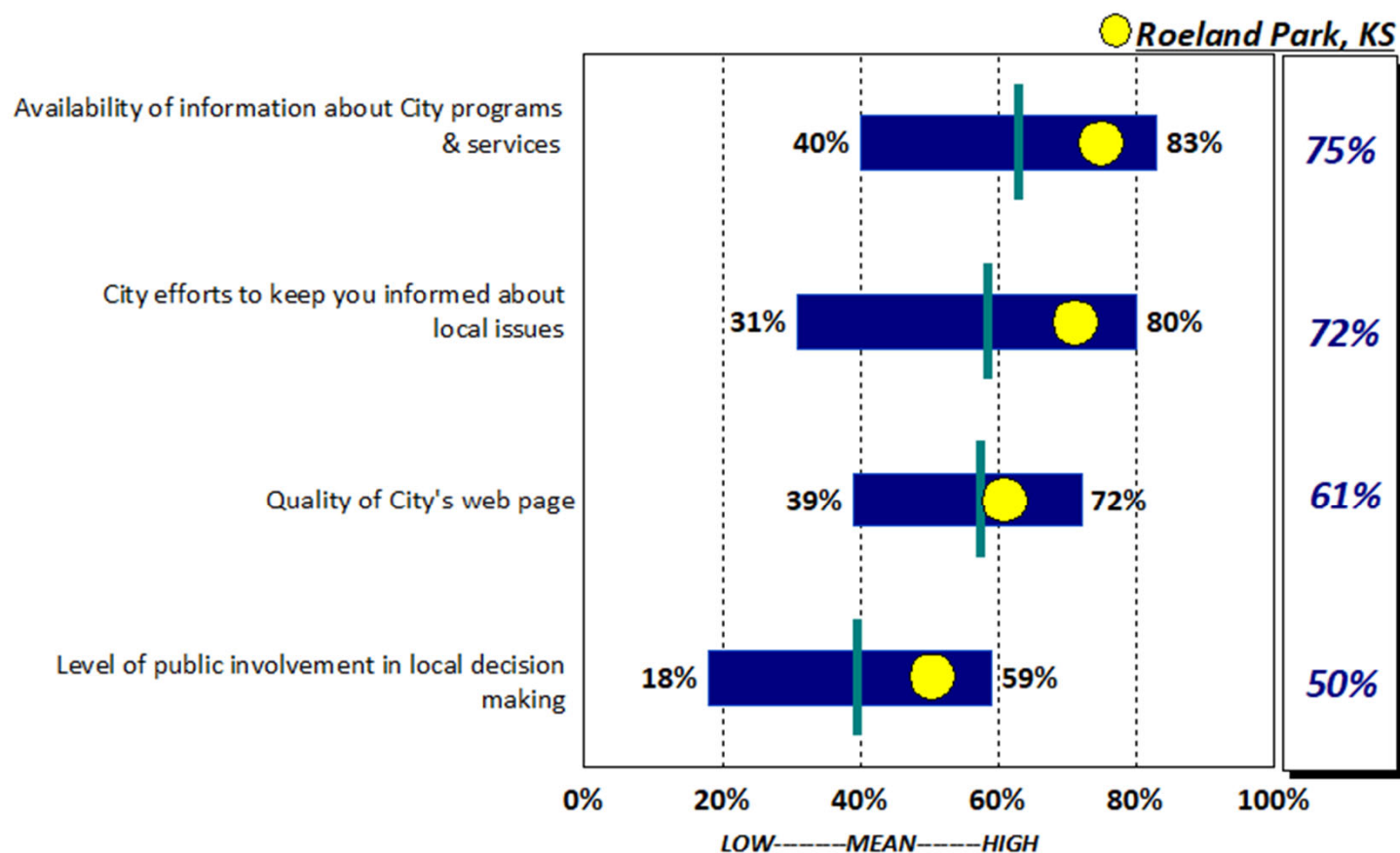
Satisfaction with Maintenance Services Provided by Cities in the Kansas City Area - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



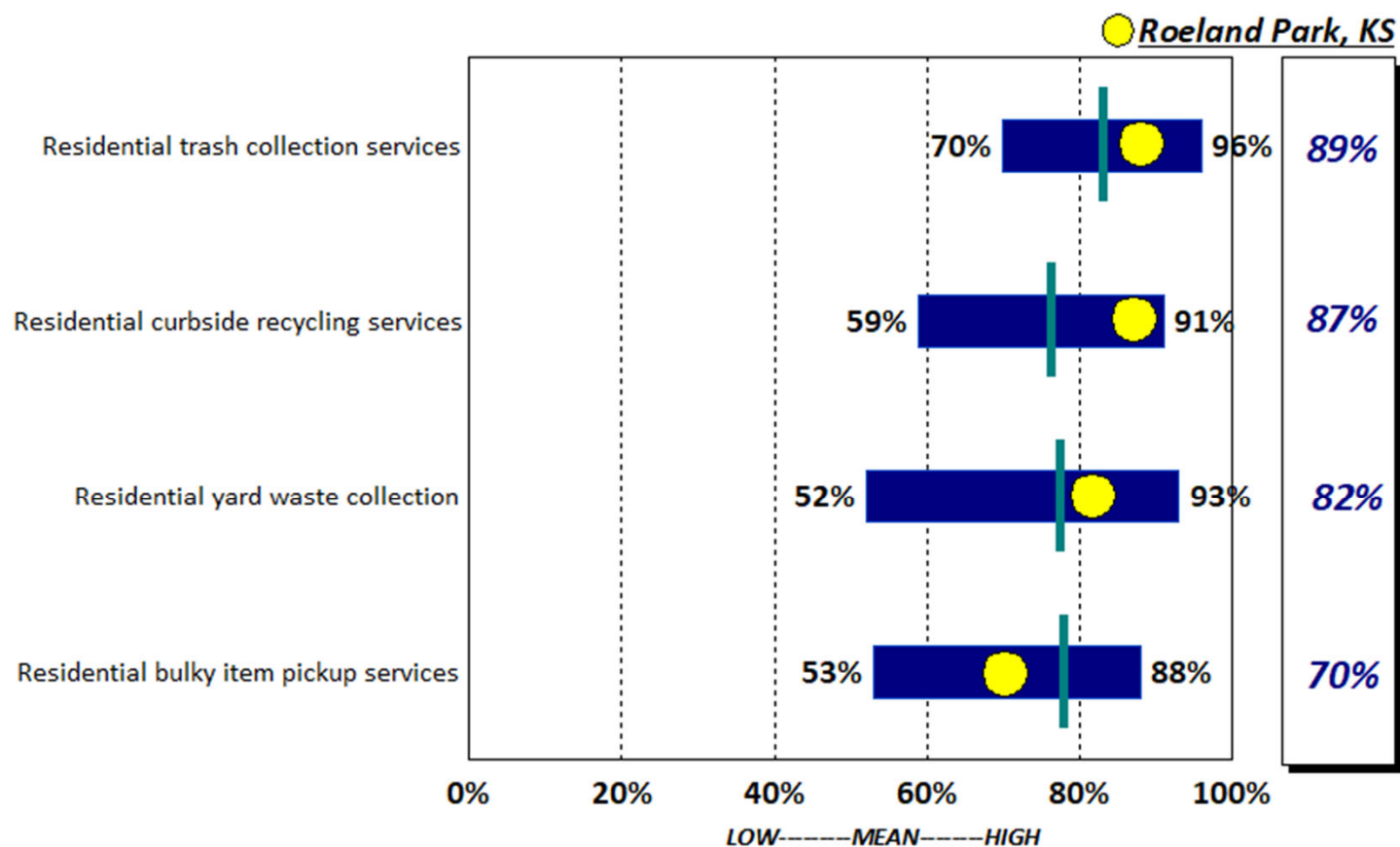
Satisfaction with Communication Services Provided by Cities in the Kansas City Area - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



Satisfaction With Trash Services Provided by Cities in the Kansas City Area - 2023

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale



Priorities for Investment

2023 Importance-Satisfaction Rating

Roeland Park, Kansas

Major Categories of City Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Enforcement of codes and ordinances	26%	5	56%	10	0.1158	1
Maintenance of streets, buildings, facilities	51%	1	81%	5	0.0987	2
Traffic flow and congestion management	28%	4	73%	9	0.0759	3
Environmental and sustainability efforts	30%	3	79%	7	0.0612	4
Parks and Recreation programs and facilities	36%	2	86%	2	0.0508	5
Effectiveness of City communication	19%	7	77%	8	0.0442	6
Police services	24%	6	86%	1	0.0340	7
Stormwater runoff/management system	12%	8	80%	6	0.0245	8
Solid waste services	10%	9	84%	3	0.0166	9
Customer service	5%	10	83%	4	0.0078	10

I-S Ratings .1000 or Greater Are Considered a High Priority for Investment Over the Next Two Years

2023 Importance-Satisfaction Rating

Roeland Park, Kansas

Public Safety

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Quality of Mental Health Co-Responder	32%	3	56%	9	0.1391	1
City's efforts to prevent crime	48%	1	75%	6	0.1208	2
Visibility of police in neighborhoods	34%	2	78%	5	0.0750	3
Enforcement of local traffic laws	23%	5	69%	7	0.0706	4
Animal control services	14%	8	59%	8	0.0584	5
Quality of local police protection	31%	4	89%	1	0.0347	6
Quality of EMS	19%	6	82%	4	0.0340	7
How quickly police officers respond to emergencies	17%	7	85%	2	0.0263	8
Quality of fire protection	12%	9	84%	3	0.0190	9

I-S Ratings .1000 or Greater Are Considered a High Priority for Investment Over the Next Two Years

2023 Importance-Satisfaction Rating

Roeland Park, Kansas

Enforcment of Codes and Ordinances

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance- Satisfaction Rating	I-S Rating Rank
Maintenance of commercial property	38%	2	44%	5	0.2134	1
Clean up of litter/debris on private property	41%	1	52%	1	0.1960	2
Maintenance of residential property	31%	3	46%	4	0.1683	3
Mowing/cutting of weeds on private property	29%	4	48%	2	0.1515	4
Snow removal from sidewalks	20%	5	47%	3	0.1036	5

I-S Ratings .1000 or Greater Are Considered a High Priority for Investment Over the Next Two Years

2023 Importance-Satisfaction Rating

Roeland Park, Kansas

Parks and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Number of walking & biking trails	35%	2	49%	12	0.1800	1
Quality of Community Center	29%	3	56%	11	0.1295	2
City-sponsored special events	23%	4	66%	8	0.0782	3
Quality of Aquatics Center	19%	6	64%	9	0.0693	4
Quality of art in public places	13%	8	70%	7	0.0397	5
Number of City parks	17%	7	76%	5	0.0396	6
Fees charged for memberships, recreation programs & facility	9%	11	62%	10	0.0340	7
Maintenance of City parks	37%	1	91%	1	0.0339	8
Overall appearance of City parks	23%	5	89%	2	0.0256	9
How close neighborhood parks are to home	10%	10	77%	4	0.0232	10
Quality of playground equipment	13%	9	82%	3	0.0230	11
Ease of registering for programs	4%	12	70%	6	0.0125	12

I-S Ratings .1000 or Greater Are Considered a High Priority for Investment Over the Next Two Years

2023 Importance-Satisfaction Rating

Roeland Park, Kansas

City Maintenance

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Maintenance of sidewalks	42%	2	74%	9	0.1109	1
Maintenance of City streets	50%	1	79%	6	0.1052	2
Adequacy of street lighting	24%	4	74%	8	0.0624	3
Overall cleanliness of City streets & other public areas	30%	3	83%	4	0.0490	4
Maintenance of curbs/gutters on streets	20%	6	77%	7	0.0467	5
Snow removal on neighborhood streets	21%	5	87%	3	0.0273	6
Maintenance of public buildings	14%	7	82%	5	0.0251	7
Maintenance of street signs/traffic signals	10%	9	88%	2	0.0118	8
Snow removal on major City streets	14%	8	93%	1	0.0093	9

I-S Ratings .1000 or Greater Are Considered a High Priority for Investment Over the Next Two Years

2023 Importance-Satisfaction Rating

Roeland Park, Kansas

Transportation and Connectivity

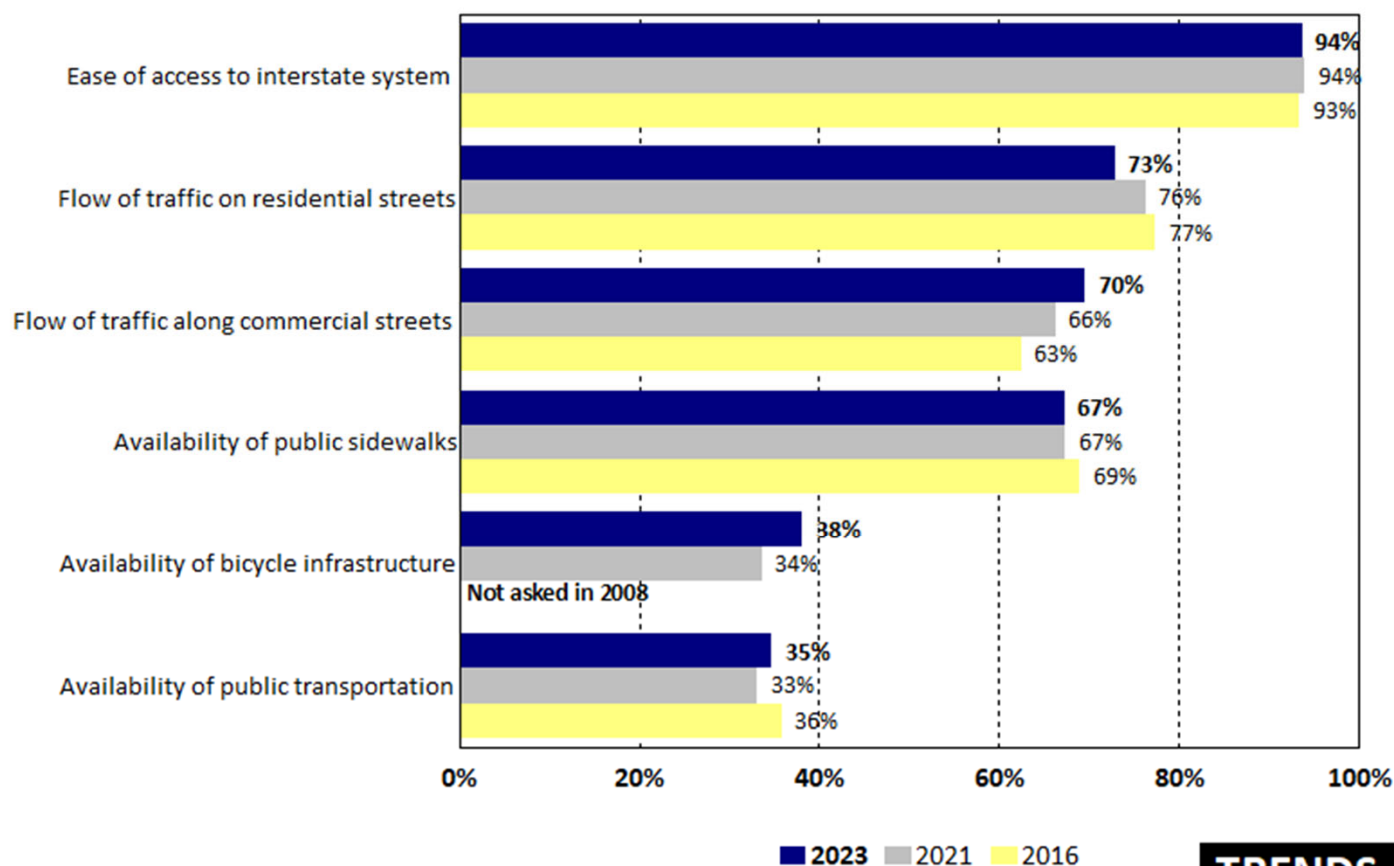
Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Availability of public transportation	25%	4	35%	6	0.1637	1
Availability of bicycle infrastructure	24%	5	38%	5	0.1502	2
Availability of public sidewalks	34%	2	67%	4	0.1109	3
Flow of traffic along commercial streets	35%	1	70%	3	0.1049	4
Flow of traffic on residential streets	27%	3	73%	2	0.0740	5
Ease of access to interstate system	5%	6	94%	1	0.0030	6

I-S Ratings .1000 or Greater Are Considered a High Priority for Investment Over the Next Two Years

Transportation

Overall Satisfaction with Transportation and Connectivity 2023 vs. 2021 vs. 2016

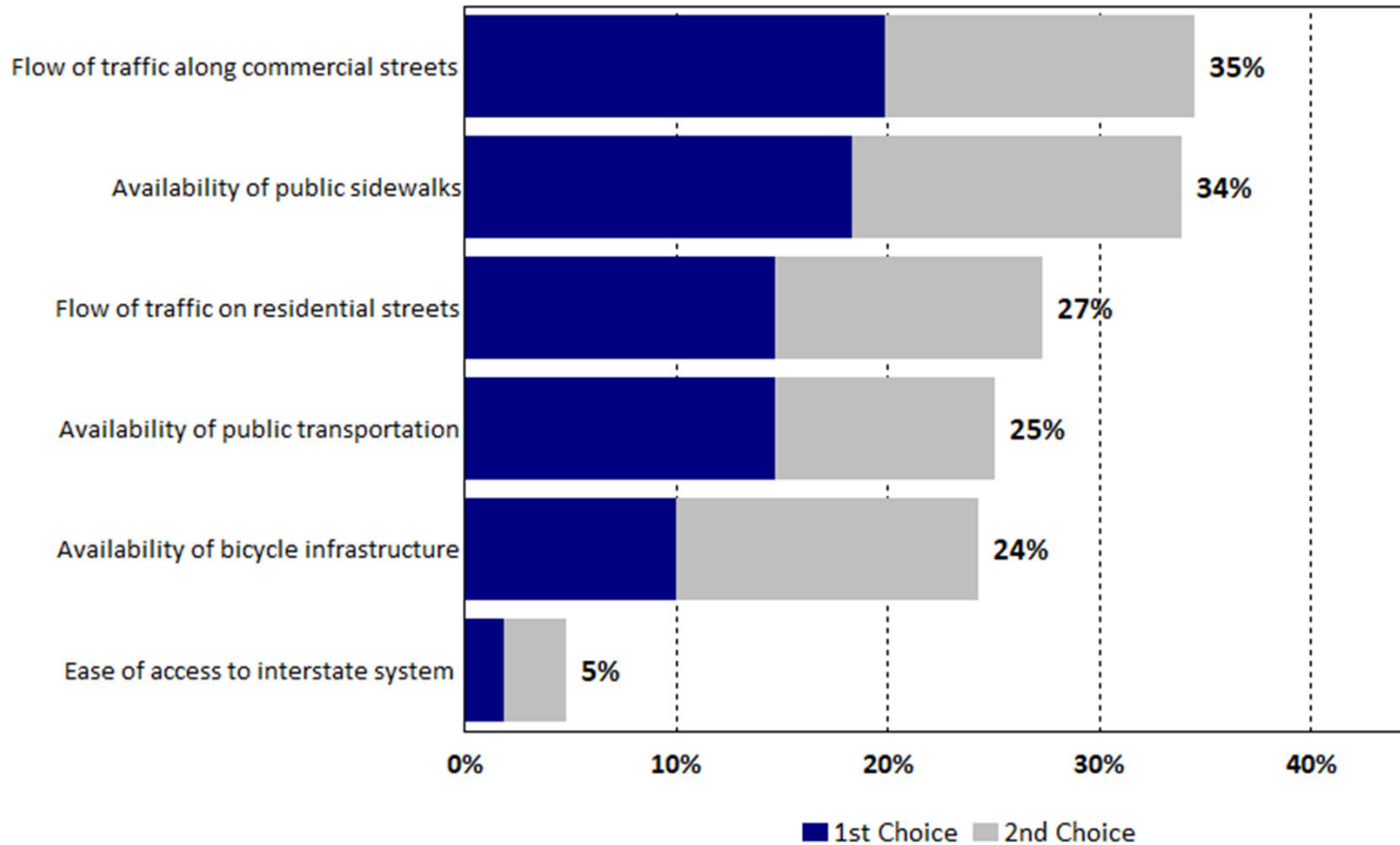
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied"



Progress on bicycle infrastructure can be seen in other areas of the survey as well

Q19. Transportation/Connectivity Issues That Should Receive the Most Emphasis from City Leaders Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices

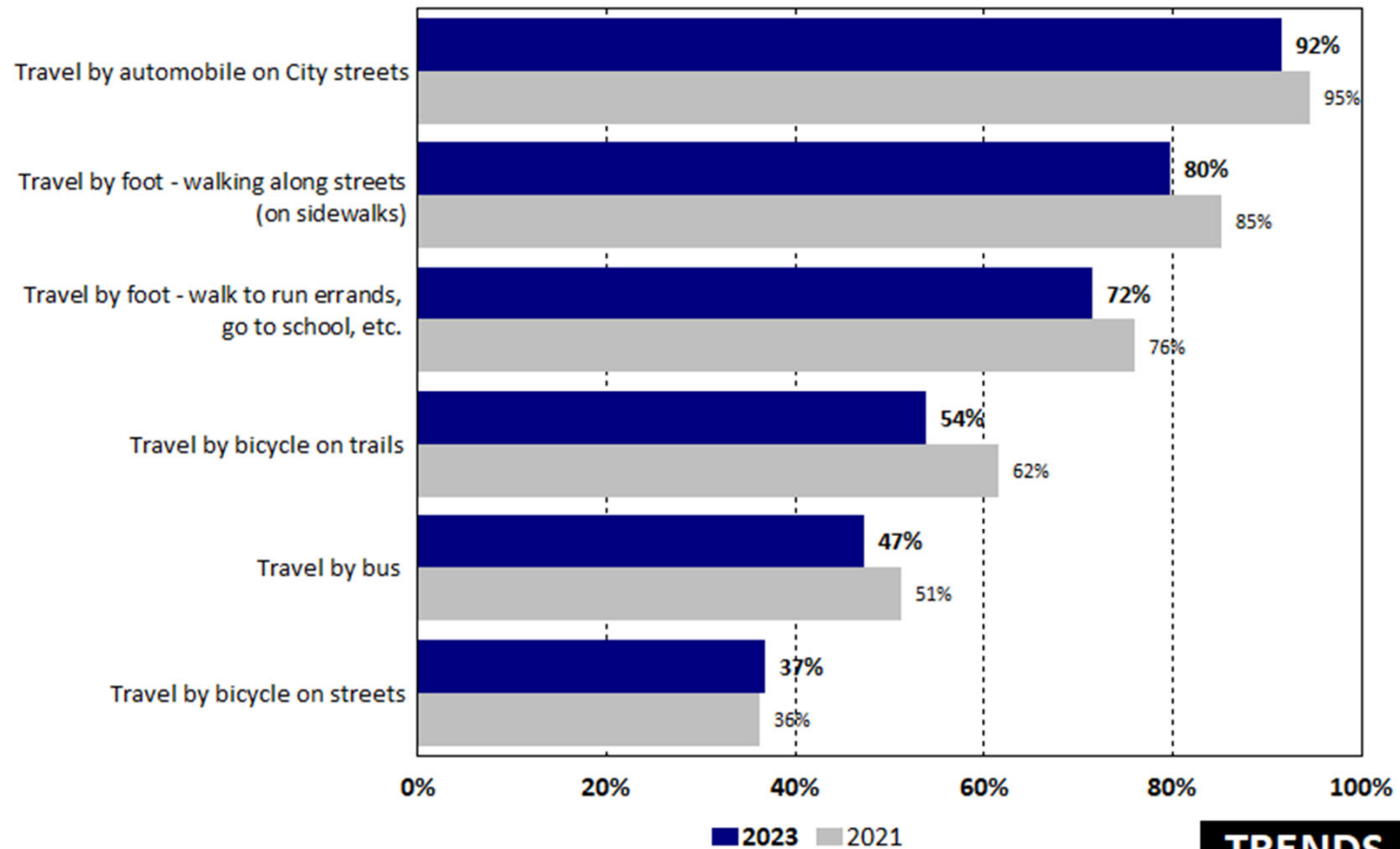


However, it is significantly less important to respondents than flow of traffic and sidewalks

Perceptions of Transportation Safety

2023 vs. 2021

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very safe" and 1 was "very unsafe"

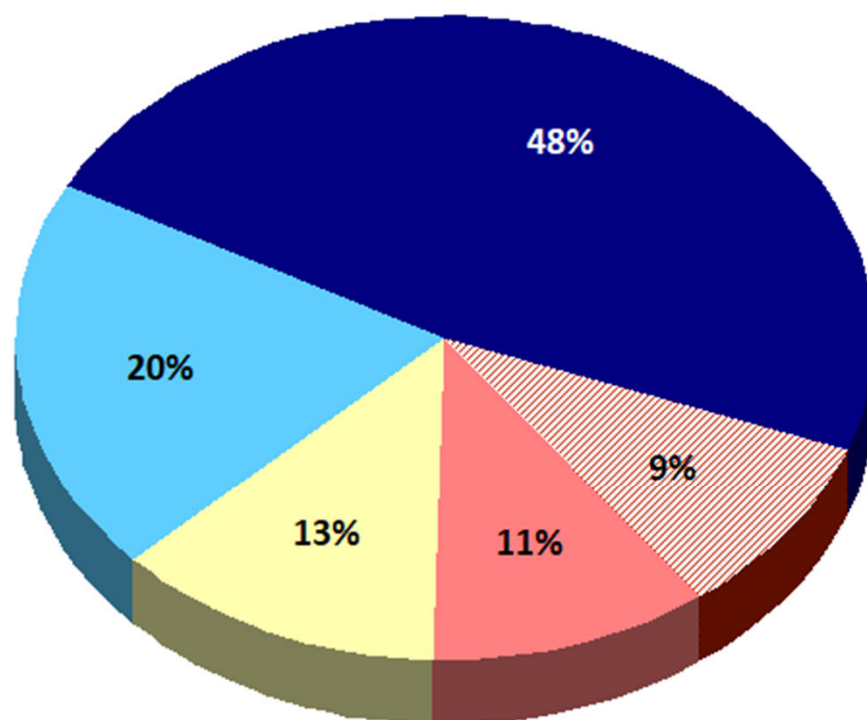


TRENDS

Additional Findings

Q23. How supportive would you be of the City creating policy to protect all healthy, mature trees within the City?

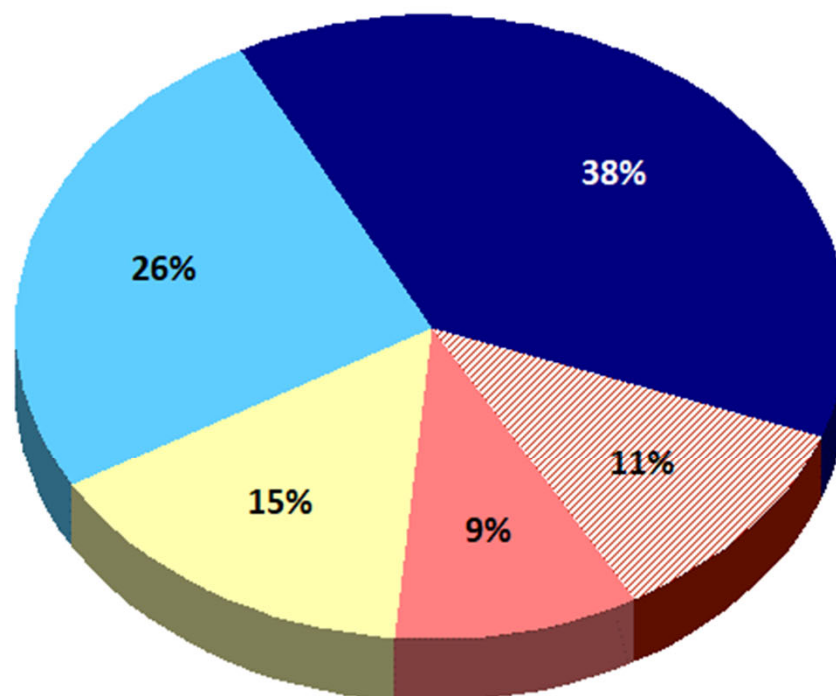
by percentage of respondents (excluding "not provided")



■ Very supportive ■ Somewhat supportive ■ Neutral
■ Not supportive ▨ Not at all supportive

Q24. How supportive would you be of the City creating policy to protect all healthy, mature trees in front yards of private property & public rights-of-way?

by percentage of respondents (excluding "not provided")



■ Very supportive ■ Somewhat supportive ■ Neutral
■ Not supportive ■ Not at all supportive

Questions?

THANK YOU



Item Number: Applications/Presentations- A.-2.
Committee 7/24/2023
Meeting Date:



City of Roeland Park

Action Item Summary

Date: 7/20/2023
Submitted By: Rabecca Galati
Committee/Department:
Title: Review Project Rise Information from NEJC Chamber (10 min)
Item Type: Presentation

Recommendation:

Direction is sought concerning scope and fee for continued business engagement efforts with the Chamber into 2024.

Details:

Rabecca Galati will review the attached service proposal during the meeting. Also attached for reference is the service agreement for 2023.

There is roughly \$40k of ARPA funds available after addressing all of the projects Council previously approved to be completed with ARPA funds. These funds could be allocated to 2024 services. Service agreement costs beyond \$40k could be allocated from the General Fund (101-5209 Professional Services account), this will reduce the amount transferred to the Special Infrastructure Fund in 2024 (which currently stands at \$115k, the year end 2024 Special Infrastructure Fund balance is anticipated to be \$900k).

The Chamber has been paid \$100k to date per the current service agreement.

Link to the Project Rise website:
<https://projectrisenejc.com/>

Community Impact: Utilizing a lens of intersectionality, illustrate how this item would promote the city's commitment to equity, including improving social determinates of health:

What are the implications to intersectionality?

- Does this item benefit all racial groups?

- Does this item benefit Community for All Ages?
- Does this item exclude or disproportionately impact any social identities? If yes, what populations and why?
- What (if any) social determinants of health are impacted by this item?
- What (if any) are the unintended economic and environmental impacts of this item?
- How has the impacted community been involved?
- How will the program be communicated to all stakeholders?

Financial Impact

Amount of Request: N/A	
Budgeted Item?	Budgeted Amount:
Line Item Code/Description:	

Additional Information

REVIEWERS:

Department	Reviewer	Action	Date
Administration	Moody, Keith	Approved	7/20/2023 - 1:54 PM

Goals/Objectives & Terms

ATTACHMENTS:

Description	Type
▢ Presentation on 2024 Business Engagement Services	Cover Memo
▢ 2023 Service Agreement with Chamber for Business Engagement Services	Cover Memo



OVERVIEW

1. Project Background and Description

i Project RISE 2024

In 2022, the vision for a targeted economic development project emerged when the City of Roeland Park saw a need for additional support for its small business community. For this endeavor, Roeland Park partnered with the Northeast Johnson County (NEJC) Chamber of Commerce on a small business-focused initiative, **Project RISE**. The mission of Project RISE is to: Recruit, Identify, Support and Encourage our area businesses. Project RISE is ready to offer a lending hand to current Roeland Park businesses or those looking to locate to the Roeland Park community. Project RISE has resources available for every stage of a business from launch to growth and everything in between. In 2024, we want to see Project RISE expand to the next level.

2. Project Scope

i Please edit accordingly based on the City's goals for Project RISE 2024

Project scope:

- Promote and support small business sustainability and growth in the City of Roeland Park.

Proposed project budget:

- \$100,000

Team roles and responsibilities

- Chamber and Chamber consultant will be the primary point of contact for Project RISE in the Community in partnership with the City of Roeland Park.
- A primary point of contact assigned by the City employed by the City of Roeland Park will work with the consultant to help advise and implement the program.
- Consultant will attend weekly meetings with City staff to stay up to date on City procedures, affairs, opportunities and potential issues.

- Consultant will report out weekly updates at Staff meetings and provide those updates via email monthly to the Mayor, City Council and City Manager.
- Consultant will update the Council at quarterly City Council meetings.
- Consultant will provide analytics on data available at quarterly Council meetings and/or at the request of Council or Staff.

3. High-Level Requirements

i Please edit accordingly based on the City goals for Project RISE 2024

The Project must:

- Reporting: The Chamber shall submit quarterly reports to the City including:
 - line-item report of expenses; including date incurred, amount of expense and what responsibility outlined in the “deliverables” the expense associated with a narrative progress report on each of the four focus areas as outlined in the “deliverables”
 - the Chamber shall present quarterly updates of the project to the Governing Body at an agreed upon public meeting.
- City Responsibility:
 - The City shall schedule and budget staff time to work with the Chamber on completion of the Chamber’s responsibilities listed in the “deliverables” with a minimum of one meeting touch base a week.
 - The City shall report weekly to the Consultant policies, actions and updates that relate to Project RISE and small business activities in the City of Roeland Park.

4. Deliverables

i Please edit accordingly based on the City goals for Project RISE 2024

Project RISE in partnership with the City of Roeland Park will:

1. Promote development-oriented policies that support productive activities, job creation, entrepreneurship, creativity and innovation
2. Encourage the formalization and growth of micro-, small- and medium-sized enterprises
3. Assist in access to financial services and opportunities
4. Follow, research and share existing and new Small Business data, statistics and facts to support area developmental growth
5. Work to partner with local organizations, non-profits, businesses, community leaders to grow Project RISE

6. Assist, promote and educate target audiences to underutilized and vacant commercial and residential sites in the City of Roeland Park
7. Manage, promote and expand the online Project RISE toolkit
8. Focus on Diversity and Inclusion throughout every aspect of the project

5. Affected Parties

i *List business processes or systems which will be impacted by this project and describe how they will be affected.*

- Project RISE website
- City of Roeland Park website
- City of Roeland Park Small Business-related Processes/Permits/Programs
- NEJC Chamber Small Business-related Processes/Membership/Programs

6. Exclusions from the Scope

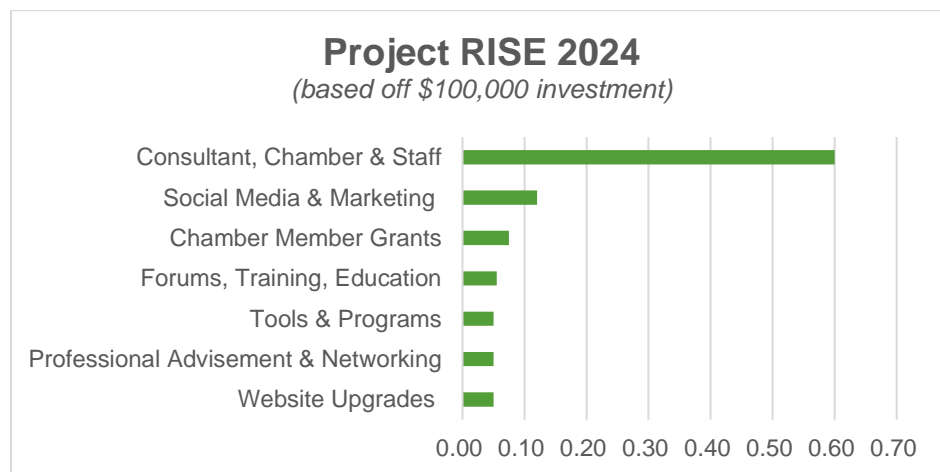
i *Describe any specific components that are excluded from this project.*

7. Implementation Plan & Budget

i *Listed below are the high-level tactics that will be utilized to support Project RISE Phase 2.*

Tactic	Summary
Website Upgrades	ADA compliance, scheduling tool, small business-friendly applications. <u>“Localize your website to target and market to local consumers by using SEO strategies that focus on locality. This will help boost your business’s visibility on local search results. Mention your community or region frequently online and incorporate keywords and phrases that the local market is searching for.”</u>

Professional Advisement & Networking	Real Estate, Legal, Accountant, Taxes, SMEs and Relationship development and miscellaneous expenses
Tools & Programs	Funding for paid memberships for Data including but not limited to: Locations for sale/lease, Eco Devo Data, Small Business training, EDC Council, Mentor/Mentee Business Match Up
Forums, Training, Education	Hosting Small Business Forum with SME speakers, NEJC Education Seminars, Conferences, Award Submission, Start-Up Business Course - Design and implementation of small business crash course. Potential certification/accreditation opportunities
Chamber Member Grants	Chamber First Year Membership Grants, KS SBDC "GAME" Attendee Sponsorship or the like
Social Media & Marketing	Social Media Advisor, Social Media Advertising, General Marketing <i>Businesses can try strategies such as predictive product promotion, sending coupons on a customer's anniversary or birthday, or partnering with other local companies to offer exclusive deals.</i>
Consultants & Staff	General Consulting Services & Staff



8. Implementation Timeline

i Release of specific components of the project: deadlines, goals or on-going.

Website Upgrades	Timeline
ADA compliance (check options)	On-going, starting in June 2023
Scheduling tool (check options)	On-going – present options by April 2024
Small business-friendly applications (check options)	On-going - present options by April 2024
<i>“Localize your website to target and market to local consumers by using SEO strategies that focus on locality”</i>	On-going

Professional Advisement & Networking	
Real Estate	On-going
Legal	On-going
Accountant & Taxes	On-going
Relationship Development	On-going
Miscellaneous	On-going

Tools & Programs	
Funding for paid memberships for Data including: Locations for sale/lease	On-going - present options by April 2024
Funding for paid memberships for Data including: Economic Development Data	On-going - present options by April 2024
Funding for paid memberships for Data including: Small Business Training Data	On-going - present options by April 2024
EDC Council Creation and Management	On-going – roll out by Summer 2024

Mentor/Mentee Business Match-Up Program	On-going – roll out by Summer 2024
---	------------------------------------

Forums, Training, Education	
Hosting Small Business Forum with Subject Matter Experts (SME) speakers	On-going – roll out by Summer 2024
NEJC Education Seminars & Conferences	On-going
Award Submission	On-going – submit all by December 2024
Start-Up Business Course - Design and implementation of small business crash course <i>* Potential certification/accreditation opportunities</i>	On-going - present options by April 2024

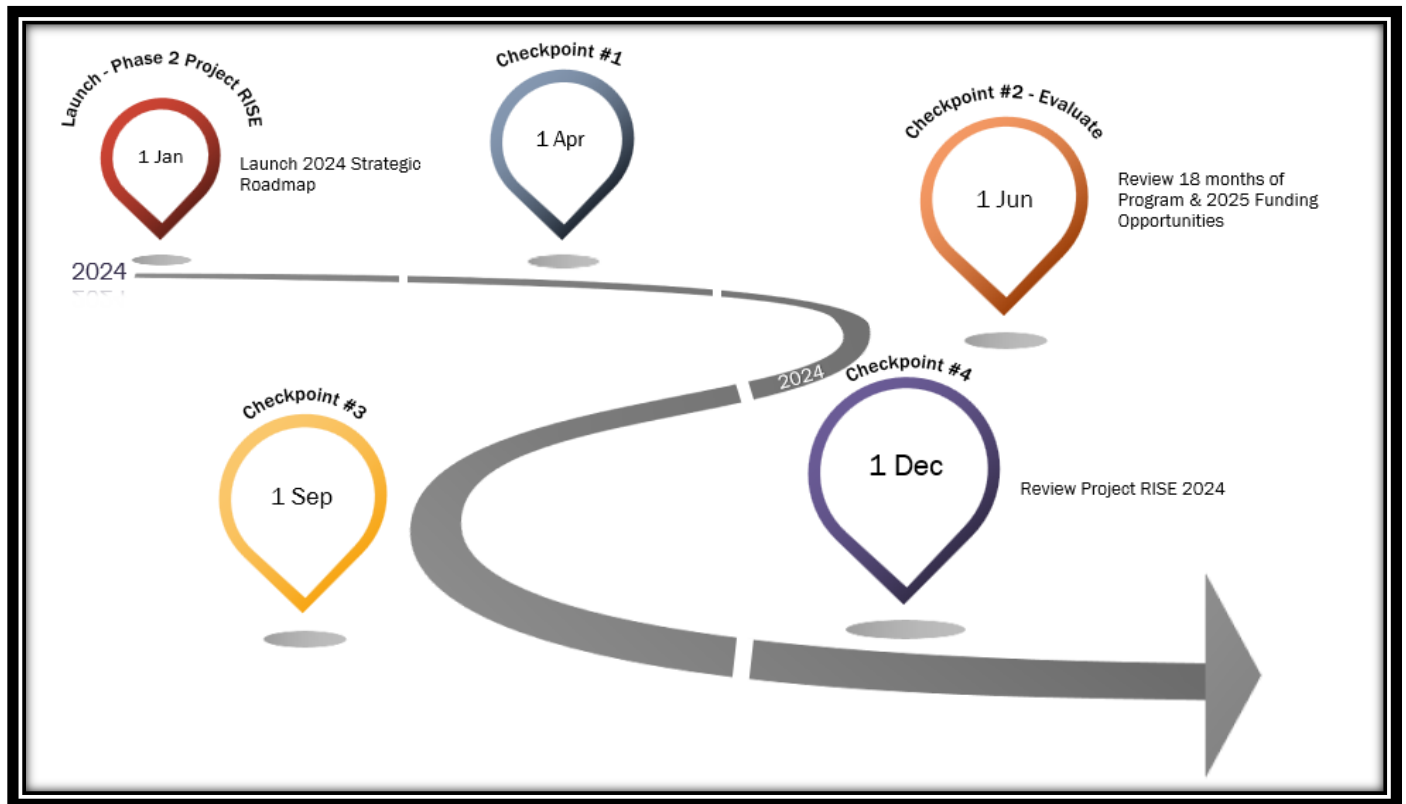
Chamber Member Grants	
Chamber First Year Membership Grants	Roll-out January 2024 (once funding is secured)
Option: KS SBDC "GAME" Attendee Sponsorship	On-going

Social Media & Marketing	
Social Media Advisor	On-going
Social Media Advertising (example: boosting posts)	On-going
General Marketing - <i>Businesses can try strategies such as predictive product promotion, sending coupons on a customer's anniversary or birthday, or partnering with other local companies to offer exclusive deals.</i>	On-going

9. Project Schedule



<i>Date</i>	<i>Milestone Title</i>	<i>Description</i>
1/1/2024	Launch - Phase 2 Project RISE	Launch 2024 Strategic Roadmap
4/1/2024	Checkpoint #1	
6/1/2024	Checkpoint #2 - Evaluate	Review 18 months of Program & 2025 Funding Opportunities
9/1/2024	Checkpoint #3	
12/1/2024	Checkpoint #4	Review Project RISE 2024



Roeland Park / North East Johnson County Chamber of Commerce Service Agreement

Now on this 4th day of October, 2022 (the "Effective Date"), the City of Roeland Park, Kansas (the "City") and the North East Johnson County Chamber of Commerce (the "Chamber") (collectively referred to as the "Parties") hereby enter into this service agreement (the "Agreement").

WHEREAS, the City and Chamber desire to promote redevelopment and tenanting of identified underutilized or vacant commercial and residential sites; and

WHEREAS, the City and Chamber desire to recruit diverse business owners, support small business retention, and encourage business development within the City; and

WHEREAS, this Agreement is intended to help make the City a destination for commercial and retail businesses.

Now, therefore, in accordance with the following provisions, and for valuable consideration given, the Parties agree as follows:

Section 1. Term.

The term of this Agreement shall begin on the Effective Date and end on December 31, 2023. The term of this Agreement may be extended by a mutually agreeable amount of time evidenced by a written document signed by the Parties.

Section 2. Cost.

The cost of this Agreement shall not exceed One Hundred Thousand Dollars (\$100,000.00). The City will pay to the Chamber an initial fee of \$50,000. Upon receipt of a first quarter compliance report, the City will pay to the Chamber the remaining \$50,000.

Section 3. Chamber Responsibilities.

The Chamber shall:

1. Develop a specific strategy to promote redevelopment and tenanting of identified underutilized and vacant commercial and residential sites.
 - a. This may include inventory of existing underutilized and vacant sites, knowledge of the City's comprehensive plan, and making connections to business development professionals.
 - b. This may include exploring a partnership with the Urban Land Institute.
2. Develop and implement a City-specific small business retention toolkit.
 - a. This may include knowledge of specific barriers to business retention in the City, a comprehensive directory of all existing small businesses, and knowledge of best practices regarding business retention.
 - b. This may include conducting a small business focus group.

3. Develop and implement a City-specific diverse business owner's recruitment toolkit.
 - a. This will include knowledge of specific barriers to business owners operating in the City, comprehensive directory of all existing Black, Indigenous and people of color ("BIPOC") business in the City (and perhaps consider surrounding areas), and knowledge of best practices around recruitment.
 - b. This may include conducting a BIPOC business focus group.
 - c. This may include networking with smaller diverse Chambers in the area.
4. Develop and foster relationships with commercial and retail development communities.
 - a. This may membership in a range of area organizations.
 - b. This may include hosting developers for meals and other networking events.

Section 4. Reporting

The Chamber shall submit quarterly reports to the City including:

- a. a report of expenses; including date incurred, amount of expense and what responsibility outlined in Section 3 the expense is associated with
- b. a narrative progress report on each of the four focus areas as outlined in Section

Six (6) months into the agreement, the Chamber shall present an update of the project to the Governing Body at an agreed upon public meeting.

Section 5. City Responsibilities.

The City shall schedule and budget staff time to work with the Chamber on completion of the Chamber's responsibilities listed in Section 3, above.

Section 6. Termination.

This Agreement may be terminated by either party for convenience by providing thirty days' (30) written notice to the other party.

Section 7. Severability.

If any provision of this Agreement or any term, paragraph, sentence, clause, phrase or word appearing herein by judicially or administratively held invalid or unenforceable for any reason, such holding shall not be deemed to affect, alter, modify, or impair in any manner any other provision, term, paragraph, sentence, clause, phrase, or word appearing herein.

Section 8. Governing Law.

This Agreement shall be deemed made within the State of Kansas and the laws of such state shall govern the interpretation and construction hereof. Venue for any dispute regarding this Agreement shall be the Johnson County, Kansas District Court.

Section 9. Further Acts.

The Parties shall do and perform such other and further acts, and sign any further documents, as are reasonably necessary so as to effectuate their intentions as herein expressed.

Section 10. Relationship of the Parties.

Nothing in this Agreement creates any agency, joint venture, partnership, or other form of joint enterprise, employment, or fiduciary relationship between the parties. The employees of each party shall not be deemed employees of the other party under any circumstance. Any contractor hired pursuant to this Agreement shall be deemed a contractor for the Chamber.

Section 11. Notices.

Notice shall be deemed legally given when delivered by the United States Postal Service at the following addresses:

To the City:
Attn: City Administrator
4600 W. 51st Street, Suite 200
Roeland Park, KS 66205

To the Chamber:
Attn: Deb Settle
5115 Roe Blvd. Suite 100
Roeland Park, KS 66205

Section 12. Indemnification.

To the extent allowed by Kansas law, the Parties shall defend, indemnify, and hold each other and its respective elected, appointed, and employed individuals and agents harmless from: all costs (including reasonable attorney's fees and costs), claims, demands, liabilities or judgment incurred, imposed, or asserted against each other pursuant to this Agreement. This indemnity shall survive the expiration or earlier termination of this Agreement.

Section 12. Clawback.

In the case where the Chamber does not submit proper reporting documents, as defined in Section 4 "Reporting", or if the reporting documents show City funds used for other non-City projects, then the City shall be entitled to a refund in the amount for any non-reported tasks and any for any funds spent on non-City projects. Any refund under this Section shall be issued within fourteen (14) days of the request by the City.

This Agreement has been executed as of the date first hereinabove written.

City of Roeland Park Kansas:



By: City Administrator

Date: 10-4-22

North East Johnson County Chamber of Commerce:

Deb Settle

By: Deb Settle

Date: 10/04/2022

Item Number: Reports of City Liaisons- VI.-A.
Committee 7/24/2023
Meeting Date:



City of Roeland Park

Action Item Summary

Date: 7/24/2023
Submitted By: Jan Faidley
Committee/Department: MARC – First Tier Suburbs (Jan Faidley and Benjamin Dickens Alt.)
Title: **MARC – First Tier Suburbs (Jan Faidley and Benjamin Dickens Alt.)**
Item Type: Report

Recommendation:

Informational.

Details:

MARC's First Suburbs Coalition met on Friday July 21, 2023 at City Hall in Westwood, KS.

1) Communities for All Ages Recognition Program

Bonner Springs, KS was recognized for silver level achievement. Justine Spease, Recreation Manager, accepted on behalf of the city.

2) Regional Housing Partnership (RHP) Updates

Andrea Generaux, Program Officer, LISC Greater Kansas City, provided the following updates along with who to contact for each item.

The RHP newsletter was sent to several MARC groups including those who have attended First Suburbs Coalition. If you aren't receiving these, please let us know. (Katie kkillen@marc.org)

The Housing Locator is now launched. The newsletter has the link to the locator as well as the link to our recorded webinars for key groups - landlords, communities, and community service agencies. We are still actively building out this tool and can use help connecting with landlords, including resources that may not already be available through 2-1-1 and promoting its use. (Katie kkillen@marc.org)

LISC has been leading efforts with the developer needs assessment work. Their first initial round survey went out over the last two weeks soliciting information. These went out directly to developers as well as it being highlighted in the newsletter and management matters newsletter. (Andrea Generaux - ageneraux@lisc.org)

We are also beginning work on a business plan for a regional housing trust fund – you will be hearing more from RHP staff about this in the coming months. Currently, the RFP is available on LISC's website.

Proposals are due back on July 31st at noon CDT. The link is provided here for when the slides go out.

(Amanda Wilson- awilson@lisc.org)

3) Introduction to Credit and Homeownership Empowerment Services (CHES, Inc.) – a HUD-approved credit and financial empowerment organization

Justin Walker, Director of Business Development, CHES, Inc., presented on “Let’s Make Home the Goal,” a five-year, 15-city pilot to encourage potential borrowers to start with housing counseling. One of the program goals is to help close the homeownership gaps along racial demographics. Kansas City launched local efforts on June 8. There will be a *Let’s Make Home the Goal* event, Saturday, September 16, 10am-2pm, at the Plexpod Westport Commons. This is a large public-facing event (500 attendees anticipated), targeting mortgage-ready and near mortgage-ready individuals to learn about housing counseling.

For more information contact Justin at justinw@chesinc.org or (816) 463-0200 or learn more at

- chesinc.org
- hud.gov/makehomethegoal (flyers in multiple languages)

4) Using the Collective Impact Model to Improve Community Engagement and Health Outcomes

Susan Beckman, CHIP Program Supervisor, Unified Government Public Health Department presented on how they have utilized the Collective Impact Model to directly engage the community in implementing their Community Health Improvement Plan (CHIP). Susan described the Wyandotte County Community Health Improvement Plan (CHIP) process, the Collective Impact model and the Lead Agency structure for implementation. She also provided an overview of the initiatives across the CHIP priority areas, Jobs & Education, Health Care Access, Safe & Affordable Housing, and Violence Prevention. Cross-Lines is the Lead Agency for the Safe & Affordable Housing priority area and Rachel Russell, Director of Community Outreach at Crosslines, provided a more in-depth overview of their work. Highlights included their work with unhoused populations, Community Land Trusts, support for tenants & homeowners, and exploration and development of a landlord risk mitigation fund.

Save the date!

The next meeting will be on Friday, October 20, 2023. We are in search of a Missouri location. If you are willing to host, please contact Lauren Palmer at lpalmer@marc.org.

Community Impact: Utilizing a lens of intersectionality, illustrate how this item would promote the city's commitment to equity, including improving social determinates of health:

What are the implications to intersectionality?

- Does this item benefit all racial groups?
- Does this item benefit Community for All Ages?
- Does this item exclude or disproportionately impact any social identities? If yes, what populations and why?
- What (if any) social determinants of health are impacted by this item?
- What (if any) are the unintended economic and environmental impacts of this item?
- How has the impacted community been involved?
- How will the program be communicated to all stakeholders?

Financial Impact

Amount of Request: N/A	
Budgeted Item?	Budgeted Amount:
Line Item Code/Description:	

Additional Information

REVIEWERS:

Department	Reviewer	Action	Date
Administration	Moody, Keith	Approved	7/24/2023 - 9:46 AM

Goals/Objectives & Terms

Item Number: New Business- VIII.-A.
Committee 7/24/2023
Meeting Date:



City of Roeland Park

Action Item Summary

Date: 7/6/2023
Submitted By: Keith Moody
Committee/Department: Admin.
Title: **Approve CIP Equity Scoring Component Concept (5 min)**
Item Type: Other

Recommendation:

Approve Diversity and Inclusion scoring category for the CIP.

Details:

During review and preliminary approval of the CIP for 2024 Council asked if a Diversity and Inclusion category could be added to our existing two category scoring system. United Community Services assisted in developing the draft Diversity and Inclusion scoring concept. Keeping the scoring system simple was a focus due to the fact that city staff are not DEI experts, application should therefore be straightforward. The scoring system reflected increases the total points possible from 9 to 12 with the Equity and Inclusion element comprising 25% of the total.

Community Impact: Utilizing a lens of intersectionality, illustrate how this item would promote the city's commitment to equity, including improving social determinates of health:

What are the implications to intersectionality?

- Does this item benefit all racial groups?
- Does this item benefit Community for All Ages?
- Does this item exclude or disproportionately impact any social identities? If yes, what populations and why?
- What (if any) social determinants of health are impacted by this item?
- What (if any) are the unintended economic and environmental impacts of this item?
- How has the impacted community been involved?
- How will the program be communicated to all stakeholders?

Financial Impact

Amount of Request: N/A	
Budgeted Item?	Budgeted Amount: N/A
Line Item Code/Description: N/A	

Additional Information

REVIEWERS:

Department	Reviewer	Action	Date
Administration	Nielsen, Kelley	Approved	7/13/2023 - 3:55 PM

Goals/Objectives & Terms

ATTACHMENTS:

Description	Type
□ CIP Scoring System with Equity and Inclusion Concept	Cover Memo

Roeland Park Capital Improvement Scoring System: (reflecting Equity and Inclusion category concept)

Adding the Condition Score, the Project Importance Score, and the Equity/Inclusion Score generates the Total Project Score, the higher the score the higher the priority.

Condition/Opportunity Score	
5	Imminent need/emergency or Special opportunity (grants available)
4	Existing need; failing infrastructure requiring continual repair or Part of Strategic Plan (Poor Condition)
3	Developing need; infrastructure showing signs of decay (Fair Condition)
2	Growing demand; use intensifying and function decreasing
1	Future need due to growth or anticipated deterioration (Good Condition)

Equity and Inclusion Score	
3	The project will have a significant positive impact on the ability of people with marginalized social identities (i.e. people of color, people with a disability, people who are unhoused, LGBTQ individuals, people who are elderly, immigrants, low-income people, etc.) to access services/improve livelihoods
2	The project will have a moderate positive impact on the ability of people with marginalized social identities to access services/improve livelihoods
1	The project will have minor positive impact on the ability of people with marginalized social identities to access services/improve livelihoods
0	The project is anticipated to have equal positive impact to all residents in the areas of service access and livelihood

Project Importance Score			
Streets	Storm Drainage	Sidewalk/Trails	Buildings/Amenities
Arterial 4	Addresses Property Loss and Safety Concerns Due to Flooding 4	Addresses Safety & ADA Requirements/Connects to Public Places 4	Renovations/Repairs/Replacement 4
Collector 3	Maintaining existing systems-Regional 3	Part of Regional Plan or Improves Connectivity 3	Additions 3
Residential 2	Maintaining existing systems-Drainage Basin 2	Commercial Area 2	New Facility 2
Dead End 1	Adding enclosed systems 1	Residential Area 1	

Item Number: New Business- VIII.-B.
Committee 7/24/2023
Meeting Date:



City of Roeland Park

Action Item Summary

Date: 7/20/2023
Submitted By: Anthony Marshall
Committee/Department: Parks & Rec
Title: **Approve Agreement for Nall Park Master Plan Review and Update Services (5 min)**
Item Type: Presentation

Recommendation:

Approve the proposal from Lamp Rynearson to review and update the Nall Park Master Plan

Details:

The Park and Trees Board voted last Wednesday to use Lamp Rynearson to review and update the master plan for Nall Park. Confluence also presented a proposal.

Community Impact: Utilizing a lens of intersectionality, illustrate how this item would promote the city's commitment to equity, including improving social determinates of health:

What are the implications to intersectionality?

- Does this item benefit all racial groups?
- Does this item benefit Community for All Ages?
- Does this item exclude or disproportionately impact any social identities? If yes, what populations and why?
- What (if any) social determinants of health are impacted by this item?
- What (if any) are the unintended economic and environmental impacts of this item?
- How has the impacted community been involved?
- How will the program be communicated to all stakeholders?

Financial Impact

Amount of Request: \$44,565

Budgeted Item?

Budgeted Amount: 45,000

Line Item Code/Description: 5209-300 Special Infrastructure Fund- Professional Services

Additional Information

REVIEWERS:

Department	Reviewer	Action	Date
Public Works	Moody, Keith	Approved	7/20/2023 - 10:29 AM

Goals/Objectives & Terms

Create a master plan that compliments the topography and native setting of Nall Park.

ATTACHMENTS:

Description	Type
▣ Lamp Ryneerson Proposal for Nall Park Master Plan Review and Update	Cover Memo
▣ Confluence Proposal for Nall Park Master Plan Review and Update	Cover Memo
▣ parks	Cover Memo

April 27, 2023

9001 State Line Rd., Ste. 200
Kansas City, MO 64114
[P] 816.361.0440
[F] 816.361.0045
LampRynearson.com

Anthony Marshall
Parks and Rec Superintendent
City of Roeland Park, KS
4600 W. 51st Street
Roeland Park, KS 66205

Re: Nall Park Master Plan

Dear Mr. Marshall:

Attached you will find our revised scope and fee for the Nall Park Master Plan, along with resumes of the staff that will be providing the listed services. We appreciate your consideration in Lamp Rynearson for this project. If you desire any additional modifications or have questions don't hesitate to contact me. As always, we enjoy working in the City of Roeland Park alongside the staff to create long lasting quality projects.

Sincerely,

LAMP RYNEARSON



GREG VAN PATTEN, P.E.
PROJECT MANAGER

CC: Project File

Email C: Keith Moody, City Administrator
Donnie Scharff, Director of Public Works
Laura Savage, Parks Committee
Sarah Martin, Parks Committee
Dan Miller, Civil Design Group Leader

City of Roeland Park – Nall Park Master Plan

Contract: Nall Park Master Plan

Ordinance or Resolution:

Task Agreement No: 23-02

Funding Amount: \$44,812

Purchase Order No:

Project Title: Nall Ave STP Project (51st Street to 58th Street)

Contractor/Consultant:
Lamp Rynearson
9001 State Line Road, Suite 200
Kansas City, MO 64114

Division Manager:
Civil Design Group
Daniel G. Miller, P.E. – Civil Design Group Leader

Project Management Manual reviewed:

Attachments (Gantt Chart, etc.): Fee estimate

PROJECT Scope:

See attached scope and fee estimate

The attached services will be provided for an hourly rate. Total not to exceed project fee is \$44,812.00, including direct expenses.

Staff Signatures

Mayor:

Michael Poppa

City Administrator:

Keith Moody

Signature: _____

Date: _____

Signature: _____

Date: _____

Partner Signatures

Division Manager:

Daniel G. Miller, P.E.

Signature: _____

Date: _____

Company Principal (if different):

Tony O'Malley, P.E.

Signature: _____

Date: _____

Project Type: Design _____ Construction _____ Property Acquisition _____ Conceptual/Problem Solving _____ Surveying _____

Project Discipline(s): Transportation _____ Planning ☒ Water _____ Wastewater _____ Stormwater _____

Report(s) Received:

Work on File:

This Task Agreement is subject to all the provisions included in the On-Call Professional Services Agreement, Public Works Department, Engineering Division by and between the City and Lamp Rynearson (Professional), dated **11/2/2020**.

Attach scope of work, budget, and other supporting material

EXHIBIT A – NALL PARK PUBLIC INVOLVEMENT AND MASTER PLAN

SCOPE OF SERVICES

A. Public Involvement

The development of the Nall Park Master Plan will be based on the input given to the consultant during the design charrette. A design charrette is a highly interactive mapping workshop where the goals, vision, and preferred designs of park are created. An open house will be provided to gather feedback on Master Plan.

1. Design Charrette
 - a. Review of past Nall Park Master Plan and current Comprehensive Plan.
 - b. Meet with Parks and Trees Committee and Community Engagement Committee to finalize agenda of design charrette, approve outreach and communication materials, and confirm location.
 - c. Conduct design charrette with Project Team and community members to capture the vision and ideas about future development of Nall Park.
2. Open House
 - a. Host Open House to invite community feedback on Nall Park Master Plan.
 - b. Assemble and reconcile comments of Nall Park Master Plan.

Community Vision Assumptions

1. Members of Parks and Trees Committee and Community Engagement Committee will be in attendance at design charrette and open house
2. Invitation to attend design charrette will be distributed through the City of Roeland Park

B. Master Planning

1. Perform inventory and analysis of existing site conditions.
2. Review previous planning studies and master plans for the site.
3. Prepare a GIS aerial plan showing currently available information to serve as base plan for the master plan.
4. Attend one (1) in-person coordination meeting with City staff and stakeholders to:
 - a. Establish goals and objectives
 - b. Develop overall vision for the park
 - c. Develop park programming
 - d. Determine features for the park
5. Develop two (2) park design concepts and review with City staff and stakeholders via virtual meeting.
6. Refine preferred park design concept and review with City staff and stakeholders via virtual meeting.
7. Develop preliminary phasing plan for park improvements
8. Prepare final park design concept and review with City staff and stakeholders via virtual meeting.
9. Prepare preliminary opinion of probable construction costs for the park based on final approved concept.
10. Prepare preliminary master plan document and review with City staff and stakeholders via virtual meeting.
11. Prepare final master plan document. Provide ten (10) bound hard copies and a digital copy of the final master plan document. Final document to include:
 - a. Final conceptual park plan;

- b. Final opinion of probable construction costs for the park;
 - c. Recommendations on materials and amenities for the site.
12. Attend one (1) presentation of final master plan with City staff and stakeholders.

C. Grants and Funding (This is an optional service and can be costed based on results of the Master Plan and anticipated grants available)

- 1. Develop table identifying funding programs, application cycles, and funding amounts
- 2. Provide assistance with up to two (2) grant applications

Master Planning Assumptions

- 1. The master plan document will be completed in accordance with the scope outlined above and assumes a "one-time design." Any modifications to the final approved park design concept or final approved master plan document after work has been completed will be considered additional services.
- 2. All in-person meetings outlined above will be in the Roeland Park, MO area. Virtual meetings are noted in the scope above.



9001 State Line Rd., Ste. 200
 Kansas City, MO 64114
 [P] 816.361.0440
 [F] 816.361.0045
 LampRynearson.com

Nall Park Public Involvement
 Roeland Park KS
 3/27/2023

Proj. No.: 0000001.00
 By: Zack Fergus

Classification:	Group Leader	Project Manager	Landscape Architect	Land Planner	Project Manager	Group Leader	Land Planner	Subtotal of hrs per item	Subtotal of fee per item
Associate:	Pence	Fergus	Dennell	Spiehs	Van Patten	Miller	Embray		
Hourly Rate:	\$231.00	\$150.00	\$136.00	\$153.00	\$141.00	\$252.00	\$101.00		

Design Charrette

Review Nall Park Plan and Comprehensive				3				3	\$459.00
Develop Design Charrette		6		6				12	\$1,818.00
Facilitate Design Charrette				10	3			13	\$1,953.00
Develop Design Charrette Report		1		3				4	\$609.00
Close Out Meeting								0	\$0.00
								0	\$0.00
Subtotal of hours per associate	0	7	0	22	3	0	0	32	
Subtotal of fee per associate	\$0.00	\$1,050.00	\$0.00	\$3,366.00	\$423.00	\$0.00	\$0.00		
									\$4,839.00
								0.00%	\$0.00
								0	
								0.00%	\$0.00
									\$4,839.00

Open House

Create Boards for Open House					3	2	4	4	\$404.00
Host Open House		5						10	\$1,677.00
Develop Open House Report		2		2				4	\$606.00
Close Out Meeting								0	\$0.00
								0	\$0.00
Subtotal of hours per associate	0	7	0	2	3	2	4	18	
Subtotal of fee per associate	\$0.00	\$1,050.00	\$0.00	\$306.00	\$423.00	\$504.00	\$404.00		
									\$2,687.00
								0.00%	\$0.00
								0.00%	\$0.00
									\$2,687.00



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Nall Park Public Involvement
 Roeland Park KS
 3/27/2023

Proj. No.: 0000001.00
 By: Zack Fergus

Classification:	Group Leader	Project Manager	Landscape Architect	Land Planner	Project Manager	Group Leader	Land Planner	Subtotal of hrs per item	Subtotal of fee per item
Associate:	Pence	Fergus	Dennell	Spiehs	Van Patten	Miller	Embray		
Hourly Rate:	\$231.00	\$150.00	\$136.00	\$153.00	\$141.00	\$252.00	\$101.00		

Site Plan Design									
Kickoff Meeting\Progress Meeting		3	1	1	1	1	1	8	\$1,233.00
Prepare Base Plan (Existing Info)			2					2	\$272.00
Inventory/Analysis		4						4	\$600.00
Research		4						4	\$600.00
Preliminary Coordination Meeting		8		8			8	24	\$3,232.00
Preliminary Concepts		15						15	\$2,250.00
Preferred Concept		8	8		4			20	\$2,852.00
Phasing Plan		4	4					8	\$1,144.00
Final Concept		4	25					29	\$4,000.00
Opinion of Costs		4	4					8	\$1,144.00
Preliminary Master Plan Document		4					46	50	\$5,246.00
Final Master Plan Document		8		4			46	58	\$6,458.00
Final Plan Presentation		8			3			11	\$1,623.00
Redesign/Redo								0	\$0.00
Plotting/Assembly/Sending							8	8	\$808.00
Close out Meeting		4	1	1	1	1	1	9	\$1,363.00
Subtotal of hours per associate	0	78	45	14	9	2	110	258	
Subtotal of fee per associate	\$0.00	\$11,700.00	\$6,120.00	\$2,142.00	\$1,269.00	\$504.00	\$11,110.00		
									\$32,845.00
								0.00%	\$0.00
								0.00%	\$0.00
									\$32,845.00

Summary									
Total Of Hours Per Associate	0	92	45	38	15	4	114	308	
Total Of Fee Per Associate	\$0.00	\$13,800.00	\$6,120.00	\$5,814.00	\$2,115.00	\$1,008.00	\$11,514.00		
									\$40,371.00
							Contingency	3.00%	\$1,211.13
							Reimbursables	8.00%	\$3,229.68
									\$44,811.81



✉ Dan.Miller@LampRynearson.com

📍 Office Location: Kansas City, MO

📅 Years of Experience: 38

Education

– M.S. Water Resources Engineering

– B.S. Civil Engineering

Professional Registration

– Professional Engineer/Kansas & Missouri

– Certified Public Manager

– Envision Sustainability Professional (ENV-SP)

Professional Affiliations

– Professional Affiliations
Recipient of the "Engineer of the Year" Award: Eastern Chapter of the Kansas Society of Professional Engineers (1999)

– VP of the North Central Division of the Professional Engineers in Government for the National Society of Professional Engineers (2002-2005)

– President of the Eastern Chapter of the Kansas Society of Professional Engineers (1999-2000)

– Member of APWA, ECKC, NSPE, ASCE

Dan Miller, PE

Civil Design Group Leader

About Dan

Dan Miller is an accomplished project management professional who is experienced in the budgeting, design, and construction of facilities, transportation, and environmental projects. Dan's years of experience in engineering include designing and managing storm drainage; facilities and transportation projects; providing policy and technical direction to engineers, technicians, and field personnel, supporting division personnel in management of facilities, transportation, and environmental capital improvements programs; street and bridge maintenance programs; stormwater utility; and environmental compliance activities.

Experience

- The Cedars Storm Drainage PES and Improvements, Lenexa, KS
Role: Project Manager
- R Park Site Improvements, Roeland Park, KS
Role: Project Manager
- "Mighty Bike" Playground Structure, Roeland Park, KS
Role: Project Manager
- Pickleball Court, Kearney, MO
Role: Project Manager
- Community Center Improvements, Roeland Park, KS
Role: Project Manager
- 2021 CARS – Webster Street, Spring Hill, KS
Role: Project Manager
- 2022 CARS – Buena Vista, Roeland Park, KS
Role: Project Manager
- 2021 Neighborhood Street Reconstruction Program – Reinhardt Drive, Roeland Park, KS
Role: Project Principal
- 2018-2023 Street Maintenance, Roeland Park, KS
Role: Project Manager
- 2017-2022 Streetscapes, Excelsior Springs, MO
Role: Project Manager
- 2019 Neighborhood Street Reconstruction Program, Rosewood Street, Roeland Park, KS
Role: Project Principal
- 2018 CARS - Roe Lane, Roeland Park, KS
Role: Project Manager
- 2020 Metal Pipe Replacement, Leawood, KS
Role: Project Manager



Regan Pence, PLA

Landscape Architecture and Planning Group Leader

About Regan

As a professional landscape architect with experience across the Midwest, West and West Coast, Regan Pence has been involved in a number of multifaceted projects including redevelopment, entertainment districts, mixed-use, parks and cemeteries, brownfield and municipal projects.

Regan's strengths include the ability to work closely with groups to incorporate ideas and visions into a goal-oriented plan. His experience includes guiding others through the design process and vision, project management, presentations, fundraising, master planning and full scope construction design.

Experience

- Miller Park Master Plan, Omaha, NE
Role: Project Manager / Landscape Architect
- Stone Creek Park, Omaha, NE
Role: Project Manager / Landscape Architect
- UNO Community Engagement Center Planting Design, Omaha, NE
Role: Landscape Architect
- UNO Memorial Plaza Hardscape, Wall & Planting Design, Omaha, NE
Role: Landscape Architect
- Metropolitan Community College, Fort Omaha Campus, Omaha, NE
Role: Landscape Architect
- The Breakers / Residential Redevelopment, Omaha, NE
Role: Project Manager
- Atlas Apartments, Residential Redevelopment, Omaha, NE
Role: Landscape Architect
- Henry Doorly Zoo Carousel Plaza, Omaha, NE
Role: Project Manager / Landscape Architect
- Capitol District Plaza, Omaha, NE
Role: Project Manager / Landscape Architect
- Aksarben Village PacLife Building (Zone 5) Streetscape, Plaza, Planting Design - Omaha, NE
Role: Landscape Architect
- Millard North High School Entrance, Omaha, NE
Role: Landscape Architect
- Heartwood Preserve, Omaha, NE
Role: Landscape Architect

Education

– B.S., Landscape Architecture

Certifications/Registrations

– Professional Landscape Architect: MO, NE, CO, ID, KS

– Council of Landscape Architectural Registration Boards Certified Architect

Professional Affiliations

– American Society of Landscape Architects ASLA - Past President of Great Plains Chapter

– Urban Land Institute

– Nebraska State Board of Landscape Architects

Years of Experience

16



Zack Fergus, PLA, ASLA

Senior Landscape Architect

About Zack

Zack's passion for landscape architecture is rooted in a passion for creating people-oriented places. As a skilled Landscape Architect and project manager with experience in design, facilitation, and site planning, Zack is a creator of inclusive spaces — helping people experience belonging, comfort, inspiration, and renewal through the outdoors and as they go about their daily lives.

For Zack, creating strong communities goes beyond design. He is a leader and collaborator in organizations focused on creating a bright future for all, including Keep Omaha Beautiful, Heartland 2050, Leadership Fremont, the Professional Advisory Council for the UNL College of Architecture, the Nebraska-Dakotas Chapter of the ASLA, and the Nebraska Statewide Arboretum.

Experience

- Boys Town Education Center, Village of Boys Town, NE
Role: Landscape Architect
- Omaha Public Schools - Westview High School, Omaha, NE
Role: Landscape Architect
- Elkhorn Public Schools – 180th & Ida School Campus Master Plan, Omaha, NE
Role: Landscape Architect
- Millard Public Schools - North High School Campus, Omaha, NE
Role: Landscape Architect
- Springfield Platteview High School Athletic Facility and Parking Improvements, Springfield, NE
Role: Landscape Architect
- Westside Community Schools - Sunset Hills Elementary School Building/Site, Omaha, NE
Role: Landscape Architect
- Omaha Public Schools-Burke High School Athletic Facility Master Plan, Omaha, NE
Role: Landscape Architect
- MPS Central Middle School Renovations/Site Improvements, Omaha, NE
Role: Landscape Architect
- EPS IDA Pointe North Elementary & Middle Schools, Omaha, NE
Role: Project Manager
- OPS Belle Ryan Elementary School Building/Site, Omaha, NE
Role: Landscape Architect
- OPS Hartman Elementary School Renovations, Omaha, NE
Role: Landscape Architect
- Metropolitan Community College - Fort Omaha Campus, Omaha, NE
Role: Landscape Architect

Education

- B.L.A. | Bachelor of Landscape Architecture
- B.S. | Design

Certifications/Registrations

- Professional Landscape Architect | NE
- Council of Landscape Architecture Registration Boards (CLARB) Certified Landscape Architect

Professional Affiliations

- Keep Omaha Beautiful - Board of Directors Treasurer
- American Society of Landscape Architects (ASLA) Nebraska/Dakotas Chapter - President
- University of NE - Lincoln College of Architecture Friends Association - Secretary / Treasurer
- University of NE - Lincoln College of Architecture Professional Advisory Council
- Nebraska Statewide Arboretum - Board of Directors

Years of Experience

11



Jeff Spiehs, AICP

Senior Planner

About Jeff

People are the focus of Jeff's work. No matter the scale or impact of a project, Jeff helps clients put the prosperity of a physical place in the hands of the people who use it.

As a professional in the intersection of equity, sustainability, and the built environment, Jeff seeks to energize people toward a future that represents shared values and avenues for hope. He's passionate about developing community leaders from within neighborhoods so that growth and change is organic and vibrant.

Always seeking opportunities for equitable project implementation, Jeff connects community vision with resources and energy.

Experience

- Village of Boys Town, Visioning Plan
Role: Project Manager, Planner
- City of Bellevue Parks Master Plan, Bellevue, NE
Role: Project Manager, Planner
- Village of Brownville Captain Meriwether Lewis Riverfront Revitalization Master Plan, Brownville, NE
Role: Planner
- Santee Sioux Tribe Planning, Santee Sioux Reservation, NE
Role: Project Manager, Planner
- Heartland 2050 Regional Vision, Omaha, NE
Role: Planner, Facilitator, Community Engagement, Action Plan Development
- Forever North Study, Omaha, NE
Role: Planner, Community Engagement, Stakeholder Engagement, Plan Development and Writing
- Mills County Comprehensive Plan
Role: Community Engagement
- MAPA Long-Range Transportation Plan, Omaha, NE
Role: Planner, Community Engagement, Data Analysis
- Regional Equitable Growth Profile, Omaha, NE
Role: Planner
- Market to Midtown Bikeway, Omaha, NE
Role: Community and Stakeholder Engagement
- South 13th Street Walkability Study, Omaha, NE
Role: Community and Stakeholder Engagement, Facilitation
- Glenwood Downtown Revitalization: Facade Improvement Program
Role: Planner

Education

- B.S. Land Use Economics
- B.A. Communications and Ethics

Certifications/Registrations

- American Institute of Certified Planners (AICP) Certified Planner
- IAP2 Certified Public Involvement Specialist
- ToP Certified

Professional Affiliations

- American Planning Association Nebraska Chapter, Iowa Chapter
- IAP2 Nebraska Chapter
- South Omaha Neighborhood Alliance President, 2015-2019

Years of Experience

13



✉ Greg.VanPatten@LampRynearson.com

📍 Office Location: Kansas City, MO

📅 Years of Experience: 8

Education

– B.S. Civil Engineering/
Environmental Engineering, Minor
in Mathematics

Professional Registration

– Professional Engineer Kansas
& Missouri

– MoDOT Construction Inspector
Certifications, including
Superpave, and Concrete and
Asphalt Paving Inspection

– KDOT Inspector

– Pavement Management

– CIPP Certified, NASSCO
Inspector Training Certification
Program

– Manhole Rehabilitation,
NASSCO Inspector Training
Certification Program

Greg Van Patten, PE

Project Manager

About Greg

As a project manager at Lamp Rynearson, Greg Van Patten is a champion for understanding design plans and ensuring they are constructed as intended. Specializing in street and storm drainage design, his experience includes creating streetscapes for downtown areas, suburban neighborhoods, and new residential developments. Greg is a compliance expert and knows the regulations and guidelines for roadway design, including ADA and APWA. Greg's history in construction administration includes being a construction engineer inspector for the Missouri Department of Transportation (MoDOT). He has expertise in contractor management, quality assurance testing, erosion control best management practice, running estimates, writing daily work reports, and interpreting design plans.

Experience

- The Cedars Storm Drainage Improvements, Lenexa, KS
Role: Project Engineer
- Supports On-Call City Engineering for Roeland Park and Spring Hill, KS, Lake Lotawana, Excelsior Springs, and Raytown, MO
Role: Project Manager
- 2021 Neighborhood Street Reconstruction Program– Reinhardt Drive, Roeland Park, KS
Role: Project Engineer
- 2018-2023 UBAS and Chip Seal Street Maintenance, Roeland Park, KS
Role: Project Manager
- 2018 CARS - Roe Lane, Roeland Park, KS
Role: Project Engineer

Excelsior Springs, MO
Role: Project Manager

- 2021 Ultra-thin Bonded Asphalt Surface Paving (UBAS), Raytown, MO
Role: Project Manager
- Lake Lotawana 2019 CIP – Langsford Road Chip Seal, Lake Lotawana, MO
Role: Project Manager
- 2020-2021 Storm Drainage Improvements, Raytown, MO
Role: Project Manager
- Golf Hill Subdivision, Excelsior Springs, MO
Role: Project Engineer/Observer

- 2017-2022 Streetscape Projects,



Sydney Embray

Planner & Communications Specialist

About Sydney

As a strategist, communicator, and planner, Sydney combines a love for data with a passion for storytelling.

She helps clients understand their story and purpose through collaborative and investigative conversation, delivering beautiful, simple, and easy-to-use graphics, documents, and web experiences that help them tell their story and resonate with their target audiences.

She pairs technical skills in developing high-quality in-person, digital, and print experiences with an ability to think creatively, listen actively, and build excitement around engagement and implementation.

She is adept at using traditional communications channels, digital communications platforms, and word-of-mouth to build consensus and excitement around projects. As a facilitator, she brings many voices together to analyze problems and generate community-led decisions.

Her experience includes work in the Marketing, Communications, and Planning fields. Her expertise includes creating engaging, multi-platform, digital-and-print experiences, facilitating community engagement activities, producing high-quality deliverables and events, and communicating complex ideas through language and design.

Experience

- Santee Sioux Nation Land Use Visioning Plan, Santee Sioux Nation, NE
Role: Planning
- City of Bellevue Aquatics Marketing Study, Bellevue, NE
Role: Planning
- Village of Boys Town Land Use Visioning Session & Survey, Village of Boys Town, NE,
Role: Community Engagement
- City of Bellevue Parks Master Plan, Bellevue, NE
Role: Planning and Public Engagement
- Village of Brownville Captain Meriwether Lewis Riverfront Revitalization Master Plan, Brownville, NE
Role: Planning and Public Engagement
- Oakland Cemetery of Denison Master Plan, Denison, IA
Role: Planning and Public Engagement
- Jasper County Conservation Board Anniversary Celebration, Jasper County, IA
Role: Public Relations Project Manager

Education

- B.A. Business Management, Marketing

Interdisciplinary Skills

- ArcGIS Business Analyst
- Graphic Design (Adobe Creative Suite - InDesign, Illustrator, Photoshop, AfterEffects)
- Web UX; CMS (Wordpress)
- Workshop and engagement facilitation
- Workshop design and coordination
- Copywriting
- Digital communications platforms - Email marketing, SEM, PPC, Social Media

Professional Affiliations

- APA Nebraska - Member

Community Involvement

- MAPA Heartland 2050 Equity and Engagement Committee Member

Years of Experience

5



✉ Jamie.Dennell@LampRynearson.com

📍 Office Location: Omaha, NE

📅 Years of Experience: 5

Education

– Bachelor of Landscape Architecture

Professional Affiliations

– ASLA Member
– ACE Mentoring

Jamie Dennell

Landscape Architecture Project Designer

About Jamie

As part of the Landscape Architecture and Planning Group, Jamie Dennell brings a multi-talented skill-set to our clients. Providing 3D modeling and renderings on the front end of projects with his knowledge of multiple software packages. Jamie brings concepts to life through visioning and master planning. Working closely with engineers, surveyors, and construction administration professionals Jamie has experience with site plans, detailed construction documents, project permitting, green area maintenance, and landscape improvement plans for SIDs.

Experience

- Somerset Park, Omaha, NE
Role: Project Designer
- Copperfields Park, Omaha, NE
Role: Project Designer
- Miller Park, Omaha, NE
Role: Project Designer
- Ascend Multifamily Apartment Complex, Bellevue, NE
Role: Project Designer
- Sundance Multifamily Apartment Complex, Omaha, NE
Role: Project Designer
- Edward F. Owen Memorial Library Addition, Carter Lake, IA
Role: Project Designer
- Metro Community College Building 10 Renovation, Omaha, NE
Role: Project Designer
- Brownville Riverfront, Brownville, NE
Role: Concept Designer
- Santee Sioux Nation Land Use, Niobrara, NE
Role: Concept Designer
- Oakland Cemetery, Denison, IA
Role: Concept Designer

AN AGREEMENT FOR THE PROVISION OF LIMITED PROFESSIONAL SERVICES

CLIENT:	City of Roeland Park	DATE:	July 11, 2023
CLIENT CONTACT:	Anthony Marshall	PROJECT #:	23176
PROJECT NAME:	Nall Park Playground Renovation	LOCATION:	Roeland Park, Kansas

BASIC SCOPE OF SERVICES:

Confluence to provide professional landscape architecture services to the City of Roeland Park – Parks + Recreation Department (hereinafter referred to as the City) for Nall Park in Roeland Park, Kansas. The scope includes stakeholder committee input, landscape plan, site amenities plan for new playground equipment, specifications, and assistance in identifying potential funding opportunities for implementation. It is our understanding the City anticipates having \$500,000 available for replacement play equipment and related improvements at this time, and this budget is likely to grow if additional funding is obtained.

Our scope and fee for this project are based on an estimated final project cost of \$450,000-\$550,000. If the final cost for this project exceeds this cost range, we'll need to revisit our fee amounts accordingly to accommodate for the additional design work, coordination efforts and project complexity.

Our proposal is provided below for City review and consideration:

1. Professional Design Services

A. Scope of Work:

i.) Preliminary Design

Using the established Nall Park Master Plan prepared previously, our team will build on recommendations for a thematic “nature play” series of park play equipment and installations, and will develop illustrative concept boards depicting nature play and playground precedent imagery reflecting anticipated theme and anticipated budget for enhancements. Our team will facilitate a workshop meeting with the City and a Stakeholder Committee (or Parks Board) for input. The outcome of this initial input will be summarized and our team will then develop two (2) alternative playground concepts. Our team will facilitate a review meeting with the City/Committee to review and provide input, and then our team will facilitate one (1) Public Meeting with the Community to provide input on these alternatives. One (1) additional meeting or teleconference with the City/Committee is also included in this task.

Develop concepts for site that include:

- Image Boards: Nature Play Equipment + Precedent Imagery/Manufacturers
- Two Concepts for Nature Plan, Landscape + Site Enhancements
- “Order of Magnitude” Opinion of Probable Costs for Each Concept

ii.) Final Design

Utilizing a preferred concept direction from the prior City/Committee review meeting, Confluence will develop final design plans for the park site and will facilitate up to two (2) review meetings with the City/Committee to discuss these final plans and recommendations. Up to three (3) additional meetings or teleconferences are anticipated to be held with the City during the final design phase to discuss progress and various features/selections during this task. Work products include the following:

- Landscape Plan
- Playground Plan
- Playground Specifications
- Landscape + Site Enhancement Specifications
- Color-Rendered Site Plan with Labels
- Revised Opinion of Probable Construction Cost

iii.) Park Funding / Grant Application Assistance

Using the information created during the design process, Confluence will create one (1) perspective rendering illustration of the proposed improvements to augment prior design graphics and will assist the City in completing up to two (2) alternative grant applications to attempt to obtain additional implementation funding for the project. Confluence will attend up to two (2) meetings or teleconferences with the City during this task.

iv.) Construction Observation Assistance

The City is anticipated to prepare front-end bidding documents for construction implementation – and the City will bid the project according to their standard procedures. Confluence will provide limited assistance to the City to attend a pre-bid meeting with potential contractors, answer questions and provide appropriate clarifications during the bidding process, and will provide review of submitted bidders to provide a recommendation to the City for the most qualified and responsive bidder. Confluence will also review and respond to contractor submittals during construction and provide responses for RFI's and substitution requests. Confluence will visit the project site periodically during construction to observe construction progress, including a punch list at substantial completion and a follow-up review meeting to review completed punch list items. A total of ten (10) on-site and/or teleconference meetings are included in this scope. Additional meetings will be provided on an hourly as directed basis. If additional meetings or work items require additional fee, Confluence will notify the City prior to performing additional work.

v.) Park Master Plan Update (Optional Service)

If desired by the City, Confluence will incorporate an additional engagement activity at the one (1) Public Meeting to provide an opportunity for the community to provide input into future phases and amenities for the park. Our team will use this additional information to prepare a Park Master Plan Update that reflects the updated needs and desires of the community's vision for this park.

As part of this additional work, our team will prepare options for new park programming and amenities that will be shared at the Public Meeting to gather feedback on additional potential features that could be integrated into future phase(s) of park improvements. Our team will also integrate the results of this input to share during one of the previous City/Committee review meetings outlined above, and will review the community input received and discuss how these features can be integrated into the Park Master Plan Update. One (1) additional meeting with the City/Committee will be held to review the final draft of the Park Master Plan Update prior to the final edits being made and shared with the City for review and adoption.

Confluence will attend one (1) meeting with the City Planning Commission and/or City Council to assist in presenting the recommendations outlined in the Park Master Plan Update.

D. Exclusions:

1. We have not included any time or fee for the following items:
 - Site Survey (Can be obtained at an additional cost)
 - Geotechnical Reports (Can be obtained at an additional cost)
 - Daily On-Site Construction Administration
 - Notifications + Advertisement for the Public Meeting (To be provided by City)
 - Additional Meetings, Design Concepts, Design Assignments and Revisions

E. Additional Services Fees:

1. Confluence will attend additional meetings or provide additional design services requested by the City on an hourly basis as directed by the City.
2. Confluence will notify the City of any requested additional services prior to providing any additional services to verify they are not included in the original scope and fee, and can provide estimates for these additional services as directed by the City.
3. Confluence will invoice the City for these additional services using the hourly rates identified in Exhibit 'A' which is part of this agreement.

FEE ARRANGEMENT:

All scope of services associated with items i.) Preliminary Design, ii.) Final Design, and iii.) Grant Funding Assistance shall be provided on a lump-sum fee basis with a professional service fee of \$44,565 (Forty-four thousand five hundred sixty-five dollars), organized by each task as follows:

i.) Preliminary Design.....	\$ 16,435
ii.) Final Design	\$ 23,870
iii.) <u>Grant Funding Assistance.....</u>	<u>\$ 4,260</u>
Total Lump Sum Fees:	\$ 44,565

All scope of services associated with item iv.) Construction Observation Assistance services shall be provided on an hourly rate basis billed towards the estimated budget amounts indicated below using the hourly rates identified in Exhibit 'A'.

- iv.) Construction Observation Assistance....\$ 7,835 (hourly – estimated budget)

All optional scope of services associated with item v.) Park Master Plan Update services (if selected by the City) shall be provided on an hourly rate basis billed towards the estimated budget amounts indicated below using the hourly rates identified in Exhibit 'A'.

- v.) Park Master Plan Update.....\$19,750 (hourly – optional scope budget)

Reimbursable expenses are in addition to the fees and will be invoiced as outlined in Exhibit 'A'.

PREPARED BY:

OFFERED BY:

Confluence, Inc.



07/11/23

SIGNATURE

DATE

Wm. Christopher Cline / Sr. Principal

PRINTED NAME / TITLE

ACCEPTED BY:

City of Roeland Park, Kansas

SIGNATURE

DATE

PRINTED NAME / TITLE

April 27, 2023

9001 State Line Rd., Ste. 200
Kansas City, MO 64114
[P] 816.361.0440
[F] 816.361.0045
LampRynearson.com

Anthony Marshall
Parks and Rec Superintendent
City of Roeland Park, KS
4600 W. 51st Street
Roeland Park, KS 66205

Re: Nall Park Master Plan

Dear Mr. Marshall:

Attached you will find our revised scope and fee for the Nall Park Master Plan, along with resumes of the staff that will be providing the listed services. We appreciate your consideration in Lamp Rynearson for this project. If you desire any additional modifications or have questions don't hesitate to contact me. As always, we enjoy working in the City of Roeland Park alongside the staff to create long lasting quality projects.

Sincerely,

LAMP RYNEARSON



GREG VAN PATTEN, P.E.
PROJECT MANAGER

CC: Project File

Email C: Keith Moody, City Administrator
Donnie Scharff, Director of Public Works
Laura Savage, Parks Committee
Sarah Martin, Parks Committee
Dan Miller, Civil Design Group Leader

City of Roeland Park – Nall Park Master Plan

Contract: Nall Park Master Plan

Ordinance or Resolution:

Task Agreement No: 23-02

Funding Amount: \$44,812

Purchase Order No:

Project Title: Nall Ave STP Project (51st Street to 58th Street)

Contractor/Consultant:
Lamp Rynearson
9001 State Line Road, Suite 200
Kansas City, MO 64114

Division Manager:
Civil Design Group
Daniel G. Miller, P.E. – Civil Design Group Leader

Project Management Manual reviewed:

Attachments (Gantt Chart, etc.): Fee estimate

PROJECT Scope:

See attached scope and fee estimate

The attached services will be provided for an hourly rate. Total not to exceed project fee is \$44,812.00, including direct expenses.

Staff Signatures

Mayor:

Michael Poppa

City Administrator:

Keith Moody

Signature: _____

Date: _____

Signature: _____

Date: _____

Partner Signatures

Division Manager:

Daniel G. Miller, P.E.

Signature: _____

Date: _____

Company Principal (if different):

Tony O'Malley, P.E.

Signature: _____

Date: _____

Project Type: Design _____ Construction _____ Property Acquisition _____ Conceptual/Problem Solving _____ Surveying _____

Project Discipline(s): Transportation _____ Planning ☒ Water _____ Wastewater _____ Stormwater _____

Report(s) Received:

Work on File:

This Task Agreement is subject to all the provisions included in the On-Call Professional Services Agreement, Public Works Department, Engineering Division by and between the City and Lamp Rynearson (Professional), dated **11/2/2020**.

Attach scope of work, budget, and other supporting material

EXHIBIT A – NALL PARK PUBLIC INVOLVEMENT AND MASTER PLAN

SCOPE OF SERVICES

A. Public Involvement

The development of the Nall Park Master Plan will be based on the input given to the consultant during the design charrette. A design charrette is a highly interactive mapping workshop where the goals, vision, and preferred designs of park are created. An open house will be provided to gather feedback on Master Plan.

1. Design Charrette
 - a. Review of past Nall Park Master Plan and current Comprehensive Plan.
 - b. Meet with Parks and Trees Committee and Community Engagement Committee to finalize agenda of design charrette, approve outreach and communication materials, and confirm location.
 - c. Conduct design charrette with Project Team and community members to capture the vision and ideas about future development of Nall Park.
2. Open House
 - a. Host Open House to invite community feedback on Nall Park Master Plan.
 - b. Assemble and reconcile comments of Nall Park Master Plan.

Community Vision Assumptions

1. Members of Parks and Trees Committee and Community Engagement Committee will be in attendance at design charrette and open house
2. Invitation to attend design charrette will be distributed through the City of Roeland Park

B. Master Planning

1. Perform inventory and analysis of existing site conditions.
2. Review previous planning studies and master plans for the site.
3. Prepare a GIS aerial plan showing currently available information to serve as base plan for the master plan.
4. Attend one (1) in-person coordination meeting with City staff and stakeholders to:
 - a. Establish goals and objectives
 - b. Develop overall vision for the park
 - c. Develop park programming
 - d. Determine features for the park
5. Develop two (2) park design concepts and review with City staff and stakeholders via virtual meeting.
6. Refine preferred park design concept and review with City staff and stakeholders via virtual meeting.
7. Develop preliminary phasing plan for park improvements
8. Prepare final park design concept and review with City staff and stakeholders via virtual meeting.
9. Prepare preliminary opinion of probable construction costs for the park based on final approved concept.
10. Prepare preliminary master plan document and review with City staff and stakeholders via virtual meeting.
11. Prepare final master plan document. Provide ten (10) bound hard copies and a digital copy of the final master plan document. Final document to include:
 - a. Final conceptual park plan;

- b. Final opinion of probable construction costs for the park;
 - c. Recommendations on materials and amenities for the site.
12. Attend one (1) presentation of final master plan with City staff and stakeholders.

C. Grants and Funding (This is an optional service and can be costed based on results of the Master Plan and anticipated grants available)

- 1. Develop table identifying funding programs, application cycles, and funding amounts
- 2. Provide assistance with up to two (2) grant applications

Master Planning Assumptions

- 1. The master plan document will be completed in accordance with the scope outlined above and assumes a "one-time design." Any modifications to the final approved park design concept or final approved master plan document after work has been completed will be considered additional services.
- 2. All in-person meetings outlined above will be in the Roeland Park, MO area. Virtual meetings are noted in the scope above.



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 LampRynearson.com

Nall Park Public Involvement
 Roeland Park KS
 3/27/2023

Proj. No.: 0000001.00
 By: Zack Fergus

Classification:	Group Leader	Project Manager	Landscape Architect	Land Planner	Project Manager	Group Leader	Land Planner	Subtotal of hrs per item	Subtotal of fee per item
Associate:	Pence	Fergus	Dennell	Spiehs	Van Patten	Miller	Embray		
Hourly Rate:	\$231.00	\$150.00	\$136.00	\$153.00	\$141.00	\$252.00	\$101.00		

Design Charrette

Review Nall Park Plan and Comprehensive				3				3	\$459.00
Develop Design Charrette		6		6				12	\$1,818.00
Facilitate Design Charrette				10	3			13	\$1,953.00
Develop Design Charrette Report		1		3				4	\$609.00
Close Out Meeting								0	\$0.00
								0	\$0.00

Subtotal of hours per associate	0	7	0	22	3	0	0	32	
Subtotal of fee per associate	\$0.00	\$1,050.00	\$0.00	\$3,366.00	\$423.00	\$0.00	\$0.00		
									\$4,839.00
								0.00%	\$0.00
								0	
								0.00%	\$0.00
									\$4,839.00

Open House

Create Boards for Open House							4	4	\$404.00
Host Open House		5			3	2		10	\$1,677.00
Develop Open House Report		2		2				4	\$606.00
Close Out Meeting								0	\$0.00
								0	\$0.00

Subtotal of hours per associate	0	7	0	2	3	2	4	18	
Subtotal of fee per associate	\$0.00	\$1,050.00	\$0.00	\$306.00	\$423.00	\$504.00	\$404.00		
									\$2,687.00
								0.00%	\$0.00
								0.00%	\$0.00
									\$2,687.00



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 Kansas City, MO 64114
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 LampRynearson.com

Nall Park Public Involvement
 Roeland Park KS
 3/27/2023

Proj. No.: 0000001.00
 By: Zack Fergus

Classification:	Group Leader	Project Manager	Landscape Architect	Land Planner	Project Manager	Group Leader	Land Planner	Subtotal of hrs per item	Subtotal of fee per item
Associate:	Pence	Fergus	Dennell	Spiehs	Van Patten	Miller	Embray		
Hourly Rate:	\$231.00	\$150.00	\$136.00	\$153.00	\$141.00	\$252.00	\$101.00		

Site Plan Design									
Kickoff Meeting\Progress Meeting		3	1	1	1	1	1	8	\$1,233.00
Prepare Base Plan (Existing Info)			2					2	\$272.00
Inventory/Analysis		4						4	\$600.00
Research		4						4	\$600.00
Preliminary Coordination Meeting		8		8			8	24	\$3,232.00
Preliminary Concepts		15						15	\$2,250.00
Preferred Concept		8	8		4			20	\$2,852.00
Phasing Plan		4	4					8	\$1,144.00
Final Concept		4	25					29	\$4,000.00
Opinion of Costs		4	4					8	\$1,144.00
Preliminary Master Plan Document		4					46	50	\$5,246.00
Final Master Plan Document		8		4			46	58	\$6,458.00
Final Plan Presentation		8			3			11	\$1,623.00
Redesign/Redo								0	\$0.00
Plotting/Assembly/Sending							8	8	\$808.00
Close out Meeting		4	1	1	1	1	1	9	\$1,383.00
Subtotal of hours per associate	0	78	45	14	9	2	110	258	
Subtotal of fee per associate	\$0.00	\$11,700.00	\$6,120.00	\$2,142.00	\$1,269.00	\$504.00	\$11,110.00		
									\$32,845.00
								0.00%	\$0.00
								0.00%	\$0.00
									\$32,845.00

Summary									
Total Of Hours Per Associate	0	92	45	38	15	4	114	308	
Total Of Fee Per Associate	\$0.00	\$13,800.00	\$6,120.00	\$5,814.00	\$2,115.00	\$1,008.00	\$11,514.00		
									\$40,371.00
							Contingency	3.00%	\$1,211.13
							Reimbursables	8.00%	\$3,229.68
									\$44,811.81



✉ Dan.Miller@LampRynearson.com

📍 Office Location: Kansas City, MO

📅 Years of Experience: 38

Education

– M.S. Water Resources Engineering

– B.S. Civil Engineering

Professional Registration

– Professional Engineer/Kansas & Missouri

– Certified Public Manager

– Envision Sustainability Professional (ENV-SP)

Professional Affiliations

– Professional Affiliations
Recipient of the “Engineer of the Year” Award: Eastern Chapter of the Kansas Society of Professional Engineers (1999)

– VP of the North Central Division of the Professional Engineers in Government for the National Society of Professional Engineers (2002-2005)

– President of the Eastern Chapter of the Kansas Society of Professional Engineers (1999-2000)

– Member of APWA, ECKC, NSPE, ASCE

Dan Miller, PE

Civil Design Group Leader

About Dan

Dan Miller is an accomplished project management professional who is experienced in the budgeting, design, and construction of facilities, transportation, and environmental projects. Dan’s years of experience in engineering include designing and managing storm drainage; facilities and transportation projects; providing policy and technical direction to engineers, technicians, and field personnel, supporting division personnel in management of facilities, transportation, and environmental capital improvements programs; street and bridge maintenance programs; stormwater utility; and environmental compliance activities.

Experience

- The Cedars Storm Drainage PES and Improvements, Lenexa, KS
Role: Project Manager
- R Park Site Improvements, Roeland Park, KS
Role: Project Manager
- “Mighty Bike” Playground Structure, Roeland Park, KS
Role: Project Manager
- Pickleball Court, Kearney, MO
Role: Project Manager
- Community Center Improvements, Roeland Park, KS
Role: Project Manager
- 2021 CARS – Webster Street, Spring Hill, KS
Role: Project Manager
- 2022 CARS – Buena Vista, Roeland Park, KS
Role: Project Manager
- 2021 Neighborhood Street Reconstruction Program– Reinhardt Drive, Roeland Park, KS
Role: Project Principal
- 2018-2023 Street Maintenance, Roeland Park, KS
Role: Project Manager
- 2017-2022 Streetscapes, Excelsior Springs, MO
Role: Project Manager
- 2019 Neighborhood Street Reconstruction Program, Rosewood Street, Roeland Park, KS
Role: Project Principal
- 2018 CARS - Roe Lane, Roeland Park, KS
Role: Project Manager
- 2020 Metal Pipe Replacement, Leawood, KS
Role: Project Manager



Regan Pence, PLA

Landscape Architecture and Planning Group Leader

About Regan

As a professional landscape architect with experience across the Midwest, West and West Coast, Regan Pence has been involved in a number of multifaceted projects including redevelopment, entertainment districts, mixed-use, parks and cemeteries, brownfield and municipal projects.

Regan's strengths include the ability to work closely with groups to incorporate ideas and visions into a goal-oriented plan. His experience includes guiding others through the design process and vision, project management, presentations, fundraising, master planning and full scope construction design.

Experience

- Miller Park Master Plan, Omaha, NE
Role: Project Manager / Landscape Architect
- Stone Creek Park, Omaha, NE
Role: Project Manager / Landscape Architect
- UNO Community Engagement Center Planting Design, Omaha, NE
Role: Landscape Architect
- UNO Memorial Plaza Hardscape, Wall & Planting Design, Omaha, NE
Role: Landscape Architect
- Metropolitan Community College, Fort Omaha Campus, Omaha, NE
Role: Landscape Architect
- The Breakers / Residential Redevelopment, Omaha, NE
Role: Project Manager
- Atlas Apartments, Residential Redevelopment, Omaha, NE
Role: Landscape Architect
- Henry Doorly Zoo Carousel Plaza, Omaha, NE
Role: Project Manager / Landscape Architect
- Capitol District Plaza, Omaha, NE
Role: Project Manager / Landscape Architect
- Aksarben Village PacLife Building (Zone 5) Streetscape, Plaza, Planting Design - Omaha, NE
Role: Landscape Architect
- Millard North High School Entrance, Omaha, NE
Role: Landscape Architect
- Heartwood Preserve, Omaha, NE
Role: Landscape Architect

Education

– B.S., Landscape Architecture

Certifications/Registrations

– Professional Landscape Architect: MO, NE, CO, ID, KS

– Council of Landscape Architectural Registration Boards Certified Architect

Professional Affiliations

– American Society of Landscape Architects ASLA - Past President of Great Plains Chapter

– Urban Land Institute

– Nebraska State Board of Landscape Architects

Years of Experience

16



Zack Fergus, PLA, ASLA

Senior Landscape Architect

About Zack

Zack's passion for landscape architecture is rooted in a passion for creating people-oriented places. As a skilled Landscape Architect and project manager with experience in design, facilitation, and site planning, Zack is a creator of inclusive spaces — helping people experience belonging, comfort, inspiration, and renewal through the outdoors and as they go about their daily lives.

For Zack, creating strong communities goes beyond design. He is a leader and collaborator in organizations focused on creating a bright future for all, including Keep Omaha Beautiful, Heartland 2050, Leadership Fremont, the Professional Advisory Council for the UNL College of Architecture, the Nebraska-Dakotas Chapter of the ASLA, and the Nebraska Statewide Arboretum.

Experience

- Boys Town Education Center, Village of Boys Town, NE
Role: Landscape Architect
- Omaha Public Schools - Westview High School, Omaha, NE
Role: Landscape Architect
- Elkhorn Public Schools – 180th & Ida School Campus Master Plan, Omaha, NE
Role: Landscape Architect
- Millard Public Schools - North High School Campus, Omaha, NE
Role: Landscape Architect
- Springfield Platteview High School Athletic Facility and Parking Improvements, Springfield, NE
Role: Landscape Architect
- Westside Community Schools - Sunset Hills Elementary School Building/Site, Omaha, NE
Role: Landscape Architect
- Omaha Public Schools-Burke High School Athletic Facility Master Plan, Omaha, NE
Role: Landscape Architect
- MPS Central Middle School Renovations/Site Improvements, Omaha, NE
Role: Landscape Architect
- EPS IDA Pointe North Elementary & Middle Schools, Omaha, NE
Role: Project Manager
- OPS Belle Ryan Elementary School Building/Site, Omaha, NE
Role: Landscape Architect
- OPS Hartman Elementary School Renovations, Omaha, NE
Role: Landscape Architect
- Metropolitan Community College - Fort Omaha Campus, Omaha, NE
Role: Landscape Architect

Education

- B.L.A. | Bachelor of Landscape Architecture
- B.S. | Design

Certifications/Registrations

- Professional Landscape Architect | NE
- Council of Landscape Architecture Registration Boards (CLARB) Certified Landscape Architect

Professional Affiliations

- Keep Omaha Beautiful - Board of Directors Treasurer
- American Society of Landscape Architects (ASLA) Nebraska/Dakotas Chapter - President
- University of NE - Lincoln College of Architecture Friends Association - Secretary / Treasurer
- University of NE - Lincoln College of Architecture Professional Advisory Council
- Nebraska Statewide Arboretum - Board of Directors

Years of Experience

11



Jeff Spiehs, AICP

Senior Planner

About Jeff

People are the focus of Jeff's work. No matter the scale or impact of a project, Jeff helps clients put the prosperity of a physical place in the hands of the people who use it.

As a professional in the intersection of equity, sustainability, and the built environment, Jeff seeks to energize people toward a future that represents shared values and avenues for hope. He's passionate about developing community leaders from within neighborhoods so that growth and change is organic and vibrant.

Always seeking opportunities for equitable project implementation, Jeff connects community vision with resources and energy.

Experience

- Village of Boys Town, Visioning Plan
Role: Project Manager, Planner
- City of Bellevue Parks Master Plan, Bellevue, NE
Role: Project Manager, Planner
- Village of Brownville Captain Meriwether Lewis Riverfront Revitalization Master Plan, Brownville, NE
Role: Planner
- Santee Sioux Tribe Planning, Santee Sioux Reservation, NE
Role: Project Manager, Planner
- Heartland 2050 Regional Vision, Omaha, NE
Role: Planner, Facilitator, Community Engagement, Action Plan Development
- Forever North Study, Omaha, NE
Role: Planner, Community Engagement, Stakeholder Engagement, Plan Development and Writing
- Mills County Comprehensive Plan
Role: Community Engagement
- MAPA Long-Range Transportation Plan, Omaha, NE
Role: Planner, Community Engagement, Data Analysis
- Regional Equitable Growth Profile, Omaha, NE
Role: Planner
- Market to Midtown Bikeway, Omaha, NE
Role: Community and Stakeholder Engagement
- South 13th Street Walkability Study, Omaha, NE
Role: Community and Stakeholder Engagement, Facilitation
- Glenwood Downtown Revitalization: Facade Improvement Program
Role: Planner

Education

- B.S. Land Use Economics
- B.A. Communications and Ethics

Certifications/Registrations

- American Institute of Certified Planners (AICP) Certified Planner
- IAP2 Certified Public Involvement Specialist
- ToP Certified

Professional Affiliations

- American Planning Association Nebraska Chapter, Iowa Chapter
- IAP2 Nebraska Chapter
- South Omaha Neighborhood Alliance President, 2015-2019

Years of Experience

13



✉ Greg.VanPatten@LampRynearson.com

📍 Office Location: Kansas City, MO

📅 Years of Experience: 8

Education

– B.S. Civil Engineering/
Environmental Engineering, Minor
in Mathematics

Professional Registration

– Professional Engineer Kansas
& Missouri

– MoDOT Construction Inspector
Certifications, including
Superpave, and Concrete and
Asphalt Paving Inspection

– KDOT Inspector

– Pavement Management

– CIPP Certified, NASSCO
Inspector Training Certification
Program

– Manhole Rehabilitation,
NASSCO Inspector Training
Certification Program

Greg Van Patten, PE

Project Manager

About Greg

As a project manager at Lamp Rynearson, Greg Van Patten is a champion for understanding design plans and ensuring they are constructed as intended. Specializing in street and storm drainage design, his experience includes creating streetscapes for downtown areas, suburban neighborhoods, and new residential developments. Greg is a compliance expert and knows the regulations and guidelines for roadway design, including ADA and APWA. Greg's history in construction administration includes being a construction engineer inspector for the Missouri Department of Transportation (MoDOT). He has expertise in contractor management, quality assurance testing, erosion control best management practice, running estimates, writing daily work reports, and interpreting design plans.

Experience

- The Cedars Storm Drainage Improvements, Lenexa, KS
Role: Project Engineer
- Supports On-Call City Engineering for Roeland Park and Spring Hill, KS, Lake Lotawana, Excelsior Springs, and Raytown, MO
Role: Project Manager
- 2021 Neighborhood Street Reconstruction Program– Reinhardt Drive, Roeland Park, KS
Role: Project Engineer
- 2018-2023 UBAS and Chip Seal Street Maintenance, Roeland Park, KS
Role: Project Manager
- 2018 CARS - Roe Lane, Roeland Park, KS
Role: Project Engineer

Excelsior Springs, MO
Role: Project Manager

- 2021 Ultra-thin Bonded Asphalt Surface Paving (UBAS), Raytown, MO
Role: Project Manager
- Lake Lotawana 2019 CIP – Langsford Road Chip Seal, Lake Lotawana, MO
Role: Project Manager
- 2020-2021 Storm Drainage Improvements, Raytown, MO
Role: Project Manager
- Golf Hill Subdivision, Excelsior Springs, MO
Role: Project Engineer/Observer

- 2017-2022 Streetscape Projects,



Sydney Embray

Planner & Communications Specialist

About Sydney

As a strategist, communicator, and planner, Sydney combines a love for data with a passion for storytelling.

She helps clients understand their story and purpose through collaborative and investigative conversation, delivering beautiful, simple, and easy-to-use graphics, documents, and web experiences that help them tell their story and resonate with their target audiences.

She pairs technical skills in developing high-quality in-person, digital, and print experiences with an ability to think creatively, listen actively, and build excitement around engagement and implementation.

She is adept at using traditional communications channels, digital communications platforms, and word-of-mouth to build consensus and excitement around projects. As a facilitator, she brings many voices together to analyze problems and generate community-led decisions.

Her experience includes work in the Marketing, Communications, and Planning fields. Her expertise includes creating engaging, multi-platform, digital-and-print experiences, facilitating community engagement activities, producing high-quality deliverables and events, and communicating complex ideas through language and design.

Experience

- Santee Sioux Nation Land Use Visioning Plan, Santee Sioux Nation, NE
Role: Planning
- City of Bellevue Aquatics Marketing Study, Bellevue, NE
Role: Planning
- Village of Boys Town Land Use Visioning Session & Survey, Village of Boys Town, NE,
Role: Community Engagement
- City of Bellevue Parks Master Plan, Bellevue, NE
Role: Planning and Public Engagement
- Village of Brownville Captain Meriwether Lewis Riverfront Revitalization Master Plan, Brownville, NE
Role: Planning and Public Engagement
- Oakland Cemetery of Denison Master Plan, Denison, IA
Role: Planning and Public Engagement
- Jasper County Conservation Board Anniversary Celebration, Jasper County, IA
Role: Public Relations Project Manager

Education

- B.A. Business Management, Marketing

Interdisciplinary Skills

- ArcGIS Business Analyst
- Graphic Design (Adobe Creative Suite - InDesign, Illustrator, Photoshop, AfterEffects)
- Web UX; CMS (Wordpress)
- Workshop and engagement facilitation
- Workshop design and coordination
- Copywriting
- Digital communications platforms - Email marketing, SEM, PPC, Social Media

Professional Affiliations

- APA Nebraska - Member

Community Involvement

- MAPA Heartland 2050 Equity and Engagement Committee Member

Years of Experience

5



✉ Jamie.Dennell@LampRynearson.com

📍 Office Location: Omaha, NE

📅 Years of Experience: 5

Education

– Bachelor of Landscape Architecture

Professional Affiliations

– ASLA Member
– ACE Mentoring

Jamie Dennell

Landscape Architecture Project Designer

About Jamie

As part of the Landscape Architecture and Planning Group, Jamie Dennell brings a multi-talented skill-set to our clients. Providing 3D modeling and renderings on the front end of projects with his knowledge of multiple software packages. Jamie brings concepts to life through visioning and master planning. Working closely with engineers, surveyors, and construction administration professionals Jamie has experience with site plans, detailed construction documents, project permitting, green area maintenance, and landscape improvement plans for SIDs.

Experience

- Somerset Park, Omaha, NE
Role: Project Designer
- Copperfields Park, Omaha, NE
Role: Project Designer
- Miller Park, Omaha, NE
Role: Project Designer
- Ascend Multifamily Apartment Complex, Bellevue, NE
Role: Project Designer
- Sundance Multifamily Apartment Complex, Omaha, NE
Role: Project Designer
- Edward F. Owen Memorial Library Addition, Carter Lake, IA
Role: Project Designer
- Metro Community College Building 10 Renovation, Omaha, NE
Role: Project Designer
- Brownville Riverfront, Brownville, NE
Role: Concept Designer
- Santee Sioux Nation Land Use, Niobrara, NE
Role: Concept Designer
- Oakland Cemetery, Denison, IA
Role: Concept Designer

Item Number: New Business- VIII.-C.
Committee 7/24/2023
Meeting Date:



City of Roeland Park

Action Item Summary

Date: 7/18/2023
Submitted By: Anthony Marshall
Committee/Department: Parks & Rec
Title: **Approve Invasive Species Removal for Nall Park (10 min)**
Item Type: Presentation

Recommendation:

Staff and the Parks/Trees Committee recommend using Goats on the Go to remove invasive plant species in Nall Park.

Details:

Goats on the Go will graze on the invasive honeysuckle, Virginia creeper, Greenbriar, poison ivy, and other weedy vegetation during their time in Nall Park. Slide 3 of the attached presentation includes a map depicting 4 grazing areas that make up the natural (un-mowed) area of Nall Park, these are the proposed grazing zones. The "Main Area" would be sectioned off into paddocks of between .25-.5 acres, depending on the terrain, density of vegetation, and the prevalence of downed trees. The "Southwest Area" would be grazed as a whole, the "Southeast Area" would be grazed in two paddocks. The "Back Area" would also be grazed as a whole. It is anticipated grazing will occur for 5-6 weeks.

Goat grazing will not prevent invasive species from returning. However, regular (annual or every other year) grazing will diminish the population of invasive plants. The Habitat Architects proposal is roughly 5 times more expensive than the Goats on the Go proposal. In subsequent years the goat grazing cost will be lower due to less invasive plants and a shorter grazing time.

Community Impact: Utilizing a lens of intersectionality, illustrate how this item would promote the city's commitment to equity, including improving social determinates of health:

What are the implications to intersectionality?

- Does this item benefit all racial groups?

- Does this item benefit Community for All Ages?
- Does this item exclude or disproportionately impact any social identities? If yes, what populations and why?
- What (if any) social determinants of health are impacted by this item?
- What (if any) are the unintended economic and environmental impacts of this item?
- How has the impacted community been involved?
- How will the program be communicated to all stakeholders?

Financial Impact

Amount of Request: \$7,600	
Budgeted Item?	Budgeted Amount: \$24,000, this amount also covers mowing and fertilizing
Line Item Code/Description: 110-5262 Parks & Rec Dept- Grounds Maintenance	

Additional Information

Given the relative isolation of the park, Goats on the Go would like to request a more frequent after-hours drive-by from the Roeland Park police to deter people from interfering with the goats. Goats on the Go staff would need access by truck with a water tank to get as close as possible to each paddock.

REVIEWERS:

Department	Reviewer	Action	Date
Public Works	Moody, Keith	Approved	7/20/2023 - 10:23 AM

Goals/Objectives & Terms

The goal of this project is to remove the invasive species as naturally as possible within the budgeted funds.

ATTACHMENTS:

Description	Type
▣ Goats	Cover Memo

GOATS GONE WILD

Recommendations for safe and natural removal of
invasive species





OPTIONS TO REMOVE INVASIVE SPECIES

Honeysuckle, Virginia Creeper, greenbriar, poison ivy, and other weedy vegetation

HABITAT ARCHITECTS LLC - Proposal

Honeysuckle Clearing = \$17,250

Wintercreeper Control = \$3,950

Tree-of-Heaven Control = \$1,500

Native Broadcast Seeding = \$6,450

Maintenance (2 yrs) = \$6,800

GRAND TOTAL = \$35,950

GOATS ON THE GO- Proposal

Grazing Cost = \$7,190

Main Area = \$5,600

Southwest Area = \$440

Southeast Area = \$900

Back Area = \$250

Transportation /Daily Check Cost= \$399

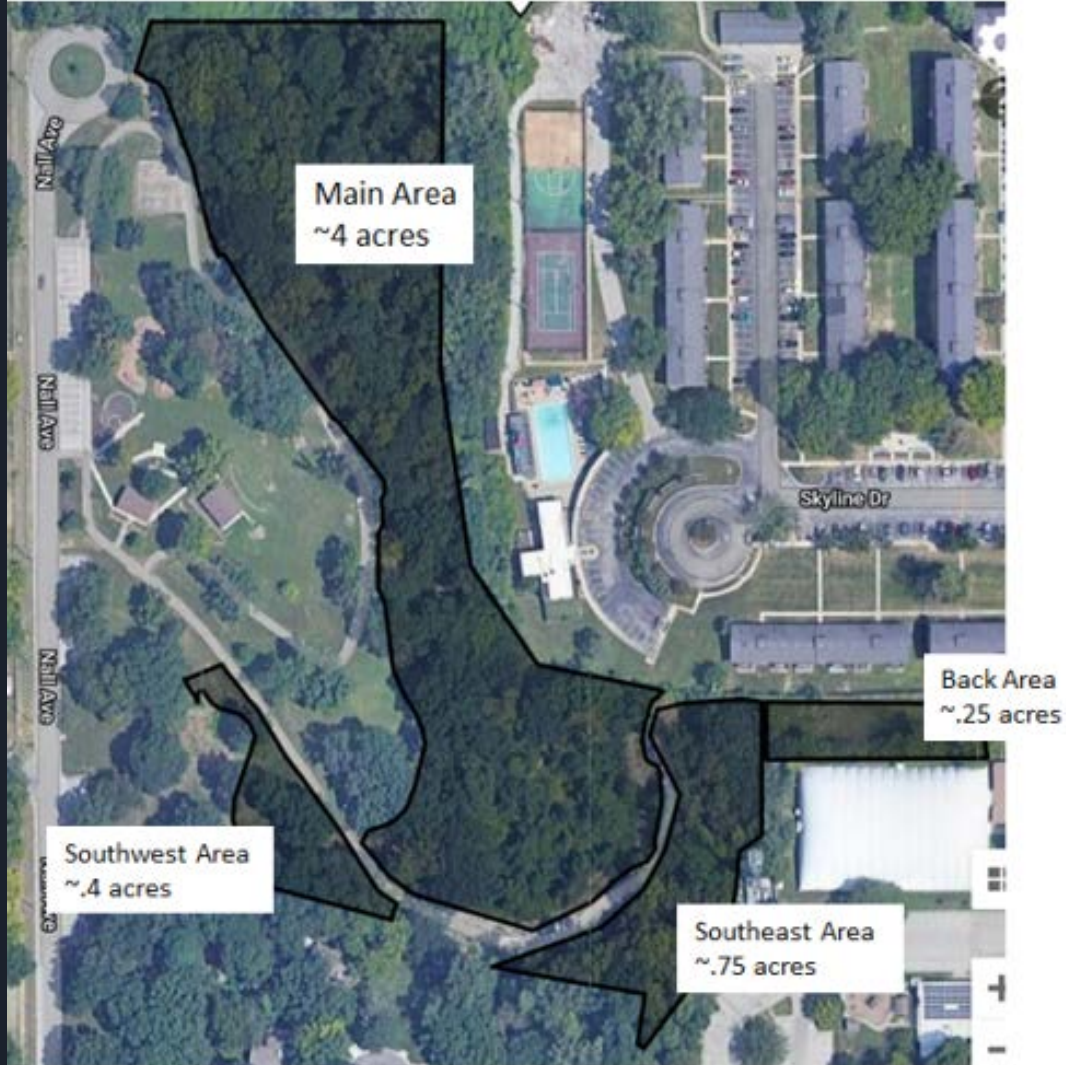
Main Area = \$330

Southwest Area = \$12

Southeast Area = \$45


Back Area = \$12

GRAND TOTAL = \$7,589



BEFORE AND AFTER GOATS HAVE GRAZED





HOW DO YOU KEEP THE GOATS WHERE YOU WANT THEM?

We use portable electric fencing and a solar-charged power source to contain the goats. This allows us to be flexible. We can concentrate goats on small problem areas, move them from spot to spot, or let them roam whole properties.

ARE THE GOATS SUBJECT TO PREDATORS?

The electric fence keeps out all predators. The goats huddle together and are too big for coyotes, fox, and other predators. In the history of the company they have not lost any goats to a predator.

SAFETY OF ELECTRIC FENCING

Noone has been injured by touching the electric fence, including dogs and other pets. The voltage is much like a shock collar for a dog, mainly used to deter and not harm.

BEST TIME OF YEAR FOR GOATS

May, June, August, and September are the best times of the year for the goats and clearing of invasive species

COMMUNITY INVOLVEMENT

Welcoming Event at Nall Park

Residents, City Staff, and Media can come and welcome the Goats to Roeland Park

Preschool Day

A day for the preschool children from Roeland Park Community Center to visit the goats in action.

Departure Event at Nall park

Residents, City Staff, and Media can come and say farewell to the goats.

Groups that have shown interest in seeing the goats.

Johnson County Preschool at RPCC

Park and Tree Board

RPCC Staff

Coopers Creek Volunteers

City Hall Staff

Roeland Park Police Dept



Item Number: New Business- VIII.-D.
Committee 7/24/2023
Meeting Date:



City of Roeland Park

Action Item Summary

Date: 10/13/2022
Submitted By: Keith Moody
Committee/Department: Public Works
Title: **Approve Service Agreement with Habitat Architects for Cooper Creek Native Bank Stabilization (maybe 10 min)**
Item Type: Other

Recommendation:

The attached scope and fee with Habitat Architects employs the "Natural" approach to stabilization of Cooper Creek Council directed staff and Larkin to develop. Staff recommends approval of the agreement with Habitat Architects. Habitat Architects specialize in such work and have been a partner on the prior restoration efforts at Cooper Creek Park.

Details:

Per the direction provided by Council the City Engineer has developed a plan for employing a natural erosion prevention approach along Cooper Creek in cooperation with Habitat Architects. Scope A provides for assistance to neighboring properties (that would like assistance) to develop and implement natural erosion prevention methods on their property. These efforts are eligible for funding through the county "Contain the Rain" grant program which will cover 50% of the costs of trees and rain gardens. Between the City support and the Contain the Rain support a resident should be able to complete efforts without having to cover costs out of their pocket. The City estimated cost for Task A is \$5,400.

Scope B provides for plantings along the stream bank to prevent erosion. Estimated cost of Task B is \$6,900.

Scope C includes engineering analysis to determine if reinforcement efforts such as check dams and strategic native stone placement may be warranted to ensure the plantings take root and are not washed away. The analysis and engineering amounts to \$35,155. A cost of the stabilization elements is not known at this point, the analysis and engineering will need to be completed before a cost estimate is available.

Dan Miller will review the scope and answer questions at the meeting.

The total cost of A, B and C is estimated at \$47,500.

Community Impact: Utilizing a lens of intersectionality, illustrate how this item would promote the city's commitment to equity, including improving social determinates of health:

What are the implications to intersectionality?

- Does this item benefit all racial groups?
- Does this item benefit Community for All Ages?
- Does this item exclude or disproportionately impact any social identities? If yes, what populations and why?
- What (if any) social determinants of health are impacted by this item?
- What (if any) are the unintended economic and environmental impacts of this item?
- How has the impacted community been involved?
- How will the program be communicated to all stakeholders?

Financial Impact

Amount of Request: \$55,000	
Budgeted Item?	Budgeted Amount: \$100,000
Line Item Code/Description: 300-5469 Special Infrastructure Fund- Stormwater Maintenance	

Additional Information

REVIEWERS:

Department	Reviewer	Action	Date
Public Works	Moody, Keith	Approved	7/20/2023 - 4:26 PM

Goals/Objectives & Terms

ATTACHMENTS:

Description	Type
▣ Scope and Fee from Habitat Architects for Cooper Creek Bank Stabilization	Cover Memo
▣ Presentation_on_Natural_Erosion_Prevention_Approach_to_Cooper_Creek_10-17-22	Cover Memo

AGREEMENT FOR
PROFESSIONAL SERVICES

July 19, 2023

City of Roeland Park
c/o Lamp Rynearson
9001 State Line Road, #200
Kansas City, MO 64114

Re: **AGREEMENT FOR PROFESSIONAL SERVICES
COOPER CREEK STREAM STABILIZATION
57th STREET TO JOHNSON DRIVE**

It is our understanding that the City of Roeland Park, Kansas ("Client") requests Habitat Architects ("Habitat") to perform the following services pursuant to the terms of this Agreement for Professional Services, Habitat's General Provisions and any exhibits attached thereto (hereinafter "the Agreement").

The purpose of the Agreement is to provide the Client and Habitat with an operating agreement for services provided to Client in lieu of a verbal contract. Habitat will commence work on the tasks described in the Scope of Work upon receipt of a signed Agreement.

1. Habitat has acquainted itself with the information provided by Client and based upon such information offers to provide the Scope of Work described in Exhibit "A" to this Agreement. Client warrants that it is either the legal owner of the property to be improved or that Client is acting as the duly authorized agent of the legal owner of such property. Client acknowledges that it has reviewed the General Provisions (and any exhibits attached thereto), which are expressly made a part of and incorporated into the Agreement by this reference. In the event of any conflict or inconsistency between this Agreement for Professional Services and the General Provisions regarding the services to be performed by Habitat, the requirements of this Agreement for Professional Services shall take precedence.
2. Habitat shall provide Client all Basic Services for the Project as specified in the Scope of Work provided in Exhibit "A". Habitat shall invoice Client for all services as outlined in the Scope of Work and as detailed in the Compensation section below. Habitat shall not commence work on Additional Services without Client's prior approval in writing.

Habitat agrees to provide all its services in a timely, competent and professional manner, in accordance with applicable standards of care, for projects of similar geographic location, quality and scope.

SCHEDULE FOR HABITAT'S SERVICES

3. Details of the schedule are outlined in Exhibit "A".

COMPENSATION


4. Compensation for Task C as outlined in Exhibit "A" is provided on the fee table provided in Exhibit "B". All other tasks are outlined within the scope of services. Habitat shall

submit invoices on a monthly basis, are due upon presentation and shall be considered past due if not paid within 30 calendar days of the due date.

TERMS AND CONDITIONS OF SERVICE

5. We have discussed with you the risks, rewards and benefits of the Agreement and the Agreement represents the entire understanding between Client and Habitat with respect to the Project. The Agreement may only be modified in writing signed by both parties.
6. If this proposal satisfactorily sets forth your understanding of our agreement, please sign in the space provided below (indicating Client's designated representative if different from the party signing). Retain a copy for your files and return an executed original to Habitat. This proposal will be open for acceptance for a period of 30 days from the date set forth above, unless changed by us in writing.
7. By signing below, you acknowledge that you have full authority to bind Client to the terms of the Agreement.

HABITAT ARCHITECTS

By  _____
Ryan A. Bath, Conservation Biologist

If you accept the preceding proposal and the Agreement,
please sign:

CITY OF ROELAND PARK, KANSAS "Client"

By _____

Dated: _____

Exhibit "A"

Scope of Work

Project Understanding:

Habitat Architects, LLC (**Habitat**) has teamed with Water Resources Solutions, LLC (**WRS**) to provide professional engineering and ecological restoration services to the City of Roeland Park (City). **Habitat/WRS** understand that the City would like to study potential natural and engineered improvements to the reach of Cooper Creek located between 57th Street on the north and Johnson Drive on the south. This scope of work includes three separate tasks where Task B and Task C are mutually exclusive.

Upon receiving the notice-to-proceed (NTP), **Habitat/WRS** will provide the services identified in this Scope of Work. Other requested services not described in this scope of work may be added as an amendment to the contract.

Task A: Private Homeowner Consultation

Habitat is proposing to conduct homeowner consultations with interested landowners who reside adjacent to Cooper Creek. This engagement is intended to provide an opportunity for the homeowner to discuss their specific space and provide guidance on opportunities to incorporate native landscapes as a measure to mitigate stormwater runoff. The pricing described below outlines the consultation options for each homeowner engagement that may allow the owner to take advantage of funding offered through Johnson County's Contain the Rain program. The County reimburses homeowners for up to 50% of the installation and material costs for qualifying rain/pollinator gardens and native trees. The County's 50% match caps out at \$1,000 for a rain garden and \$150 per tree (up to two trees). The City will match the County's reimbursement to homeowners and provide up to \$500 for consultation.

- \$500/homeowner for rain/native plant garden consultation. This includes a schematic plan and associated plant list with a written memorandum describing plant selection and purpose. This schematic is not an engineering design.
- Estimated complete installation price for an area up to 150 sq. ft. including approximately 90 plants and light mulching (as requested) ranges from \$1,700 to \$2,000, depending on earthwork requirements and other garden specific additions.
- \$300/homeowner for guidance on tree species and planting locations.
- Installation assumes a 7 RPM tree, up to two trees, at \$150 per tree.

Habitat assumes that out of the landowners, up to 6 of the current residents adjacent to Cooper Creek would be interested with half being interested in gardens and the other half interested in tree plantings only. Additional homeowner participation would require an amendment to services.

Fee for Task A - \$9,300

The estimated cost for the City's portion of the Contain the Rain match is shown below and includes the consultation fee per homeowner and the remaining 50% of the \$2,000 gardens (3 total).

Estimated Max Cost of Task A for City - \$5,400

Task B: Vegetation Staking and Plantings

Habitat will utilize live vegetation staking/plantings to attempt to mitigate the bank erosion at three channel bends with erosive banks and stabilize stretches between each bend to prevent future erosion within Cooper Creek Park. Visual assessments of the channel indicate that approximately 500 linear feet (LF) of channel needs to be addressed with corrective measures. These corrective measures include live staking and planting only and will be done in lieu of an engineering assessment (Task C). Live staking is an inexpensive way to attempt to mitigate stream bank erosion but is typically used on sites that only need minor erosion control. Installation requires live stakes to be planted two to three feet apart in rows along the stream bank, in a triangular arrangement to fill the maximum amount of space. They are planted more densely than normal trees would be because there is an exception that not all the stakes will survive. Stakes are typically confined to the lower elevations of the bank near the toe of slope because they require contact with moisture to succeed. Planting height along the bank is dictated by visual assessment of moisture in the soil. Species used for live staking will be silky dogwood (*Cornus amomum*), red osier dogwood (*Cornus sericea*), common elderberry (*Sambucus nigra*), and buttonbush (*Cephalanthus occidentalis*). Final species used and numbers will depend on availability.

In addition to live staking, **Habitat** proposes to install live plants along stream benches to secure additional runs within the channel as well as shrubs and understory trees along the overbank to stabilize the top of the bank. It is anticipated the approximately 400 plugs and 30 shrubs will be required to complement the previous tree planting activities in the area. These species can be selected in coordination with the City and neighborhood involvement but are anticipated to include flowering plants to increase aesthetics within the riparian area while stabilizing the channel.

Task B does not include engineering evaluations, hydrologic assessments, or the implementation of structural repairs within the corridor to address erosion. The placement of the live stakes and plants will be completed based on professional judgement; however, no warranty or guarantee applies.

Fee for Task B: Vegetation Staking and Plantings - \$6,900

Task C: Cooper Creek Stream Assessment

Habitat/WRS will conduct a stream assessment of Cooper Creek between 57th Street and Johnson Drive. The stream assessment will take a more in-depth look at the existing stream channel and the causes of erosion within the corridor. The engineering assessment will evaluate stabilization alternatives (engineered, structural, and ecological) along with costs for the recommended improvements. The recommendations of the stream assessment will provide engineering plans to the City that can be used to restore bank stability.

- **Task C-1: Project Coordination**

Habitat/WRS will coordinate all the activities of our design team, which include team coordination and meetings, meetings with the City, site activities, and stormwater calculations and study report.

1.1 **Habitat/WRS** will complete project coordination activities that include coordination for all design activities, emails, telephone, or web conference updates.

1.2 **Habitat/WRS** will meet with City staff at the following project milestones:

- Up to three meetings with the City to discuss design issues.
- Meeting with the City to present design concepts.
- Review meeting for the preliminary plans and specifications.
- Review meeting for the final plans and specifications.

1.4 **Habitat/WRS** will present the design to the City Council.

- **Task C-2: Background Data Collection**

Habitat/WRS will collect existing background information that will include previous studies, previous designs, existing topographic information, and existing geotechnical studies.

2.1 **Habitat/WRS** will collect from the City and review previously completed studies, designs, topographic information, and geotechnical information for the project area.

2.2 **Habitat/WRS** will obtain the Johnson County AIMS data for the project area.

- Task C-3: Field Investigations

Habitat/WRS will complete field investigations necessary to complete the preliminary engineering study. Geotechnical borings will not be completed as part of this study and will need to be completed as part of future preliminary design efforts. It is assumed that the survey completed for the previous Cooper Creek project and the lidar from Johnson County AIMS will provide sufficient topographic information and new topographic survey will not be needed.

3.1 **Habitat/WRS** will complete a site visit to collect stream stability data as part of the project stream stability assessment. The information collected during the field assessment will include:

- Stream planform information and measurements
- Channel bank information and measurements
- Stream channel geometry measurements
- Bedrock information and measurements
- Vegetation composition
- GPS locations of pertinent features

- Task C-4: Stream Stability Assessment

Habitat/WRS will complete a stream stability assessment based on the procedure in Section 5600 of the American Public Works Association Standard Specifications and Design Criteria.

4.1 **Habitat/WRS** will assess the field indicators collected in the field to help guide decisions on appropriate stream erosion revetments.

4.2 **Habitat/WRS** will complete a two-dimensional hydraulic model for existing conditions using HEC-RAS 2D. The AIMS lidar will be used in association with the topographic survey as the base mapping information to create the surface for the model. The two-dimensional model will be used to analyze hydraulic parameters that affect stream stability.

- Task C-5: Plans and Specifications

5.1 **Habitat/WRS** will complete preliminary plans and specifications for the stream stability design. An option of probable construction cost will also be developed.

- 5.2 **Habitat/WRS** will complete the final Preliminary Engineering Study after addressing City comments on the draft report. A final opinion of probable construction cost will be developed.

ADDITIONAL SERVICES

Services not covered under this scope of services will be considered Additional Services and will be negotiated as an amendment to this scope of services and contract. Additional services could include additional meetings, additional submittal requirements, construction phase services, geotechnical investigations, etc.

ASSUMPTION AND EXCLUSIONS

- Maintenance and watering of trees and gardens is the responsibility of the landowner per the Contain the Rain program.
- Excludes trench or swale to funnel rainwater from downspouts into raingardens.
- Does not include the purchase of hardscape materials including landscaping rock, river rock, decorative stones, or edging.

Exhibit "B"

	Task C - Cooper Creek Stream Assessment														
07/24/23	Project Personnel	Prinicpal	Engineer VIII	Engineer VII	Engineer IV	Engineer III	Senior Restoration Ecologist	Restoration Ecologist	Technical Editor VIII	Administrative VIII	Total Hours	Estimated Labor	Total Expenses	Total Subconsultant Costs	Total Cost
	Project Billing Rate	\$275	\$250	\$185	\$125	\$110	\$125	\$105	\$140	\$90					
	Task C-1: Project Coordination														
C-1.1	Project Coordination	2	8	4			4				18	\$3,790	\$0	\$0	\$3,790
C-1.2	Meetings		8		12		12				32	\$5,000	\$28	\$0	\$5,028
C-1.3	City Council Presentaiton		3		6		3				12	\$1,875	\$28	\$0	\$1,903
											0	\$0	\$0	\$0	\$0
	Task C-1 Subtotals	2	19	4	18		19				62	\$10,665	\$56	\$0	\$10,721
	Task C-2: Background Data Collection														
C-2.1	Previous Project Data		2		4			2			8	\$1,210	\$0	\$0	\$1,210
C-2.2	Johnson County AiMS Data		2		4						6	\$1,000	\$0	\$0	\$1,000
	Task C-2 Subtotals		4	0	8			2			14	\$2,210	\$0	\$0	\$2,210
	Task C-3: Field Investigations														
C-3.1	Site Visit		3		3		4				10	\$1,625	\$28	\$0	\$1,653
	Task C-3 Subtotals		3	0	3		4				10	\$1,625	\$28	\$0	\$1,653
	Task C-4: Stream Stability Assessment														
C-4.1	Assessment Field Indicators		2		2						4	\$750	\$0	\$0	\$750
C-4.2	Hydraulic Model		2		24						26	\$3,500	\$0	\$0	\$3,500
	Task C-4 Subtotals	0	4	0	26	0					30	\$4,250	\$0	\$0	\$4,250
	Task C-5: Plans and Specifications														
C-5.1	Preliminary Plans and Specifications		4	4	40		8	3			59	\$8,055	\$303	\$0	\$8,358
C-5.2	Final Plans and Specificaions		4	4	40		4	4			56	\$7,660	\$303	\$0	\$7,963
	Task C-5 Subtotals														
			8	8	80		12	7			115	\$15,715	\$606	\$0	\$16,321
	Totals	2	38	12	135	0	35	9	0	0	231	\$34,465	\$690	\$0	\$35,155

GENERAL PROVISIONS

These General Provisions are attached to and made a part of a AGREEMENT, dated July 19, 2023 between the City of Roeland Park, Kansas (CLIENT) and Habitat Architects, LLC (HABITAT) for professional services in connection with the Cooper Creek Stream Stabilization Project (hereinafter called the "Project").

SECTION 1—ADDITIONAL SERVICES OF HABITAT

1.1 Unless otherwise expressly included, Habitat's normal and customary professional services described here or in the AGREEMENT do not include the following categories of work which shall be referred to as Additional Services.

1.2. If CLIENT and HABITAT mutually agree to perform any of the following Additional Services, CLIENT will provide written approval of the agreed upon scope of services, and HABITAT shall perform or obtain from others such services and will be paid therefore as provided in the AGREEMENT. Either CLIENT or HABITAT may elect not to perform all or any of the following Additional Services without cause or explanation:

1.2.1 Services resulting from significant changes in the general scope, extent or character of the Project or major changes in documentation previously accepted by CLIENT where changes are due to causes beyond HABITAT's control.

1.2.2 Detailed consideration of operations, maintenance and overhead expenses; and the preparation of rate schedules, earnings and expense statements, cash flow and economic evaluations, feasibility studies, appraisals and valuations.

1.2.3 Furnishing the services of independent professional associates or consultants for work other than Basic Services.

1.2.4 Services necessary due to the CLIENT's award of more than one prime contract for the Project, , services necessary in order to arrange for performance by persons other than the prime contractor and those services necessary to administer CLIENT's contract(s).

1.2.5 Services during out-of-town travel other than visits to the site.

1.2.6 Services to re-evaluate and prepare new documentation for some or all of the Project.

1.2.7 Preparing to serve or serving as a consultant or witness or assisting CLIENT with any litigation, arbitration or other legal or administrative proceeding except where required as part of Basic Services.

1.3 When required by the AGREEMENT or Contract Documents in circumstances beyond HABITAT's control, HABITAT shall perform or obtain from others any of the following Additional Services as circumstances require during construction and without waiting for specific instructions from CLIENT, and HABITAT will be paid therefore as provided in the AGREEMENT:

1.3.1 Services in connection with work directive changes and change orders to reflect the changes requested by CLIENT if the resulting change in compensation for Basic Services is not commensurate with the additional services rendered.

1.3.2 Services resulting from significant delays, changes or price increases occurring as a direct or indirect result of material, equipment or energy shortages.

1.3.3 Additional or extended services during construction made necessary by (1) work damage by fire or other causes during construction, (2) a significant amount of defective, inefficient or neglected work by any Contractor, (3) acceleration of the progress schedule involving services beyond normal working hours, (4) default by any Contractor.

SECTION 2—CLIENT'S RESPONSIBILITIES

2.1. CLIENT shall provide all criteria and full information as to CLIENT's requirements for the Project; designate and identify in writing a person to act with authority on CLIENT's behalf in respect of all aspects of the Project; examine and respond promptly to HABITAT's submissions; and give prompt written notice to HABITAT whenever CLIENT observes or otherwise becomes aware of any defect in the work.

2.2 If CLIENT fails to make any payment due HABITAT for services and expenses within thirty (30) days after receipt of HABITAT's statement therefore, HABITAT may, after giving seven days' written notice to CLIENT, suspend services to CLIENT under this AGREEMENT until HABITAT has been paid in full all amounts due for services, expenses and charges.

2.3 Payments to HABITAT shall not be withheld, postponed or made contingent on the completion or success of the Project or upon receipt by the CLIENT of offsetting reimbursements or credit from other parties who may have caused Additional Services or expenses. No withholdings, deductions or offsets shall be made from HABITAT's compensation for any reason unless HABITAT has been found to be legally liable for such amounts.

2.4 CLIENT shall also do the following and pay all costs incident thereto:

2.4.1 Guarantee access to and make all provisions for HABITAT to enter upon public and private property.

2.4.2 Provide such legal, accounting, independent cost estimating and insurance counseling services as may be required for the Project.

2.4.3 If more than one prime contractor is to be awarded the contract for construction, designate a party to have responsibility and authority for coordinating the activities of the various prime contractors.

2.5 CLIENT shall pay all costs incident to obtaining bids or proposals from Contractor(s).

2.6 CLIENT shall pay all permit application review costs for government authorities having jurisdiction over the Project.

2.7 Contemporaneously with the execution of the AGREEMENT, CLIENT shall designate in writing an individual to act as its duly authorized Project representative.

SECTION 3—MEANING OF TERMS

3.1 As used herein, the term "this Agreement" refers to these General Provisions, the AGREEMENT to which these General Provisions refer, and any other exhibits or attachments made a part thereof as if they were part of one and the same document.

3.2 The "Salary Costs": Used as a basis for payment mean salaries and wages (basic and incentive) paid to all HABITAT's personnel engaged directly on the Project, including, but not limited to, engineers, designers, draftsmen, specification writers, estimators, other technical and business personnel; plus the cost of customary and statutory benefits, including, but not limited to, social security contributions, unemployment, excise and payroll taxes, workers' compensation, health and retirement benefits, sick leave, vacation and holiday pay and other group benefits.

3.3 "Reimbursable Expenses: The expenses incurred by HABITAT or HABITAT's independent professional associates or consultants directly or indirectly in connection with the Project, and shall be included in periodic billing as applicable as follows;

<u>Classification</u>	<u>Costs</u>
Automobiles	IRS Rate/mile
Suburbans and Pick-Ups	IRS Rate/mile
Duplication	
In-house	Actual Cost
Outside	Actual Cost+10%
Meals	Actual Cost
Postage & Shipping	
Charges for Project	
Related Materials	Actual Cost
Film and Photo	
Developing	Actual Cost+10%
Telephone and	
Fax Transmissions	Actual Cost+10%
Miscellaneous Materials	
& Supplies Applicable	
only to this Project	Actual Cost+10%
Subconsultants	Actual Cost+10%

3.4 "Certify" or "a Certification": A statement of HABITAT's opinion, based on its observation of conditions, to the best of HABITAT's professional knowledge, information and belief. Such statement of opinion does not constitute a warranty, either express or implied. It is understood that HABITAT's certification shall not relieve the CLIENT or the CLIENT's contractors of any responsibility or obligation they may have by industry custom or under any contract.

3.5 "Cost Estimate": An opinion of probable construction cost made by HABITAT. In providing opinions of probable construction cost, it is recognized that neither the CLIENT nor HABITAT has control over the costs of labor, equipment or materials, or over the Contractor's methods of determining prices or bidding. The opinion of probable construction costs is based on HABITAT's reasonable professional judgment and experience and does not constitute a warranty, express or implied, that the Contractor's bids or the negotiated price of the Work will not vary from the CLIENT's budget or from any opinion of probable cost prepared by HABITAT.

3.6 "Day": A calendar day of 24 hours. The term "days" shall mean consecutive calendar days of 24 hours each, or fraction thereof.

SECTION 4—TERMINATION

4.1 Either party may terminate this AGREEMENT for cause upon giving the other party not less than seven (7) calendar days' written notice for any of the following reasons:

4.1.1 Substantial failure by the other party to perform in accordance with the terms of this AGREEMENT and through no fault of the terminating party;

4.1.2 Assignment of this AGREEMENT or transfer of the Project by either party to any other entity without the prior written consent of the other party. Client may transfer the project to a related entity provided that HABITAT is informed by CLIENT of such transfer, that the related entity is bound by the terms of this AGREEMENT, that the information contained in the report will be used only for the purposes contemplated by HABITAT in performing its services, and that the related entity is bound by the qualification and limitations expressed in the opinions, conclusions, certificate, or report involved;

4.1.3 Suspension of the Project or HABITAT's services by the CLIENT for more than ninety (90) calendar days, consecutive or in the aggregate;

4.1.4 Material changes in the conditions under which this AGREEMENT was entered into, the Scope of Services or the nature of the Project, and the failure of the parties to reach agreement on the compensation and schedule adjustments necessitated by such changes.

4.2 In the event of a "for cause" termination of this AGREEMENT by either party, the CLIENT shall within fifteen (15) calendar days of termination pay HABITAT for all services rendered and all reimbursable costs incurred by HABITAT up to the date of termination, in accordance with the payment provisions of this AGREEMENT.

4.3 The CLIENT may terminate this AGREEMENT for the CLIENT's convenience and without cause upon giving HABITAT not less than seven (7) calendar days' written notice. In the event of any termination that is not the fault of HABITAT, the CLIENT shall pay HABITAT for all services rendered and all reimbursable costs incurred by HABITAT up to the date of

termination, in accordance with the payment provisions of this AGREEMENT.

SECTION 5—DISPUTE RESOLUTION

5.1. Mediation

5.1.1 All questions in dispute under this AGREEMENT shall be submitted to mediation. On the written notice of either party to the other of the election to submit any dispute under this AGREEMENT to mediation, each party shall designate their representatives and shall meet within ten (10) days after the service of the notice. The parties themselves shall then attempt to resolve the dispute within ten (10) days of meeting.

5.1.2 Should the parties themselves be unable to agree on a resolution of the dispute, then the parties shall appoint a third party who shall be a competent and impartial party and who shall be acceptable to each party, to mediate the dispute. Any third party mediator shall be qualified to evaluate the performance of both of the parties, and shall be familiar with the design and construction progress. The third party shall meet to hear the dispute within ten (10) days of their selection and shall attempt to resolve the dispute within fifteen (15) days of first meeting.

5.1.3 Each party shall pay the fees and expenses of the third party mediator and such costs shall be borne equally by both parties.

5.2 Arbitration

5.2.1 HABITAT and CLIENT agree that from time to time, there may be conflicts, disputes and/or disagreements between them, arising out of or relating to the services of HABITAT, the Project or this AGREEMENT (hereinafter collectively referred to as "Disputes") which may not be resolved through mediation. Therefore, HABITAT and CLIENT agree that all Disputes involving an amount of less than \$50,000, arising out of this AGREEMENT or related to the services provided under this AGREEMENT shall be resolved by submission to binding arbitration in accordance with the Construction Industry Arbitration Rules of the AAA.

5.2.2 This arbitration may be commenced at any time prior to or after completion of the Project, provided that if it is commenced prior to the completion of the Project, the obligations of the parties under the terms of this AGREEMENT shall not be altered by reason of the arbitration being conducted.

5.2.3 Any arbitration hearings shall take place in the City and State where the project is located.

SECTION 6—MISCELLANEOUS

6.1 Reuse of Documents

All documents prepared or furnished by HABITAT (and HABITAT's independent professional associates and consultants) pursuant to this AGREEMENT, are instruments of service in respect of the Project and CLIENT shall retain an ownership and property interest therein whether or not the Project is completed. CLIENT may make and retain copies for information and reference in connection with the use and

occupancy of the Project by CLIENT and others; however, such documents are not intended or represented to be suitable for reuse by CLIENT or others on extensions of the Project or on any other project. Any reuse without written verification or adaptation by HABITAT for the specific purpose intended will be at CLIENT's sole risk and without liability or legal exposure to HABITAT, or to HABITAT's independent professional associates or consultants, and CLIENT shall indemnify and hold harmless HABITAT and HABITAT's independent professional associates and consultants from all claims, damages, losses and expenses including attorneys' fees arising out of or resulting therefrom. Any such verification or adaptation will entitle HABITAT to further compensation at rates to be agreed upon by CLIENT and HABITAT.

6.2 Electronic Files

By accepting and utilizing any electronic file of any drawing, report or data transmitted by HABITAT, the CLIENT agrees for itself, its successors, assigns, insurers and all those claiming under or through it, that by using any of the information contained in the attached electronic file, all users agree to be bound by the following terms, with respect to the services provided under this AGREEMENT only. All of the information contained in any electronic file is the work product and instrument of service of Habitat, who shall be deemed the author, and shall retain all common law, statutory law and other rights, including copyrights, unless the same have previously been transferred in writing to the CLIENT. The information contained in any electronic file is provided for the convenience to the CLIENT and is provided in "as is" condition. The CLIENT is aware that differences may exist between the electronic files transferred and the printed hard-copy original signed and stamped drawings or reports. In the event of a conflict between the signed original documents prepared by HABITAT and the electronic files, which may be transferred, the signed and sealed original documents shall govern. HABITAT specifically disclaims all warranties, expressed or implied, including without limitation, and any warranty of merchantability or fitness for a particular purpose with respect to any electronic files. It shall be CLIENT's responsibility to confirm the accuracy of the information contained in the electronic file and that it accurately reflects the information needed by the CLIENT. CLIENT shall not retransmit any electronic files, or any portion thereof, without including this disclaimer as part of any such transmissions. In addition, CLIENT agrees, to the fullest extent permitted by law, to indemnify and hold harmless HABITAT, its officers, directors, employees and sub consultants against any and all damages, liabilities, claims or costs, including reasonable attorney's and expert witness fees and defense costs, arising from any changes made by anyone other than HABITAT or from any reuse of the electronic files without the prior written consent of HABITAT.

6.3 Controlling Law and Venue

6.6.1 The parties agree that this AGREEMENT and any legal actions concerning its validity, interpretation or performance shall be governed by the laws of the State of Missouri.

6.3.2 Any legal action between HABITAT and CLIENT arising out of this AGREEMENT shall be brought in a court of competent jurisdiction located in Cass County, Missouri.

6.4 Subconsultants

HABITAT may utilize as necessary in its discretion Subconsultants and other subcontractors. HABITAT will be paid for all services rendered by its subconsultants and other subconsultants as set forth in this AGREEMENT.

6.5 Assignment

6.5.1 CLIENT and HABITAT each is hereby bound and the partners, successors, executors, administrators and legal representatives of CLIENT and HABITAT (and to the extent permitted by paragraph 6.5.2 the assigns of CLIENT and HABITAT) are hereby bound to the other party to this AGREEMENT and to the partners, successors, executors, administrators and legal representatives (and said assigns) of such other party, in respect of all covenants, agreements and obligations of this AGREEMENT.

6.5.2. CLIENT may transfer the project to a related entity without violating the third party benefits outlined above provided HABITAT is informed by CLIENT of such transfer, that the related entity is bound by the terms of this AGREEMENT, that the information contained in the report will be used only for the purposes contemplated by HABITAT in performing its services, and that the related entity is bound by the qualifications and limitations expressed in the opinions, conclusions, certificate, or report involved. Unless specifically stated to the contrary in any written consent to an assignment, no assignment will release or discharge the assignor from any duty or responsibility under this AGREEMENT. Nothing contained in this paragraph shall prevent HABITAT from employing such subconsultants and other subcontractors as HABITAT may deem appropriate to assist in the performance of services under this AGREEMENT.

6.5.3 Nothing under this AGREEMENT shall be construed to give any rights or benefits in this AGREEMENT to anyone other than CLIENT and HABITAT, and all duties and responsibilities undertaken pursuant to this AGREEMENT will be for the sole and exclusive benefit of CLIENT and HABITAT and not for the benefit of any other party. There are no third-party beneficiaries of this AGREEMENT.

6.6 Indemnity

HABITAT and the CLIENT mutually agree, to the fullest extent permitted by law, to indemnify and hold each other harmless from any and all damages, liabilities or costs, including reasonable attorneys' fees and defense costs, arising from their own negligent acts, errors or omissions in the performance of their services under this AGREEMENT, to the extent that each party is responsible for such damages, liabilities or costs on a comparative basis of fault.

6.7 Limitation on Damages

6.7.1 Notwithstanding any other provision of this AGREEMENT, and to the fullest extent permitted by law, neither the CLIENT nor HABITAT, their respective officers, directors, partners, employees, contractors or subconsultants shall be liable to the other or shall make any claim for any incidental, indirect or consequential damages arising out of or connected in any way to the Project or to this AGREEMENT. This mutual waiver of consequential damages shall include, but is not limited to, loss of use, loss of profit, loss of business, loss of income, loss of reputation or any other consequential damages that either party may have incurred from any cause of action including negligence, strict liability, breach of contract and breach of strict or implied warranty. Both the CLIENT and HABITAT shall require similar waivers of consequential damages protecting all the entities or persons named herein in all contracts and subcontracts with others involved in this Project.

6.7.2 HABITAT's potential liability to CLIENT and others is grossly disproportionate to HABITAT's fee due to the size, scope, and value of the Project. Therefore, unless CLIENT and HABITAT otherwise agree in writing in consideration for an increase in HABITAT's fee, CLIENT, including its directors, officers, partners, employees, agents, contractors and their respective assigns, agree to limit HABITAT's liability (whether arising from contract, statutory violation or tort) to the greater of the professional service fees established by the AGREEMENT or the limits of insurance for the project. This limitation of liability shall apply to all phases of Services performed in connection with this Project, whether subsequent to or prior to the execution of this AGREEMENT.

6.8 Entire Agreement

This AGREEMENT supersedes all prior communications, understandings and agreements, whether oral or written. Amendments to this AGREEMENT must be in writing and signed by the CLIENT and HABITAT.

Cooper Creek Streambank Stabilization

Natural Erosion Prevention Approach
October 17, 2022 | Dan Miller



Progress



- Phase 1 (complete)
 - Included removal of invasive plant species.
- Phase 2 (underway)
 - Intent is to restore healthy woodland habitat utilizing a variety of native plants. Understory seeding has been completed. Native trees and shrubs to be planted in the next few weeks.

Progress



- Phase 3 (in planning stage)
 - Install native tree/shrub live stakes to help stabilize streambanks. Treat as design-build project.
 - Homeowner engagement for small water quality projects. Need approximate cost per tract to provide technical assistance.
 - Maintenance plan/scope for Phase 2 and Phase 3 improvements. Three year maintenance agreement (these efforts are specialized and best managed by an experienced company as opposed to completing the effort with public works staff).

Funding Opportunities



- Johnson County Stormwater Management Program
 - Contain the Rain program (<https://containtherainjoco.com/>)
 - Reimburses up to 50% of installation and material cost for sustainable landscape solutions, such as rain gardens, rain barrels, and native trees.
 - Homeowners can do their own projects or city can provide technical assistance.
 - City requested \$3,000 for 2023. Can request additional funding.
 - City has option to cover the remaining 50% of installation and materials.
 - Propose that the property owner provides maintenance of plants for minimum SMAC timeframe, or longer if desired.

Item Number: Reports of City Officials:- XI.-A.
Committee 7/24/2023
Meeting Date:



City of Roeland Park

Action Item Summary

Date: 7/20/2023
Submitted By: Keith Moody
Committee/Department: Admin.
Title: 2nd Quarter Objectives Progress Report (5 min)
Item Type: Report

Recommendation:

Informational, no action anticipated.

Details:

Attached is the Q2 Progress Report for our 2023 Objectives. We have three objectives with completion deadlines in the first half of the year. Objective C2 was completed with the adoption of the 2023 budget. C1- License Plate Reader Cameras are installed; connectivity of the cameras to the Johnson County computer system has not yet been completed. B2- Update to the Women's Locker Room at the Pool was operational with the start of the pool season, the punch list was completed last week. That objective is over budget, Council was aware of this when they approved adding the work to Aquila's contract for the Community Center renovations.

The Public Works facility objective from 2017 has seen significant progress. Renovation plans are complete, the demolition, is complete, the building permit has been issued and construction is underway. We do anticipate being in the new building by the 12/31/23 deadline. A second phase of improvements is anticipated in 2024 that would not disrupt PW operations at the facility.

The two historical Objectives (2019 and 2020) have also seen progress with the hiring of a historian to administer the two projects.

The Diversity and Racial Equity Objective (2022) also saw progress with the implementation of assessment guidelines for agenda items as well as for Objectives.

The Change Over to Hybrid patrol vehicles was revised with Council's direction to proceed with the purchase of the one hybrid Explorer available and two non-hybrid Dodge Durangos due to Ford's inability to supply hybrids in a timely manner.

We have seen good progress on the objectives the first half of 2023. I look forward to completing the outstanding prior year Objectives this year!

Community Impact: Utilizing a lens of intersectionality, illustrate how this item would promote the city's commitment to equity, including improving social determinates of health:

What are the implications to intersectionality?

- Does this item benefit all racial groups?
- Does this item benefit Community for All Ages?
- Does this item exclude or disproportionately impact any social identities? If yes, what populations and why?
- What (if any) social determinants of health are impacted by this item?
- What (if any) are the unintended economic and environmental impacts of this item?
- How has the impacted community been involved?
- How will the program be communicated to all stakeholders?

Financial Impact

Amount of Request: N/A	
Budgeted Item?	Budgeted Amount: N/A
Line Item Code/Description: N/A	

Additional Information

REVIEWERS:

Department	Reviewer	Action	Date
Administration	Moody, Keith	Approved	7/19/2023 - 12:55 PM

Goals/Objectives & Terms

A number of the Objectives advance sustainability and environmental preservation.

ATTACHMENTS:

Description	Type
▣ 2023 Q2 Objectives Progress Report	Cover Memo

Goals and Objectives for Fiscal Year 2023
Roeland Park, Kansas

Progress Report: 2nd Quarter

Completion Index	
Cost	Deadline
0=Incomplete	0=Incomplete
1=UNDER	1= Early
2= On	2= On Time
3=OVER	3= Late

Objective ID	Description	Responsible Party	Cost Estimate	Actual Cost	(Under) or Over Estimate	Completion Deadline	Status- Date Completed		
B	1 Phase 3 Improvements at Cooper Creek Park	Parks and Recreation Superintendent and Cooper Creek Volunteers	\$ 12,330				12/31/23 Contract executed with Habitat Architects for 2023 through 2026 invasive species control (item 2) and additional tree planting (item 3) totaling \$10,600. Contract for Natural Bank Stabilization to be approved 7/24/23.		
B	2 Update Women's Locker Room at Aquatic Center	Parks and Recreation Superintendent	\$ 75,000	\$ 94,775	\$ 19,775	5/1/23	Work added to Aquila contract. Work substantially complete on 5/26/23, punch list complete 7/21/23.	3	3
B	3 Review and Update Nall Park Master Plan	Parks and Recreation Superintendent and Parks Committee	\$ 45,000			8/1/23	Proposals for consulting services being collected from Confluence and Lamp Rynearson. Proposals reviewed by Parks Committee with recommendation to Council on 7/24/23.		
B	4 Add Artistic Play Sculpture at Southeast Entryway to R Park	Parks and Recreation Superintendent, Arts Committee and Parks Committee	\$ 90,000			12/15/23	Universal Construction has agreed to add this project to their scope of work at no cost. The firm pricing they have secured totals \$287k compared to the budget of \$160k. Universal continues to secure additional quotes. The fundraising group does not believe they will be able to raise the additional \$127K. The Parks Committee is looking at design alternatives that could bring the cost back down to the original budget. Contracts are in place with a structural engineer and playground safety specialist. A funding agreement is in place to ensure the \$60k of matching donations will be available.		
C	1 Purchase License Plate Reader Cameras for Police Department Use	Police Chief	\$ 34,000	\$ 33,535	\$ (465)	1/30/2023	Purchase was approved by Council on 2/20/23. Cameras are installed and police policy was previously adopted along with other Police Policies. Waiting on DTI to complete connectivity between the cameras and the operating system at the County as of 7/21/23.	2	
C	2 Allocate Special Law Enforcement Funds to Support K-9 Expenses	Police Chief	\$ 6,820	\$ 6,820	\$ -	1/1/23	Completed with adoption of 2023 budget.	2	2
Total			\$ 263,150	\$ 135,130	\$ 19,310				

Incomplete Objectives from:
2017

B	3 Find new location for Public Works	City Administrator	\$ 5,000,000			7/31/17	1800 Merriam Lane was purchased 2/1/2023. Construction Manager at Risk agreement approved 4/14/23. Demolition authorized by KCK and work complete as of 7/14/23. Renovation plans approved and building permit issued by KCK 7/17/23. Contract with EPC requires City to vacate existing PW facility by 12/31/23. Funds for Phase 2 work including roof replacement and brick tuckpointing and staining reflected in draft 2024 budget.		
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Goals and Objectives for Fiscal Year 2023
Roeland Park, Kansas

Progress Report: 2nd Quarter

Completion Index	
Cost	Deadline
0=Incomplete	0=Incomplete
1=UNDER	1= Early
2= On	2= On Time
3=OVER	3= Late

Objective ID	Description	Responsible Party	Cost Estimate	Actual Cost	(Under) or Over Estimate	Completion Deadline	Status- Date Completed	
Incomplete Objectives from:								
2019								
F	2 Develop 4 to 5 Historical Markers/Interpretive Signage	Public Works Director & Public Works Committee	\$ 30,000			9/30/19	Council has appointed an Ad Hoc Committee to work on this objective along with the update to Roeland Park's history book. Police Chief is staffing the committee. Committee presented plan to council on 5/21/22. Direction from Council provided to engage a historian who can lead this project to completion. Historian approved on 5/15/23. Historian is completing research and providing bi-weekly reports to the Historical Committee. Historian work is anticipated to extend through 4/30/24 and cost \$36k.	
2020								
A	1 Update Roeland Park History Book from 1996 to Present	Tom Madigan and Volunteer Historians	\$ 1,000			10/31/20	Council has appointed an Ad Hoc Committee to work on this objective along with the update to Roeland Park's history book. Police Chief is staffing the committee. Committee will complete work on signs then move to updating history book. Historian scope noted in the Historical Sign objective above includes updating the Roeland Park history book.	
2021								
A	1 Quarterly Diversity and Racial Equity Assessment	Equity Committee	\$ 2,000			12/31/21	First meeting of Equity Committee held 9/2020. The Committee developed goals and presented to Council. Committee converted to standing committee 3/15/21. City partnering with JOCO on Racial Equity in Communities program for \$6k. Scope of Objective modified during 2023 to reflect incorporating DEI impact analysis into the agenda item reports and budget Objectives.	
2022								
G	2 Update Zoning Code to Improve Clarity and Address Barriers to Missing Middle Housing	Assistant City Administrator and Building Official	\$ 45,000			12/31/22	Scope of services combined into one step in 2023 instead of two year approach. Proposal from Confluence secured, will proceed now that Assistant City Administrator position is filled.	
H	2 Implement Change Over of Police Vehicles to Hybrids	Police Chief and City Administrator	\$ 75,000	\$ 86,715	\$ 11,715	12/31/22	Two hybrid patrol units approved and ordered on 2/7/22 (for \$74,758). Vehicles were not produced in 2022 and Ford indicated only one would be available in 2023. We have received one Explorer Hybrid. Council provided direction to purchase 2 non-hybrid Dodge Durango's vs Ford hybrids due to uncertainty in Ford's ability to supply hybrids. Vehicles are in and being outfitted with patrol equipment, they are anticipated to be in service by 8/4/23. The Ford Hybrid cost \$46,215 and a Durango cost \$40,500.	3

Item Number: Reports of City Officials:- XI.-B.
Committee 7/24/2023
Meeting Date:



City of Roeland Park

Action Item Summary

Date: 7/20/2023
Submitted By: Keith Moody
Committee/Department: Admin.
Title: **2nd Quarter Strategic Plan Progress Report (5 min)**
Item Type: Report

Recommendation:

Informational item, no action anticipated.

Details:

Attached please find the 2nd Quarter Progress Report for the Strategic Plan. As the City completes initiatives which advance the Strategic Plan staff memorializes those accomplishments into this report. The newest accomplishments are added at the end of the appropriate "Goal and Strategy". This helps to keep the report in chronological order.

The accomplishments completed or seeing progress in the 2nd quarter of 2023 are highlighted in green on the attached progress report.

Since adoption of the Strategic Plan in 2015 the City has taken steps in each of the 5 "Goal" areas as well as implementing initiatives that further each of the 17 "Strategy" areas. The City has undertaken a total of **167 initiatives** to date as part of the Plan's implementation which represents a **\$27.6 million investment** in the Community!!!!!!

Community Impact: Utilizing a lens of intersectionality, illustrate how this item would promote the city's commitment to equity, including improving social determinates of health:

What are the implications to intersectionality?

- Does this item benefit all racial groups?
- Does this item benefit Community for All Ages?
- Does this item exclude or disproportionately impact any social identities? If yes, what populations and why?
- What (if any) social determinants of health are impacted by this item?

- What (if any) are the unintended economic and environmental impacts of this item?
- How has the impacted community been involved?
- How will the program be communicated to all stakeholders?

Financial Impact

Amount of Request:	
Budgeted Item?	Budgeted Amount:
Line Item Code/Description:	

Additional Information

REVIEWERS:

Department	Reviewer	Action	Date
Administration	Moody, Keith	Approved	7/19/2023 - 5:50 PM

Goals/Objectives & Terms

ATTACHMENTS:

Description	Type
▣ 2nd Quarter 2023 Strategic Plan Progress Report	Cover Memo

Strategic Plan

Roeland Park, Kansas

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Progress Report: 6/30/23

Goal and Strategy	Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
Goal 1: Create a long-term financial plan to diversify revenue supporting economic growth.						
1 A	Collaborate with peer cities with similar developmental issues and define potential options. (Phase 1)	City Administrator & Asst. City Administrator	1. In 2017 Roeland Park collaborated with Fairway and Westwood on bidding out solid waste services. A new contract was executed locking in fees paid for solid waste for an initial 3 years. The new contract provides for performance standards as well as financial penalties in the event the contractor does not meet prescribed performance standards. Under the new contract weekly summary reports are also provided which list service complaints by address and chronicles the time addressed as well as the approach/reasoning behind each resolution. The 2019 Citizen Satisfaction Survey saw a 22% increase in satisfaction with solid waste services over the 2016 survey results.	\$ -	11/30/17	A new contract was executed locking in fees paid for solid waste for an initial 3 years. Citizen satisfaction improved with solid waste in 2019 from 2016, however satisfaction has not returned to 2008 levels. Mission changed to WCA for waste services as of 1/1/20; In 2020 WCA is charging Mission \$15.75/month and charging Roeland Park \$15.17/month for comparable service. A contract extension with WCA was approved in 2020 in cooperation with Fairway and Westwood for 2021 to 2025; the 2021 rate will increase to \$15.45/month with the monthly rate increasing not more than \$.35 each year.
			2. In 2017 Roeland Park began looking at animal control service alternatives to the NEAC system in place. This effort lead to Mission looking at delivering animal control services through a civilian staff within their police department. At the end of 2018 NEAC disbanded and each of the cities in NEAC contracted with the City of Mission to provide animal control services. It is anticipated that has a contract relationship with a single municipality will provide for improved animal control service at a lower cost (\$12,000 savings from NEAC fee).	\$ (12,000)	1/1/19	Contract executed in 2018 service began 1/1/19. Performance review in 2019 shows satisfaction with the service as well as lower than anticipated costs.
			3. In 2018, other NE JOCO cities were asked if they would have interest in sharing a Public Information Officer. The other communities felt their communications approach was working effectively and had concerns about how sharing a staff position would be implemented so that the shared time amounted to the percentage being charged per entity. In 2019, Roeland Park implemented a contracted PIO position on a trial basis to determine if this approach would be effective.			Contract PIO Began 1/1/2019. Monthly reports including benchmarking comparisons to other cities provided. Contract PIO program continues in 2020.
			4. In 2018, Roeland Park approached Mission, Fairway and Westwood if they were interested in joint participation in a City Magazine. The other communities felt their current newsletter, social media efforts and own city magazine in the case of Mission is working effectively. Roeland Park proceeded to meet with two local firms that have experience producing city magazines but ultimately the cost of production was beyond Roeland Parks budget.			Complete
			5. In 2017 Roeland Park invited Fairway to purchase salt through a joint method to reduce the price per ton. Fairway indicated they were pleased with their current method. Roeland Park reached out to some of the larger cities in JOCO and found that Roeland Park was able to piggy back on Lenexa's salt purchase contract resulting in a savings over prior year prices. Roeland Park informed Fairway of this opportunity.			Complete

Strategic Plan

Roeland Park, Kansas

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Progress Report: 6/30/23

Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				6. In 2015 Roeland Park and Fairway entered into an agreement for the joint construction of a salt storage facility on Fairways public works site. Construction of the facility was completed in 2016.	\$ 70,900	8/1/16	Complete
				7. In 2018 Roeland Park made request of Mission to de-annex .7 acres of land (old KDOT right of way) owned by Roeland Park at the northeast corner of Roe and Johnson. The boundary line adjustment will simplify development and ongoing regulation of the site. Development at this intersection began in 2017 with construction of a new bank and hospital it is continuing with the Gateway project in Mission. Encouraging development of the NE corner at this same time is beneficial to both communities.	\$ 74,602	12/9/19	Deannexation from Mission and Annexation by Roeland Park completed on 10/22/19. Financial consideration agreement with Mission completed on 12/9/19. First of two payments to Mission made in June of 2020. 2nd payment made in June of 2021. Complete
				8. In 2019 Roeland Park is including Westwood Hills in our annual contracted street maintenance bid in hopes that the larger volume will generate lower per unit prices.			Complete in 2019, continuing in 2020.
				9. Starting in 2016 Roeland Park began offering contract code enforcement services to Westwood Hills which reimburses the City for the use of this staff time plus an administrative fee of 15%.			Complete
				10. Roeland Park has an interlocal agreement with the City of Westwood to provide Building Inspection services when either City is in need. Prior to hiring John Jacobson, the City was without a Building Inspector for several months. We were able to rely on the City of Westwood's building inspector on a contractual basis to fill that void. Likewise, Mr. Jacobson has helped Westwood with building inspections when their staff was unavailable.			Ongoing
				11. Roeland Park, Westwood and Kansas City, KS worked together to rebrand the 47th Street Corridor and host an inaugural community event to promote the businesses within the corridor and provide for a social event for residents.	\$ 3,000	9/8/19	Event was a success, hoping it will be an annual event.
				12. Roeland Park is a partner with MARC and other first tier cities on a Workforce Housing Study.	\$ 750	12/16/19	Results of housing study presented to Council by MARC on 12/16/19.
				13. Roeland Park is a partner with JOCO and other JOCO cities on an affordable housing study.	\$ 650		Study and report completed in 2020. Tool Kit presented to Council by UCS on 2/21/22.
				14. Roeland Park is working on an interlocal agreement to provide Code Enforcement services on an as needed basis to Mission Woods.		10/5/20	Approved 10/5/20.
				15. Worked with Fairway to develop a plan for extending a sidewalk along Buena Vista which passes through both cities and serves to enhance pedestrian safety for residents of both communities.	\$ 206,591	10/31/23	Design reviewed on 1/18/21. Easements acquired. Contract awarded. Construction to began in 7/2022. Completed in 10/2022. Net cost to Roeland Park is \$306k, Fairway paid \$70k and CARS paid \$195k.
				16. Possibility of Mission Hills providing Roeland Park arborist services being discussed.	\$ -	11/15/21	Staff met to discuss on 9/16/21, a service agreement was developed and adopted on 11/15/21.
				17. Offering opportunity to other cities to piggyback on the curbside glass recycling contract for services commencing on 1/1/23.	\$ -		Proposals for curbside glass recycling service reviewed with Council approving agreement with Ripple on 8/22/22. Comms plan implemented in 4th qtr. of 2022.

Strategic Plan

Roeland Park, Kansas

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Progress Report: 6/30/23

Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				18. Working with Johnson County Community College on lease agreement for classroom and office space at the community center for adult education class offerings.	\$ (20,000)	5/22/23	JCCC is loosing access to the JoCo Library the fall of 2023 due to the library's relocating to a new facility being built next to the Merriam Community Center. City, JCPRD and JCCC staff worked to develop a lease that would provide classroom and office space for adult education classes at the Community Center. The Lease was executed in May 2023 effective 7/1/23. Classes begin in August of 2023. The lease revenue helps to reduce the annual subsidy of sales taxes dedicated to operate the Community Center.
1	B	Prioritize grant funding opportunities to improve the community and diversify finances. (Phase 1)	City Administrator & Asst. City Administrator	1. In 2016, STP Funding identified, applied for and secured \$4.6 million to support street/storm/signal/lighting/walkways/landscaping improvements along the entire length of Roe Boulevard. TIF 1 and TIF 3 resources also identified too support this project as well as CARS funding. Of the \$10 million total project cost only \$.226 million is coming from sales taxes.	\$ 10,000,000	12/31/16	Bids opened 3/21/20, construction began in May 2020. Phase 1 complete 11/30/20. Phase 2 (mill/overlay north of 48th and landscaping) completed 5/2021. Entry signs installed 8/2021 and bulbs planted 11/2021. Project complete 11/2021.
				2. In 2017, USTA Grant identified, applied for and secured for \$32,000 to support reconstruction of the R Park Tennis Courts.	\$ 160,690	12/31/17	Tennis courts completed to include pickle ball as well as youth tennis lines in 2018.
				3. In 2017, CDBG Grant identified, applied for and secured \$100,000 to support street/sidewalk improvements to Birch Street.	\$ 278,500	12/31/17	Birch street/sidewalk completed 12/20/18.
				4. In 2017, CARS Funding established a street improvement plan which optimizes the CARS resources available to the City each year and incorporated these resources into the Capital Improvements Plan.	\$ -	8/31/17	CARS funding secured for 2018, 2019 and 2020 projects. 2021 through 2025 CARS projects planned in the CIP.
				5. In 2017, SMAC Funding established a storm system improvement plan which optimizes the use of SMAC resources by coordinating street improvements and storm sewer improvements into the Capital Improvements Plan.	\$ -	8/31/17	Agreement with JOCO for drainage basin project coordination completed in 12/2019. Inspection of pipe/structures is continuing.
				6. In 2017, KDHE Arboretum Grant identified, applied for and secured \$25,000 for 20 trees to be planted to establish an arboretum in R Park.	\$ 25,000	12/31/17	Trees installed at R Park in the spring of 2018.
				7. In 2018, CDBG Grant applied for and secured \$135,000 to support street improvements to El Monte Street.	\$ 166,000	10/31/18	Project completed 8/31/19.
				8. In 2018, Planning Sustainable Places grant identified, applied for and secured for \$80,000 to support a planning/visioning effort for the intersection of 48th and Roe as well as the Johnson Drive corridor.	\$ 100,000	9/30/18	Final Corridor Plan presented to Council 8/5/19.
				9. In 2019 SMAC funding will also be used to aid in funding inventory and videotaping of the City's in ground storm water collection system.	\$ 58,389	12/1/19	Contractor completed inventory/videotaping of City storm sewer system in 2019.
				10. In 2019, \$79,500 in CARS funding used to complete improvements to 50th Terrace from Roe to Cedar.	\$ 182,256	8/31/19	Project completed in summer of 2019.

Strategic Plan

Roeland Park, Kansas

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Progress Report: 6/30/23

Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				11. In 2019, information being gathered concerning the Kansas Land and Water Conservation Grant program, as an opportunity to partially fund R Park and Aquatic Center improvements planned for 2020/21.			Notice of grant would not come before award of contract for these two projects. Staff will look at applying for eligible projects planned out past 2020.
				12. Two CDBG eligible projects for 2021 funding presented to Council.	\$ 200,000	9/30/20	Two 2021 projects presented in May 2020, council direction was to apply for \$200k in funding for ADA Improvements at Community Center and Aquatics Center. Roeland Parks project is not recommended for funding as of 9/30/20.
				13. Looking at street, sidewalk and bike trail projects that would qualify for STP funding in 2022 or 2023.		12/30/20	Nall and Elledge improvement projects submitted for STP funding in May of 2020. Neither project was recommended for funding by the STP committee as of 12/30/20. The trail improvements planned in Phase 3 of R Park do not qualify for STP funds.
				14. Working with County on CARES Act funds to be allocated to JOCO cities.	\$ 213,000	12/31/20	City Administrator served on advisory committee to JOCO on how to distribute a portion of the \$116 million in CARES Act funds to cities. The City will receive \$213,000 in Cares Act funds. Projects supported by these funds have been completed.
				15. American Rescue Plan Act Fund Utilization	\$ 1,020,000	3/28/21	Witt O'Brien hired to assist the City in developing a plan for how best to employ the resources. US Treasury final guidelines issued 1/2022 allowing for all funds to be used for revenue replacement. Council adopted ARPA funding plan on 7/5/22. Service agreements with Habitat for Humanity and the Chamber approved on 10/3/22 to provide housing and local business assistance. Chamber is working on Project RISE. Other projects funded with ARPA resources include: Community Center Renovation, Pool Painting, Tornado Siren Replacement, Street Light Painting, License Plate Reader Cameras, AV upgrades to City Hall and Community Center, Zoning Code Updates and Tree Inventory.

Strategic Plan

Roeland Park, Kansas

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Progress Report: 6/30/23

Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				16. JCPRD Contribution to Community Center Parking/Storm Drainage Improvements	\$ 122,000	3/28/21	JCPRD has allocated funds for the parking lot and storm drainage improvement project. Contract awarded in September, to be complete prior to the start of the 2022 pool season.
				17. Kansas Creative Arts Grant identified and applied for in support of the 48th Street mural.	\$ 10,000	2/10/22	Received notification of a \$10,000 grant award for the mural project in July. Mural dedicated on 10/23/22. Grant funds received in February of 2022.
				18. Application for \$200k in CDBG funding for the 2022 Elledge reconstruction project submitted.	\$ 151,000	10/1/21	CDBG award increased from \$125k to \$151k due to extra funds being available. Easements secured. Contract awarded and construction began in June of 2022. Construction to be complete in 11/2022.
				19. SMAC Grant submittal for replacement of corrugated metal pipe prepared for 2023 funding cycle.	\$ 436,335		City Engineer and PWD completed a grant submittal for lining the 60" corrugated metal storm pipe under Roe Blvd 1/31/22. SMAC approved \$436,355 in funding for 2023 construction.
				20. Consider implementation of a Stormwater Utility Fee to diversify revenue sources and potentially reduce mill.	\$ 300,000		Presentation and discussion held at 1/3/22 and 3/21/22 workshops. Comparison of cities collecting fee on not for profits provided on 4/4/22. Council direction on 4/4/22 was to develop and implement an education plan leading to the fee being implemented for FY 2024. Education plan has been developed. Council adopted a storm water policy on 1/17/22 that goes into effect 8/1/23. The 2024 storm water fee is reflected in the draft 2024 budget. Communications have sent out through normal channels concerning implementation with letters sent to all commercial/school/church/government property detailing how the fee was calculated and when the fee will take effect.
				21. Pursue Spark Grant	\$ 5,000,000		A SPARK grant was submitted 2/28/22 to fund renovations to the Community Center. Project was not approved for funding.

Strategic Plan

Roeland Park, Kansas

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Progress Report: 6/30/23

Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				22. Pursue BASE Grants	\$ 2,391,250		A BASE grant was submitted 2/28/22 for funds to complete improvements to and extend Roe Parkway to Roe Boulevard (\$2.2 million). A BASE grant was submitted 2/28/22 for funds to support the Johnson Drive improvements planned for 2022 (\$191,250). Neither project was selected for funding.
				23. Pursue STP and CMAQ Grants	\$ 1,120,000		In April 2022 a pre-application was submitted for 2025-26 STP funds in support of Phase 1 Nall Ave improvements completed along with a CMAQ funding application for replacing the street sweeper with an all electric sweeper. \$660k of STP funds awarded to Phase 1 Nall project (or 72% of construction) in 2025; no funding awarded for electric sweeper.
				24. Pursue T Mobile Home Town Grants	\$ 50,000		Submitted 2022 Elledge Drive Complete Street project for funding consideration on 6/29/22. Received notice on 8/15/22 that grant was not awarded.
							9/12/22 submitted second grant application for the Mighty Bike play sculpture for \$50k. No grant awarded.
				25. Pursue CDBG grant for 2024	\$ 200,000		A \$200k application for CDBG funding for 2024 is contemplated in support of a sidewalk extension and storm drainage improvement project between El Monte and Delmar.
1	C	Evaluate the historical, present and future financial commitments of Roeland Park and create a written analysis. (Phase 1)	City Administrator & Asst. City Administrator	1. In 2016, Columbia Capital completed an analysis of the debt obligations of the City which is now incorporated into the monthly financial summary provided by the Finance Director.	\$ 1,912	1/1/16	Complete
				2. In conjunction with development of the 2018 Capital Improvements Plan, the City acquired the Plan It asset management software. This system allows the City to plan for perpetual investment in each capital item under our responsibility. The system reflects the funding source, the timing of when resources are available and when resources will be spent. It employs a two part scoring system to prioritize projects. It has the capacity to attach all supporting documents associated with an asset including pictures, studies, plans and legislative records. This tool in concert with the three year budget forecast model employed by the City provides information necessary in determining the present and future financial needs of the City.	\$ 725	8/31/17	On going, updated annually with budget process.

**Strategic Plan
Roeland Park, Kansas**

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Progress Report: 6/30/23

Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				3. At Council's request, Columbia Capital provided borrowing scenarios and procedure information as part of the 2020 budget process. Staff also provided Council budget scenarios reflecting different borrowing amounts. The borrowing analysis focused on funding new parks/recreation amenities, beyond merely replacing existing infrastructure.	\$ 800	7/1/19	Council completed a planned \$1.25 million borrowing with a ten year maturity with a 1.51% interest rate to fund new parks and pool facilities as of 9/30/20; in addition two outstanding issues were refinanced saving residents over \$50,000.
				4. Council approved placing on the 11/3/20 ballot a question that would extend the term of the current special purpose sales tax as well as increase it from a quarter of a percent to one-half of one percent. This would generate an additional \$375,000 annually to be used on maintaining infrastructure and buildings.	\$ 375,000	11/3/20	Communications plan executed. Question was approved with 60% in support on 11/3/20.
1	D	Dedicate resources to create a financial plan with the purpose to diversify the revenue base. (Phase 1 and Phase 2)	City Administrator & Asst. City Administrator	1. In 2016, the Development Committee created development plans for The Rocks and Northeast RJ (the two undeveloped sites owned by the City. These uses will diversify the revenues which support city services.	\$ 23,290	12/31/16	Sale of Northeast RJ land closed on 12/26/19. Staff continues to discuss The Rocks with prospective developers.
				2. In 2017, the City approved plans for St. Luke's Hospital and Commerce Bank to develop new sites. Development of this property diversifies land use and contributes to diversity of revenues in support of city services.	\$ -	6/30/18	The two sites contribute to an attractive gateway and synergy of development at this intersection.
				3. In 2019, the City entered into a land sale agreement worth \$1.2 million with Sunflower Medical Group to construct a medical office building that will accommodate multiple medical service providers within the City limits.		5/6/21	Construction completed and facility occupied May 6, prior to the 6/25/21 construction completion deadline.
				4. In 2019, the City completed a corridor plan for Roe and 48th as well as Johnson Drive from Roe to Roeland Dr. This citizen lead initiative identified redevelopment scenarios for each corridor that residents support. All of the concepts would diversify and strengthen the City's revenue base.		8/19/19	Council has adopted the corridor plan.
				5. Entered into an MOU and land sale agreement with Sunflower Development on a mixed use development concept for the Rocks. The principal use being a 200 unit multi-family building.		1/2/22	MOU extended to 1/2/22. Land sale agreement approved 1/3/22. Due diligence period expired 5/4/22 without execution of the Land sale agreement.
				6. Enter into an MOU and land sale agreement with EPC for the Rocks to provide diversity in housing (200+ unit multi-family building as anchor) options as well as commercial space (mixed use).			MOU executed 6/21/22. Land sale agreement executed 9/6/22. Funding agreement approved 9/19/22. Development agreement, TIF Plan, CID, IRB, Rezoning and Preliminary Development Plan approvals completed 12/19/22. Final Development Plan approved 4/3/23. Sale of land to occur by 8/31/23. Construction to commence by 6/1/24.
				7. Encourage redevelopment of Southwest Corner of Mission and 47th.			Planning Commission recommended rezoning and a preliminary development plan 12/20/22 for an urgent care use on the site.

**Strategic Plan
Roeland Park, Kansas**

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Progress Report: 6/30/23

Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				8. Encourage redevelopment of the Presbyterian Church site.			Planning Commission has provided feedback to owner concerning a townhome concept on the site as well as recommending rezoning to allow use of the site as a theater.
1	E	Establish an Economic Development Committee to work with the City Council, residents and business community for implementation of the finance plan. (Phase 1 and Phase 2)	City Administrator & Asst. City Administrator	1. In 2015 The Development Committee was established. They have created development plans for The Rocks and Northeast RJ reflecting diverse uses to further the financial plan.	\$ -	1/31/21	The work of this Committee lead to a land sale for Northeast RJ in 12/2019. The buyer built a medical office facility. Committee efforts also led to sale of the Rocks for a mixed use development. Both sites will broaden the employment opportunities in Roeland Park and diversify the land uses in Roeland Park. Committee retired as of 1/31/21.
Goal 2: Create a commercial development plan to revitalize underutilized property and leverage available land to create a sustainable community.							
2	A	Identify and prioritize potential commercial development sites in order to attract and retain developers and retail constituents supporting sustainable goals. (Phase 1)	City Administrator & Asst. City Administrator	1. The City also continues to support and attend the 47th and Mission Overlay Committee meetings along with representatives from the UG, Westwood, and area business leaders to discuss development in the district including the plans for development at the southwest corner of 47th and Mission.	\$ -		47 Committee developed revisions to the development standards, approved by Council on 5/2/22. City continues to encourage redevelopment on the SW corner of 47th and Mission.
				2. The Rocks and Northeast RJ development plans support this goal.	\$ -		Land sale for Northeast RJ (for \$1.2 million) in 12/2019. The buyer built a medical office facility. Land sale of the Rocks continues to be pursued with EPC for a mixed use project. Both of these projects result in development of underutilized sites that broaden the employment opportunities in Roeland Park and diversify the land uses contributing to a more sustainable community.
				3. In 2017, City learned more about the Walmart site lease terms and identified the TIF1 resources that will accumulate through the end of the TIF (2023).	\$ -	12/31/18	TIF development amended in 2018 to expand options for use of excess TIF resources. \$2.368 million in TIF 1 resources used on the Roe 2020 project.
				4. In 2018, the City identified the TIF3 resources that will accumulate through the end of the TIF (2025) and has incorporated these incentives into marketing of The Rocks.	\$ -	12/31/18	Ongoing
				5. In 2018, the City took the lead to clear up land use uncertainty for properties along the north side of Johnson Drive.		8/31/18	Covenant amendments filed, first redevelopment within the corridor underway in 2018 and completed in 2019.

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Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				6. In 2019, a citizen-led planning/visioning process occurred for the area at 48th and Roe as well as along Johnson Drive. This effort produced redevelopment concepts for land along these corridors.		8/19/19	The final report was adopted by Council on 8/19/19.
				7. Update the Comprehensive Plan plus review Universal Design guidelines and residential design standards	\$ 65,000	9/21/20	Comprehensive plan was adopted by Council on 9/21/20.
				8. Complete strategies included in Comprehensive Plan Update	\$ 20,000	11/1/21	Universal Design incentives developed and adopted on 9/7/21. Residential Design Standards developed and adopted 11/1/21.
				9. Create TIF 4 district to support mixed use development of the Rocks site.			TIF 4 created and TIF 3 boundary amended on 2/21/22. TIF 4 development plan approved and will become active in 2025.
2 B		Leverage commercial development sites as anchors for transforming Roeland Park into a community that serves to attract all ages with target audiences of young adults and seniors. (Phase 2)	City Administrator & Asst. City Administrator	1. The Sustainability Committee and Asst. City Administrator have been working through the MARC Community for All Ages recognition program.	\$ -	4/19/19	The City received Silver designation in 2017 and Gold designation in April of 2019.
				2. The mix of uses reflected in The Rocks and Northeast RJ site plans further this goal.	\$ -		The addition of professional medical services at the Northeast RJ site (via Sunflower Medical and Advent Health) also provided new employment opportunities both of these contribute to Roeland Park being more attractive to a broader age range of residents. The proposed mixed use development of the Rocks will add diversity of housing options as well as new commercial space; this too enhances Roeland Park's appeal to a broader age range of residents.
				3. The Planning Sustainable Places planning/visioning project (see Goal 2A above) also furthers this goal.		8/19/19	Both the Johnson Drive and 48th/Roe corridors provided mixed use redevelopment concepts that would broaden commercial and residential offerings attractive to all ages. The final report was adopted by Council on 8/19/19.
				4. In 2018, the City adopted a Master Sidewalk/Bikeway Plan which serves as a guide for extending sidewalks and biking routes, this furthers this goal.	\$ 3,000	6/30/18	The plan aids in identifying sidewalk extensions as well as bike route additions in coordination with street projects.
				5. The City developed the R Park Phased Development Plan on 3/18/19 and approved the design task order for Phase 1 of development plan which will install a pavilion and fully accessible restroom facility. The Master Plan also incorporates elements of Universal Design which will increase accessibility to and throughout the park.		4/7/23	Phase 1 and 2 completed 11/30/20. Phase 3 completed 4/7/23.

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Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				6. Assemble land to encourage redevelopment along north side of Johnson Drive.			Council authorized the purchase of 3 adjoining properties at the east end of this corridor on 3/21/22. Closing completed on 4/30/22. Tenant leases for both sites are in place for up to 18 months. St. Luke's has indicated that they are not interested in purchasing the north end of the vacant lot. Discussions with adjoining residential lots will occur along with development of a preliminary plat.
2	C	Establish an Economic Development Committee (as mentioned in Goal 1) to reignite dialogue between developers, planning committee, citizens, and others by increasing transparency at each level. (Phase 2)	City Administrator & Asst. City Administrator	1. The Development Committee was established in 2015 as addressed in Item 1E.	\$ -	12/31/21	With the sale of the Rocks site pending the goal of the Committee has been achieved, the Committee's annual term expired on 12/31/21.
				2. In 2019, Planning Commission and Development Committee members serve with citizens and commercial property owners on the PSP Project Committee, leading an intense community engagement process, looking at the 48th and Roe intersection and Johnson Drive corridor.		8/19/19	Corridor plan adopted in August 2019.
				3. In 2019, a Business Satisfaction Survey was administered for the first time.	\$ -	4/8/19	Results of survey presented on 4/8/19.
Goal 3: Market Roeland Park to increase awareness and promote a positive image.							
3	A	Create a new branding endeavor of Roeland Park as premier city of choice. (Phase 1)	City Clerk	1. In 2017, the City completed a branding plan and logo. Implementation of the branding plan began in 2018.	\$ 14,740		Logo has been implemented on vehicles, buildings, wayfinding signs, clothing, social media, website and official documents, street signs and entryway signs.
				2. In 2019 a marketing firm will assist in enhancing public communications as well as implementing the branding initiative.			PIO was selected and began work on 1/1/19. The effectiveness of our communications efforts is reported monthly, comparing our performance to that of comparable communities.
				3. The City hired Civic Plus to create a new website that included the new logo and help rebrand the City. Website was completed in 2018.		8/2/18	Complete
				4. Council approved finish elements for street lights, traffic lights, benches, stamped concrete and entryway monuments as part of the Roe 2020 project that will further the City's brand and provide for a unique appearance for Roeland Park.	\$ -	7/1/19	These elements are reflected in the Roe 2020 project. Logo was incorporated on street names signs and street banners along Roe. Three entryway signs installed in August 2021 with color changing capacity employed during the 2021 holidays for the first time.

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Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				5. 4 seasons of street banners employing the City logo developed and installed on Roe Boulevard. Lit winter decorations also provided.	\$ 46,000	9/30/21	Four seasons of street banners have now been installed along Roe. Lit winter decorations installed 12/1/21 for the first time.
3	B	Ensure continuous outreach to effectively engage citizens, businesses, public and nonprofit sector. (Phase 1)	City Clerk/Police Chief	1. In 2017, more outreach through social outlets began.			Ongoing
				2. In 2017, a six month public engagement process was completed for the Roe 2020 visioning.		11/2/17	Complete
				3. In 2018, a monthly Communications Report was created to track the effectiveness of efforts to engage the public.			As of 9/30/20 the PIO provides a quarterly communications report and presentation to council.
				4. In 2018, the number of newsletters was increased to 6 to 8. This will go back to 6 in 2019.		12/31/18	Complete
				5. In 2018, the city website was updated.	\$ 18,781	8/2/18	Complete
				6. In 2018, the City engaged residents of The Roe Manor Heights subdivision to eliminate discriminatory language from their covenants and uncloud land use issues for lots fronting on Johnson Drive.	\$ 10,000	5/22/18	This created a process that can be followed with other subdivisions to eliminate discriminatory language.
				7. In 2019, an intensive public engagement process is occurring in concert with the Planning Sustainable Places project.	\$ 100,000	8/19/19	Corridor Plan adopted by Council.
				8. In 2019, an intensive public engagement process will occur in concert with the Comprehensive Plan update.	\$ 65,000		Confluence began working with the Planning Commission in August of 2019; on 9/21/20 the Comprehensive Plan was adopted by the Council.
				9. In 2019, a marketing firm will be engaged to enhance public engagement as well as further the branding initiative.	\$ 12,000	12/31/19	Consultant began 1/1/19, contract continuing into 2020.
				10. In 2019 a communications plan for the 2019-20 leaf pick up program was developed to guide communications efforts leading up to and during this project.			Implemented on 10/23/19
				11. In 2019 a communications plan for the Roe 2020 project was developed to guide communications efforts leading up to and during this project.			Implemented on 10/31/19
				12. In 2019 a communications plan for the R Park Phase 1 improvements was developed to guide communications efforts leading up to and during this project.			Implemented on 11/20/19
				13. In 2019 a communications plan for the Aquatic Center renovation project was developed to guide communications efforts leading up to and during this project.			Implemented on 12/5/19
				14. Video taping of council meetings began on 1/6/20 to provide residents the ability to watch council meetings and stay apprised of issues being discussed by their elected leaders.	\$ 3,230	1/6/20	Complete
				15. Virtual Council and Committee meetings implemented in order to continue the work of the City while affording public participation.			In March of 2020 City secured a monthly subscription to GoToMeeting, affording public access to virtual meetings.

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Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				16. Hybrid meeting capability implemented allowing for residents to attend virtually or in person as well as adding closed captioning.			Changed to Zoom in June 7, 2021. No additional cost over GoToMeeting. Closed captioning capability is a free app. Meetings continue to be recorded and made available to the public on YouTube.
				17. Work with Chamber to enhance engagement with the Roeland Park business Community.	\$ 100,000		Contract for service executed in 4th Quarter of 2022. Project Rise created and implemented in first half of 2023.
3	C	Establish Roeland Park as the premier community for location and service. (Phase 1)	City Clerk/Police Chief	1. In 2016, the City completed a third citizen satisfaction survey to benchmark performance against neighboring communities and identify what service areas have the greatest return on resources invested.	\$ 15,000	10/30/16	The benchmark document has aided in setting annual Objectives (priorities) as part of the budget development process.
				2. In 2016, the City completed a single family Cost of Living Comparison to benchmark with the other KC metro communities.	\$ -	10/30/16	The benchmark document has aided in setting annual Objectives (priorities) as part of the budget development process.
				3. In 2019 a Citizen Satisfaction Survey was completed, this will continue to identify areas where we can improve compared to neighboring communities, but also identify trends from efforts implemented since the 2016 survey.	\$ 20,000	4/1/19	Survey completed 4/1/19. Overall satisfaction increased 1.8 points from 20016 survey.
				4. In 2019 a tax rebate program was implemented to provide tax relief to impoverished members of the community.	\$ 2,865	12/1/19	Complete, the program will continue in 2020.
				5. In 2019 the City doubled its contribution to its Minor Home Repair Program.	\$ 4,500	1/1/19	Complete
				6. Complete single family Cost of Living Comparison to benchmark with the other KC metro communities in 2020.	\$ -	6/15/20	The benchmark document was updated to reflect costs as of 1/1/20. It is used in setting annual Objectives (priorities) as part of the budget development process as well as providing insight on solid waste, sales tax, property and storm water fees.
				7. The City completed a process to select a solar services consultant/partner in order to complete analysis of the potential rate of return and payback period for solar energy installations at municipal facilities. The project would reduce dependency on fossil fuel derived energy and advance the city's role as a leader in sustainable efforts.			In partnership with Evergy the City is moving forward with solar installations at the Community Center and City Hall. The IRR of the project is 236% with a 2.5 yr. payback period. Roof was replaced at City Hall 12/15/20. Solar was operational at the Pool Pump House in May 2021 and at the Community Center and City Hall in June of 2021. A dashboard accessible through the City website to shows performance of the two solar installations.
				8. Receipt of the Leading the Way Award from ETC, recognizing Roeland Park as being in the top 10% of all cities for levels of citizen satisfaction.		9/20/21	Award presented at the 9/20/21 council meeting.

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Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				9. First KC area curbside glass recycling service implemented city wide.		1/1/23	As of 1/1/2023 a new curbside glass recycling service unique to the metro area began. Monthly reports provided on participation and diversion weights.
Goal 4: Connect citizens to the community through events, places, services and activities.							
4	A	Increase effective communication as an essential element in the quest to increase community involvement. (Phase 1)	All Directors/City Administrator	1. The Events Committee coordinates events throughout the year to bring residents out to meet and enjoy Roeland Park amenities. In 2018 they hosted the Fall Family Picnic at R Park and the Spring Fling at Nall Park. The Governing Body and Staff continue to recruit to build participation in the Events Committee. The committee has been re-configured as the Community Engagement Committee which will shift to engaging the public in smaller scale events and assisting staff with planning of larger events.			Ongoing
				2. In 2017, more outreach through social outlets began.			Ongoing
				3. In 2017, a six month public engagement process was completed for the Roe 2020 visioning.		11/2/17	Complete
				4. In 2018, a monthly Communications Report was created to track the effectiveness of efforts to engage the public.			Ongoing
				5. In 2018, the number of newsletters was increased to 6 to 8. Went back to 6 in 2019.			Ongoing
				6. In 2018, the city website was re-designed.	\$ 18,780	8/2/18	Complete
				7. In 2018, the City engaged residents of The Roe Manor Heights subdivision to eliminate discriminatory language from their covenants and uncloud land use issues for lots fronting on Johnson Drive.	\$ 10,000	5/22/18	Complete
				8. In 2019, an intensive public engagement process occurred in concert with the Planning Sustainable Places project focused on the Johnson Drive and 48th/Roe corridors.		8/19/19	Corridor Plan adopted by Council.
				9. In 2019, an intensive public engagement process began in concert with the Comprehensive Plan update.			Council adopted Comp Plan on 9/21/20.
				10. In 2019, a marketing firm will be engaged to enhance public engagement as well as further the branding initiative.			Started 1/1/19.
				11. In 2019 communications plans developed for major projects.		12/5/19	Complete
				12. In 2019 quarterly progress reports provided to track efforts which address the Strategic Plan Initiates.			Ongoing
				13. Citizens Academy Offered	\$ 7,000	11/3/21	Council approved providing a citizen's academy in the fall of 2021 with \$4,000 of the \$7,000 total cost being covered by donations. Classes began in September concluded in November 2021. We plan to conduct the academy every other year.
				14. 2021 Citizen satisfaction survey.	\$ 20,850	9/30/21	Council finalized special questions in May, survey distributed in June, final report was in September. Significant improvement in satisfaction with community engagement noted.

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Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				15. Utilize ETC's small survey tool to gather public input/feedback on current topics.	\$ -	3/31/22	The City utilized this new service for the first time to gather public input concerning a tree preservation policy being considered. A second survey was conducted to gather insight on declines in satisfaction with the bulky item pick up service.
				16. 2023 Resident satisfaction survey.	\$ 20,850	7/24/23	Council finalized special questions in April, survey distributed in May, final report was in July. Overall satisfaction index increased for the 4th consecutive survey.
4	B	Increase civic activities to connect residents to the community. (Phase 2)	All Directors/City Administrator	1. The Events Committee coordinates events throughout the year to bring residents out to meet and enjoy Roeland Park amenities. In 2018 they hosted the Fall Family Picnic at R Park and the Spring Fling at Nall Park. The Governing Body and Staff continue to recruit to build participation in the Events Committee. The committee has been re-configured as the Community Engagement Committee which will shift to engaging the public in smaller scale events and assisting staff with planning of larger events.			Ongoing
				2. For 2019 Roeland Park partnered with Westwood and Kansas City, Kansas on a new festival (The 47 Foodie Fest) with brought residents to the 47th and Mission corridor.	\$ 3,000	9/8/19	Successfully completed first event on 9/8/19. Successfully completed 2nd event with increased attendance on 6/5/22.
				3. KC Symphony performance at R Park.		4/15/21	An estimated 350 people attended this free concert at our recently completed park renovation.
				4. Pool renovation ribbon cutting event with DJ and T-shirt give away.		5/29/21	The event celebrated completion of the pool renovations and opening of the pool for the 2021 season.
				5. First ever dog swim at Aquatic Center.		9/7/21	Very strong attendance with 78 dogs attending. \$500 raised in support of K-9 officer.
				6. First ever Haunted Trail event held at Nall Park.		10/23/21	Over 500 people attended this new event.
4	C	Promote community service opportunities to encourage resident involvement and connection to Roeland Park. (Phase 2)	All Directors/City Administrator	1. In 2014, the Citizen's Fundraising for R Park secured a grant for granular trails in R Park.	\$ 25,500	10/31/14	Complete
				2. In 2017, the Parks Committee in collaboration with the Urban Trail group completed the design and construction of a multi-user trail in Nall Park.		11/30/17	Complete
				3. In 2018, Citizen's Fundraising for R Park, Parks Committee and Arts Committee led fundraising for a new signature art piece at R Park.	\$ 80,000	5/22/19	All funds have been raised and See Red Run sculpture installed in May 2019.
				4. In 2017, Citizen's Fundraising for R Park led fundraising for a new pavilion at R Park.			Design of the structure is progressing in concert with the Phase 1 improvements at R Park scheduled for 2020.
				5. In 2018, the Parks Committee began working on developing a phased development plan for R Park.	\$ 30,000	3/18/19	Phased development plan adopted 3/18/19. Design of the phase 1 elements is underway in 2019.

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Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				6. In 2019, the Neighbors Helping Neighbors program was established to provide property maintenance assistance for owners who are not able to complete the work themselves.	\$ 5,600	12/31/19	The program was a success in 2019 and will continue in 2020.
				7. In 2019, an Aquatics Advisory Committee was established as a standing committee to provide recommendations on pool related policy and operations.	\$ -	6/1/19	Complete
				8. In 2020, an Ad Hoc Historical Committee was established to work on updating the City's history book and Historic Markers.			Committee membership established in March 2020, no progress as of yet.
				9. In 2020 an Ad Hoc Police Policy Review Committee was established to work on updating Police policies.		6/20/21	A divers group was appointed to this committee which has been reviewing police policy and making recommendations on to the Council. All policies reviewed and implemented in June of 2021.
				10. In 2020 an Ad Hoc Racial Equity Committee was established to work on developing a way to measure progress being made by the City to ensure racial equity.			A divers group was appointed to this committee which has been considering a rubric to measure racial equity progress. The committee was converted to a standing committee in March of 2021. They are working on implementing the objectives they developed and also partnering with Joco on DEI initiatives.
				11. In 2022 a citizen group presented an idea for a Mighty Bike Play Sculpture to compliment the green traffic garden at R Park. The group has committed to raising \$70,000 in support of the concept.	\$ 160,000		Council has incorporated the concept into a 2023 budget objective. Refined cost estimates reflect a total project cost of \$287k. Alternative pricing continues to be pursued along with alternative design options.
Goal 5: Promote recreational opportunities through enhanced green space, facilities and communication.							
5 A		Develop existing facilities and green space to maximize usage and service to the public. (Phase 2)	Public Works Director	1. In 2014 granular trails added to R Park.	\$ 29,000	12/1/14	Complete
				2. In 2014, new Community Center roof installed.	\$ 107,710	12/1/14	Complete
				3. 2016, new water fountain, benches, receptacles and picnic tables added at R Park.		10/31/16	Complete
				4. In 2016 restrooms and shelter renovated at Nall Park, new water fountain installed and playground equipment repainted.	\$ 103,500	8/30/16	Complete
				5. In 2016, plans to relocate public works in order to see that property developed to a higher and better use.			Ongoing
				6. City Hall ADA compliance modifications began in 2017 and will continue through 2020.	\$ 12,000	2/14/22	Final designs approved by Council in the 4th quarter of 2020. Bid awarded in March 2021. Final completion on 2/14/22.
				7. In 2017, multi-purpose trail added to Nall Park.	\$ 12,000	10/1/17	Complete
				8. In 2018, tennis courts reconstructed at R Park.	\$ 160,690	7/1/18	Complete
				9. In 2018, arboretum installed at R Park.	\$ 25,000	10/5/18	Complete

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Goal and Strategy		Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
				10. In 2018, new shade sail structure added at Granada Park and two shade structures added at R Park.	\$ 42,190	4/29/19	Complete
				11. In 2018, completed Pool Analysis establishing direction for summer only pool operations. Improvements to pool will be planned during 2019.	\$ 35,555	11/31/18	Complete
				12. In 2018, new roofs were installed on the pump house and pool house structures, replaced main drain valve, replaced corroded fittings in pump house, lighting replaced, diving boards restored, chemical treatment system replaced, vortex/kiddie pool and slide pool repainted, and concrete deck repairs completed.	\$ 84,150	12/31/18	Complete
				13. In 2019 the following improvements were completed at the pool: replacing broken concrete deck panels, new climbing wall, removal of dome tethering system, new signage, caulking of deck, refurbishing of bulkhead, valve and fitting replacements in pump house, new dispensers in restrooms.	\$ 105,000	9/9/19	Complete
				14. In 2019 an interior/exterior design assessment lead by an ad hoc citizen committee provided design plans to enhance the Community Center.	\$ 19,500	12/9/19	Complete. Phased improvements have been incorporated into the Capital Improvement Plan.
				15. In 2019 two A/C only air handling units replaced by combined A/C and Heat forced air units at the Community Center. This allowed for the elimination of the boiler system while improving the energy efficiency of the building.	\$ 35,000	12/15/19	Complete
				16. Phase 1 and 2 of R Park Development Plan to include a new pavilion, restroom facility, soccer field, paved trail, ADA access and more	\$ 1,400,000	11/30/20	Council selected a contractor for phase 1 and 2, work began in May 2020. Neighborhood meeting held 4/22/20. Substantial completion reached in November of 2020.
				17. Nall Park amenity replacement.	\$ 31,343	1/17/20	Receptacles, benches and picnic tables replaced at Nall Park.
				18. In 2020-21 a major renovation is planned for the Aquatic Center.	\$ 1,800,000	5/29/21	Contract was awarded in June of 2020, work completed in May of 2021.
				19. Prohibit use of tobacco products at parks and recreation facilities.	\$ -	4/1/21	Passed ordinance on 3/1/21; goes into affect on 4/1/21; signage will be installed by 4/1/21. Education on the new law will be provided by social media, newsletter and city web site.
				20. Sweaney Park Amenity Replacement	\$ 4,245	8/9/21	Equipment has been delivered to Public Works. Installation complete 8/9/21.
				21. Improvements to Cooper Creek Park Phase 1.	\$ 33,000	11/30/21	Invasive species removal, fence installation, art installation, landscaping around welcome sign, new concrete pads added.
				22. Phase 3 of R Park Development Plan to include new playground equipment, paved trails, green traffic garden.		4/7/23	Construction began 7/2022; playground fall protection completed 4/7/23.
5 B		Enhance promotion of community events, facilities and programs to increase awareness and recreation participation. (Phase 1)	City Clerk	1. Every issue of the Roeland Parker includes upcoming events and dedicates a page to the recreational activities at the Community Center. In addition, staff send media blasts through constant contact emails and social media of all City events.			Ongoing each year.

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Goal and Strategy	Description	Responsible Party	Specific Activities Undertaken to Achieve this Goal	Cost or (Revenue)	Date Completed	Status/Progress/Update
			2. In partnership with JCPRD, tennis lessons were offered at the new tennis courts in 2018.	\$ -		Ongoing each year.
			3. In partnership with JCPRD and the Events Committee the Egg Hunt and Mayor's Tree Lighting events are being promoted through JCPRD publications as well as being assisted with planning/coordinating/staffing of these events. Attendance at the tree lighting was better in 2018 than it has been in the past 5 years, feedback was very supportive of holding the event at the Community Center and having more groups participating in the performances.	\$ -		Ongoing each year.
5 C	Identify and leverage additional financial, human and creative resources to expand recreational opportunities. (Phase 2)	City Clerk/Public Works Director	1. The Citizen's Fundraising Initiative for R Park has been active since 2014. Through 12/31/18 the group has raised \$229,403 in support of a limestone trail, benches, picnic tables, receptacles, signage, drinking fountain, a pavilion, an arboretum, shade structures, and artwork via fundraising events, grants, product sales, donations, awards and in-kind donations for the betterment of R Park.	\$ (229,403)		Ongoing
			2. In concert with Urban Trail and the Boulevard Apartments the City developed a multipurpose trail in Nall Park.	\$ 12,000	12/1/17	Complete
			3. In 2017, the City secured \$32,000 in funding to leverage against local resources in the reconstruction of the tennis courts at R Park. The courts now contain lines for youth play as well as lines for Pickle Ball play. JCPRD in partnership with the City is offering recreational programming at the new facility.	\$ 160,690	7/1/18	Complete
			4. Items 5.B.2 & 3 above also support this strategic initiative by utilizing JCPRD's staff and experience to expand recreation opportunities.	\$ -		Ongoing each year.
			5. In 2019 the Council included adding a Parks and Recreation Superintendent position to the staff as part of the 2020 budget.	\$ 100,000	1/6/20	Complete
			6. JCPRD committed \$122,000 in support of parking/storm improvements at the Community Center Campus.	\$ 122,000	6/21/22	Contract awarded 9/2021, work completed 6/21/22.
			7. CDBG grant applications will be submitted for two phases of planned renovations at the Community Center in 2023 and 2025, the requests will be for the maximum amount of \$200k for each of the two phases. \$385k in ARPA Funds also allocated to the projects.	\$ 785,000		CDBG application for 2023 funding complete and submitted 5/22/22. CDBG funds not awarded. Phase 1 Construction began 11/2022, completion estimated in August of 2023.
			Total	\$ 27,623,909		

Item Number: Reports of City Officials:- XI.-C.
Committee 7/24/2023
Meeting Date:



City of Roeland Park
Action Item Summary

Date: 7/20/2023
Submitted By: Chief Morris
Committee/Department: Police / Safety
Title: 2nd Quarter Police Activity Report (5 min)
Item Type: Report

Recommendation:

Present the 2023 2nd Quarter Police Activity report to council.

Details:

Detailed information of police activity for the 2nd quarter of 2023 and a review of activity from the JOCO Mental Health Co-Responder and Animal Control services.

Community Impact: Utilizing a lens of intersectionality, illustrate how this item would promote the city's commitment to equity, including improving social determinates of health:

What are the implications to intersectionality?

- Does this item benefit all racial groups?
- Does this item benefit Community for All Ages?
- Does this item exclude or disproportionately impact any social identities? If yes, what populations and why?
- What (if any) social determinants of health are impacted by this item?
- What (if any) are the unintended economic and environmental impacts of this item?
- How has the impacted community been involved?
- How will the program be communicated to all stakeholders?

Financial Impact

Amount of Request: n/a	
Budgeted Item?	Budgeted Amount: n/a
Line Item Code/Description: n/a	

Additional Information

REVIEWERS:

Department	Reviewer	Action	Date
Police	Morris, John	Approved	7/20/2023 - 3:40 PM

Goals/Objectives & Terms

ATTACHMENTS:

Description	Type
▣ 2023 Q2 Activity	Cover Memo
▣ Co Responder Q2	Cover Memo
▣ ACO Q2	Cover Memo

Roeland Park Police Department / 2023 2nd Quarter Activity Report

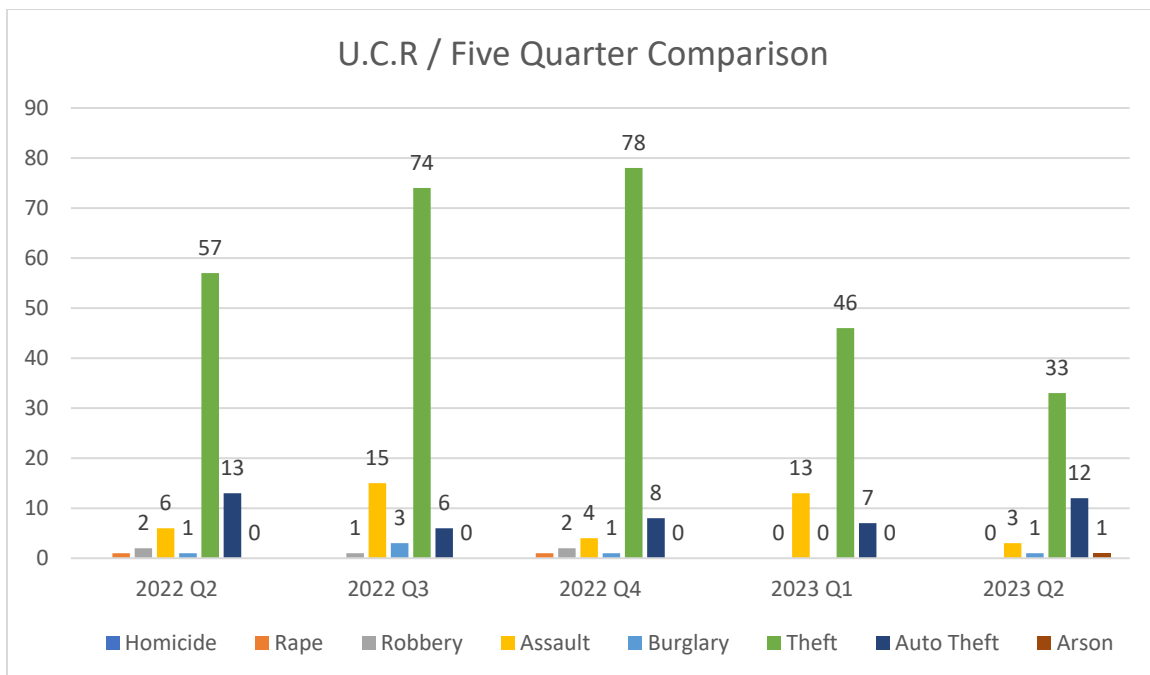
APRIL – JUNE

ITEM	TOTAL OR %		NOTE	
Incidents	213		Calls for Service	
U.C.R (Uniform Crimes)	50		Specific Crime Reports	
Non-U.C.R.	163		Other Responses & Reports	
Uniform Crimes				
Homicide	0			
Rape	0			
Robbery	0			
Assault	3			
Burglary	1			
Theft	33			
Auto Theft	12			
Arson	1		Arrest made	
Citations				
Citations	280	69.48 %		
Warnings	123	30.52%		
Citations by Race	CITATIONS	%	WARNINGS	%
White	154	38.21%	73	18.11%
Black	60	14.89%	36	8.93%
Hispanic	55	13.65%	13	3.23%
Asian	3	0.74%		
Indian	2	0.54%		
Other	2	0.54%	1	0.25%
Accidents				
Non- Injury	18			
Injury	0			

Arrests			
Adult	48	Male 31	Female 17
Juvenile	1	Male 1	Female 0
Total	49	32	17
Arrests by Race			
White	26		
Black	19		
Hispanic	4		
Asian	0		
Indian	0		
Other	0		
Total	49		
Location of Incidents			NOTE
Blvd. Apts.	21		
Price Chopper	9		
Lowe's	12		
Walmart	27		
RPPD	17		
Business District	30		
East of Roe	43		
West of Roe	43		
Other	9		Out of City Responses

Arrest Information of Individuals

Race	Male	Female	Misd.	Felony	City Charge	County Charge	Warrant	Note
White	18	8	19	3	19	3	9	53%
Black	12	7	12	0	12	0	11	38%
Hispanic	2	2	3	0	3	0	1	8%
Asian	0	0	0	0	0	0	0	
Indian	0	0	0	0	0	0	0	
Other	0	0	0	0	0	0	0	
Total	32	17	34	3	34	3	21	



Theft offenses have decreased in 2023 by more than 50% from the 3rd quarter of 2022. Investigations and arrests of known offenders has contributed to the decrease along with community policing crime prevention efforts with citizens and local businesses.

Northeast Co-Responder Program

Q2: April – June 2023

Service City	911 Response <i>On scene and by phone</i>		ER Diverts	Jail Diverts	Follow-Up <i>By phone or mail</i>		Outreach <i>Door knock in person with officer</i>		Other Co-Responder Contacts*		Reports Flagged Mental Health	Crisis Line Utilized by LEO
	AM	PM			AM	PM	AM	PM	AM	PM		
Merriam	31	29	4	4	74	22	17	3	56	37	114	24
Mission	21	10	6	2	28	16	12	9	33	11	56	21
Roeland Park	11	4	3	0	20	10	7	1	8	5	23	5
Fairway	1	3	0	0	8	0	2	1	2	0	7	0
Westwood	3	5	1	1	2	2	0	0	0	1	7	1
CR Totals	67	51	14	7	132	50	38	14	99	54	207	51
Total	118				182		52		153			

***Other Co-Responder Contacts** – Include calls outside of direct police/client contact such as court hearings, care coordination with family/friends or hospitals, suicide survivor follow up, EMS Referrals, trauma follow ups, LEO consults that do not require a 911 Response, or crisis contacts by phone initiated by client.



CO-RESPONDER
JOHNSON COUNTY, KS

[illegible]